SkyGenius®

Automatic Patrol Cloud Camera

APP Instruction

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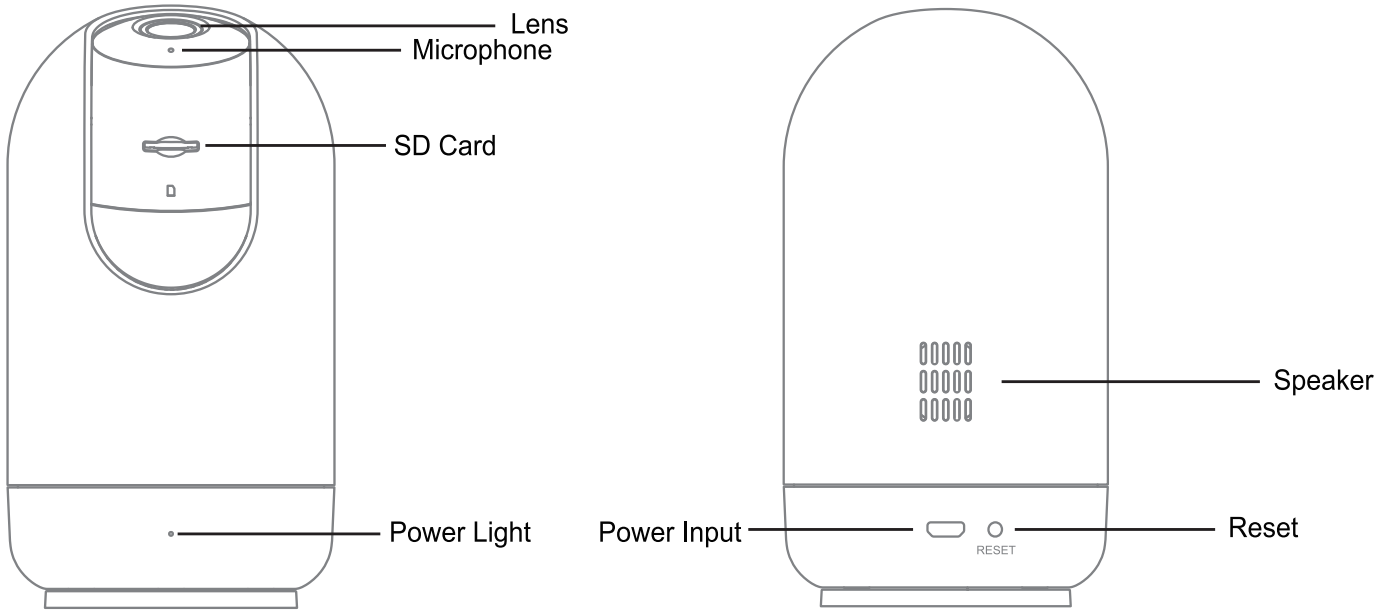
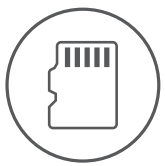
1. Product Overview and Main Features



