

Problem	Possible Reason		Solution
Error code appears on display and cooker beeps continuously	C1		
	C2		
	C6	Faulty sensor	Contact Customer Care.
	C6H		
	C6L		
	C5	Temperature is too high because inner pot is not placed in the cooker base	Press Cancel and wait for heating element to cool; ensure there are no foreign objects in cooker base; insert or reposition inner pot in cooker base and re-enter commands.
		Temperature is too high because there is no water in inner pot	Check for scorching on bottom of inner pot; remove if necessary. Add thin, water-based liquid to inner pot based on size: 3L – 1 cup   5.7L – 1 1/2 cups 8L – 2 cups
	C7 or NoPr	Heat element has failed	Contact Customer Care
		Not enough liquid	Add thin, water-based liquid to inner pot based on size: 3L – 1 cup   5.7L – 1 1/2 cups 8L – 2 cups
		Steam release handle is in the "Venting" position	Turn steam release handle to "Sealing" position.
	Lid	Lid is not in the correct position for the selected program	Open and close the lid. Do not use a lid when using Sauté.
OvHt / Burn / Food burn	High temperature detected at bottom of inner pot; cooker automatically reduces temperature to avoid overheating	Starch deposits at the bottom of the inner pot may have blocked heat dissipation. Turn the cooker off, release pressure according to the recipe, and inspect the bottom of the inner pot.	
PrSE	Pressure has accumulated during a non-pressure cooking program	Turn steam release handle to "Venting" position..	
Occasional clicking or light cracking sound	The sound of power switching and expanding pressure board when changing temperatures	This is normal; no action needed.	
	Bottom of the inner pot is wet	Wipe exterior surfaces of inner pot. Ensure heating element is dry before inserting inner pot into cooker base.	