Power Analyzer
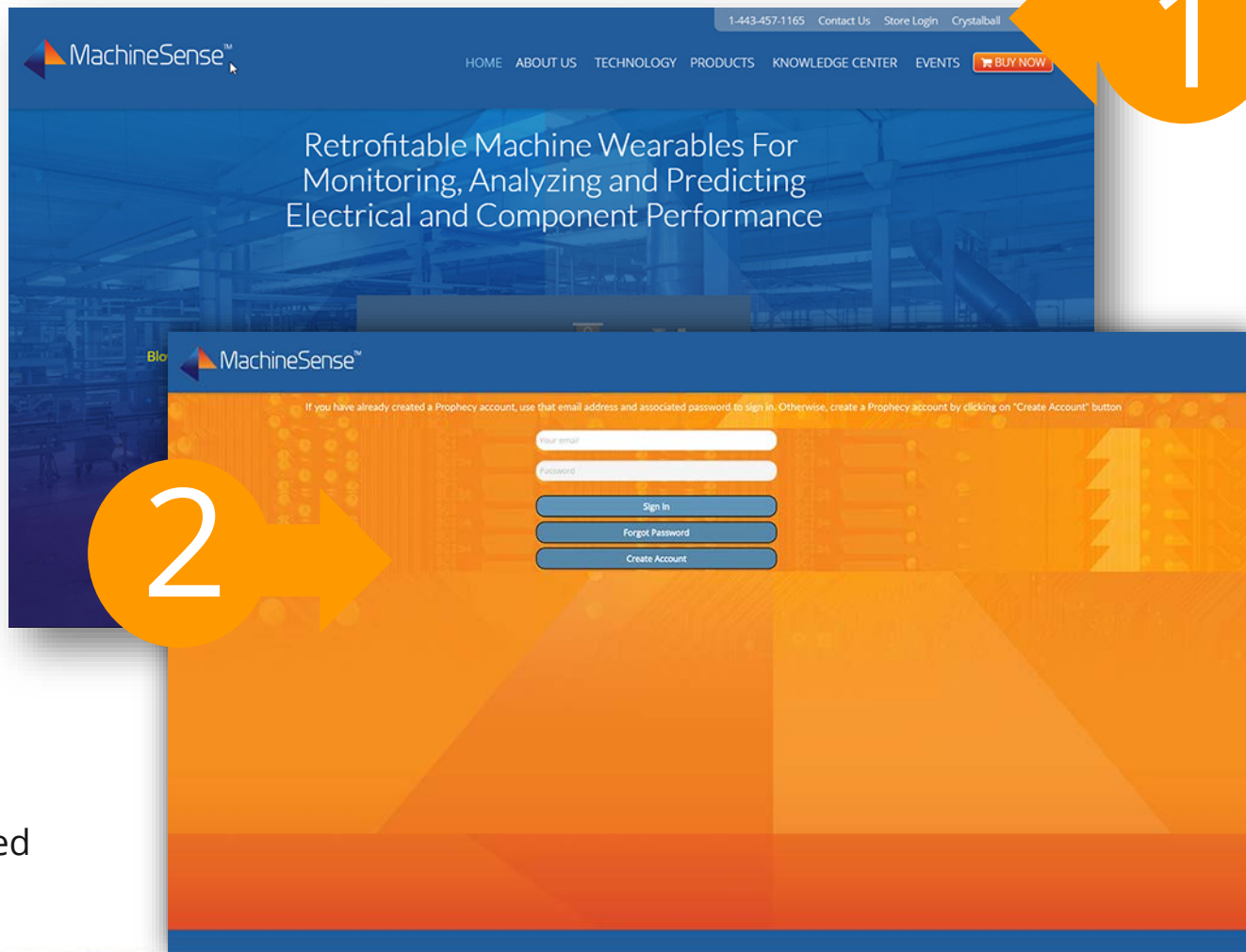
Create and Manage Your Account

MachineSense™

Create your account

1 To login to Crystalball, navigate to www.machinesense.com. You can type the URL into your browser, or click on the link above. Next, click on 'Crystalball' from the navigation bar.

