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# Instruction Manual



CANADA: 1-877-387-7770 USA: 1-877-462-5757 www.redfernent.com

# WHEN USING ANY ELECTRICAL APPLIANCE BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE USED.

## **IMPORTANT SAFEGUARDS** READ THESE INSTRUCTION BEFORE USE

## WARNING:

To reduce the risk of fire, electric shock, or injury:

- 1. Do not leave appliance when plugged in. Unplug from outlet when not in use and before servicing.
- 2. Do not use outdoors or on wet surfaces. CAUTION: USE IN DOORS ONLY
- 3. Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- 4. Use only as described in this manual. Use only manufacturer's recommended attachments.
- 5. Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- 6. Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Keep cord away from heated surfaces.
- 7. Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- 8. Do not handle plug or appliance with wet hands.
- 9. Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- 10. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- 11. Do not put any object into openings. Do not use with any opening blocked.
- 12. Do not immerse in water
- 13. Not for space heating

- 14. Be sure that boiler cap is and remains closed during use.
- 15. NEVER use cleaning solutions, perfumes, oils or chemicals in boiler.
- 16. Use only City tap, spring or bottled water in boiler. (Not well water)
- 17. Do not operate near flammable liquids or in areas with fumes.
- 18. Plug into a standard 120V, 60Hz electrical outlet only. Do not use with extension cords.
- 19. Store in a cool dry location.
- 20. If damaged contact Redfern Enterprises Customer Services for repair information.
- 21. This appliance is not suitable for use by people including children –with reduced physical, sensorial or mental capabilities; by people with little or no experience or awareness of the appliance, unless carefully supervised or trained in the use of the appliance by a person responsible for their safety.
- 22. It is necessary to supervise children to make sure that they do not play with the appliance.
- 23. Before using the product, make sure that all items, surfaces and farics to be cleaned are resistant to or compatible with the high temperature of the steam. Specifically, treated terracotta flooring,wooden surfaces or delicate fabrics, such as silk or velvet, should not be treated without first consulting the instructions from the manufacturer and carrying out a test on a small hidden sample part.
- 24. READ AND FOLLOW ALL INSTRUCTIONS IN THIS MANUAL.

- \* CAUTION: RISK OF SCALDING. DO NOT REMOVE FILL CAP WHILE UNIT IS ON, WAIT FOR UNIT TO COOL DOWN BEFORE OPENING.
- \* TO PROVIDE CONTINUED PROTECTION AGAINST RISK OF ELECTRIC SHOCK, CONNECT TO PROPERLY GROUNDED OUTLETS ONLY.
- \* DO NOT IMMERSE IN WATER. HOUSE HOLD USE ONLY.

#### PROPER USAGE

Under high temperature, high pressure steam can remove dirt and grease from the surface and clean pathogens and bacteria. Under high pressure , dry steam will vaporize soon, therfore no water stain will be left.

#### **TECHNICAL PARAMETERS**

RATED VOLTAGE100-120VRATED FREQUENCY (HZ)60HZRATED INPUT (W)1000W

#### INCLUDED PARTS AND ACCESSORIES

Big Steam Nozzle 1 Hose 2 Plastic Brush 3 Funnel 4 Measuring Cup 5 Window Nozzle 6 Ironing Brush 7 Cloth 8 Angled Nozzle 9



#### **USAGE RANGE**

#### Never attempt to use steam for cleaning:

- (1) Switch, socket or other current carrying appliances.
- (2) Chemical Fiber, silk fabric, low temperature plastic product or other low temperature products.

#### Following areas are recommended to be used with this steam cleaner:

(1) Surface: ceramic tile, marble and granite, waterproof wood floor, part of cotton and wool carpet, washable wallpaper, glass and mirrors.

- (2) Kitchen: gas tove ring and cover, trough, cupboard, wall, oven innerwall, window frame.
- (3) Bedroom: sofa and furniture, cotton or linen curtains, window screen, dirt on bed cushions or clothes, ironing clothes.
- (4) Bathroom: bathtub, shower area, sinks, taps and drains, toilet and toilet seat.
- (5) Vehicle: engine, bumper, interior, window glass, frame and wheel.

## CLEANING AND MAINTENANCE

- 1. Place the steamer in a dry ambient room with good ventilation.
- 2. Use a dry cloth to wipe the steamer surface.
- 3. Never put the steamer in the water for cleaning.

## REPAIR

If any part of the steamer is damaged, do not open or use the steamer. Contact warranty holder for instructions.

## WARNING!

- (1) Fill water and close safety valve tightly then insert the plug for heating. Minimum fill should be 100ml water for every use, other wise it may leak steam and damage the unit.
- (2) Keep steamer away from children.
- (3) The steam cleaner produces high temperature during use. Never jet steam against a person or animal. Do not use steamer on high temperature areas or fragile surroundings. Don't clean fragile glass surfaces.
- (4) Always close the safety valve tightly before using. The safety valve cannot be opened when there is pressure in the boiler. Do not open safety valve forcibly when in operation. The safety valve can be opened when there is no pressure in the boiler.
- (5) The filling opening must not be opened during use.

