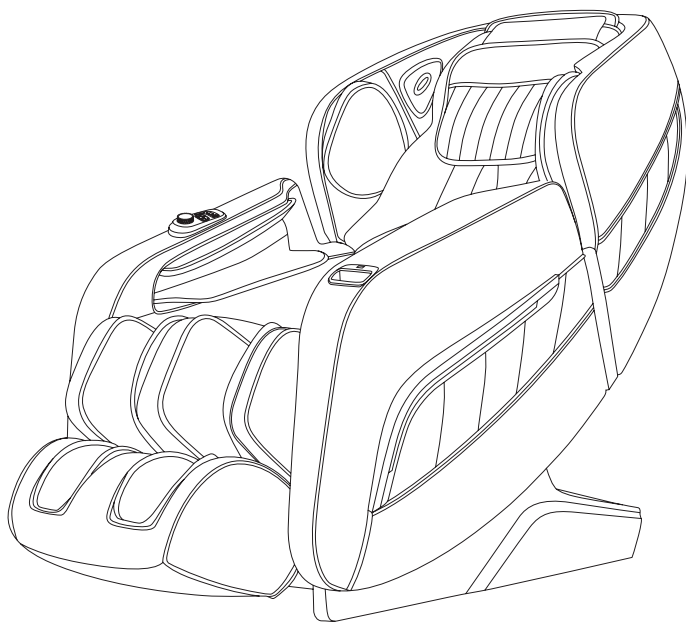


# TEBO™

Chair  
Luxurious Robotic Hands

## Ultimate

Owner's Manual



*Relax, Unwind*

LEAVE STRESS BEHIND

**A306-2**



# Contents

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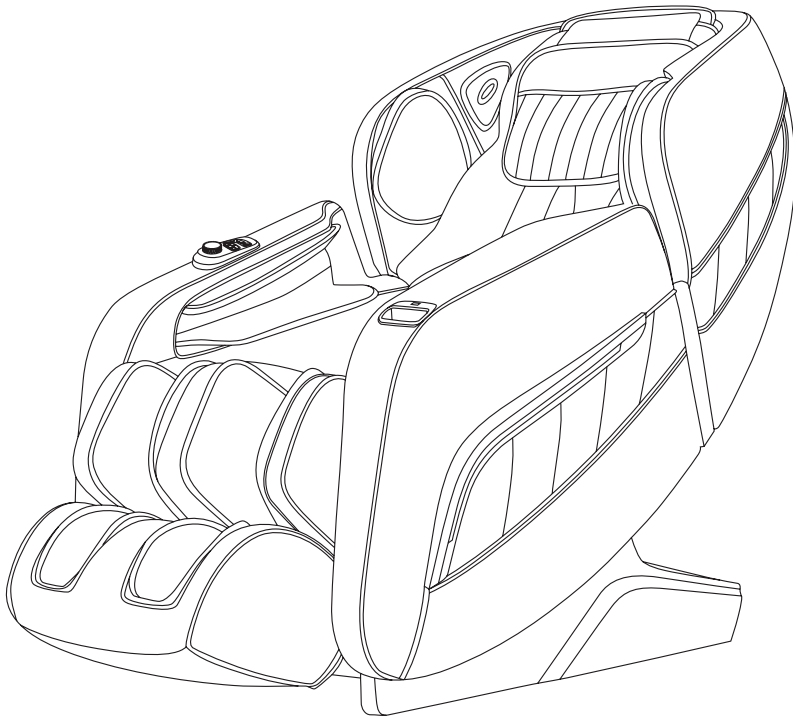
<b>WELCOME</b>	<b>4</b>
<b>SAFETY AND MAINTENANCE</b>	<b>5</b>
1. Important Safety Warning	5
2. Environment	5
3. Do not use this product if you:	5
4. Safety	6
5. Maintenance	6
6. Trouble shooting: Solutions for common malfunctions	7
<b>SAFETY WARNINGS</b>	<b>8</b>
<b>MESSAGE CHAIR OVERVIEW</b>	<b>10</b>
<b>FUNCTION &amp; FEATURES OVERVIEW</b>	<b>11</b>
<b>REMOTE CONTROL OVERVIEW</b>	<b>12</b>
<b>USER GUIDE</b>	<b>14</b>
Switch power supply on	14
Start to massage	14
<b>Massage Functions Overview</b>	<b>16</b>
Automatic Massage	16
Upper body manual massage	17
Air Pressure massage	17
Adjusting Laying Angle	18
Foot roller Massage	18
Heated massage	19
Pause/start massage button	19
Other manual functions	19
<b>Armrest control with shortcut keys</b>	<b>20</b>
<b>Voice control operation</b>	<b>22</b>
Voice Control Commands	22
<b>Bluetooth® Player Operation</b>	<b>23</b>
<b>Turn off power and stop massage</b>	<b>23</b>
<b>Calf Rest installation</b>	<b>24</b>
<b>Head cushion and back rest pad</b>	<b>25</b>
<b>Floor Protection</b>	<b>26</b>
<b>Moving the chair</b>	<b>26</b>
<b>PRODUCT SPECIFICATION</b>	<b>27</b>
<b>WARRANTY</b>	<b>28</b>

# Welcome

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Thank you for purchasing this product. Please read this instruction manual carefully so you know how to use the product correctly right from the start. This manual contains important health and safety information. Keep it somewhere safe for future reference.

Note: Our Company reserves the right to revise the design and description of this product at any time. Please refer to your product model



# Safety and Maintenance

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## **IMPORTANT:**

Please read this Owner's Manual carefully before operation.