Cloud Storage


Micro SD Card Storage

Motion Detection

Infrared Night Vision

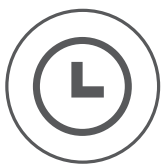
IOS Supported

Android Supported

Two-way Audio

360° Auto Patrol

Remote Switch

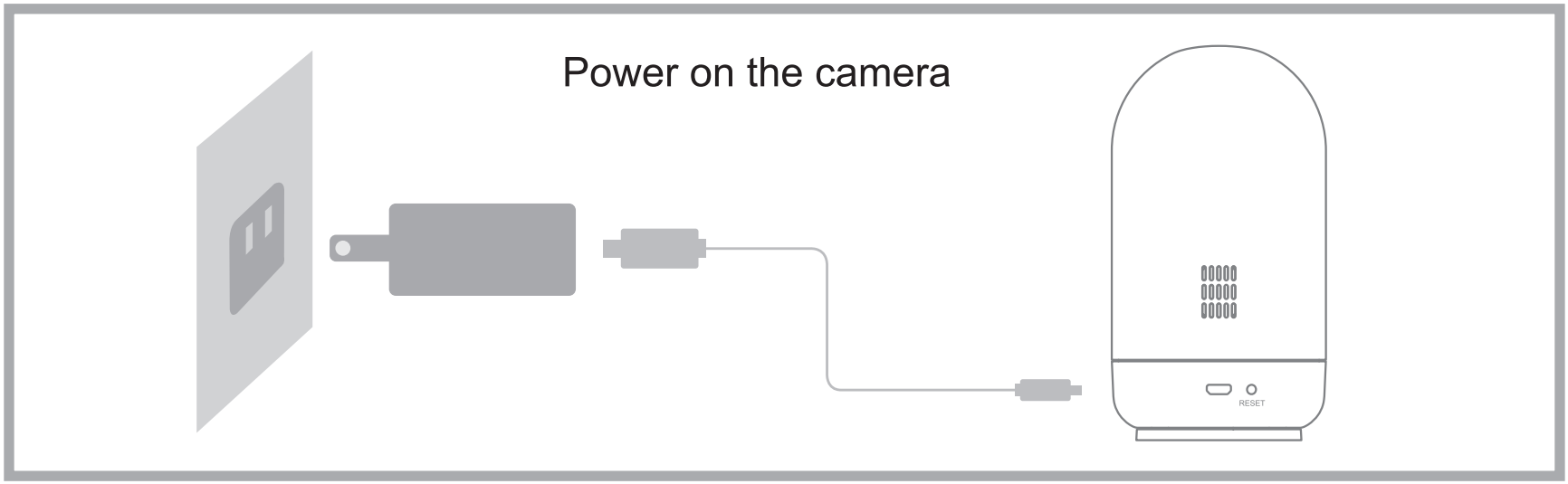

Scheduled Recording

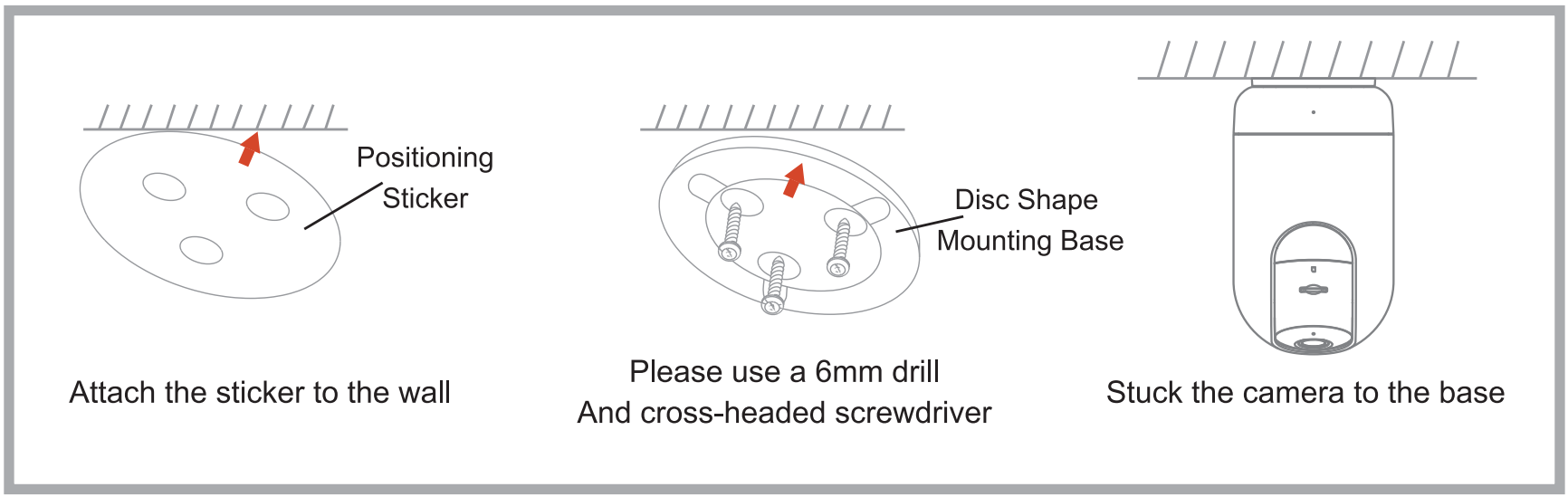
Pan & Tilt

Wireless Connection

2. Installation Guide

This product can be directly placed on table or mounted on wall/ceiling:





