



## **Tasting Room Associate**

Join our exceptional team at our new modern tasting room and create wine tasting experiences that engage and excite customers. Your outgoing personality and ability to keep things moving smoothly will ensure our guests have an amazing experience from the moment they arrive until their departure.

This position is hourly for weekends (Saturday and Sunday) with possibility for Thursday and/or Friday.

Hourly rate \$18 plus share of tips, commissions on sales and other bonuses. Ability to participate in company 401k plan after 3 months.

### Responsibilities:

- Welcome and serve guests
- Cheerfully answer incoming calls, address customers' queries by phone and email
- Indoor or tableside bar serving of wine varietals for tasting and food from our Bistro
- Become knowledgeable about La Mesa's wines, winemaking techniques and food pairings
- Promote wine sales and wine club subscriptions at the tasting room and by phone/email
- Handle Point of Sale transactions and credit card payments
- Work onsite as well as occasional off-site events
- Use hand-trucks and dollies to re-stock the tasting room with cases of wine
- Daily interior and exterior team cleaning and prep duties

### We are looking for:

- Careful attention to detail
- Demonstrable customer-service skills
- Excellent communication skills in person, by phone and by email
- Someone who thrives being part of a busy team
- Reliability and conscientiousness

### Required:

- 21 years of age or older with a valid Driver's License
- Aptitude for hospitality and customer service
- ABC alcohol serving certification ("RBS", paid for by La Mesa Vineyards)
- ServSafe Food Handler certificate (paid for by La Mesa Vineyards)
- Availability to work weekends and some holidays
- Ability to lift 45 lbs (the weight of a case of wine)

Send resume to:

**La Mesa Vineyards**

**Attn: Tasting Room Manager**

[info@lamesavineyards.com](mailto:info@lamesavineyards.com)