

# Power Analyzer

Create and  
Manage Your Account

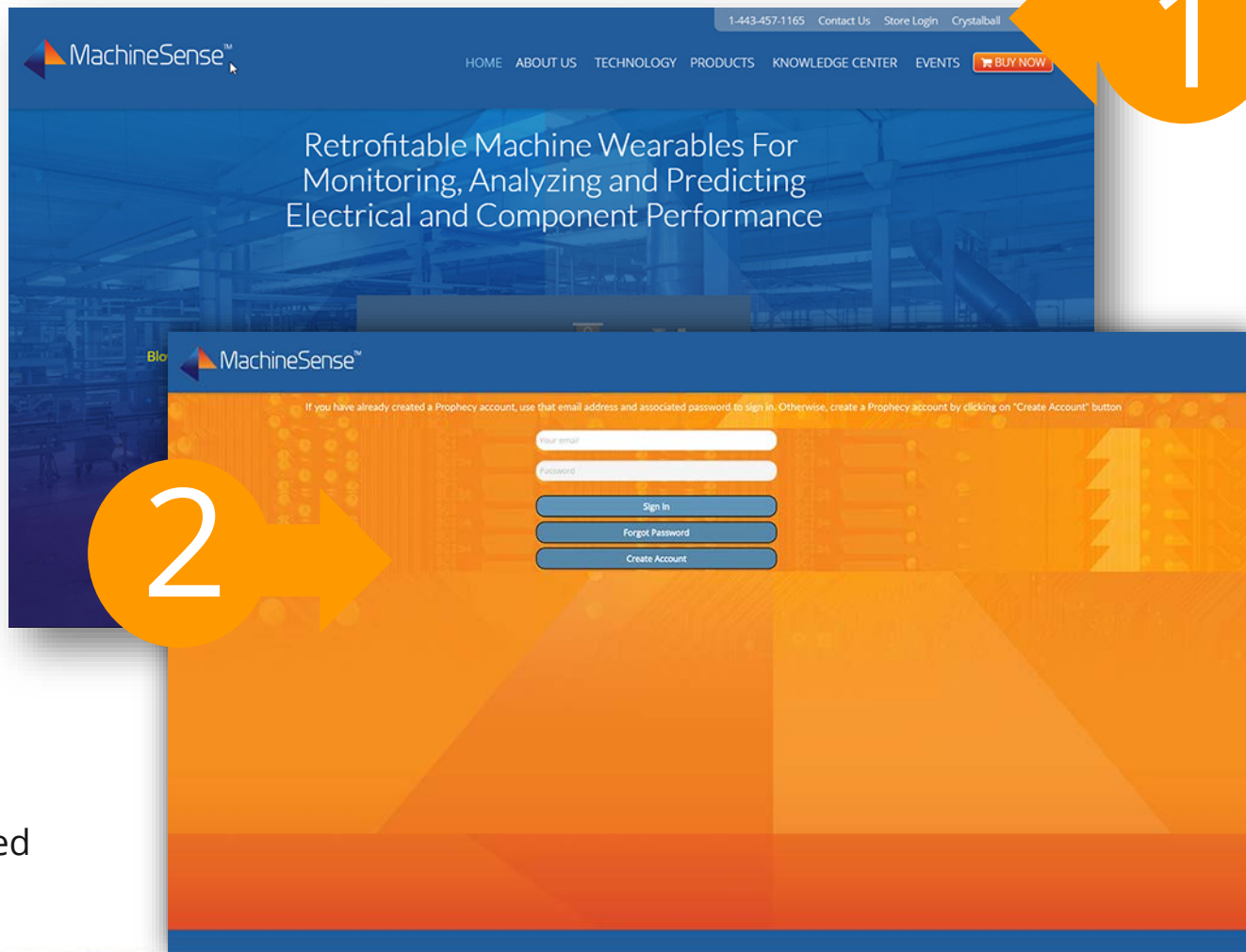


# Create your account

1 To login to Crystalball, navigate to [www.machinesense.com](http://www.machinesense.com). You can type the URL into your browser, or click on the link above. Next, click on 'Crystalball' from the navigation bar.

2 First time users should click on **"Create Account"** located on the center of the screen.

**IMPORTANT:** Creating an account requires the Customer ID provided with the product you purchased. Only one user should create an account per company name/location. This will be the administrator account. Other users will be managed and assigned credentials by the administrator(s). Five individual accounts can be assigned administrator privileges.



