mindalive inc

david
alert pro

[OPERATOR'S MANUAL]
Usage and care of your AVE and CES device

WARNING

The Cranio-Electro Stimulation (CES) of the DAVID ALERT Pro delivers electrical current through the body, and should not be used by persons with heart pacers. *Additional precautions, side effects and warnings should be read before using CES (see page 15).*

All persons who:
  a) have ever had an epileptic seizure of any kind,
  b) suffer from any mental disorder or psychiatric illness,
  c) are currently using any drugs (prescription or recreational),
  d) are under the influence of alcohol,
  e) have had any head injuries,

should not use the DAVID ALERT Pro unless under the supervision of a health care provider qualified in the safe detection of seizures.

NOTICE TO HEALTH CARE PROVIDERS

It is the responsibility of the health care provider to complete a proper intake addressing these concerns mentioned above. Mind Alive Inc., its employees, suppliers and distributors are exempt from any liability in damages resulting from a seizure or psychiatric condition that may occur from prescribing this device.

THE **DAVID ALERT PRO** IS NOT RECOGNIZED AS A TREATMENT OR CURE OF ANY MEDICAL CONDITION OR DISABILITY. HOWEVER, RESEARCH SUGGESTS THAT THE **DAVID ALERT PRO** IS AN EFFECTIVE RELAXATION AND MEDITATION TOOL.

The AVE stimulation of the DAVID ALERT Pro is non-invasive.
All resulting effects are produced in the brain solely by
audio and visual stimulation.

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INTRODUCTION

The DAVID ALERT Pro (**A**ttentive **L**iving through **E**nergizing **R**egenerative **T**echnology) integrates the necessary principles of audio/visual and cranio-electro stimulation (CES) stimulation to safely and effectively guide the user into desired states of relaxation and attention which is ideal for those with ADD/ADHD and/or cognitive decline.

The portability of the DAVID ALERT Pro lends itself to easy travel (airport X-ray machines will not harm the DAVID ALERT Pro).

For best results, we recommend that you drink a glass of water 15 minutes before a session. Ensure that your environment is conducive to relaxation. For example, be sure that you will not be interrupted, you are wearing comfortable clothing, there is no excessive noise and the room is set at a comfortable temperature. You should be sitting down in a reclined position or lying down. Although you may keep your eyes open or closed, most people enjoy the sessions with their eyes closed.

In order to obtain maximum enjoyment and benefits from your DAVID ALERT Pro, please read this operator's manual thoroughly.

COMPONENT LIST

- ✓ DAVID ALERT Pro – Serial Number _____
- ✓ Tru-Vu Omniscreen Eyeset (white), Eyeset Cord and Carry Case
- ✓ Headphones
- ✓ CES Stimulus Cable
- ✓ Stereo Patch Cord
- ✓ Carry Bag
- ✓ 9-Volt Alkaline Battery
- ✓ 9-Volt DC Power Adapter
- ✓ DAVID ALERT Pro Operator's Manual
- ✓ DAVID ALERT Pro User's Guide

ADDITIONAL ACCESSORIES

- ▪ Extra User Package (eyeset, headphones and splitter cords)
- ▪ Tru-Vu Omniscreen Multi-Color Eyeset
- ▪ Tru-Vu Omniscreen White Viewhole Eyeset - *for eyes open use*
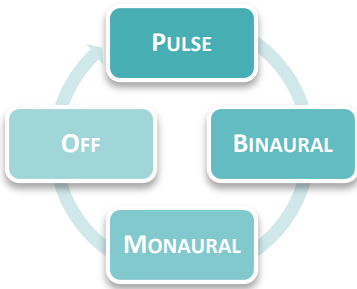- ▪ DAVID Session Editor

SESSION CONTROLS

VOLUME

The volume level affects both tones and the heartbeat together. There are 30 volume levels. To adjust the volume, press and release or press and hold the VOL ▲ or ▼ buttons. The graph will display the volume level. The volume cannot be adjusted during Soft Off™.

INTENSITY

The intensity level affects the brightness of the lights in the eyeset. There are 15 eyeset intensity levels. To adjust the intensity, press and release or press and hold the INT ▲ or ▼ buttons. The graph will display the intensity level. The intensity cannot be adjusted during Soft Off™.