Attach the sticker to the wall

Please use a 6mm drill
And cross-headed screwdriver

Stuck the camera to the base

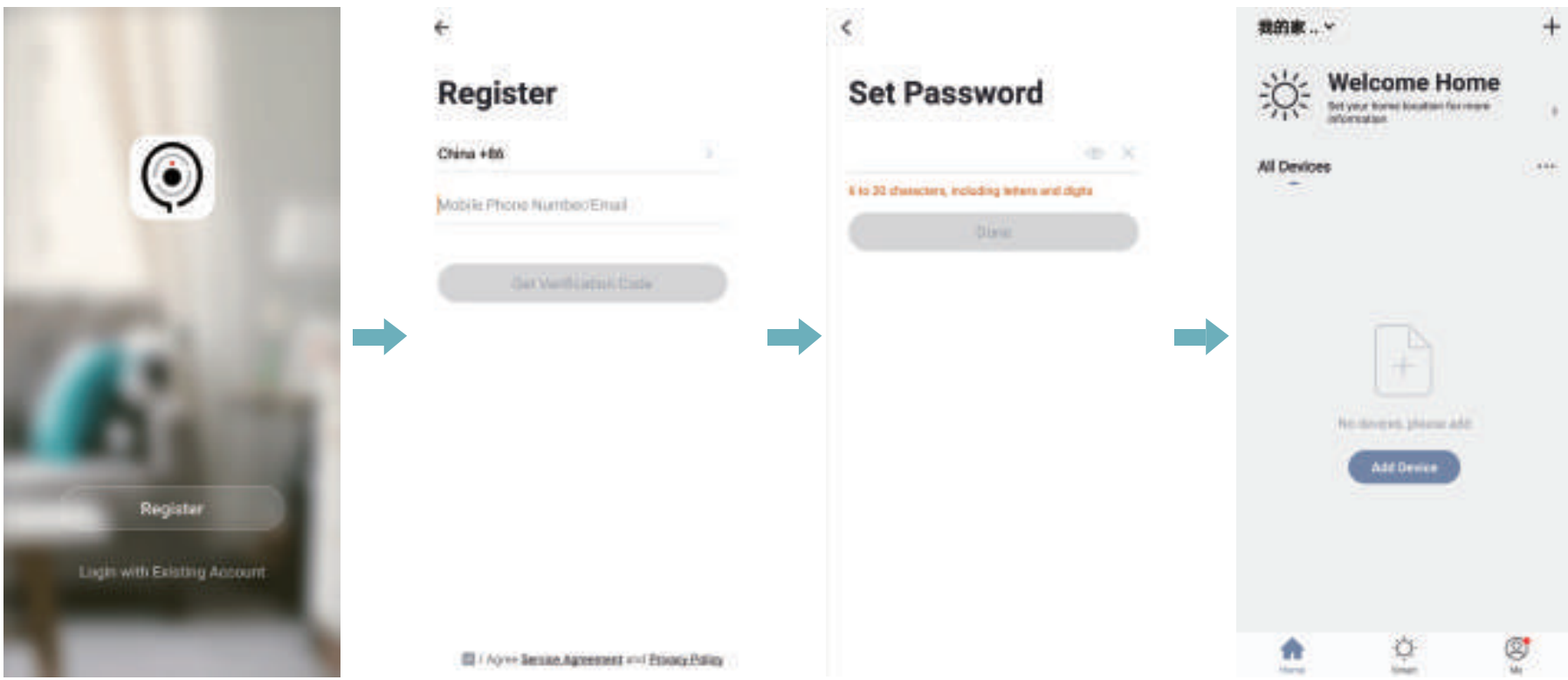
3. APP Download and Registration

①Please search "SkyGenius" App on APP Store or Google Play, then download it on your devices.

②Please register with a valid phone number or email address at your firstly use this APP, set up password, then log in.

③If you already have an account, click "Login with Existing Account" to Log in.

④After sign up/login, we can connect the camera to your device now.



4. Android/IOS Devices Connection

Preparation:

①Turn on the camera, make sure the camera is powered on.

②The camera will ring out 3 "Ding" sounds. That means it is ready to set up.

Connect the camera to your device:

①Log in to the APP on your device:

