⚠ If you are filling out this form digitally, **please save the PDF to your computer first**. Open up the saved PDF, fill out the form and save. Attach the saved PDF and email to customerservice@yeltuor.com.au

We hope you love what you have selected online, however, we understand that sometimes items don't fit or suit. We try to make the returns process as simple and quick as possible. We accept returns within 30 days of purchase. All clothes that are posted back for exchange must not have been worn or damaged and labels must still be attached to the garment.

Please pack up any product you would like to return and send it to:

**Yeltuor
159 Sandy Bay Road
Sandy Bay, TAS, 7005**

Please take care to protect the item when posting. The return postage is your responsibility. If possible, please return goods via registered mail to ensure their safety as we do not take responsibility for goods lost in transit.

IMPORTANT: If you are emailing this form back to us, please leave a note inside your package with your full name and order number.

YOUR DETAILS

Your Name

Order Number   **Date of Purchase**   /   /

Order Address

Reason for Return

RETURN OPTIONS

☐ **Receive a refund**   The refund will be automatically processed to the payment method used for the original purchase.

☐ **Receive a credit note**   This will be emailed to you and you can spend it at yeltuor.com.au anytime over the next 6 months.

☐ **Exchange**   Please detail what you would like to exchange below.

ITEMS BEING RETURNED OR EXCHANGED

You will find this information on the garment tag.

Style Number	Brand	Style Name	Colour	Size	Quantity	Price
						$
						$
						$
						$
					TOTAL	$

EXCHANGE ITEMS

Contact us if you would like to check the availability of items you want to exchange for.

Style Number	Brand	Style Name	Colour	Size	Quantity	Price
						$
						$
						$
						$
					TOTAL	$

YELTUOR PROCESSING - *Office Use Only*

☐ Admin Entered   ☐ POS Entered   ☐ Transferred   ☐ Refund / Paid   ☐ Exchange / Credit Sent