## **1. Important Safety Warning**

- Do not allow children to touch moveable parts of this product.
- Only use grounded power supply for this product.
- Pull out the plug after use and before cleaning to avoid the risk of electric shock, or damage to the product.
- Only use this product as directed in this instruction manual.
- Do not use accessories other than those specifically recommended for the product.
- Do not use this product outdoors.
- Please read the instruction manual carefully before operation.
- Any usage other than that specified in this instruction manual may be dangerous, and is forbidden.
- For optimal results, do not exceed 20 minutes of usage per session.
- Do not use if leather is broken or damaged.
- Do not use if the cover is damaged.
- Do not use if the radiator hole is covered or blocked. Do not drop anything into this product.
- Do not fall asleep while using this product.
- Do not use if you are under the influence of alcohol, drugs, or prescription medications.
- Do not use if you feel unwell, or within one hour of having a meal.
- To avoid injury, adjust massage intensity to avoid irritating an existing condition or causing injury.

## **2. Environment**

- Do not use in hot environments, or moist areas such as bathrooms.
- Do not use at times when there are rapid changes in temperature.
- Do not use in very dusty or acidic environments.
- Do not use in areas that lack adequate space or ventilation.

## **3. Do not use this product if you:**

- Have osteoporosis.
- Suffer from heart disease.
- Wear a pacemaker or other electronic medical implants.
- Have a fever.
- Are pregnant or menstruating.
- Have open wounds or skin disease.

- Have been told by a doctor to rest, or feel unwell.
- Do not use if your skin is wet.
- The appliance has a heated surface. If you are sensitive to heat, use with care.
- Children under 14 years of age and people with cognitive impairments must be supervised if they use the machine.

## 4. Safety

- Check that your power voltage is suitable to the specifications of the product.
- Do not use wet hands to pull the plug.
- Keep water away from the product to avoid the risk of electric shock or damage.
- Do not interfere with the wires or change the circuit of the product.
- Do not use a wet cloth to clean the electric parts such as the switch or plug.
- If there is a power cut, stay clear of the product until the power is back on to avoid the risk of injury from a power surge.
- Stop using this product if it ceases to function in its normal way, and consult your local agent immediately.
- Stop using the product if you feel unwell, and consult your health care practitioner.
- This appliance is not intended for use by persons (Including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, service agent, or similarly qualified person for safety reasons.
- Do not exceed weight limit of 150 kg / 330 lbs.

## 5. Maintenance

- This product should only be maintained by appointed agents. Users are prohibited to disassemble or maintain by themselves.
- Always turn the power off after usage.
- Do not use the product if the socket is loose.
- If you leave the product for a lengthy period without use, always store with the power cord wrapped up. Store in a dry environment and protect from dust.
- Do not place the product in hot or sunny environments.
- If the detachable cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons for safety reasons.
- Only clean this product with a dry cloth. Do not use thinners, benzene, or alcohol.
- The mechanical components of this product require specific maintenance and should only be maintained by the manufacturer or

authorised service agent. Do not roll or pull this product along uneven ground. It should be lifted before moving.

- Do not use the product for lengthy periods. 20 minutes per session is optimal, 40 minutes is the maximum programmable time.

## 6. Trouble shooting: Solutions for common malfunctions

- It is normal to hear the motor during usage.
- If the controller doesn't work, check the plug and socket to ensure there is an adequate connection. Make sure the switch is turned on.
- The product will automatically switch off when it needs to cool down. This feature is designed to protect your safety and enhance the lifespan of the product. If the product activates the automatic shut down feature, leave it to rest for half an hour before using again.

### **WARNING:**

Weight Limit to not exceed 150 kg / 330 lbs.



Exceeding weight limit can result in chair malfunction and or personal injury.

# Safety Warnings

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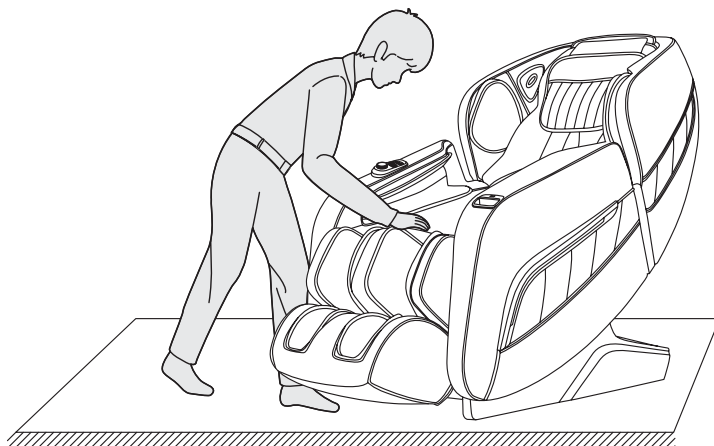
## **WARNING**

DO NOT apply downward pressure to the footrest when it is raised. This could cause the massage chair to fall forward, resulting in personal injury or damage to the product.



## **WARNING**

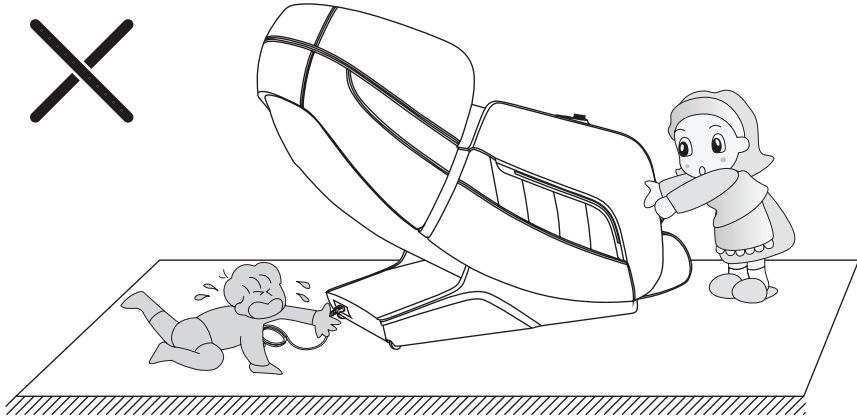
Before sitting on the massage chair, make sure that the massage hand stays in the seat cushion position to avoid discomfort to the buttocks during use and damage to the massage hand.





