

EU RETURN AND EXCHANGE

How to Return

- ① Fill in each column of the Return form on the next page, including your reason for return. You can find your order number in your confirmation email or delivery note.
- ② Put this form inside the box you're using to return your item.
- ③ Securely apply the shipping label that arrived with your order and drop it at your nearest DHL Express Service point.

How to Exchange

- ① Follow the Return steps and fill in the details for the item you wish to exchange.
- ② Fill in the exchange form with the new color and/or size you'd like to receive. Unfortunately, it's not possible to exchange your item for a different style.

Return information

You'll receive your refund 3 to 5 working days after we've received your item and a completed returns form, and it will be refunded in the account you used to make the purchase.

For us to accept your return, the item must be in its original condition and packaging.

Please be aware that shipping costs will be subtracted from your refund.

When you exchange, the shipping cost doesn't apply.

Return Fees

Sweden **99 SEK**
DE **10 EUR**
Rest of The EU **10 EUR**

Questions?

For further information, please visit our FAQ page or reach out to our Customer Care team at customercare@lesdeux.com. If you've lost your label, hit the Return Label menu option at the bottom of our homepage.

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First & Last Name

Order Number

Return

If you're returning an item, you only need to fill in this half of the Return form.

Exchange

Put the new color and/or size you'd like to receive in this half of the form using the same row.

You don't need to fill in this half of the form if you're returning an item.

Style Name	Color	Size	Return Code	New Size	New Color

Return Codes

- 1. Size too small
- 2. Size too big
- 3. Material not as expected
- 4. Item does not match image
- 5. Faulty item*
- 6. Ordered multiple sizes

* If you're returning a faulty item, please explain the issue:
