

PABLO & KAT

SHIPPING POLICY

COUNTRIES / REGIONS	SERVICE	ESTIMATED DELIVERY TIME	COST
AUSTRALIA	Standard Shipping	3-5 Business Days (Metro area)	FREE
AUSTRALIA	Standard Shipping	5-10 Business Days (Regional area)	FREE
NEW ZEALAND	DHL	3-5 Business Days	FREE
ASIA	DHL	5-12 Business Days	FREE
NORTH AMERICA	DHL	7 – 14 Business Days	FREE
WESTERN EUROPE	DHL	7-14 Business Days	FREE
OTHER COUNTRIES	DHL	7-16 Business Days	FREE

Please note that during sale or promotional events, delivery time may be longer than those specified in the above table.

DELIVERY TERMS

These delivery terms apply to product purchased from www.pabloandkat.com

DELIVERY FEES

There are no shipping fees for any Australia and International orders in accordance with the Delivery Fee table which may be updated at our discretion. All orders will be subject to Standard delivery times. We do not offer Express shipping at this time.

DELIVERY NOTIFICATION

Once your order has been dispatched you will receive an email with the tracking details.

LOST OR DAMAGED GOODS.

Please contact us within 14 days of receiving your confirmation of dispatch email, if you have not received your order or if it has been damaged in transit.

AUSTRALIAN SHIPPING

For all Standard deliveries within Australia your goods will be delivered to you by Couriers Please or Fastway courier.

A signature will be required on delivery.

Please ensure delivery details are correct as we are unable to re-direct deliveries once your order has been dispatched.

All listed delivery times are a guide only and as laid out in our Terms and Conditions you agree we will not be liable for any delay in delivery.

OVERSEAS SHIPPING

For all Standard deliveries your goods will be delivered to you by DHL courier. A signature will be required on delivery.

Please ensure delivery details are correct as we are unable to re-direct deliveries once your order has been dispatched.

All listed delivery times are a guide only and as laid out in our Terms and Conditions you agree we will not be liable for any delay in delivery.

International Orders do not include any taxes or duties which may be applied by customs at the destination country and any duties or taxes incurred are the responsibility of the delivery recipient.

Please note that in accordance with Australian export regulations, we are required to declare the exact value of all the items and identify the order as dutiable 'merchandise'. We are also prohibited by law from identifying an order as a 'gift' for export purposes, even if a customer has placed the order with the intention of delivery to a gift recipient.

For more information on taxes, duties and customs regulations please contact your local customs office directly.

COUNTRIES WE SHIP TO

AUSTRALIA	METRO AREAS / REGIONAL AREAS
NEW ZEALAND	METRO / REGIONAL AREAS
ASIA	People's Republic of China / Hong Kong / India / Indonesia / Japan / Republic of South Korea / Malaysia / Maldives / Philippines / Singapore / Sri Lanka / Taiwan / Thailand
UNITED STATES OF AMERICA	62 States / Territories
CANADA	13 Provinces / Territories
WESTERN EUROPE	Austria / Belgium / Denmark / Finland / France / Germany / Greece / Guernsey / Iceland / Ireland / Isle of Man / Italy / Luxembourg / Netherlands / Norway / Portugal / Spain / Sweden / Switzerland / United Kingdom
OTHER COUNTRIES	Israel / Lebanon / Mexico / Monaco / Qatar / Saudi Arabia / Republic of South Africa / United Arab Emirates / Venezuela / Czech Republic / Argentina / Brazil / Cayman Islands / Chile / Saint Martin / Saint Lucia / Trinidad and Tobago / Martinique / Croatia / Bahamas