



Protection Plans Terms & Conditions

Lite ✓ <ul style="list-style-type: none">1 FREE repair, then 50% offAccidental DamageFault DiagnosisDiscounted AccessoriesUnlimited ProtectionProCharging Cable Cover*Inclusive Callout RepairsPriority RepairsRemote Tech SupportFamily Protection Cover <p>£6.49/mo</p>	Standard ✓ <ul style="list-style-type: none">2 FREE repairs, then 50% offAccidental DamageFault DiagnosisDiscounted AccessoriesUnlimited ProtectionProCharging Cable Cover*Inclusive Callout RepairsPriority RepairsRemote Tech SupportFamily Protection Cover <p>£11.49/mo</p>	Premium ✓ <ul style="list-style-type: none">3 FREE repairs, then 50% offAccidental DamageFault DiagnosisDiscounted AccessoriesUnlimited ProtectionProCharging Cable Cover*Inclusive Callout RepairsPriority RepairsRemote Tech SupportFamily Protection Cover <p>£17.49/mo</p>
Platinum ✓ <p>£34.49/mo</p> <p>This includes our family protection, covering up to an additional 3 devices</p>	<ul style="list-style-type: none">4 FREE repairs, then 50% offAccidental DamageFault DiagnosisDiscounted AccessoriesUnlimited ProtectionPro	<ul style="list-style-type: none">Charging Cable Cover*Inclusive Callout RepairsPriority RepairsRemote Tech SupportFamily Protection Cover

Accidental damage covers repairs such as drops, smashed screens, charging ports, etc. Discounted accessories include cables, plugs, headphones, cases, guards etc. ProtectionPro is a form of screen protection that we offer. Unlike tempered glass, ProtectionPro is an optically clear, 2mm thick film that offers strength, clarity, a smooth glass-like texture, and responsive user experience. Our charging cable cover includes up to 2 cable replacements per month. If your plan includes inclusive callout repairs, you pay no additional charge for a callout repair. Priority repairs barge you in the queue, to save you time and hassle and ensure you are up and running in as little time as possible. We also offer remote technical support on our Premium and Platinum plans, assisting you over the phone, live chat or email with any technical issues you may have.

Our family protection cover is a great way of covering all devices in your house, saving money at the same time. Share your plan with your family, choosing up to 3 other family members to benefit from your plan, saving £35.47 per month compared to 4x separate Premium subscriptions.

Our protection plans do not cover liquid damaged devices. If during a repair we can see that the device has suffered liquid ingress, we have the right to deny the repair.



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Our plans cover all iPhone models. iPads are limited to Premium and Platinum plans only. Our protection plans are not an insurance policy, this is an optional subscription offered by WeRepair.Mobi Ltd, to which you can upgrade or cancel at any time. To make a claim, simply book online or pop into store to receive your chosen benefits.

Payments will be taken on a monthly basis; on the same date you started your plan. E.g., if you signed up on the 1st, your payment would be taken on the 1st of each following month.

Free repair limits are based on a 12-month basis, meaning that from your first free repair, any additional repair would be priced based on a 12-month interval from the last repair.

If we are unable to repair your device, you can choose to transfer your protection plan over to a new device without any charge. Device changes are limited to 2 per annum.

Any device damage prior to taking out a protection plan would not be covered, and clear photos of the front and back of the device would be required for a record of any prior damage.

Membership benefits are available from the time your plan commences; however, this excludes your free repairs until month 3.

You are able to pause, or cancel your plan at any time you choose without any charge, providing that your plan has not been activated. This means that when you use any plan benefit, i.e., replacing your charger, repairing your device etc., your plan will lock for 12 months. Please bear in mind that once the plan is cancelled, all membership benefits will stop immediately.

We reserve the right to cancel any membership, whether this be anything from a failed payment, or choosing no longer to offer our protection plans. If this happens you will receive correspondence accordingly to notify you.

All customer information and any data stored is held in accordance with the Data Protection Act.

These terms and conditions are correct from 26th June 2023, and are subject to change.