



VESSEL

Return Merchandise Authorization Request Form

Please fill out the following information and mail to:

Returns
3197 Lionshead Ave,
Carlsbad, CA 92010.

RMA#: _____ **Date:** _____

Name: _____

Street: _____

City: _____ State: _____ Zip Code: _____

Phone: _____ Fax: _____

Email: _____

Order#: _____ Date of Purchase#: _____

Style#: _____ QTY: _____

Style#: _____ QTY: _____

Style#: _____ QTY: _____

Style#: _____ QTY: _____

RMA Type Requested:

- Repair
- Exchange For _____
- Issue a Refund

Returns

At Vessel, your satisfaction is of the utmost importance to us. If you are not 100% satisfied with your purchase, you can either return your order for a refund, or exchange it for something else. Any return or exchange must be made within 30 days from the date of receipt. Returned or exchanged products must be in the condition you received them, and in the original box and/or packaging. A refund will only be given for the cost of the item. Shipping and handling is non-refundable. A restocking fee of 10% will be deducted from the refund. Buyer must pay for the return shipping and handling charges. Please include a copy of your receipt along with the returned or exchanged goods. Custom items are nonrefundable.