



Warranty Policy 5/1/19

TRAILER WARRANTY:

Freespirit Recreation warrants every towable recreation vehicle to the first retail consumer for a period of one (1) years from the date of the delivery. Warranty will apply when used for its intended purpose of recreational travel and camping. Parts manufactured by Freespirit Recreation are free from substantial defects in material and workmanship. This warranty begins on the date the first retail consumer purchases trailer. Warranty is non-transferrable.

TENT WARRANTY:

Freespirit warrants for a period of one (1) year the structural integrity of the tent, tent floor, poles, canvas and mattress against substantial material and manufacturing defects. Freespirit will repair or replace, at its discretion, any defects during the warranty period. Warranty form must be returned to Freespirit Recreation within 30 days of delivery or warranty is null and void. In the event that the tent must be returned to our facility for inspection, the owner must assume the cost and liability of freight. In some cases, we may choose to source a local repair shop in the city where the customer is located, however, only if the repair shop will guarantee the repair. All repairs done by a local repair shop must be approved in writing by Freespirit Recreation before any repairs are completed.

EXCLUSIONS:

- (1) This warranty does not apply to items added or changed or modified after the FSR product left the possession of Freespirit Recreation.
- (2) Any FSR product used for commercial purposes.
- (3) Normal wear and usage, such as fading or discoloration of soft goods (upholstery, screens, cushions, mattresses), fading or discoloration of wood, plastic, or fiberglass components, tarnishing of aluminum or stainless steel surfaces, powder coated surfaces, tears, punctures, soiling, mildew, effects of moisture condensation inside the vehicle, or mishandling, neglect, abuse, misuse, lightning or other acts of nature, or corrosive atmospheres which can result in rusting, oxidation or pitting.
- (4) Minor imperfections, which do not affect the suitability of the vehicle for its intended use
- (5) Normal and routine maintenance such as inspections, lubricating, adjustments, tightening of screws, tightening of lug nuts, scaling, cleaning, or damages arising from the failure to have maintenance performed or improper storage as outlined in the owner's manual and/or the component manuals.
- (6) Wheel alignment or adjustments to axles when caused by improper maintenance, loading or damage from road hazards, including off road travel, wheel damage or balancing, or damage resulting from tire failures.

- (7) Costs incurred for onsite service, transportation of the FSR product to a dealer or costs incurred as the result of the consumers request to have repairs performed at a location other than an authorized dealership.
- (8) Tires or batteries, that are supported by other established dealer networks and warranty repair locations. The written warranty that is provided by component manufacturers is a direct responsibility of that manufacturer.

FREESPIRIT RECREATION'S RESPONSIBILITY:

Any part of the FSR product subject to warranty, which is found to be defective in material or workmanship, will be repaired or replaced at Freespirit Recreation's option without charge to the customer for parts or labor. If the customer has moved or is touring the United States or Canada, please contact Freespirit Recreation prior to obtaining service or purchasing parts.

HOW TO OBTAIN WARRANTY SERVICE:

In the event that a substantial defect in materials or workmanship is found to exist in parts warranted by Freespirit Recreation, Freespirit Recreation will bear the cost of the repair or replacement of such defective materials or workmanship, provided that the owner: (A) Notifies Freespirit Recreation of the defect in a timely manner. (B) Follows instructions from Freespirit Recreation on how to get approved repairs. (Freespirit Recreation will determine if there is an authorized service center within reasonable distance of the owner. If there is not an authorized service center near the owner, the owner will be required to get two written estimates, from any local repair shop, RV dealer or RV service station, for the required repairs). (C) Schedules an appointment and promptly takes the FSR product to the authorized service center for necessary repairs. (D) Pays any freight or transportation costs, or import duties or fees involved.

PURCHASER'S OBLIGATIONS:

Purchaser shall notify Freespirit Recreation and deliver this FSR product for warranty service within a reasonable time after discovery of the defect and in no event later than thirty (30) days after expiration of the warranty period. All incidental and consequential expenses incurred by Purchaser in obtaining warranty service shall be borne by Purchaser. No action to enforce this warranty shall be commenced later than thirty (30) days after expiration of the warranty period.

CARE AND MAINTAINANCE:

It is the Purchaser's responsibility to perform the care, maintenance and assure correct load distribution as outlined in the Freespirit Recreation owner's manual. Other, separate manuals outline additional component care and maintenance. Please review all manuals supplied with your unit, and contact Freespirit Recreation if you have questions. Any damage to the FSR product as a result of the Purchaser's failure to perform such care, is not covered by the warranty.

INSTALLATIONS NOT COVERED:

Freespirit Recreation cannot and does not accept any responsibility in connection with any of its towable products, for additional equipment or accessories installed at any dealership or other place of business, or by any other party other than Freespirit Recreation. Installation of equipment or accessories installed by any other party other than Freespirit Recreation will not be covered under the terms of Freespirit Recreation limited warranty.

PARTS AND DESIGN CHANGES:

Freespirit Recreation may make parts and design changes from time to time without notice and repair and replacements may be made with new or different parts. Freespirit Recreation reserves the right to make changes in the design or material or its products without incurring any obligation to incorporate such changes in any product previously manufactured.

DISCLAIMER OF CONSEQUENTIAL AND INCIDENTAL DAMAGES:

You and any other user of Freespirit Recreation products shall not be entitled to any consequential or incidental damages, including without limitation, loss of use of the unit, inconvenience, lodging, damage to personal property, alternate transportation, phone calls, meals, lost income or earnings. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

DISCLAIMER AND LIMITATIONS OF IMPLIED WARRANTIES:

Freespirit Recreation does not authorize any person to create for it any other obligation or liability in connection with the FSR product. Any implied warranty of merchantability or fitness for a particular purpose applicable to this FSR product is limited in duration to the duration of this written warranty. The performance of repairs is the exclusive remedy under this written warranty or any implied warranty. Freespirit Recreation shall not be liable for incidental or consequential damages resulting from breach of this written warranty or any implied warranty. Some states do not allow limitations on how long an implied warranty will last or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

WARRANTY REGISTRATION:

Your warranty registration records should be completed and delivered to the manufacturers of component parts. Freespirit Recreation product warranty registration form, must be returned to Freespirit Recreation within thirty (30) days of your taking delivery of your Freespirit Recreation product. Your Freespirit Recreation warranty will not be registered unless the warranty registration is completed and mailed to Freespirit Recreation. Failure to file this warranty registration can cause you delays in obtaining the benefits of your Freespirit Recreation Limited Warranty.

All inquiries regarding this Warranty should be sent to:

GoFSR, LLC
Freespirit Recreation
20495 Murray Road, Suite 120
Bend, OR 97701