

## General Tips

### STOP DIRT AT THE DOOR STEP

Use doormats at the entrance. We recommend removing your shoes at the entrance.

### AVOID SCRATCHES AND SCRAPES

Felt gliders underneath table and chair legs prevent scratches.

### KEEP THE FLOOR CLEAN

Vacuum up dust regularly. Any moisture should be wiped up immediately to prevent it being absorbed by the wood.

### HARDWOOD FLOORS AND ROOM CLIMATE

Wood is a natural hygroscopic material that can absorb and release moisture. The moisture level of wood adapts continuously to the respective environment (room temperature and above all room humidity). In living areas, room climate is normally between 18°C and 28°C and relative humidity between 30% and 65%. Your hardwood flooring is ideal for these climatic conditions. Phenomena such as gaps, warping and cracks may typically occur in a moderate form amongst these conditions. If the humidity is too low in the winter months it not only affects your personal well-being but can exaggerate such phenomena. To avoid the effects of too low humidity, we recommend the use of a humidifier.

### UNDERFLOOR HEATING

Hardwood flooring and underfloor heating – do they even go together? Experience tells us that they do, and it can even have advantages. The room climate for underfloor heating is in general more stable than in rooms with radiators. The thermal resistance of hardwood floors are low, meaning that heat transfer is hardly hindered. Make sure that the surface temperature remains below 29°C / 84°F.

Hardwood flooring placed on underfloor heating is also cost-effective. What must be taken into account is that woods such as beech, maple and jatoba are more prone to form gaps than oak, for example. It is important therefore to ensure the right room climate is achieved. We recommend that hardwood floors should be permanently adhered to underfloor heating. This means that you will have a permanently stable floor under your feet.

## Live Natural

Live Natural is a ready-to-use surface treatment containing oils as well as naturally occurring waxes. Deep penetration of the oil into the wood is ensured by two-time application, giving the floor a high level of protection.

### INITIAL CARE

We recommend that you apply PBNL002 when you first get the floor. Apply undiluted with a lint-free cloth to the floor. One capful will be enough for approx. 4 sq. m. Leave the surface to dry and then polish it.

### CLEANING

Daily cleaning should be carried out dry with a broom or vacuum cleaner. For regular cleaning with a mop, pour 3 capfuls of PBNL001 into 5 l of water and clean the floor with a damp mop. For dirtier floors, the dosage can be increased (2 capfuls per 1 l water).

### MAINTENANCE

Apply PBNL002 to your oiled hard-wood floor from time to time; this applies particularly to floors that are placed under great strain and cleaned often. This care product will make oiled surfaces robust and damaged surfaces will have a silky matte natural shine again.

Before applying, the floor should be dry and free of dirt. Apply PBNL002 with a lint-free cloth. One capful will be enough for approx. 4 sq. m. Leave the surface to dry and then polish it.

#### HOW OFTEN SHOULD THIS PRODUCT BE APPLIED?

For floors subject to low stress, e.g. in bedrooms and living rooms: approx. 1–2 times a year.

For floors subject to medium stress, e.g. in corridors or offices with people coming and going: approx. once a month depending on frequency of use.

#### INTENSIVE CLEANING AND SPOT REMOVAL

For intensive cleaning of very dirty floors, use PBNL001 in a higher mix ratio (max. 1:1). Clean the floor thoroughly using this concentrated soap solution and then mop it with clean water in order to remove remnants of dirt and soap from the surface. Once your floor is completely dry, oil it with PBNL003.

To remove deeper spots or scratches, we offer a repair set.

#### Important note:

When you see signs of wear and tear, we recommend that you treat them as soon as possible using PBNL003 in order to preserve the intact surface over the long term. However, make sure you clean the floor intensively first as described above.

Our tip: arrange regular inspections with your hardwood floor installer.

#### COMMERCIAL PROPERTY

When floors are used in highly frequented areas such as in restaurants, on stairs, in department stores and the entrance areas of hotels, it is necessary to protect the oiled hardwood floor surface immediately after laying with an additional application of PBNL003. Given the amount of stress the floor will be placed under, re-oiling of particularly highly frequented areas is necessary.

PBNL003 should be thinly applied with a short-pile microfibre roller or floor brush until evenly distributed. You should apply max. 30–40 ml per sq. m. In addition, the floor should be intensively cleaned once or twice a year and then oiled with PBNL003 (as described above).