All of the buttons on the ALERT Pro are raised to help you find them easily with eyes closed.

TONE SELECTION

There are three (3) different tone options available in the ALERT Pro: Pulse Tones, Binaural Beats, and Stereo Monaural Beats. Tones may also be turned off. All sessions start with pulse tones. Press and release the tone button (♫) to cycle through the tone options.

HEARTBEAT SELECTION

All sessions start with the heartbeat on. The heartbeat can be used to help modulate breathing for improved HRV (see the ALERT Pro User's Guide for more information). To turn the heartbeat on/off, press and hold the tone button (♫).

SAVING PREFERENCES

You can save your preferred volume, intensity, tone, and heartbeat settings for each session. Adjust the volume, intensity, and tone settings then press both the INT ▲ and ▼ buttons at the same time. The session group icon will blink. You may continue the session or end it immediately and the ALERT Pro will save your preferred settings and use them the next time you run that session.

AVE OPERATING INSTRUCTIONS

SETUP

The headphones connect to the headphone output jack (🎧). Please ensure that you have the side marked "L" on your left ear and the side marked "R" on your right ear. It is recommended that you disconnect the headphones from the unit before storing or travelling to prevent accidental damage to the jack.

The Tru-Vu Omniscreen, Tru-Vu Omniscreen Viewhole, or Tru-Vu Omniscreen Multi-Color Eyeset connect to the eyeset output jack (👓) with the included 2.5mm patch cord. Connect one end to the ALERT Pro and the other to the jack located on the lower left of the glasses. It is recommended that you disconnect the eyeset cable from the device and from the eyeset before storing or travelling to prevent accidental damage to the jacks.

An external audio source (such as an MP3 or CD player) can be connected to the ALERT Pro so that music or other audio can be listened to while running a session. Plug the stereo patch cord into the headphone output of the audio device and the audio input jack (🔊) of the ALERT Pro.

Note: start the ALERT Pro and select a session before playing audio unless you would like to run a sound sync session (see page 7).

EXTRA USER PACKAGE

The Extra User Package (*sold separately*) allows two people to use the ALERT Pro at the same time. It comes with a second eyeset and headphones and a set of splitter cables. Connect the 3.5mm splitter cable to the headphone output jack (🎧) and connect each set of headphones to the splitter cable. Connect the 2.5mm splitter cable to the eyeset output jack (👓) and connect each eyeset to the splitter cable. Adjusting the volume or intensity will change the level on both sets of headphones or eyesets.

POWER

The ALERT Pro can be powered with a 9-volt alkaline or rechargeable battery, or with the 9-volt adapter provided. To install the battery, slide the cover off of the battery compartment on the back of the unit. Insert a 9-volt battery as indicated on the diagram in the battery compartment. Slide the cover back into place. An alkaline 9-volt battery will provide approximately 12 hours of operation

To use the 9-volt adapter, connect the adapter to the 9-volt jack (9V⊙) on the side of the unit. The 9-volt DC power adapter uses a 1.3mm center-positive plug. No battery power is used when plugged into an adapter.

AVE OPERATING INSTRUCTIONS

TURN ON/TURN OFF

Press and hold the power button (⏻) until the power LED turns on. The graph (between the VOL and INT controls) will display the battery level when you first turn on the unit (*see Battery Level*). If no session is selected within two (2) minutes, the ALERT Pro will turn off.

At the end of a session, the lights and sound will fade out (Soft Off™) and the ALERT Pro will automatically turn off. To end a session early, press and release the power button (⏻) to initiate a short Soft Off™ (30 seconds).

To turn off the ALERT Pro at any time, press and hold the power button (⏻) until the unit turns off. This may take up to three (3) seconds if a session is running.

BATTERY LEVEL

The battery level is displayed on the graph for a couple of seconds when the ALERT Pro is first turned on. The battery level is also monitored and displayed periodically while the session is running.

When the battery level is getting low, the graph will display two (2) blinking bars. It is recommended that you replace the battery before running a session if this warning is displayed.