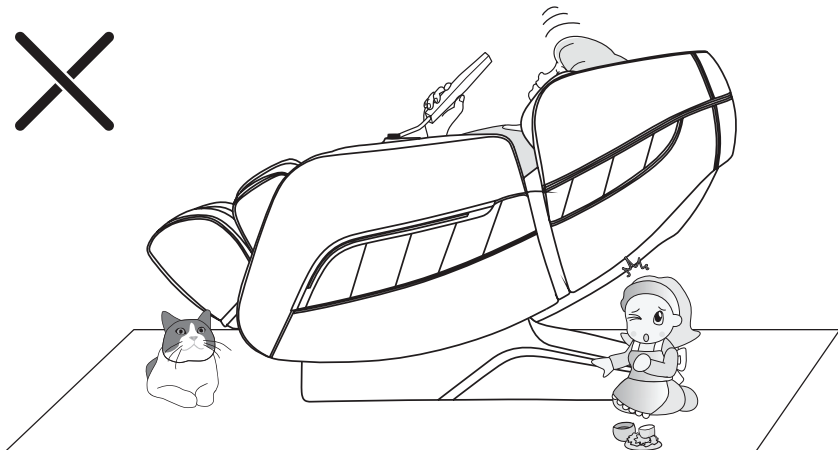
**! WARNING**

DO NOT try to pull out the control cable or power cord during standby or power on states due to the risk of electric shock or damage to the product. Always unplug the controller cable and power cord and put away after you use the chair.

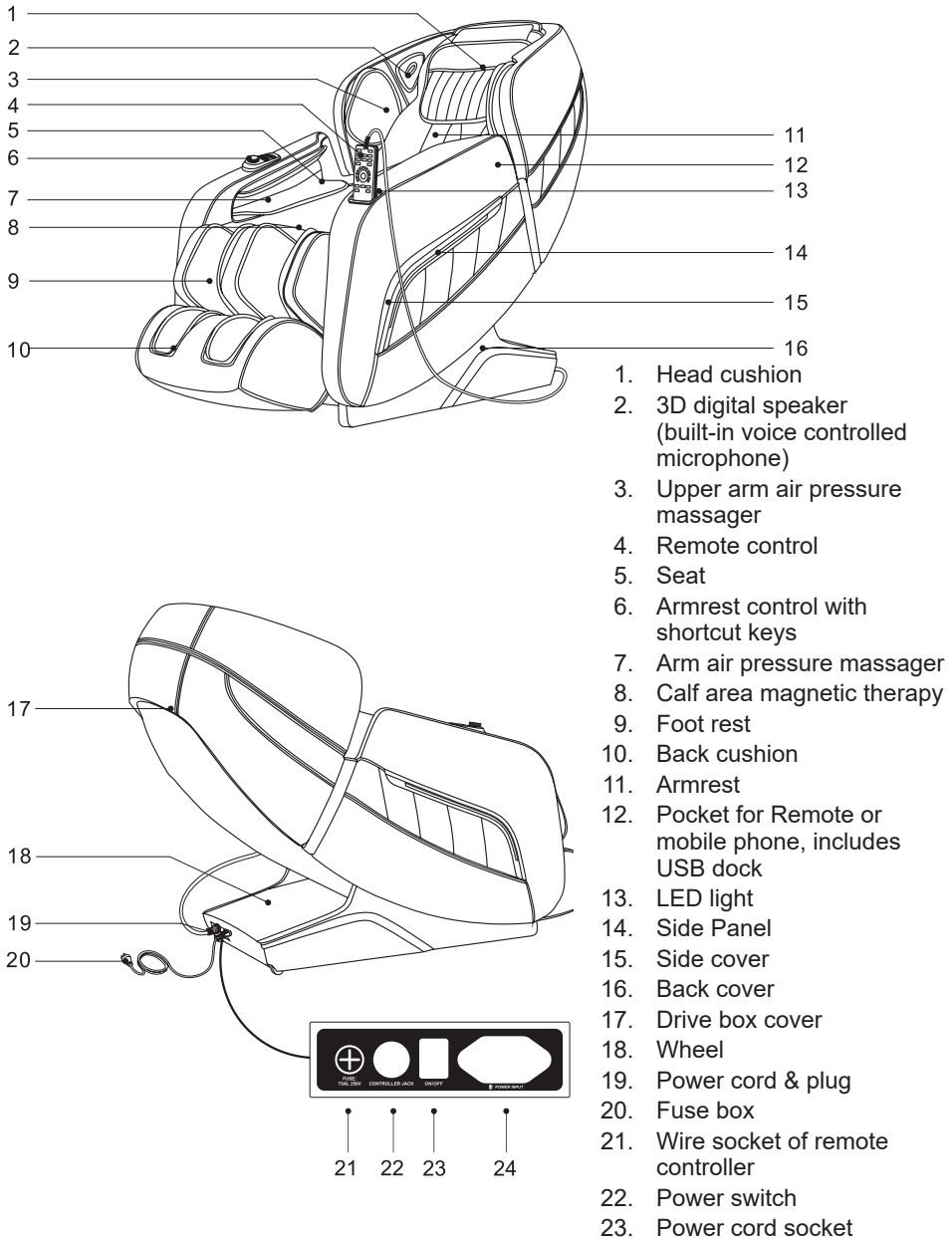


**! WARNING**

When using the zero-gravity lying function, first check to ensure there are no children or pets under the bottom of the footrest and backrest, to avoid the risk of personal injuries or damage to the product.