2 First time users should click on "**Create Account**" located on the center of the screen.

IMPORTANT: Creating an account requires the Customer ID provided with the product you purchased. Only one user should create an account per company name/location. This will be the administrator account. Other users will be managed and assigned credentials by the administrator(s). Five individual accounts can be assigned administrator privileges.
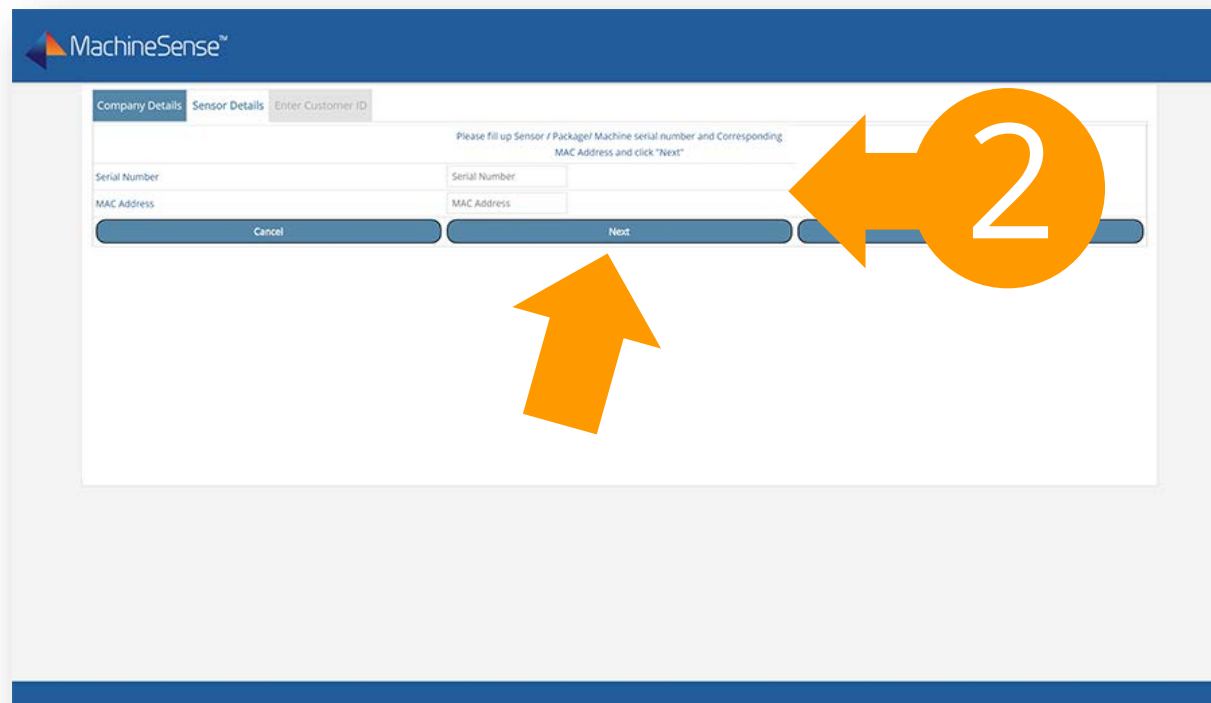
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Create your account

1 Follow the on-screen prompts to receive a temporary password. You will enter your email address and company details. If the company already exists, a warning message will appear.

Note: Your username should be your business email account.

2 Enter the serial number and the machine identification (MAC ID) from the thank you card inserted with your purchase or from the tag on the equipment. Click on **"Next"**.
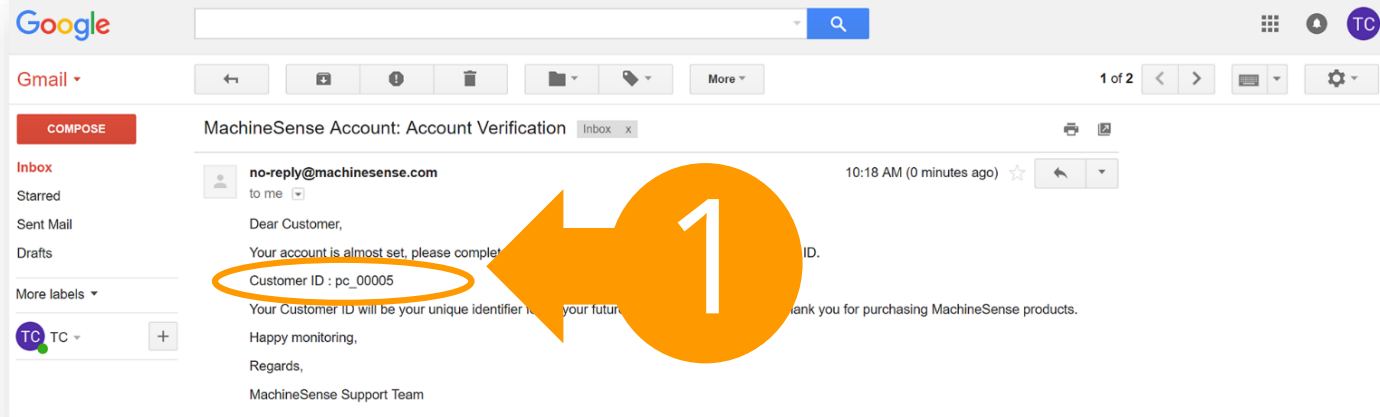
Note: The MAC ID can be from any one of the sensors in the package.

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Company Details | Sensor Details | Enter Customer ID

Please fill up Sensor / Package/ Machine serial number and Corresponding MAC Address and click "Next"

Serial Number | Serial Number
MAC Address | MAC Address

Cancel | Next

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Create your account

1 Check your email to receive your customer ID. If you do not receive the email, please check your spam/trash folders, and/or make certain to white list the domain @machinesense.com.

2 Enter the customer ID from the email. Enter the first and last name used for creating the account. Agree to the Terms and Conditions and click **"Finish".**

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Create your account

1 To agree to the onscreen End User License Agreement click on **"Accept"**.

2 A message will be sent to the email used to create the account with login credentials. Use the credentials to login to your account.

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Manage your account

1 To manage your profile/subscription or to change your password mouse over your sign in name and a dropdown menu will appear in the upper right-hand corner.

You can also sign out of your account from this menu.

Manage your account

1 From Manage Profile you can:

- Set a default location and time zone.

- Change the mode of communication for alarm messages.

- Change your password.

Questions? Please contact us.

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