When the battery level is critically low, the graph will display a single (1) blinking bar. If this warning is displayed when you turn the unit on, replace the battery. If this warning occurs during a session, the session will end early and the battery indicator will continue to blink for a short period of time. The battery *must* be replaced before the unit can be used again.

SELECTING A SESSION

The ALERT Pro has six (6) session groups (🏃, ◑, ◑, ◑, 🔋, ⊕). Each group offers up to five (5) sessions. The session number is indicated by the lit number between the volume and intensity controls. If no number is lit then the group has no session programmed into it.

Press and release the power button (⏻) to switch between groups. The lit group icon will change. Press the volume or intensity ▲ or ▼ to highlight a session number. If no sessions are available in a group, no numbers will be lit.

> *The ALERT Pro remembers which group was used last, and each group remembers which session was used last.*

Press ♪ to start the selected session. The session will begin after a five (5) second delay.

[4]

CES OPERATING INSTRUCTIONS

SETUP

To use the CES feature of the ALERT Pro, the unit must be powered from a 9V battery. If a 9-volt DC adapter is plugged in, the CES will be disabled as a safety precaution against electrical shock. Make sure to disconnect any adapter before using CES.

PLACEMENT OF ELECTRODES

Remove glasses, earrings or any other objects near the ears that might interfere with the ear clips. Plug in the stimulus cable into the CES output jack (〜). To ensure a better electrical connection, wet the earlobe using tap water, saliva or a tiny amount of conductive gel before attaching the ear clips. Attach the **black** clip to the left ear and the **red** clip to the right ear.

RUNNING CES

CES will only operate while an AVE session is running. The rate of stimulus can either be synchronized with the AVE (default) or run at 100Hz. When using CES by itself, you can operate it while lying down or engaged in a simple, non-hazardous activity such as walking, reading, or office work.

Follow the instructions for selecting a session (page 4). Once the session has started, press CES ▲ button to start the CES pulses. CES normally remains off and must be manually engaged every time you want to use it. CES can be turned on or off at any point during the session.

The "L" and "R" LEDs (along the top edge of the panel) blink to indicate that CES pulses are active. These LEDs blink at the CES stimulus rate. The "100Hz" LED indicates that the CES is operating at 100Hz.

CES INTENSITY

The CES stimulus level can be adjusted at any time using the CES ▲ or ▼ buttons. The graph displays the current CES stimulus level as you are adjusting it. The top-most lit LED will blink to indicate the level is being adjusted.

Set the intensity so that it can just barely be felt. **Setting the intensity too high may result in a skin irritation. A higher intensity will not give better results.** A double-blind study showed that CES works at sub-threshold levels, just below your ability to feel the stimulus.

CES OPERATING INSTRUCTIONS

100HZ OPERATION

By default the CES stimulation is synchronized with the AVE stimulation in the running session. When you first turn on CES, the rate of pulses will be the same as the AVE frequency.

To engage 100Hz stimulus at any time, press both the CES ▲ and ▼ buttons together. Press them again to return to AVE frequencies.

100Hz CES produces more serotonin than other frequencies, boosting relaxation and helping to improve sleep.

It is recommended that you engage 100Hz operation when the CES intensity is set low, as the sensation from 100Hz stimulus is often much stronger than in AVE sync mode.

CES HINTS

The L and R LEDs do not blink during the session: The CES system is currently disabled. Try turning on the CES by pressing the CES ▲ button. When the ALERT Pro is plugged into a 9-volt adapter, the CES is completely disabled. Unplug the adapter and run the device from a 9V battery.

No stimulus can be felt, even with the intensity at maximum: You may need wet the ear clips slightly to get a better electrical connection. Reduce the intensity, put a small amount of water, saliva, saline or hair/electrode gel on the earlobe and re-attach the ear clip. Try adjusting the intensity level again.

Stimulus is too strong at the lowest setting: You may need to dry the ear clips or adjust them slightly to increase your electrical resistance. Make sure the ear clips are not touching any metal earrings.

SOUND SYNC SESSIONS

The ALERT Pro has the ability to use sound to run a special session for relaxation, hypnosis, and lucid dreaming effects. To start a sound sync session, connect your audio device (e.g. CD or MP3 player) to the audio in jack (((o))) with the 3.5mm stereo patch cord provided.