# Massage Chair Overview

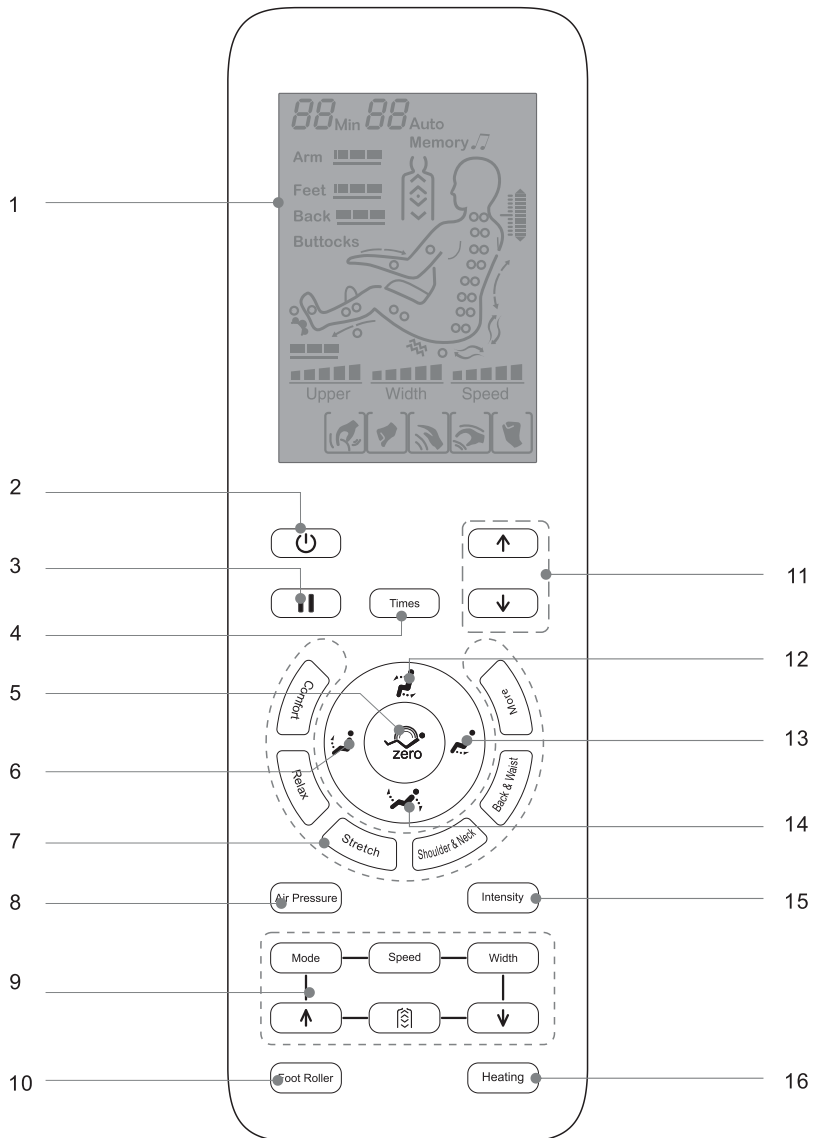


# Function & Features Overview

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- This product has a set of massage wheels that can move up and down, working simultaneously for a combined effect or working independently.
- There are five simulated massage techniques: Shiatsu, Kneading, Tapping, Tapping and Kneading together, Knocking.
- Equipped with automatic shoulder-position detection.
- Automatic Massage functions: Automatic Massage includes 12 different kinds of massage functions, including Comfortable Massage, Relaxing Massage, Stretch Massage, Shoulder and Neck Massage, Back and Waist Massage, Whole Body Massage, Protection of Vertebral (Chiropractic) Massage, Fatigue Recovery, Stretching Muscles and Activating Collaterals, Buttock Shaping, Restful Sleep, and Full Air Pressure.
- The Upper Body manual massage function allows for the Whole body, fixed point and a localised massage function. Each massage function can be adjusted to five different speeds. In fixed point and localised modes, the manipulator can adjust the position up and down. For Tapping, Shiatsu, and Knocking massage, the width of the massage ball can be set to wide, medium, or narrow.
- Air Pressure massage function offers three levels of intensity in three modes; Arms, Legs and Feet pressure, Arm pressure, and Legs and Feet pressure.
- The massage chair is equipped with a foot roller massage function.
- The Footrest has a stepless adjustable function which adapts to height.
- The Back-heat function uses carbon fibre as the far infrared heat source.
- The Chair uses slide rail technology when adjusting position to occupy the least space possible. Keep the area clear to ensure optimal function.
- The "L" backrest frame adopts curve guide technology, which conforms to the natural curve of the human back, providing continuous massage from head to thigh.
- Music playback system includes 3D audio speakers built into left and right upper arms. Use the Bluetooth® function of your smart device to play music wirelessly.
- Equipped with intelligent voice recognition function.
- The armrest control with shortcut keys features an on/off button; chair angle adjust button, pause button, auto mode button, voice wake up, heating, air pressure, foot lifting, zero gravity, and backrest adjustment.
- In the left and right lower armrests there are raised areas for the palms to receive magnetic massage therapy
- The left armrest features a USB charging dock
- LED lights in the side of both armrests.
- LCD colour screen controller.
- On shutdown, the chair automatically returns to sitting position.