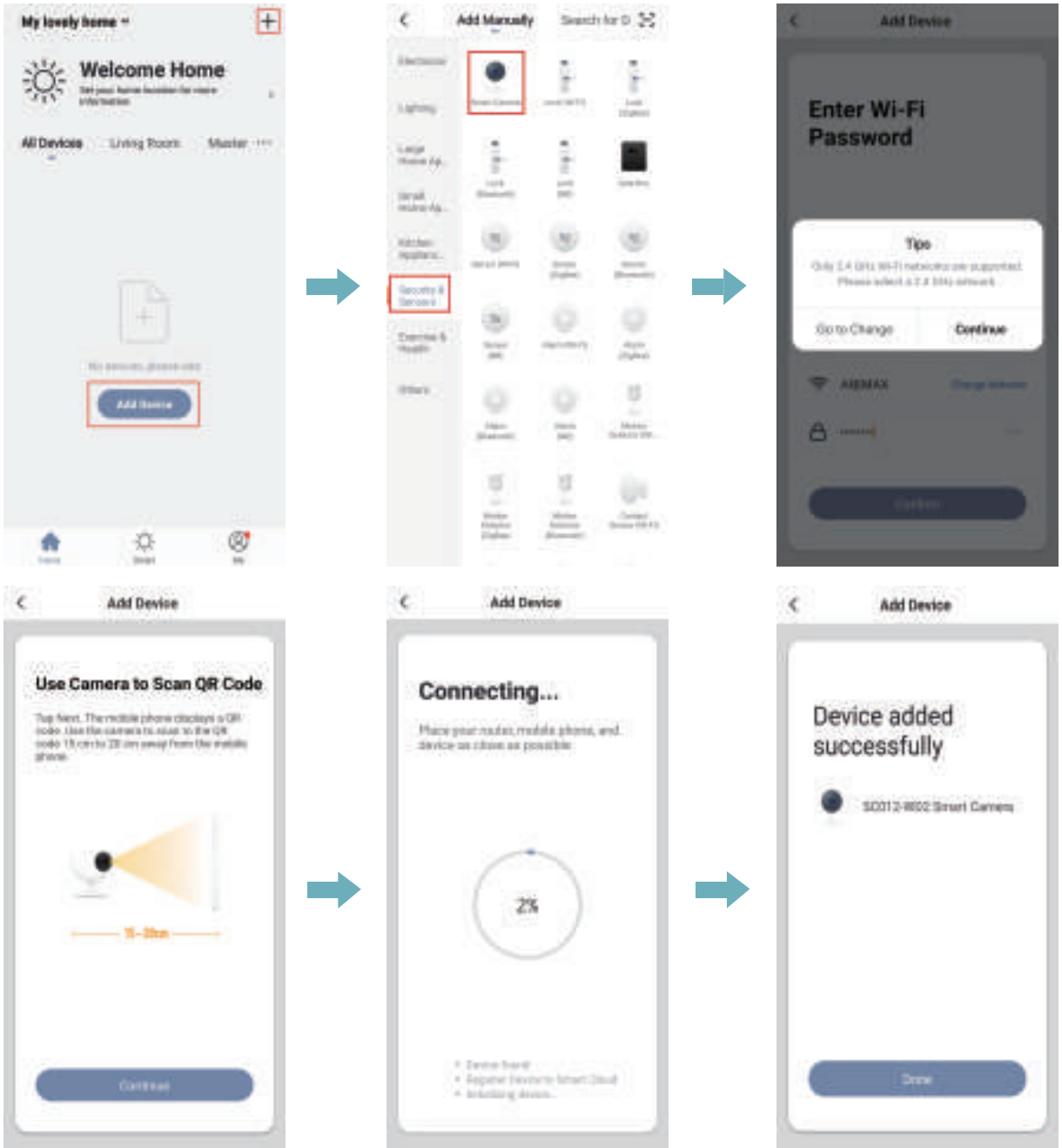
Click "Add Device" → "Security & Sensors" → "Smart Camera" → "Next Step" → "Connect to the Network" → select the Wi-Fi → enter the correct password → "to continue".

Note: **This camera only supports 2.4GHz Wi-Fi.**

②A QR code will appear. Place the QR code in front of the camera at a distance of 6-8 inches, and scan the QR code with camera. When the scan is completed, you will hear the two "Ding" sounds, please select "I heard a Prompt", then the camera will connect to your device.

③After the device is successfully connected, it will enter the Homepage.