## **USE INSTRUCTIONS**

1. Use measuring cup to fill water (distilled water is best) no more than 250ml and no less than 100ml.

#### REMINDERS

- We recommend using distilled or demineralized water as the best way to care for and utilize your Steam Cleaner.
- If tap water is too hard, use distilled or demineralized water to avoid the risk of staining pale colored fabrics.
- Do not add detergents, perfumes, oils or other chemical substances.
- 2. Close the safety valve tightly. (This safety valve is patent product, it cannot be opened when there is pressure in the boiler.)
- 3. Plug into the socket, the power indicator light comes on. It can be used when green indicator light is on. (It may spout out a little water when first used due to heat.)
- 4 First press button and spray the nozzle in a bucket or sink to ensure there is no leaking and the you haven't overfilled the boiler.
- 5. Press the on button, when the steam sprays out, move the brush head slowly on the surface to clean and disinfect.
- 6. Keep the nozzle 2-3 cm away from cleaning area.
- 7. Unplug after use. Open safety valve slowly and swill the water to ensure there is no pressure in the boiler.

## \*IMPORTANT\*

Do not add cleaning solutions, perfumes, oils or any other chemicals to the water used in this appliance.

- 7. Unplug after use, the indicator should go off. Press button to release steam, open the safety valve to fill water for cooling down, then operate again when ready.
- 8. If you want to refill the water, pull out the power plug and the indicator light will go off. Let the switch from the remaining water vaporize from the unit. CAUTION! The cover of the steam cleaner has a special safety valve feature. When the steam cleaner is in operation and the water is heated in the tank, the lid is then locked mechanically by the resulting vapor pressure so can no longer open the black cap of the lid "rotate through" and no longer engages the screw. This is already happening at low pressure and prevents it from accidentally opening the cover so hot water and steam may spray out and scald the operator.
- 9. If you want to add water, first turn off the power switch and then unplug the nets. Let the remaining steam flow out through the switch. Now you may need to wait a few minutes and the lid can be unscrewed counter clockwise from the unpressurized water tank. It can still have small amounts of steam so caution is urged. Do not try to open lid by force.

If distilled or demineralized water is regularly used there is no need to clean the Boiler.

# LIMITIED WARANTY

## LIMITED WARRANTY

Redfern Enterprises warrants this product to be free from defects in material and workmanship for a period of one (1) year from the date of the original purchase, when utilized for normal household use, subject to the following conditions, exclusions and exceptions.

Should any defect covered by the terms of the limited warranty be discovered within one (1) year, Redfern Enterprises will repair or replace any defective part provided the unit is returned by the original purchaser, freight prepaid, to:

Redfern Enterprises 101 - 127 Commercial Drive, Calgary AB T3Z 2A7 Canada U.S.: Redfern Enterprises, 4114 North Pecos Road, Unit 102, Las Vegas NV 89115 USA

Proof of purchase and \$19.95 for handling and return packing/shipping charges must be included.

The liability of Redfern Enterprises under this warranty is limited solely to the cost of the replacement parts or the complete unit at our option.

## LABOR CHARGES ARE NOT INCLUDED.

This warranty does not cover normal wear of parts and does not apply to any unit that has been tampered with or used for commercial purposes. This warranty does not apply to any defect arising from misuse of the product, negligence, failure to follow Redfern's instructions, use on current or voltage other than that stamped on the product, alteration or repair not authorized by Redfern, or damage due to faulty packaging or mishandling in transit (by any common carrier). Repair or disassembly by anyone other than a Redfern authorized service center will void the warranty.

# LIMITIED WARANTY

This warranty is extended to the original purchaser of the unit and excludes all other legal and/or conventional warranties. The responsibility of Redfern Enterprises, if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. In no event is Redfern Enterprises liable for incidental or consequential damages of any nature whatsoever. Some States/Provinces do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

This warranty gives you specific legal rights which vary from state to state or province to province.

If you have questions or concerns regarding your Redfern appliance, please contact Customer Service. Please do not return any product without contacting Redfern for return authorization. Unauthorized returns, as well as C.O.D. shipments, will be refused.

\*Important: After receiving return authorization, carefully pack item to avoid damage in shipping.

Be sure to include your name, complete address and phone number with note giving purchase information, model number and what you believe is the problem with item. We recommend you insure the package (as damage in shipping is not covered by your warranty). Mark the outside of your package "ATTENTION CUSTOMER SERVICE". A proof of purchase is also required.

We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.

REDFERN ENTERPRISES - CANADA CUSTOMER SERVICE • 877.387.7770 www.redfernent.com info@redfernent.com REDFERN ENTERPRISES - USA CUSTOMER SERVICE • 877.462.5757 www.redfernentus.com infous@redfernent.com