



**JAB**  
ANSTOETZ  
TEPPICHE

Care and cleaning  
instructions for  
border carpets and  
carpeting





Dear Customer,

Thank you very much for selecting a product from JAB ANSTOETZ.  
You have made a good choice.

To ensure the long life of our quality product, we would ask you to observe the care instructions very carefully.

### **Regular vacuum:**

Regular vacuuming of the carpet is very important, even if there is no visible soiling. Depending on the use, you should vacuum the carpet every day or several times a week.

For most carpets we recommend a brush vacuum cleaner (vacuum cleaner with rotating brushes). Brush and vacuum together will ensure that soiling and dust particles are removed effectively. At the same time the brushing gives the carpet a better look. Carpet qualities with high part of pure wool or rough high-pile loop qualities as well as flat-woven-articles have to be maintained (dependend on the type of quality) by vacuum cleaner with flat nozzle or a brush cleaner (has to be positioned variable).

### **Stain removal:**

Stains should be removed immediately. Take away dust particles and dab away remaining liquid. Moisture stains with handwarm or carbonated water and treat it from outer to inner with a non-dying tissue (do not rub).

Never use household detergents or washing-up liquids. If the stain is persistent and cannot be removed with water, you should use a special stain remover. Do not spray the stain remover directly onto the soiling, but dab on the stain with a cloth and massage (don't rub!).



Always ensure that the stain remover is never applied directly onto the carpet, but always indirectly by using a cloth. The attached list informs you how you can remove stains in the best possible way.

### **Basic cleaning:**

In the case of heavy, extensive soiling of the carpet, a basic cleaning can become necessary after some time. A cleaning in good time is another precondition for the good look of your carpet.

The following procedures are possible for an intermediate respectively intensive cleaning:

- absorbent powder cleaning (just recommended for short-pile carpets)
- shampoo
- spray injection extraction
- a combination of the two last-mentioned procedures (handwarm water)
- do not use „scheibenmaschine“ for cleaning Shag articles
- do not soak the carpet

Powder cleaning – besides the entire cleaning of the floor covering – to make a specific treatment of specific parts. The advantage is that the room is ready for re-use. This method can be recommended for instance where a wet cleaning is not possible or not recommendable (for example stretch-laid carpets).

Please ask your dealer or the cleaning company which of the cleaning methods is the best for your carpeting. You can also contact us for any help.



### **Sisal products:**

Please consider the information regarding our sisal and paper products. In the case of sisal products, please use absorbent powder only (always follow the manufacturer's instructions) or special cleaning agents. Don't use any washing-up liquids or washing-powder, as this will accelerate the soiling after cleaning. Dab the spot with a clean, damp, absorbent cloth.

### **Paper products:**

Visible, loose dust: use a household vacuum cleaner (no brush vacuum cleaner)

#### Cleaning liquids:

Dab immediately with an absorbent cloth. Remove stains with a cold, damp sponge.  
Important: Remove/dab liquid completely and dry with a hair-dryer.

Treat soiled spots with a rubber (which does not rub off). Do not use any steam or a liquid shampoo.

If the stain cannot be removed this way, you should follow the recommendations of the stain removal list below or consult a professional cleaning company. We will be pleased to help you.

These cleaning instructions are given in good faith. Due to the variety of possible combinations of materials, stains, cleaning agents as well as surroundings no responsibility can be taken over.

Please make a trial cleaning at a not very noticeable place.

We thank you for the time you have taken for reading this information. In case of further questions concerning the care and cleaning of your carpeting, please contact your dealer or our company.



Type of stain	Cleaning agent		Handling instructions	Ground fabric of the carpet
	S	F		
Beer	●		soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Biro		●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Blood	●		soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Butter, Fat		●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Chewing gum			first use freezing spray, then brush down	Sisal, Cotton, Synthetic, Paper, Wool
Cocoa, Chocolate		●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Coffee, Tea	●	●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Cognac, Whisky	●	●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Cola, Lemonade	●	●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Condensed milk	●	●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Cosmetic cream		●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Eggs	●		remove any solids carefully, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Excrement	●		remove any solids carefully, dab locally	Sisal, Cotton, Synthetic, Paper, Wool



Type of stain	Cleaning agent		Handling instructions	Ground fabric of the carpet
	S	F		
Felt pen, Indelible pencil		●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Fruit juice	●	●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Fruits	●	●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Ink		●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Iodine tincture		●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Jam, Honey	●		soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Lipstick		●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Mustard	●	●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Red Wine	●	●	first treat the stain carefully with salt, then dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Sauce, Soup	●	●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Shoe polish		●	dab locally, perhaps clean with shampoo afterwards	Sisal, Cotton, Synthetic, Paper, Wool
Soot		●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Stains of plants (Flowers, Grass)	●	●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool





Type of stain	Cleaning agent		Handling instructions	Ground fabric of the carpet
	S	F		
Stamping ink		●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Tomato juice, Ketchup	●	●	soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Urine	●		soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Vomit	●	●	remove any solids carefully, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
Wax		●	put a piece of blotting paper on the stain and then iron it, dab locally	Sisal, Cotton, Synthetic, Paper, Wool
White Wine	●		soak soft cloth, dab locally	Sisal, Cotton, Synthetic, Paper, Wool

Before removing the stain the solid parts of the dirt have to be removed as carefully as possible.

- S =** Absorbent cloth and warm water. For stains which cannot be removed with water we recommend a regular carpet shampoo which can lift out most ingrained staining. Surface soiling should be wiped off as it occurs.
- F =** ph neutral stain-remover with an organic base. Do not put the cleaning agent directly on the carpet, but moisten a cleaning cloth. First use the cleaning agent on a rest or an invisible place to test the colourfastness.



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