Turn on the ALERT Pro, but do not select a session. Start the playback on the audio device. After a short period (about 10 seconds) the ALERT Pro will detect the audio and enter sound sync mode. The graph will activate to indicate there is audio present and the session group icons will flicker, with the selected icon lit solid.

Sound sync sessions use randomization. The left and right frequencies will vary slightly from the target rate to create a lucid mind-state.

Press and release the power button (⏻) to cycle between group icons. Press the tone button (♫) to start the selected session.

A sound sync session will last for as long as audio is playing. Once the audio ends, the session will Soft Off™. If audio is detected again during the Soft Off™, the lights will fade back up and the session will continue.

Session	Target Frequencies
🧘	7.8Hz
◖L◗	Left Stim 13.5Hz, Right Stim 19Hz
◖R◗	13.5Hz
◖LR◗	None Programmed
💼	10.6Hz
⊕	None Programmed

TONES AND HEARTBEAT

Tones and heartbeat may be turned on during any Sound Sync session. To turn on tones, press and release the tone button (♫). The tones will cycle through the available tone options (*see page 2*). To turn on the heartbeat, press and hold the tone button (♫). Press and hold the tone button (♫) again to turn the heartbeat off.

Find a comfortable spot
Sessions are an average of 20-30 minutes. Find a place where you won't be disturbed. Dark, quiet places are better.

Stay hydrated
Drink a glass of water at least 15 minutes before your session. Staying hydrated will help to prevent headaches or feeling groggy.

Connect power
Insert the 9V battery according to the diagram inside the battery compartment, or connect the 9V adapter to the 9V⊙ jack

Plug in the eyeset
One end of the eyeset cable connects to the jack on the left side of the glasses, the other to the 👓 jack on the unit.

Plug in the headphones
Connect the headphone plug to the 🎧 jack on the unit. Please ensure that you have the side marked "L" on your left ear and the side marked "R" on your right ear.

Turn on the ALERT Pro
Push and hold ⏻ until the power light comes on.

Select a session
Tap ⏻ to select a session group (the lit icon). Tap the VOL or INT ▲ or ▼ to highlight a session number. Press 🎵 to start the session. See the session list for details (*page 11*) or refer to the DAVID ALERT Pro User's Guide for help in selecting a session.

Relax and enjoy
The session will begin in 5 seconds. Put on the headphones and eyeset. Close your eyes and relax.

The DAVID ALERT Pro comes with a user guide that contains additional information about the sessions and protocols included in the device. Please refer to the user guide for details on how to get the best experience from the DAVID ALERT Pro.

ICON DESCRIPTIONS

Icon	Control
⏻	*Power* Turn the ALERT Pro on/off Initiate manual Soft Off™
♫	*Start Session/Tone and Heartbeat Control* Starts the currently selected session Cycle through the available tones Turn the heartbeat on/off
VOL ▲▼	*Volume Control* Increase or decrease the loudness of the tones and heartbeat
INT ▲▼	*Intensity Control* Increase or decrease the brightness of the eyeset lights
CES ▲▼	*CES Control* Start the CES stimulation Increase or decrease the voltage of the CES pulses Select AVE follow or 100Hz operation (see page6)

Icon	Connection
⟋ᐯ⟍	CES Output
9V⊙	9-Volt DC Power Adapter
((⊙))	Audio Input (3.5mm, stereo)
🎧	Headphones
🕶	Tru-Vu Omniscreen Eyeset

ICON DESCRIPTIONS

Icon	Session Group (*see page 11 for descriptions*)
	Meditator Relaxation and Dissociation
	Left Hemisphere Improve Mood and Logical Thinking
	Right Hemisphere Settle Hyperactivity
	Left and Right Hemispheres (Whole Brain) Balance instability with Alpha, Beta, and SMR
	Toolbox Extra Sessions
	Plus User Designed

Icon	CES Indicators
L	Blinks when the left CES pulse activates
R	Blinks when the right CES pulse activates
100 HZ	Indicates that the CES is operating in 100Hz mode

ALERT PRO SESSIONS

DO NOT use CES if you have a heart pacer. The electrical signals may cause the pacer to malfunction, leading to serious injury or death.

