



Knife Repair Form

THIS FORM MAY BE USED TO SEND IN UP TO THREE (3) KNIVES TO CASE REPAIR DEPT.

Step 1: **PREPARE YOUR KNIFE FOR SHIPMENT.** For the safety of our technicians, we ask that you please clean the knife so it is free of any dirt, debris, blood and any other organic matter.

Step 2: **FILL OUT THIS FORM.** Please fill out each section COMPLETELY and write CLEARLY.

Step 3: **PACKAGE YOUR KNIFE SECURELY IN A BOX OR PADDED ENVELOPE.** Be sure the knife cannot move or shift while inside the package. **DO NOT** ship in a conventional paper envelope, as the knife could easily slip out and get lost or cause injury.

Step 4: **SEND YOUR PACKAGE** via traceable method and **INSURE** it for protection against loss or damage.

OUR SHIPPING ADDRESS: **Case Repair Center • 50 Owens Way • Bradford, PA 16701**

Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Country _____ (additional shipping charges apply outside the U.S.A.)

Telephone Number: (Mobile) _____ (Home) _____

Company Name: _____

*E-Mail Address: _____

If provided, Case will email you upon receipt of your knife and again when knife is shipped back to the address provided above.

PLEASE LIST DETAILS FOR EACH KNIFE SUBMITTED IN THE FOLLOWING SECTION:

Sentimental Value [†] (circle one)	Item Description <small>(please provide as much info as possible ex. Item #, handle color, pattern, etc)</small>	Repair Issue / Work Requested
Yes No		
Yes No		
Yes No		

[†] If **SENTIMENTAL VALUE** is indicated and repairs cannot be made, your knife will be returned as-is. If your knife repairs are determined to be covered under warranty and are indicated as **NO SENTIMENTAL VALUE**, Case reserves the right to repair or replace the knife at its discretion.

HANDLE MATERIAL DISCLAIMER: In certain cases, some handle material may be removed as part of the hand finishing process that may alter the appearance or character of the handle finish. Case will not be held responsible for such alterations.