# Remote Control Overview

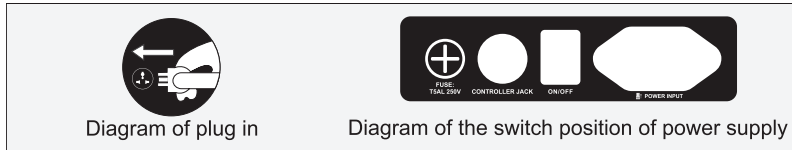


1. **LCD:** Display all massage functions.
2. **Power switch:** Turn on or off all massage functions.
3. **Pause \ run button:** Pause or run all massage functions.
4. **Timing key:** Adjust massage time
5. **Zero G position adjustment:** There are three automatic reclining modes, which can automatically switch according to your own needs.
6. **Footrest up key:** Adjust footrest up.
7. **Automatic massage button:** Please refer to page 10 of this manual for details.
8. **Air pressure mode key:** Turn on/off air pressure massage function (please refer to page 11 of this manual for details).
9. **Manual massage key:** Please refer to page 11 of this manual for details.
10. **Foot roller key:** Please refer to page 11 of this manual for details.
11. **Shoulder adjustment key:** Manual adjustment of Shoulder massage point.
12. **Up key:** Adjust backrest frame rise and calf frame drop.
13. **Calf frame down key:** Adjust calf frame down.
14. **Lie down key:** Adjust backrest frame to drop and calf frame to rise.
15. **Air pressure intensity key:** Adjust air pressure intensity function.
16. **Heating key:** On/off heating massage function.

# User Guide

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## 1. Switch power supply on



## 2. Start to massage


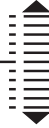

- 2.1 Press the power button to start the massage.
- 2.2 The leg frame and back frame will automatically adjust to recline angle, awaiting the selection of automatic massage function. After more than 3 minutes without operation, the chair goes into automatic shutdown and returns to the seated position.

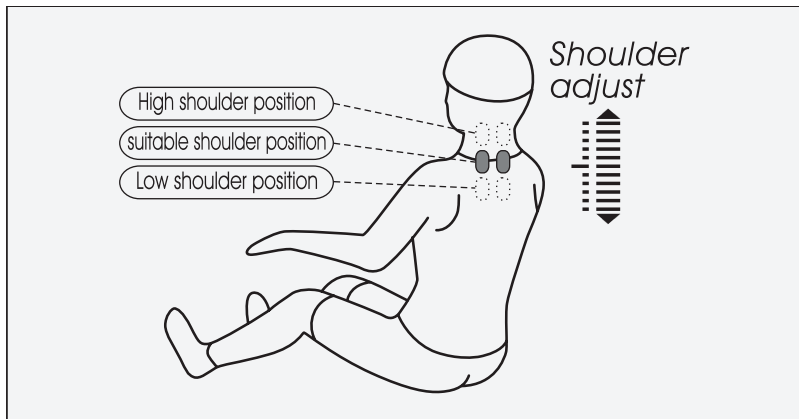
There are 12 automatic massage function keys (Comfort massage, Relax massage, Stretch massage, Shoulder & Neck massage, Back & Waist massage, Full body massage, Chiropractic vertebral massage, Fatigue recovery, Meridian microcirculation massage, Buttock shaping massage, Restful Sleep massage and Whole Body pressure massage).

Use the appropriate key and select the massage function. Use the “More” button to select massages that don’t have a shortcut key.







- 2.3 After selection of an Auto massage, the automatic detection of the shoulder position and massage finger pressure point shall be carried out first - wait for the detection to be completed.

- 2.4 If the detected shoulder position is different from your preferred shoulder position, adjust the upper and lower keys to the appropriate position. The shoulder position function has 10 different positions. If there is no shoulder position adjustment made within 10 seconds, the massage function will start automatically.














Button	Description	Display
	Move the massage balls upward to a suitable position	
	Move the massage balls downward to a suitable position	









### 3. Massage Functions Overview






AUTOMATIC MASSAGE				
Function	Button	Description	Display	
AUTOMATIC MASSAGE		Comfort: The most comfortable massage experience.	F1 Auto	
		Relax: a deeper, soft, comfortable massage to relieve body fatigue.	F2 Auto	
		Stretch: Calf-rest Frame and Backrest frame rise and fall, combined with air pressure massage and stretch/traction of the leg. Relieves fatigue, restores vitality.	F3 Auto	
		Shoulder & neck: focused shoulder and neck massage.	F4 Auto	
		Back & waist: focused back and waist massage.	F5 Auto	
			Full body massage: deep massage to rejuvenate the body.	A1 Auto
			Chiropractic massage: focus on chiropractic massage, to relax the body and mind.	A2 Auto
			Fatigue recovery: improve whole body fatigue, back pain, and aching limbs to promote relaxation, improve microcirculation.	A3 Auto
			Meridians: dredge meridians to support lymphatic and microcirculation, enhance immunity.	A4 Auto
			Buttock massage mode: sculpt shapely buttocks and thighs with stimulating massage to promote the reduction of fatty tissue and fluid build-up.	A5 Auto
		Restful sleep massage: stimulates the 12 major health acupoints to enhance balance and improve quality of sleep.	A6 Auto	
		All pressure: whole body pressure massage, promoting total body relaxation with a deep, full body massage to relieve fatigue and pain.	A7 Auto	





UPPER BODY MANUAL MASSAGE			
Function	Button	Description	Display
TECHNIQUE	Mode	Shiatsu: speed, width.	
		Knead: speed.	
		Tapping: speed, width.	
		Knead tap: speed.	
		Knocking: speed, width.	
SPEED	Speed	5 speed adjustable.	 Speed
WIDTH	Width	The width of the gears/rollers can be adjusted.	 Width
BACK STRETCH		Fixed position spot massage.	 H0
		Small localised area massage	 H1
		Full back massage	 H2
		Massage position adjustment (in "Fixed position spot massage" and "Small localised area massage" the position can be adjusted).	Manipulator uplink
			Manipulator descending



