



RECREATION REVOLUTION RETURN POLICY

You may return most new, unused items for a full refund within 7 days of delivery. Returned items must be in their original packaging (if applicable), be unused and have their serial number or UPC code still attached. Items that are used or show signs of wear are not eligible for return.

Special order returns are at our discretion on a case by case basis.

If you would like to make a return or exchange, you must contact us by phone or email and receive an RMA (Return Merchandise Authorization) number before returning your items. Returns without a valid RMA number will not be accepted.

All returns will be subject to a restocking fee of 20% on the purchase price before tax unless the product is deemed to be defective.

Buyer must deliver or pay any shipping costs (if shipping is required) to return items to our Winnipeg warehouse. COD shipments will be refused.

Returns will not be accepted on the following items:

- Items or units that are opened or used
- Items that are missing their serial number or UPC
- Special order items (returned at our discretion)
- Items returned without notification or shipped to us C.O.D.
- Items that were purchased more than 7 days ago

Call 1-800-318-1119 or email us at sales@recreationrevolution.ca if you have questions about returning a product.

PLEASE NOTE:

If an item is defective, you may qualify for warranty replacement or repair. Please indicate when speaking with our team if this is a “return” or a “warranty claim”.