

ROXANNE FIRST

RETURN FORM

NAME

ORDER NUMBER

PLEASE TICK THE RELEVANT OPTION BELOW:

- | | |
|---|--|
| <input type="radio"/> Item did not suit me | <input type="radio"/> Item did not look like image |
| <input type="radio"/> Item is faulty or damaged | <input type="radio"/> Other (please specify below) |

.....

RETURNS INFORMATION

We've got high standards, so before we issue a refund the returned item will be subject to a quality control check upon arrival at the studio. We'll also be sure to confirm receipt of your return when it reaches us. Please be sure to return the item in it's original packaging.

Earrings are eligible for a refund, however, must be returned as received, untampered, and within the sealed pouch.

Unfortunately, if the jewellery has any signs of wear it will not be eligible for return and we will send it back to you. Shipping is also non-refundable.

Please note: Orders must be returned within 14 days of receipt from the date of delivery.

All returns and exchanges should be shipped to:

Returns, Roxanne First
97 Walton Street
SW3 2HP
London