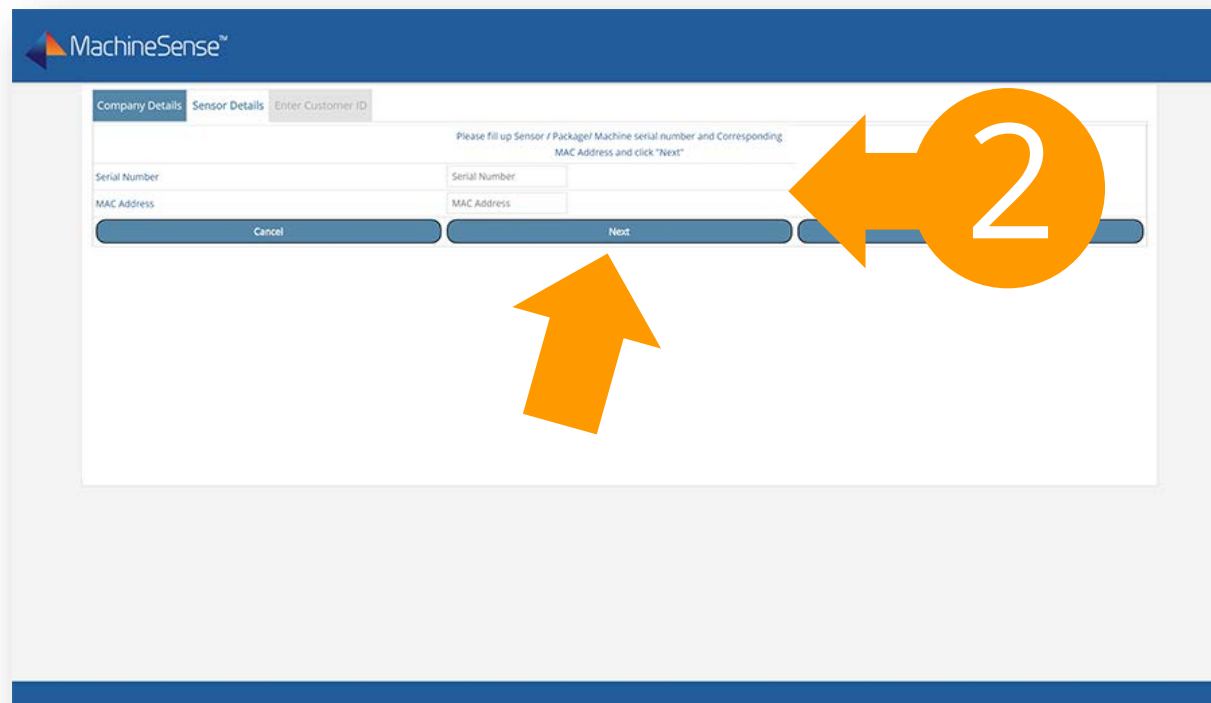
# Create your account

1 Follow the on-screen prompts to receive a temporary password. You will enter your email address and company details. If the company already exists, a warning message will appear.

**Note:** Your username should be your business email account.

2 Enter the serial number and the machine identification (MAC ID) from the thank you card inserted with your purchase or from the tag on the equipment. Click on **“Next”**.

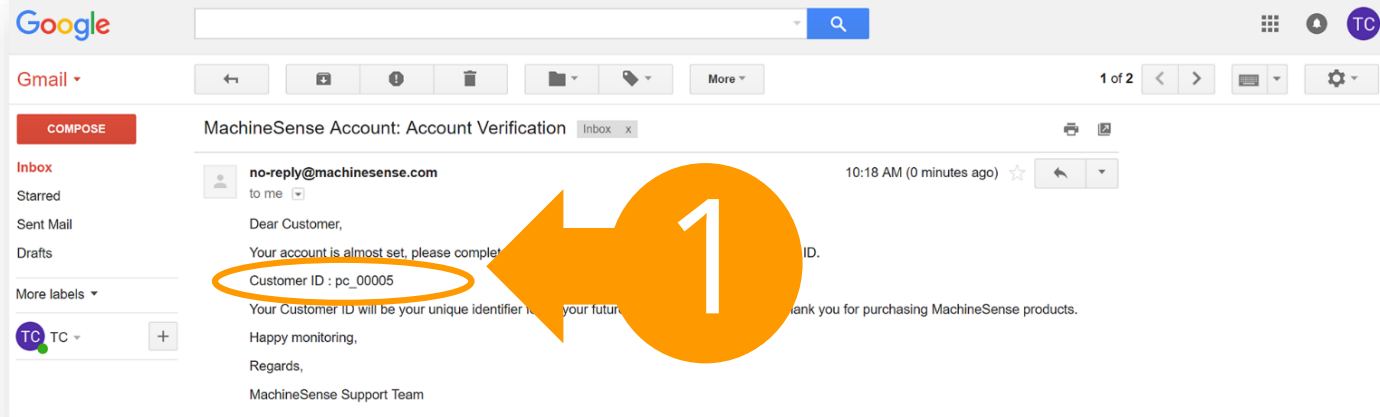
**Note:** The MAC ID can be from any one of the sensors in the package.