Note: **If the connection failed, the page will show reasons. Please follow the tips and try to connect the device again. If it doesn't work, press the "reset" dot on the camera and repeat the above steps.**

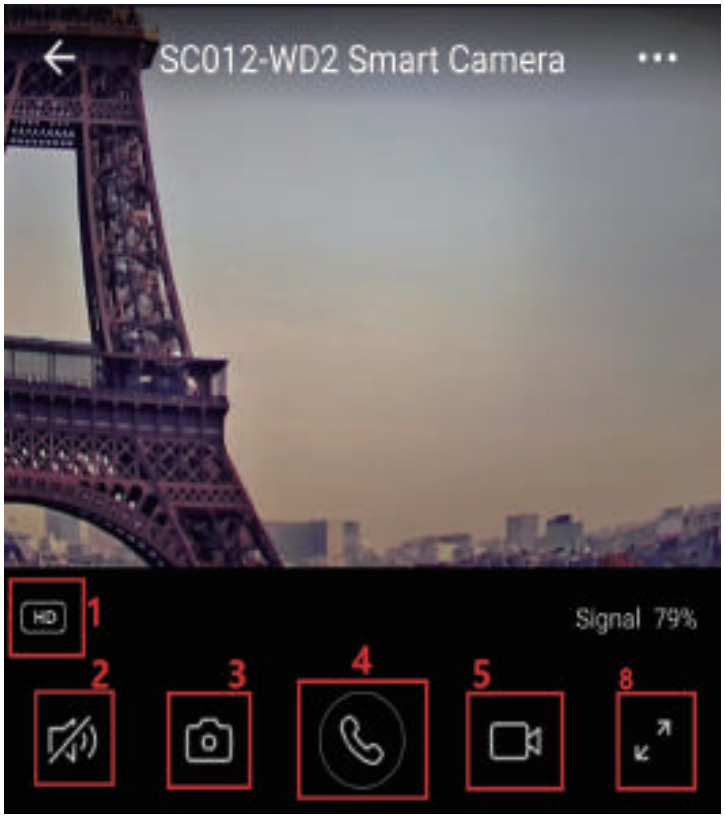


Add the camera to your device

5. Camera Control

Now you can view the LIVE interface, here is a detailed introduction to each part.

5.1 Live View



①Standard/High Definition

Click to switch the picture quality.

②Speaker

Choose to hear live sound or not.

③Screenshot

Shot a photo from the live screen. The captured pictures will be saved to the local albums, you can check it through the button ··· → "Albums".

④Microphone

Open or close mic for talking.

⑤Video Record

Record a video. The video will be saved to your phone, you can check it through the button ··· → "Albums".

- For IOS devices, please check screenshots and videos on your phone's "Photos" - "Albums".

⑥Pan Tilt

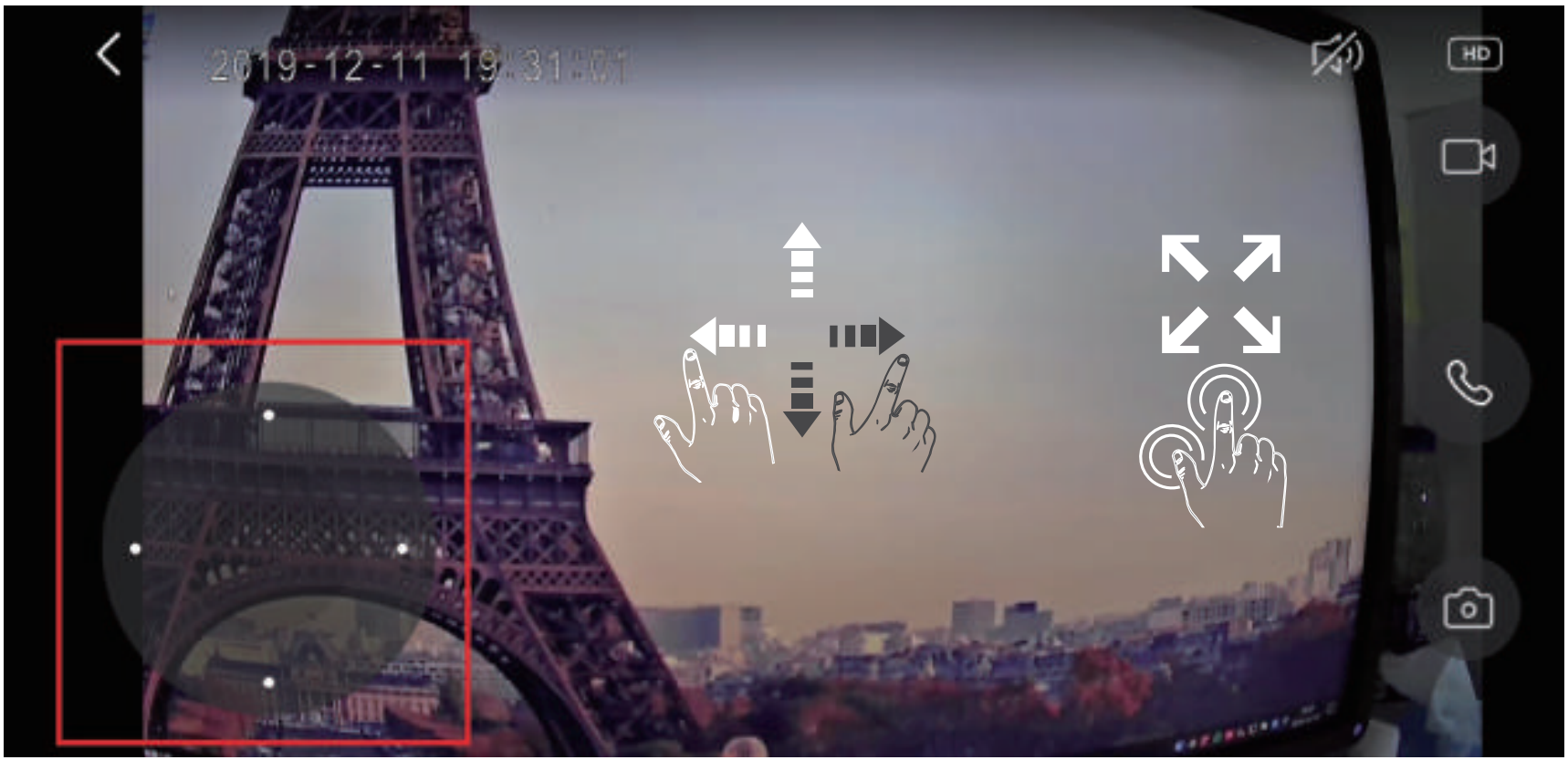
You can swipe the live view to control the direction of the camera.

