# NON-EU RETURN

#### How to Return

- 1) Fill in each column of the Return form on the next page, including your reason for return. You can find your order number in your confirmation email.
- 2 Put this form inside the box you're using to return your item.
- (3) Go to our homepage and hit the Return Label menu option at the bottom of the page.
- Print and attach the shipping label you receive by email and drop your parcel at your nearest DHL Express Service Point.

#### **Return information**

You'll receive your refund 3 to 5 working days after we've received your item and a completed returns form, and it will be refunded in the account you used to make the purchase. For us to accept your return, the item must be in its original condition and packaging.

Please be aware that shipping costs will be subtracted from your return.

#### **Return Fees**

UK 10 GBP Norway 99 NOK Europe (Non-EU) 10 EUR USA 14 EUR Rest of the World 12 EUR

### Questions?

For further information, please visit our FAQ page or reach out to our Customer Care team at *customercare@lesdeux.com*. If you've lost your label, hit the Return Label menu option at the bottom of our homepage.

## NON-EU RETURN

First & Last Name				Order Number
		_		
Chula Nama	Color	Size	Deturn Code	1
Style Name	Color	Size	Return Code	
				-
				-
				_
Return Codes				
<ol> <li>Size too small</li> <li>Size too big</li> <li>Material not as expected</li> <li>Item does not match image</li> <li>Faulty item*</li> <li>Ordered multiple sizes</li> </ol>	* If you're returning a faulty item, please explain the issue:			