	Group 1 – Relaxation Promote relaxation, dissociation, and proper breathing	
1	**Relax 1**[†]	21 min
	7.8Hz (Alpha) to 4.8Hz and 5.2Hz (Theta) alternating sides to 10Hz (Alpha).	
2	**Relax 2**[†]	21 min
	7.8Hz (Alpha) to 4.8Hz and 5.2Hz (Theta) alternating sides to 9.7Hz and 10.3Hz (Alpha) alternating sides.	
3	**Relax 3**[†]	21 min
	7.8Hz (Alpha) to 4.8Hz and 5.2Hz (Theta) alternating sides to .3.8Hz and 4.2Hz (Theta) alternating sides to 7.8Hz (Alpha).	
4	**Relax 4**[†]	21 min
	7.8Hz (Alpha) to 4.8Hz and 5.2Hz (Theta) alternating sides to 7.8Hz (Alpha).	
5	**Alpha and Theta for Sleep**	36 min
	This session can help to break up distressing thoughts that are interfering with sleep. 10Hz Left and 6Hz Right.	

	Group 2 – Left Hemisphere Improve mood and logical thinking	
1	**Improve Mood & Logic 1**[†]	21 min
	7.8Hz (Alpha) to 4.8Hz Left and 5.2Hz Right (Theta) to 12Hz Left and 18Hz Right. (SMR/Beta).	
2	**Improve Mood & Logic 2**[†]	22 min
	7.8Hz (Alpha) to 5Hz (Theta) to 7.8Hz (Alpha) to 14Hz (SMR).	
3	**Mood Booster 1**	30 min
	Settles down negative emotions from the right brain while stimulating the left brain to rebalance alpha asymmetry. 10Hz Left (Alpha) and 18Hz Right (Beta).	
4	**Mood Booster 2**	42 min
	This session has an alpha front end to reduce anxiety and enhance relaxation. 10Hz (Alpha) to 10Hz Left (Alpha) and 18Hz Right (Beta).	

† Sessions © copyright Personal Resource Strategies,
1993, 1995, 1997, 1998, 1999, 2001, 2003, 2004 (Version 8.04)

ALERT PRO SESSIONS

		Group 3 – Right Hemisphere Settle hyperactivity	
1		**Settle Hyperactivity 1**[†]	21 min
		15Hz Left (Beta) and 12Hz Right (SMR).	
2		**Settle Hyperactivity 2**[†]	21 min
		7.8Hz (Alpha) to 13.5Hz Left and 15Hz Right (SMR/Beta) to 10Hz (Alpha) to 13.5Hz Left and 15Hz Right (SMR/Beta) to 13.5Hz.	
3		**Settle Hyperactivity 3**[†]	20 min
		7.8Hz (Alpha) to 4.8Hz and 5.2Hz (Theta) alternating sides to 13.5Hz.	

		Group 4 – Whole Brain Balance instability with Alpha, Beta and SMR	
1		**Instability 1**[†]	21 min
		7.8Hz (Alpha) to 5Hz (Theta) to 10Hz and 18Hz (Alpha/Beta) alternating sides.	
2		**Instability 2**[†]	21 min
		7.8Hz (Alpha) to 5Hz (Theta) to 14Hz Left and 18Hz Right (SMR/Beta) reducing in frequency to 13.5Hz	
3		**ADD and Learning**	26 min
		This session has rapid transitions for mental stimulation to help keep the user "engaged" in the session. Used in the ADD study published in the Journal of Neurotherapy. Cycling from 10Hz (Alpha) to 13.5-14Hz Left (SMR) and 18-20Hz Right (Beta).	

*The **Left** and **Right** target rates refer to the visual field and auditory stimulation rates.*

Pulsing in the left visual field and ear means the right hemisphere of the brain is stimulated. Pulsing in the right side stimulates the left hemisphere.

ALERT PRO SESSIONS

	Extra Sessions	
	In addition to the Relaxation and targeted sessions designed to be used in conjunction with the Symptom Survey, these sessions may be used by any member of the family.	