AIR PRESSURE MASSAGE			
Function	Button	Description	Display
AIR PRESSURE MODE	Air Pressure	Full pressure: air pressure massage on arms, legs and feet.	Arm  Feet 
		Arm: air pressure massage with the arm as the focus.	Arm 
		Leg: barometric massage for leg, foot.	Feet 
INTENSITY	Intensity	Adjustable in three levels.	Arm  Feet 



## ADJUSTING LAYING ANGLE


Function	Button	Description
<b>SIT UP</b>		To resume a seated position, press this button and the backrest frame will slowly rise, while the calf frame slowly falls. The chair will beep until the original seated position has been reached. Press this key again during the adjustment and it will stop at that position.
<b>LAY DOWN</b>		To resume the “lay down” position, press this button and the backrest frame will slowly lower, while the calf frame slowly rise. The chair will beep until the preset “lay down” position has been reached. Press this key again during the adjustment and it will stop at that position.
<b>CALF UP</b>		To adjust the calf frame upwards press this button. The chair will beep until the preset “Calf Up” position has been reached. Releasing button during adjustment will stop the calf frame at that position.
<b>CALF DOWN</b>		To adjust the calf frame downwards, press this button. The chair will beep until the preset “Calf Down” position has been reached. Releasing button during adjustment will stop the calf frame at that position.
<b>ZERO G</b>		Press this button to switch between the three Zero G modes; non-Zero G, Zero G I, Zero G II.

## FOOT ROLLER MASSAGE

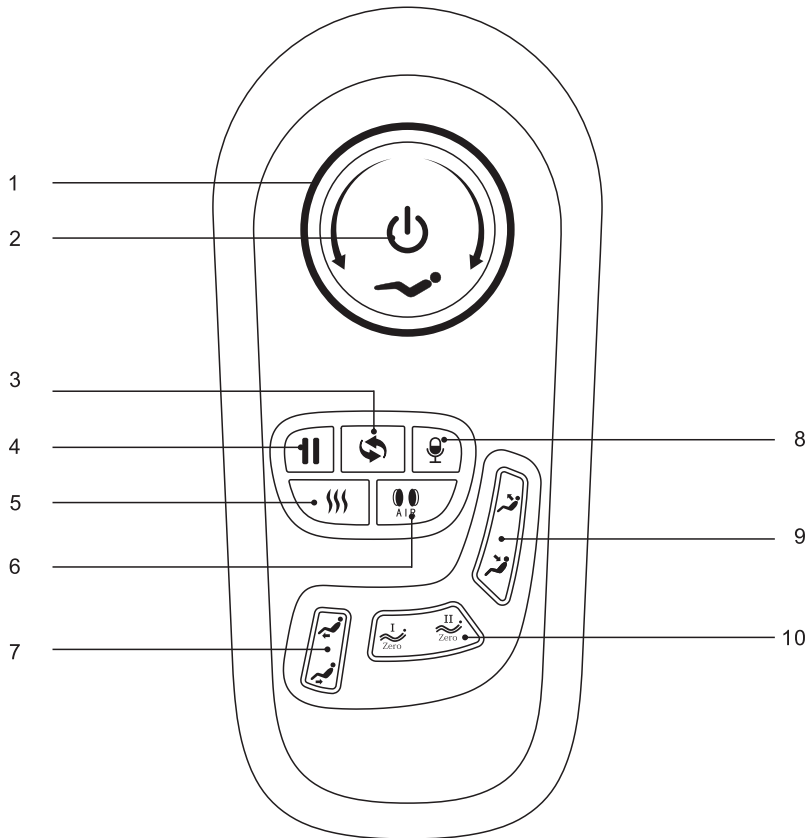
Function	Button	Description	Display
<b>FOOT ROLLER</b>		Press this button to turn the foot roller massage on. Scroll through the three levels of intensity: Off, light, medium, or strong.	

HEATED MESSAGE			
Function	Button	Description	Display
HEAT		Press this button to turn the back far infrared heat on or off. It takes 3 minutes to heat up.	














PAUSE/START MESSAGE BUTTON			
Function	Button	Description	Display
PAUSE/ START		To pause all massage movements instantly mid-massage, press this button. Press it again to resume movements.	

OTHER MANUAL FUNCTIONS			
Function	Button	Description	Display
TIMING		Press this button to add 5 more minutes, up to a maximum of 40 minutes. If you exceed 40 minutes, the function will return to 20 minutes. You can also use this button during a massage to add more time in 5-minute increments.	

## 4. Armrest control with shortcut keys



1. Chair-angle adjust Dial:  
The Backrest and footrest will lift and recline in unison.
2. Power button: on/off.
3. Auto mode button: start Auto mode.
4. Pause button: pause all functions.
5. Heating button: turn heating on/off.
6. Air pressure button: on/off.
7. Leg rest lifting: to adjust the lifting and reclining part of the foot rest.
8. Voice wake up button: wake up voice control function.
9. Back rest lifting: adjust the lifting and reclining of the back rest.
10. Zero gravity: adjust the chair angle to zero gravity positions.

Button	Description
	Power button: press for 3 seconds to turn power on/off. Press the button briefly mid-use to pause all massage movements.
	Chair Recline Dial: turn clockwise to recline back-rest and raise footrest. Turn anti-clockwise to lift the back rest while lowering the leg rest, returning the chair to the original seated position. Remove your finger from the dial to stop the movement at any point.
	Pause button: Pause all massage functions with this button, press again to restart.
	Auto mode button: scroll through the auto modes each time you press the button.
	Voice wake up button: press this button to activate the voice control function.
	Heating button: on/off.
	Air pressure button: on/off.
	Calf rest up button: press this button to lift the calf rest up slowly. Release the button and the movement stops.
	Lower leg rest: press this button to lower the leg rest. Release the button and the movement stops.
	Zero gravity I button: automatically adjusts the position of the back rest and leg rest to the Zero Gravity I position.
	Zero Gravity II button: automatically adjusts the back rest and leg rest to be in the Zero Gravity II position.
	Back rest lifting button: the back rest lifts while pressing this button and stops lifting when the button is released.
	Back rest reclining button: the back rest reclines when you press this button. The movement stops when you release the button.

