



BASIN WARRANTY CLAIM FORM

For all warranty claims please fill in this form and email to info@dlhdesigns.com.au with high resolution photographs clearly depicting the claim issue, a photo of where the basin meets the benchtop, a photo of the underneath of the basin where the waste attaches to the plumbing (inside your vanity) and a photo of the entire waste area with the waste cap unscrewed and removed. This is so we can ascertain whether the basin has been installed as per our instructions; any basin that had not been installed as per our instructions is not covered by warranty as stated in our information pack sent with each basin. Please attach proof of purchase.

NOTE: For a warranty claim to be submitted the claim must fall under warranty conditions. Please read your warranty carefully.

Claims will not be accepted if the defect was not reported within a reasonable time of becoming aware of the issue nor if the claim is incomplete.

NAME:

EMAIL :

PHONE:

DATE OF PURCHASE:

DESCRIPTION OF CLAIM/DEFECT:

SIGNED:

DATE: