



J.C. Western (Store#1)
 710 North Old Dixie Hwy
 Jupiter, FL 33458
 (561) 748-8801

J.C. Western (Store#2)
 729 North Military Trail
 West Palm Beach, FL 33415
 (561) 684-7331

www.JCWesternWear.com

Your package has arrived!

We are grateful for the opportunity to have you as our customer. Our team will provide you the very best customer service in English, Spanish, French, German, Burmese or Korean. We appreciate your business and we will do our best to make sure you are completely satisfied during our time together. Please do not hesitate to give us a call at (561) 748-8801 or send us an email to customerservice@jcwesternwear.com.

Whenever you happen to be in the South Florida area, please come on by and say "Hello".

Live Country,
 The J.C. Western Wear Team

RETURN OR EXCHANGE FORM

Order# : _____ Full Name : _____
 Phone : () _____
 Email : _____

Ship your return/exchange item(s) to:
J.C. Western Wear Returns
710 N Old Dixie Hwy
Jupiter, FL 33458

Please choose: **Exchange** - Fill in the form provided below.
 Refund

Qty.	Product Code (SKU) of item you are exchanging	Size Returning	Color	New Size	Description

Reason for your return or exchange: _____

RETURN AND EXCHANGE POLICY REMINDERS

- If you are not satisfied with your order, you can return it to us for a refund or exchange within 30 days of delivery.
- Purchaser is responsible for shipping costs associated with any item(s) returned as well as subsequent exchange shipping costs when applicable.
- Allow 5-10 business days for your return or exchange to be processed.
- All return and exchange items are subject to inspection. All return and exchange items must be in the exact condition as received by Purchaser.
- Please be advised that original shipping charges on your order are **non-refundable**.
- All return items are subject to a 10% handling and restocking fee.
- When returning an item purchased online using a credit card; a credit will be issued in the amount of the original purchase, less the 10% handling and restocking fee.
- Please note, the time frame for exchanged products may varies. We will provide you with a timeline for your exchange within 5-10 business days.
- For our full Return and Exchange policy details, please visit <http://jcwesternwear.com/shipping-return>

J.C. Western® Wear
Family Owned and Operated - Since 1954
"We are the Oldest Western Store in the entire State of Florida"