HOTLIPS
BY SOLANGE

Hotlips By Solange
25 Chilworth Street / London ENG W2 3HA / United Kingdom
hotlips@solange.co.uk

RETURNS & EXCHANGES FORM

ORDER NO

_____

Name: _____

Address: _____

_____

_____

ITEM	QTY	RETURN OR EXCHANGE	REASON CODE OR EXCHANGE DETAILS (Size and/or colour)

RETURN CODES: A = Does Not Suit Me / B = Not What I Expected / C = Changed My Mind / D = Too Big / E = Too Small / F = Ordered More Than 1 / G = Incorrect Order / H = Incorrect/Faulty / I = Exchange / J = Other

Returns:

- Visit our Returns & Exchange page for return instructions: ***https://hotlipsbysolange.co.uk/pages/returns-exchanges***

- You can return any item for a refund within **30 days** of receiving your original order. Items must be unworn and in their original condition.

- Returns are free within the UK

- Please return your order in its original packaging and packed in a secure method, preferably in the same envelope it was received.

- We are unable to refund the original shipping costs.

Exchanges:

- Please mark the size and colour you would like for your exchange.
- If an item is out of stock, or there is a difference in price, we will inform you via email.
- Exchanges take 7-10 days to process.

Comments/Notes: