

Tracking Subscription

SpotOn lets you create fences and contain your dog **without** a subscription.

Add a subscription to:

- Track your dog
- Receive escape notifications and records
- Receive battery life notifications
- Call your dog home
- Activate the collar's light

If you purchased a subscription with the collar, you can activate it in the SpotOn app or scan the code here.



Scan to activate or purchase a subscription

Train your dog

The most important aspect of using SpotOn is training your dog. An untrained dog will never understand their boundaries and will continually escape from the fence. Your dog will be trained to stay inside the fence when they hear the tones.

Follow the instructions in the app to train your dog properly.



Watch the training video



Need more help?

Scan the codes below to get more information about setting up and using your SpotOn GPS Fence.

View the full user guide



FAQs and troubleshooting



Set up a home zone



Invite family members



Contact Us

support@spotonfence.com or 1.603.488.1504

Our agents are based in New Hampshire and available Monday - Friday 9am - 6pm EST and on weekends by appointment.



Quick Start Guide

What's in the box

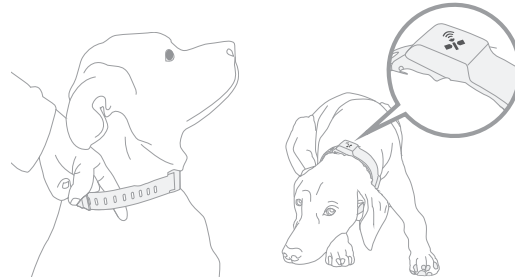


Get to know your SpotOn collar

Fitting

Strap should fit snugly with (optional) static contact points installed. You should only be able to slide one finger under the collar when fastened. Make sure the contact points touch the dog's skin.

! IMPORTANT: Trim excess strap with scissors.



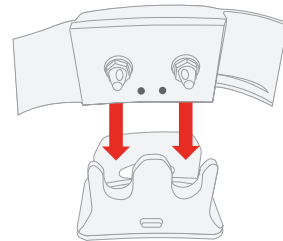
The GPS antenna should sit on the back of the neck.

Charging

Connect the charger cable to the charging base. Place the collar in the charging base and **push down with force** to insure the collar contacts the charging points in the base.

The light will blink green for 10 seconds when charging. Charging takes about 90 minutes. Battery level will display in the app.

While charging, press the power button once for charge status. Blinking green means it's still charging. Solid green indicates it's fully charged.

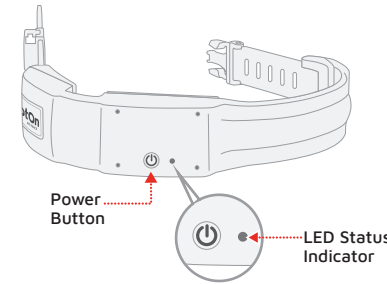


Setup

Power on and off

The collar will turn on when fully seated in charging base.

To manually power on/off: **press and hold** the power button until the LED lights stop flashing (5-10 seconds).



Power button tips:

- The red light is normal. It means you don't have a fence setup yet.
- Tap the power button once to quickly see the collar's status.



Learn more about what the lights mean

Get the SpotOn GPS Fence app



Download the app and follow the instructions to create your fence and train your dog.



GPS initialization

Before you create a fence, take the collar outside for a few minutes to receive GPS signals. Once the app is connected to the collar (via Bluetooth) the app will display the number of GPS satellites it's receiving and provide overall signal strength.

Create your fence

Use the app to create your fence. We recommend you walk the first fence for the most accurate boundary lines.

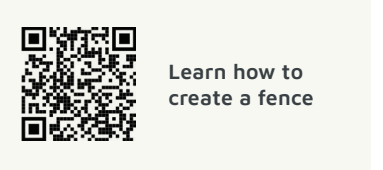
For very large fences, use the app to draw the fence boundary around your property.

Create a Home Zone after you create a fence if you want the dog to wear the collar inside.

When testing your fence, you will hear TWO tones as you approach the fence boundary. The alert tone sounds at 10 feet, the warning tone sounds at 5 feet before the boundary. Vibration and/or static correction (mild shock) is applied at the boundary.

! IMPORTANT:

- The boundary line may drift 3-10 feet (1-3 m) in either direction. This is normal for all GPS products.
- Fences should be at least 80 feet (24 m) wide to allow enough room for the dog to play without getting corrected.
- Fences built on properties less than 1/2 acre typically do not provide enough open space for your dog to roam without getting corrected.
- A Home Zone should be created inside your fence to ensure the dog does not get corrected when inside.
- Keep the boundary 15 feet (5 m) from roads or hazards, and 30 feet (10 m) from your house for best results.
- Once activated, fences will protect the dog even when out of Bluetooth range (50 feet).



Learn how to create a fence