⑦Zoom in

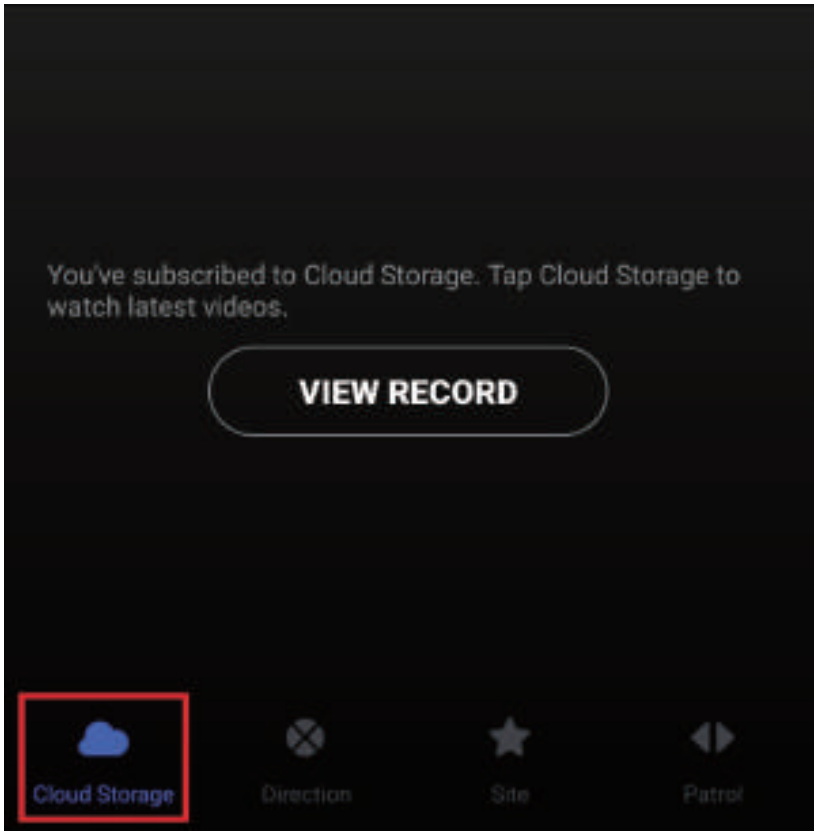
Double-click or expand with two fingers and zoom in the live view.