The screenshot shows the MachineSense account creation interface. At the top, there are three tabs: "Company Details", "Sensor Details", and "Enter Customer ID". The "Enter Customer ID" tab is active. Below the tabs, there are two columns of input fields. The left column has "Serial Number" and "MAC Address" fields. The right column has "Serial Number" and "MAC Address" fields. A blue "Next" button is located at the bottom right of the form, and a blue "Cancel" button is at the bottom left. A large orange arrow points to the "Next" button, and a large orange circle with the number "2" and another arrow points to the right-hand side of the form, indicating the second step of the process.

# Create your account

1 Check your email to receive your customer ID. If you do not receive the email, please check your spam/trash folders, and/or make certain to white list the domain @machinesense.com.



2 Enter the customer ID from the email. Enter the first and last name used for creating the account. Agree to the Terms and Conditions and click **“Finish”**.

# Create your account

1 To agree to the onscreen End User License Agreement click on "Accept".

2 A message will be sent to the email used to create the account with login credentials. Use the credentials to login to your account.

The screenshot displays an email interface. At the top, the subject line is "End User License Agreement", which is circled in orange. Below it, the agreement text includes several clauses: (a) subject to export controls, (b) prohibited destination countries, (c) denied persons list, (d) export restrictions, and (e) sensitive technology use. At the bottom of the agreement, there are "Accept" and "Reject" buttons. A large orange arrow with the number "1" points to the "Accept" button. Below the agreement, an email from "no-reply@machinesense.com" is shown, dated "10:24 AM (0 minutes ago)". The email body contains the message: "Company: testcompany3 is successfully created. Your log in Password: 598c6c97". Below this, there is a warning not to share the password and a section for "Account Information" with input fields for "First Name" (containing "Test") and "Last Name" (containing "Company"). A large orange arrow with the number "2" points to the account information section.

# Manage your account

1 To manage your profile/subscription or to change your password mouse over your sign in name and a dropdown menu will appear in the upper right-hand corner.

You can also sign out of your account from this menu.

The screenshot displays the MachineSense web application interface. At the top right, the user's name 'testcompany3 admin' and the role 'Test' are visible. A dropdown menu is open, showing options: 'Manage Profile', 'Prophecy Documents', 'Change Password', 'Inventory', and 'Sign Out'. A large orange arrow with the number '1' points to the user's name, indicating the first step to access the account management options. The main content area features a 'Pumpsense™ Quick Start Guide' with four steps: 1. Create an account with prophecy sensorlytics, 2. Place and supply power to the datahubs, 3. Establish a network connection, and 4. Transfer the pumpsense unit to your prophecy sensorlytics account. Below the steps are 'Installation requirements' including power source, device compatibility, and network access.

# Manage your account

1 From Manage Profile you can:

- Set a default location and time zone.
- Change the mode of communication for alarm messages.
- Change your password.

The screenshot displays the MachineSense user interface for managing a profile. The top navigation bar includes 'RESOURCES', 'USERS', 'MACHINES', and 'DATA MONITOR'. The 'USERS' tab is selected. The main heading is 'Manage Your Profile'. Below this, there are three tabs: 'Location And Timezone', 'Mode of Communication', and 'Change Password'. The 'Location And Timezone' tab is active and highlighted with an orange circle. A large orange arrow with the number '1' points to this tab. The active tab contains the following fields and controls:

- Your Time Zone: IST
- Your Time: 05-06 14:55:54
- Change your Time Zone: Select Time Zone (dropdown menu)
- Save Time Zone (button)
- Your Location: Kolkata-SecV
- Change Location: (dropdown menu)
- Save Location (button)

Questions? Please contact us.



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