

For General Motors customers, Freespirit Recreation warrants for a period of three (3) years or 36,000 miles or whichever comes first. The warranty includes the structural integrity of the tent, tent floor, poles, canvas, and mattress against any substantial material and manufacturing defects.

Freespirit will repair or replace, at its discretion, any defects during the warranty period. Replacement parts will be sent directly to the customer or to the repairing facility at the cost of Freespirit Recreation.

The warranty form must be returned to Freespirit Recreation within 30 days of purchase so product is on file. Please visit <https://gofsr.com/pages/warranty-policy> for more information and to complete the GM warranty form.

In the event that the tent must be returned to our facility for inspection, the owner must assume the cost and liability for freight. In some cases, we may choose to source a local repair shop in the city where the customer is located, however, only if the repair shop will guarantee the repair. All repairs done by a local repair shop must be approved in writing by Freespirit Recreation before any repairs are completed.

Pictures of warranty item must be sent to [customerservice@gofsr.com](mailto:customerservice@gofsr.com) to identify next steps.

For Warranty Assistance, please contact Freespirit Recreation at [customerservice@gofsr.com](mailto:customerservice@gofsr.com) or (844) 833-2955 ext 2.