⑧Full Screen Mode

In full screen, you can use the circular control panel in the red frame to control the camera. You can also control it by **swipe, double-click, zoom in the view by expanding with two fingers.**



5.2 Control Panel

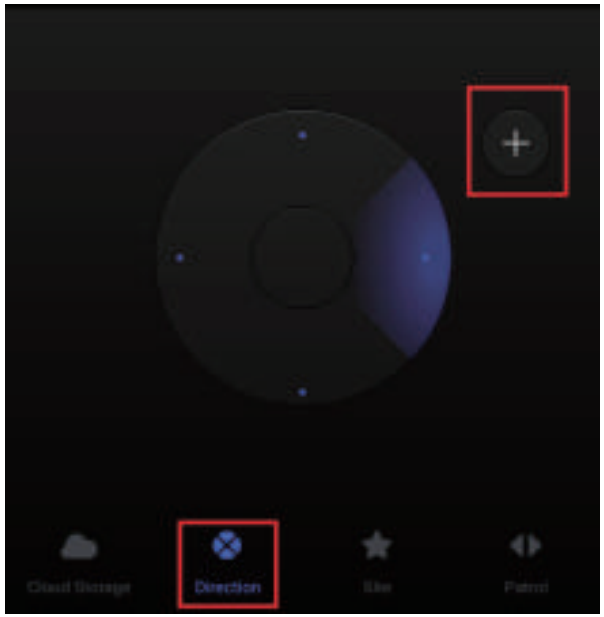


①Cloud Storage (Optional)

After purchased this service, the device can encrypt and upload video that records motion based on moving-object detection to cloud storage, and you can view the recorded video on App at anytime, anywhere.

- If you buy a cloud service, the video triggered by motion detection will be saved to the cloud by default.
- If a SD card is inserted, the motion detection video will be saved to both Cloud storage and SD card.

- **We will provide a discounted price of $ 0.01 for first month experience.**



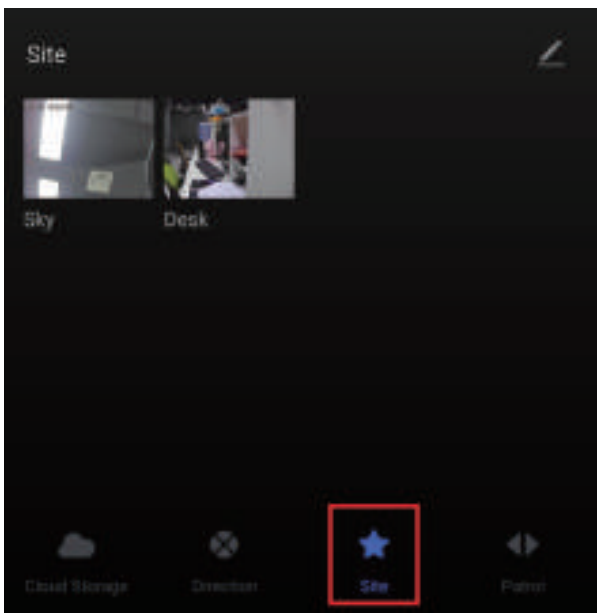
②Direction (Pan & Tilt)

You can turn the camera by using the direction penal.

Note: Due to the network environment, the rotation of the camera may not be rotated smooth and the stream of the live video may be delay.

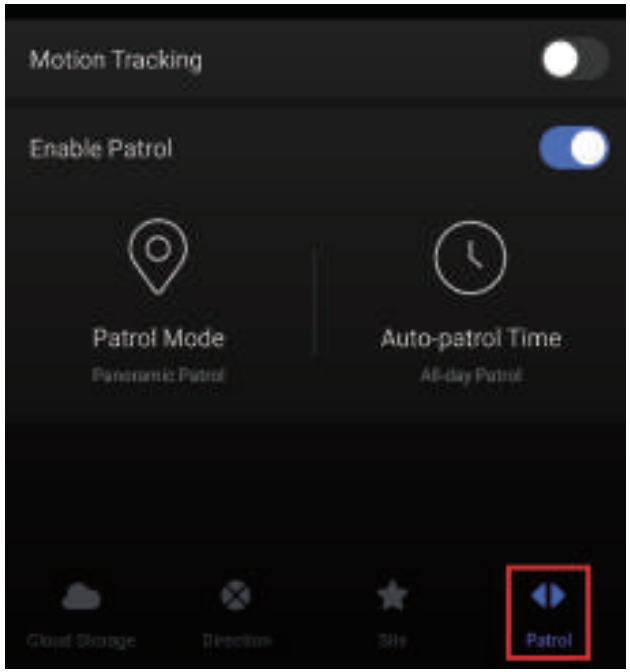
③Preset

Click "+" to preset the specific position for this camera, the original position for this camera. The position can be saved, called and deleted. You can add multiple recorded positions to realize fast location.