	Extended Schumann	40 min
1	For effective deep meditation and to improve the onset of sleep. Calms "hyper/chattery" minds. Ideal for those with insomnia who have a busy mind and tense body.	
2	**SMR for Reading (short)**	20 min
	Use with a set of Tru-Vu Omniscreen Viewhole eyesets (*sold separately*) to improve attention and alertness while reading.	
3	**SMR for Reading (long)**	60 min
	A longer version for extended reading or study sessions.	
4	**Roller Coaster**	7 min
	This action-packed session is very engaging. Some with ADD can benefit.	
5	**Beta Perker**	20 min
	A great way to get going in the morning without caffeine. This session helps reduce ADD and SAD symptoms. May cause anxiety.	

	User Designed	
	These sessions have been left blank for adding custom sessions (*requires the DAVID Session Editor, sold separately*).	

1		
2		
3		
4		
5		

WARNINGS

If you are an epileptic, photic epileptic or have any history of seizures: We recommend that all persons who have a history of epilepsy, photic epilepsy or have ever had a seizure of any kind not use the DAVID ALERT Pro unless under the supervision of a health care professional who is qualified in the safe detection of seizures.

If you have had a brain injury or suffer from any mental disorder or psychiatric illness: We recommend that people who have had a brain injury or have a history of psychiatric illness or mental disorders not use the DAVID ALERT Pro unless under the supervision of a qualified health care professional.

If you are taking drugs or using alcohol: We recommend that people currently using drugs and/or excessive alcohol consumption not use the DAVID ALERT Pro unless under the supervision of a qualified health care professional.

If you are a first-time ALERT Pro user: We advise that you always remain seated or reclined while using the DAVID ALERT Pro. We also suggest that new users begin sessions with low brightness in the eyesets. If at any time during a session, you begin to feel vertigo, nausea, euphoria, "déjà-vu", or a sense of mental instability, lower the intensity of the eyesets and lower the volume of the tones or discontinue the session.

PRECAUTIONS

Traumatic Childhood Experiences - The DAVID ALERT Pro can cause the release of suppressed memories. If traumatic memories surface during or after a session, be certain to seek appropriate support.

Somnatic Shock - If abruptly returning to a normal conscious state, a mild case of somnatic shock can result, leaving the user feeling disoriented, nauseous, or experiencing a mild headache. All preset sessions in the DAVID ALERT Pro are programmed to end with the lights fading out (Soft Off™) to avoid somnatic shock.

Orthostatic Hypotension - Occasionally when a person becomes very relaxed during a session, his/her blood pressure may fall significantly. We advise rising slowly after a session.

WARNINGS

CRANIO-ELECTRO STIMULATION (CES)

- **Do not** use if you have a heart pacer. The electrical signals may cause the pacer to malfunction, leading to serious injury or death.
- **Do not** use on anyone with epilepsy, brain tumor or who has had a recent stroke.
- **Do not** use while driving or operating hazardous machinery.
- **Do not** place electrodes over skin lesions, new scars, cuts, eruptions, or sunburn.

Setting the intensity too high may result in a mild irritation or blistering of the skin. Set the intensity to a lower level so that the stimulus is only mildly noticeable. A double blind study showed that CES works at sub-threshold (below feeling) level.

IT IS THE RESPONSIBILITY OF THE HEALTH CARE PROVIDER TO COMPLETE A PROPER INTAKE, ADDRESSING THE CONCERNS MENTIONED ABOVE. MIND ALIVE INC., ITS EMPLOYEES, SUPPLIERS AND DISTRIBUTORS ARE EXEMPT FROM ANY LIABILITY IN DAMAGES RESULTING FROM A SEIZURE OR PSYCHIATRIC CONDITION THAT MAY OCCUR FROM USING THIS DEVICE.

WARRANTY AND CARE

The DAVID ALERT Pro is warranted against defects in workmanship or materials for one year from date of original purchase, on the terms stated herein. Should this unit become inoperative within the one-year period, it will be repaired or replaced at our option, without charge. Any postage, insurance and shipping costs incurred in returning the DAVID ALERT Pro for service are the responsibility of the customer.

This warranty does *NOT* cover:
- shipping damage
- damage caused by accidents or by other than normal use
- improper battery installation
- physical damage to cords for headphones and Omniscreen™ eyeset
- damage caused by exposure to excessive static electricity
- damage caused by any unauthorized person tampering with the DAVID ALERT Pro.

