

LIMITED WARRANTY

All warranties in this Limited Warranty guide are given only to the original purchaser of PID Floors products, are not transferable and are subject to the product applications, limitations, disclaimers and exclusions described below. All warranties run from the date of purchase for the applicable period described in this guide.

The Warranty covers only approved product applications as recommended by PID Floors for PID Floors products. To prevent voiding the Warranty upon install, please refer to and follow the NWFA Installation and Maintaining Instructions for proper installation of PID Floors wood flooring. These instructions offer general guidance as it relates to PID Floors wood flooring. They are not a replacement for a certified professional installer. Failure to follow instructions risks revoking any warranty assurances. We recommend following the National Wood Flooring Association's (NWFA) installation guidelines.

PID Floors warrants its products, to be free from defect in assembly, milling, dimensions, and grading in their original manufacturing conditions and packaging for as long as the original purchaser owns the floor. PID Floors wood flooring will not buckle, cup, or warp when properly installed according to the industry installation instruction procedures, and when properly maintained in accordance with the floor care instructions provided in this Warranty. As wood is a natural material it will continue to expand and contract through normal heating and non-heating seasons. Properly installed hardwood floors may consequently experience minor separation between the boards at different times during the year. If such separation occurs, it is not considered a product defect and is not covered by this warranty. These separations should not exceed NWFA standards.

Wood is a natural material differing in texture, grain and color so each and every piece is different and unique. Due to this, no purchased product can have exactly the same appearance as the samples or photos eventually seen while purchasing the product. Wood also experiences subtle color changes as it ages. In general, it tends to get slightly darker in color and more uniform between different boards. This is a natural process and cannot be prevented. Exposure to sunlight and UV light, as well as the age of your floor, will bring about subtle changes in the shading; area rugs and other sunlight barriers should be moved occasionally to avoid appearance of discoloration beneath. This is not a product defect.

It is a unique material which reacts to environment changes of temperature and air moisture content. These changes reflect in warping and swelling of wood. All wooden products should therefore be kept in a dry place within NWFA relative humidity and temperature recommendations of 35-55% relative humidity and a temperature range of 60-75 degrees Fahrenheit.

WARRANTY DISCLAIMERS AND EXCLUSIONS

This warranty does not cover any indentations, scratches, defects, surface damages or any other damage caused by failure to follow all of the manufacturer's installation and maintenance instructions, misuse, negligence, moisture, excessive heat, excessive air dryness, erosion, pebbles, sand, or other abrasives, insufficient protection from furniture, spiked heel shoes, pets, insects, weather conditions or natural disasters, color variations, naturally occurring wood characteristics. Responsibility for inspection and approval of wood floors falls to the consumer and the installer prior to permanent installation. The installer is the final inspector of the product.

INSTALLATION AND MAINTENANCE

General	<p>Wood is a natural material differing in texture, grain and color - so each and every piece is different. It is, therefore, impossible to find two identical pieces. Due to this, no purchased product can have exactly the same appearance as the samples eventually seen while purchasing the product.</p> <p>Wood also experiences subtle color changes as it ages. This is a natural process and cannot be prevented.</p> <p>It is a unique material which reacts to environment changes of temperature and air moisture content. These changes reflect in warping and swelling of wood. All wooden products should therefore be kept in a dry place at approximately 60-75 degrees Fahrenheit and 35-55% relative air moisture content.</p>
Storage and keeping	<p>Keep the product in a closed and dry place at approximately 60-75 degrees Fahrenheit and 35-55% relative air moisture content.</p>
Before laying	<ul style="list-style-type: none"> - Check the room temperature and relative air moisture content. Product should be opened only at the time of laying. - Check foundation humidity – it must fall within NWFA recommended standards <p>The foundation should be clean of all residues such as dust, sawdust, water, grease or any other kind, which could compromise laying. Foundation surface must be sound, solid and flat.</p>
Laying	<p>Product is to be glued down.</p> <p>Lay the flooring with care using only glues recommended for laying of prefinished wood flooring and following the glue producer's instructions for use.</p> <p>Apply glue only on flooring's bottom layer. Do not apply glue to neither tongue nor groove.</p> <p>Clean immediately any eventual glue residue on the flooring surface, using a clean cloth.</p>
Waste	<p>Please do not throw any waste into the environment. Follow local rules of disposal.</p>
Maintenance	<p>Varnished flooring surface – regularly dust with a clean and dry cloth or vacuum. Eventual dirt spots should be removed with a clean and slightly moistened cloth or using a mild detergent recommended for use on wooden floors (please follow producers instructions) (However, PID Floors cannot be held responsible in case the parquet is damaged due to use of such a product).</p>
Instructions for use	<p>During first period of time after laying, do not lay carpets or similar over flooring. That way wood color will change more evenly over the surface. (Please read text on this page marked General)</p> <p>Use mats and special pads under all furniture, in order to avoid surface damage to the flooring.</p>

<p>Instructions for Use</p>	<p>To ensure that your floor provides lasting satisfaction, please take the following precautions to help control humidity levels in and around your floor. For best results, keep the relative humidity in your home between 35% and 55%.</p> <ul style="list-style-type: none"> • Heating Season (Dry Conditions) – a humidifier is recommended to prevent excessive shrinkage in hardwood floors, which causes gaps between the boards, due to low humidity levels. Wood stoves and electric heat tend to create very dry conditions. • Non-Heating Season (Humid and Wet Conditions) – To prevent excessive expansion, cupping and peaking of the floor, which could lead to cracking and checking of the wood finish, maintain proper humidity levels with the use of an air conditioner, dehumidifier or by turning on your heating system periodically during the summer months. Immediately wipe up spills and wet areas to avoid excessive exposure to water. Do not obstruct in any way the expansion joint around the perimeter of your floor. You must also properly care for your new floor using our tips in Maintenance section of this table.
<p>Claims and objections</p>	<p>All claims and objections are to be made within 8 days after receiving the goods. In any case, beginning of and proceeding with laying the flooring implies acceptance of goods. Failure to observe these directions relieves the producer and supplier of any liability.</p>