## 5.Voice control operation

When the massage chair is on or in standby mode, say “Hi Alice” or press the voice control wake-up button on the right armrest to wake up the voice control function.

After the successful wake-up, the massage chair will reply “I am here”. At this time, give the voice control instruction from the table corresponding to the function required within 6 seconds. The massage chair will confirm by voice and action the instruction. If there is no voice command made within 6 seconds, the function turns off and needs to be reawakened.

**Note: When waking up the voice control function keep your speech rate moderate. Voice commands will be confirmed back by Alice.**

VOICE CONTROL COMMANDS	
To awaken Alice say: “Hi Alice” Alice will answer: “I am here”	
Your Command	Alice’s Answer
Massage on	Answer: OK, massage on.
Massage close	Answer: OK, massage close
Comfort Massage.	Answer: OK, comfort massage
Relax massage.	Answer: OK, relax massage
Full body massage.	Answer: OK, full body massage
Neck and shoulder massage.	Answer: OK, neck and shoulder massage
Back and waist massage.	Answer: OK, back and waist massage
Stretch massage.	Answer: OK, stretch massage
Fixed massage.	Answer: OK, fixed massage
Change the other mode.	Answer: OK, change the other mode
Go little down.	Answer: OK, go little down
Go little up.	Answer: OK, go little up
Open the air pressure.	Answer: OK, open the air pressure
Close the air pressure.	Answer: OK, close the air pressure
Up the seat position.	Answer: OK, up the seat position
Down the seat position.	Answer: OK, down the seat position
Stop adjustment	Answer: OK, stop adjustment

## 6. Bluetooth® Player Operation

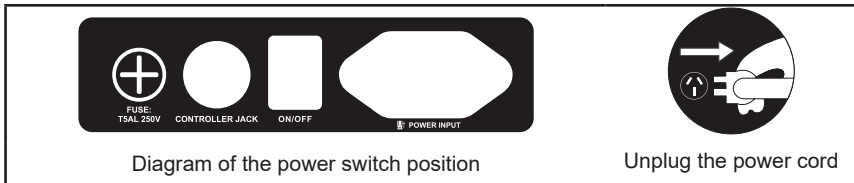
- 6.1 Switch on the Bluetooth® function on your smart device and search for new Bluetooth® devices.
- 6.2 The device will locate Bluetooth® (IMCM-XXXX), select this and it will sync with the chair.
- 6.3 Turn on the Music Player in the smart device.

## 7. Turn off power and stop massage

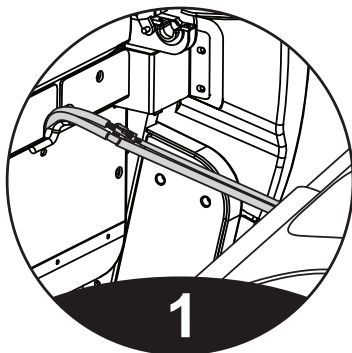
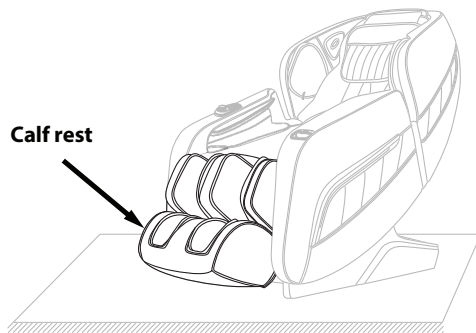
Pressing the power button during the massage will stop all massage functions immediately and return the back rest and footrest to the default position.

When the set massage time is up, the massage hand will return to its original position and all the massage functions will stop. The back rest and foot rest will not return to their original position.

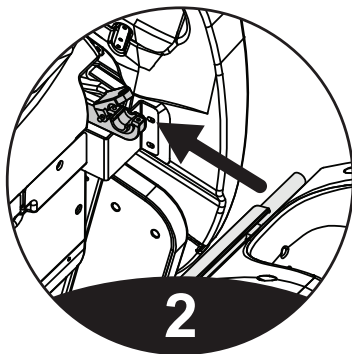
Turn off the power to the machine by switching the power off.



## 8. Calf Rest installation

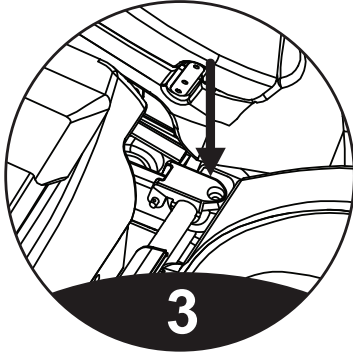


Installing the calf rest, unfasten the fixed pipe belt and insert the connecting part into the seat frame.