RETURNING FOR REPAIRS

Should your DAVID ALERT Pro require repairs, please contact us via email (info@mindalive.com) or phone to obtain a warranty/ repair authorization number and important shipping instructions.

When returning your device for repair, be sure to surround the DAVID ALERT Pro with at least one inch of tight packing on all sides in a strong carton. Neither Mind Alive Inc., nor courier companies will pay for damage incurred by poorly packaged goods. Label the carton *"FRAGILE, HANDLE WITH CARE."* Include a copy of your sales receipt, a brief written description of the problem and a daytime contact number. All postage, insurance and shipping costs incurred in returning the DAVID ALERT Pro for service are the responsibility of the customer.

If you would like more information about our products and research on AVE and CES, visit our website at www.mindalive.com. If you require additional assistance, please call us toll free at 1-800-661-MIND(6463). Outside Canada and the U.S., please call (780)465-6463.

WARRANTY AND CARE

Failure to receive proper instructions about completing customs and shipping documents may result in additional brokerage and duties charges to the customer. Some courier companies do not include brokerage fees in their quoted charges. The customer is responsible for any and all charges. Equipment will not be returned to the customer until these charges have been paid. Indicate on ALL shipping documents *"RETURN TO COUNTRY OF ORIGIN FOR REPAIRS UNDER WARRANTY"*.

CARE AND MAINTENANCE

Use a soft, slightly moistened cloth (use water or mild detergent) to clean the DAVID ALERT Pro. Do not clean with any solvents. Do not subject the DAVID ALERT Pro to static electricity. Do not place the DAVID ALERT Pro near heat sources such as radiators, air ducts, or in direct sunlight. Should any liquid enter the DAVID ALERT Pro, turn it off immediately. If liquid does enter the electronics, we advise that the DAVID ALERT Pro be checked by authorized personnel before commencing operation.

DISCLAIMER OF LIABILITY

Mind Alive Inc., its employees, its authorized dealers and distributors shall not be held liable for any claim, demand, action, cause of action, liability or damages arising out of any injuries resulting from malfunction or defect of the DAVID ALERT Pro whether willful or negligent either to person or damage to property of the purchaser, employees of the purchaser, persons designated by the purchaser for training in the use of the DAVID ALERT Pro, clients or patients of the purchaser, any other person, designated by the purchaser for any purpose, prior to or subsequent to acceptance, delivery, installation and use of the DAVID ALERT Pro either at the premises of Mind Alive Inc., or the premises of its dealers or distributors or the purchaser's premises.

The purchaser, employees of the purchaser, clients or patients of the purchaser or any other person designated by the purchaser for any purpose, hereby undertake to waive and disclaim any action in respect of the aforesaid terms as above.

TROUBLESHOOTING

What	Try
Graph blinks a single bar, then the ALERT Pro turns off	Replace the battery or use a 9-volt DC power adapter
ALERT Pro does not turn on	Replace the battery or use a 9-volt DC power adapter
Lights in eyeset are active on the left side only	Ensure the eyeset cable is fully plugged into the glasses and the 👓 jack
Tones and/or heartbeat sounds are audible on the left side only	Ensure the headphone is fully plugged into the 🎧 jack
No sound from external audio device	Ensure the 3.5mm patch cord is fully plugged into the headphone output of the audio device and the ⦿ jack of the ALERT Pro Check the volume level of the audio device Test the audio device directly by plugging in the headphones
ALERT Pro will not enter sound sync mode	Ensure the 3.5mm patch cord is fully plugged into the headphone output of the audio device and the ⦿ jack of the ALERT Pro Check that the audio device is playing and adjust the volume level (audio should be present in the headphones plugged into the ALERT Pro)
Download is not recognized	Ensure the 3.5mm patch cord is fully plugged into the download source and the ⦿ jack of the ALERT Pro Adjust the source volume to a moderate listening level (audio should be present in the headphones plugged into the ALERT Pro).
Session starts with no lights and/or sounds	Adjust the intensity and/or volume level Re-save preferences (*see page 2*)

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