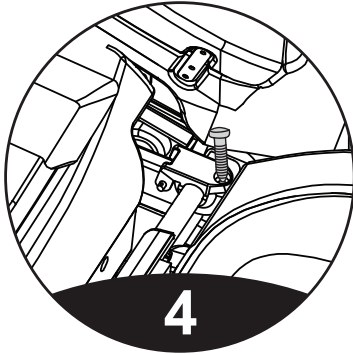


Clip in the round metal tube from calf rest into the left and right side clips





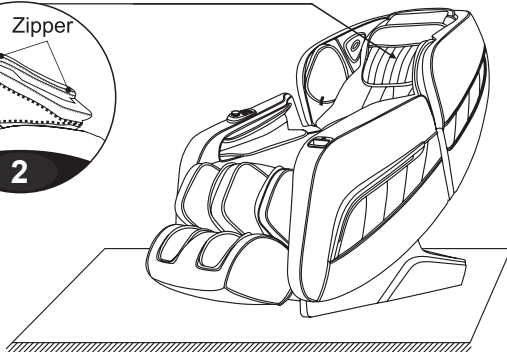
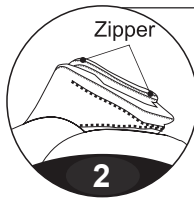
Turn the leg fixing cover over the round tube on both sides of the legs (figure 3)



Use 2pcs M4 screws to fix the legs to the massage chair. Check thoroughly that the wires and air hose are properly connected and manually check the calf section can move freely.

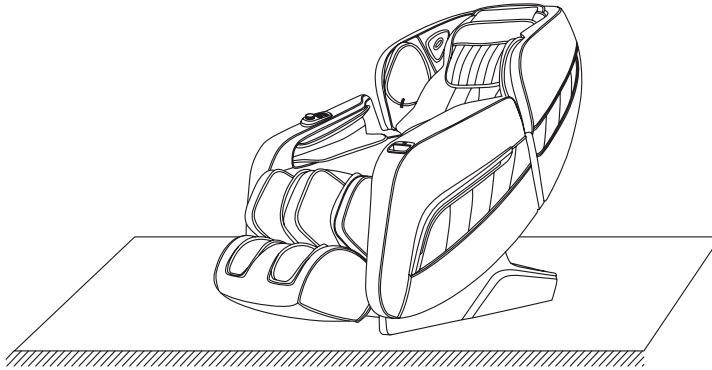
## 9. Head cushion and back rest pad

The head cushion allows you to control the intensity of the neck and shoulder massage. You can decide whether to use the head cushion, but it is recommended for optimal comfort and neck support. The back rest cushion and the back rest is connected by a zipper (Figure 1). The head cushion and the back rest cushion are connected by Velcro as shown in the illustration (Figure 2).



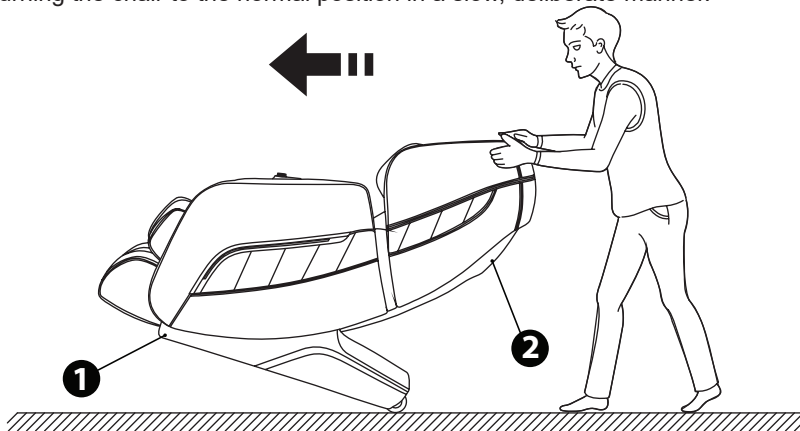
## 10. Floor Protection

Placing the heavy massage chair on wood may damage the floor, so please place a carpet or other barrier to avoid this type of damage.



## 11. Moving the chair

Make sure that all wires are well above the ground. Tilt the back rest backwards until the weight of the chair is resting on the wheels. Push the chair forwards or backwards with your hands, before returning the chair to the normal position in a slow, deliberate manner.



**Note:** Always turn the power off and disconnect the power cord and controller cord before moving the chair.

### **⚠ CAUTION**

**DO NOT** pull the chair with its wheels on wooden floors, rough ground or in a narrow space. **MOVING:** Two or more people are required to lift the chair. Lift from the calf rest end plate (1) and back rest cover grooves (2). Do not lift arm rest directly. **DO NOT** lift from the leg rest/calf rest

# Product Specification

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Model: A306

Configure: 2

Name: Massage Chair

Rated voltage: 110-120V~ 60Hz  
220-240V~ 50Hz/60Hz

Rated power input: 120W

Rated time: 20Min

Safety structure: Class I

## **WARNING:**

Weight Limit to not exceed 150 kg / 330 lbs.



Exceeding weight limit can result in chair malfunction and or personal injury.

# Warranty

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## 1 Year Limited Warranty

This product is warranted for 1 year from the original date of purchase, against defects in materials and/or workmanship when utilized for normal household use.

During this period if the unit is proved defective it will be repaired or replaced at the discretion of the service technician. The unit shall be returned, by original purchaser, freight prepaid with proof of original purchase date and \$39.95 return shipping/handling charges included.

Redfern Enterprises does not accept C.O.D.'s and will not reimburse for any fees associated with the return or shipping of the item. This warranty does not apply to any defect arising from a buyers misuse, negligence, failure to follow instructions, use on current or voltage other than that stamped on the unit or repairs not authorized by a Redfern Ent. technician will null and void the warranty.

If you believe that your product is defective, contact Redfern Enterprises Customer Services Department:

CANADA  
101-127 Commercial Drive,  
Calgary, AB T3Z 2A7  
TF: 1-877-387-7770 (Toll Free)  
info@redferment.com www.redferment.com

UNITED STATES  
4168 N North Pecos Road, Ste 102  
Las Vegas, Nevada, 89115  
1-877-462-5757 ext. 1 (Toll Free)  
infous@redferment.com www.redfermentus.com

Obtain a repair authorization number (RA Number) and bring in or send prepaid to the Service Center with proof of original purchase date, and prepaid return shipping of \$39.95. jurisdiction.