④Site

Calling a preset position: Click the picture directly, the camera will automatically turn to the specific direction you saved.



⑤Automatic Patrol

You can set up automatic patrol, the camera will rotate itself to patrol and it will record a video when motion detection happens.

This is a powerful intelligent function that can be used only if you purchase cloud service or turn on SD card recording function.

Motion Tracking: The camera will detect moving object and track it automatically.

Patrol Mode:

- **Panoramic Cruising:** The camera will automatically cruise through every angles.
- **Site Cruising:** The camera will scan through all preset site, staying at each location for 10 seconds. (If you open "Motion Tracking", the moving-objects detection will take priority).

Note: **This option requires the preset site.**

Auto-patrol Time:

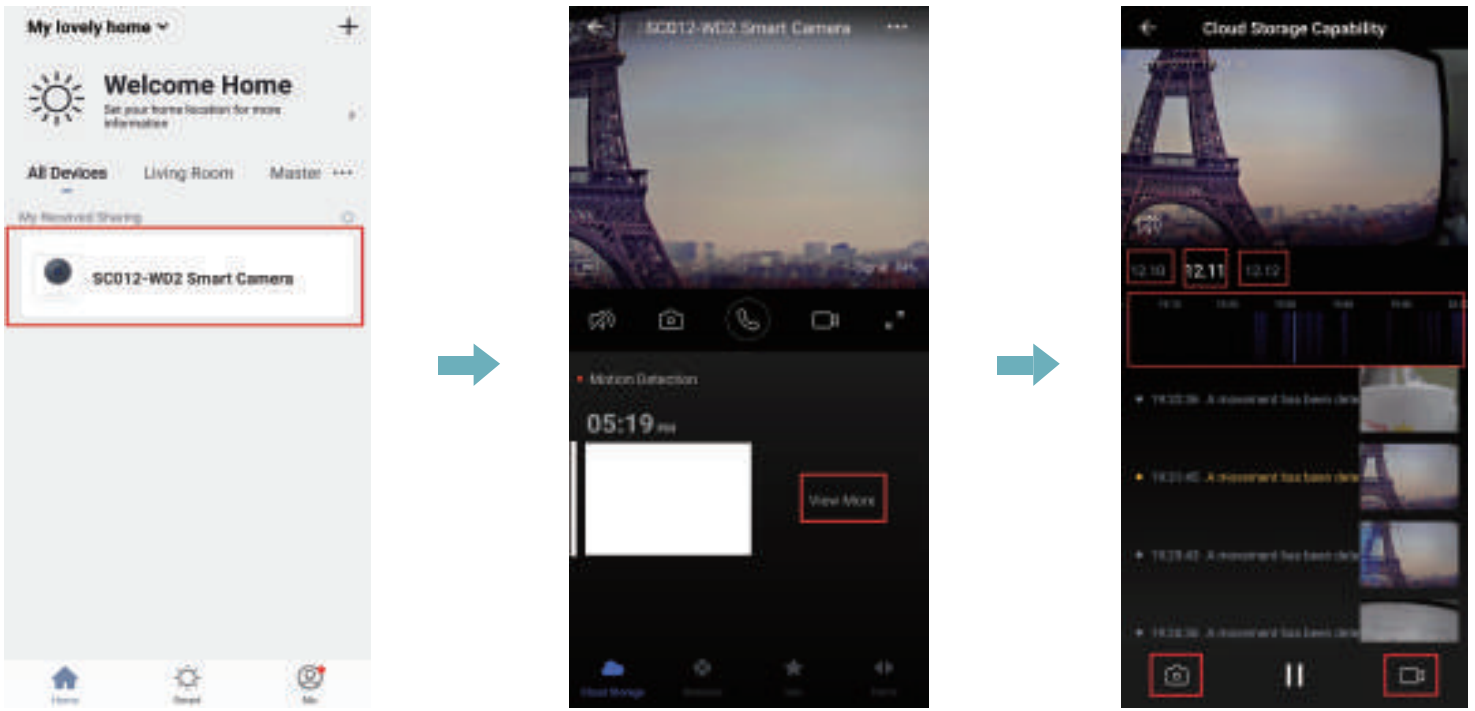
- **All-day Patrol:** In this mode, camera will patrol 7x24 hours.
- **Timed Patrol:** In this mode, camera will patrol according to scheduled time.

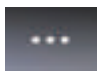
6. Video Playback

The video playback of the cloud video and the SD card video can only be played separately.

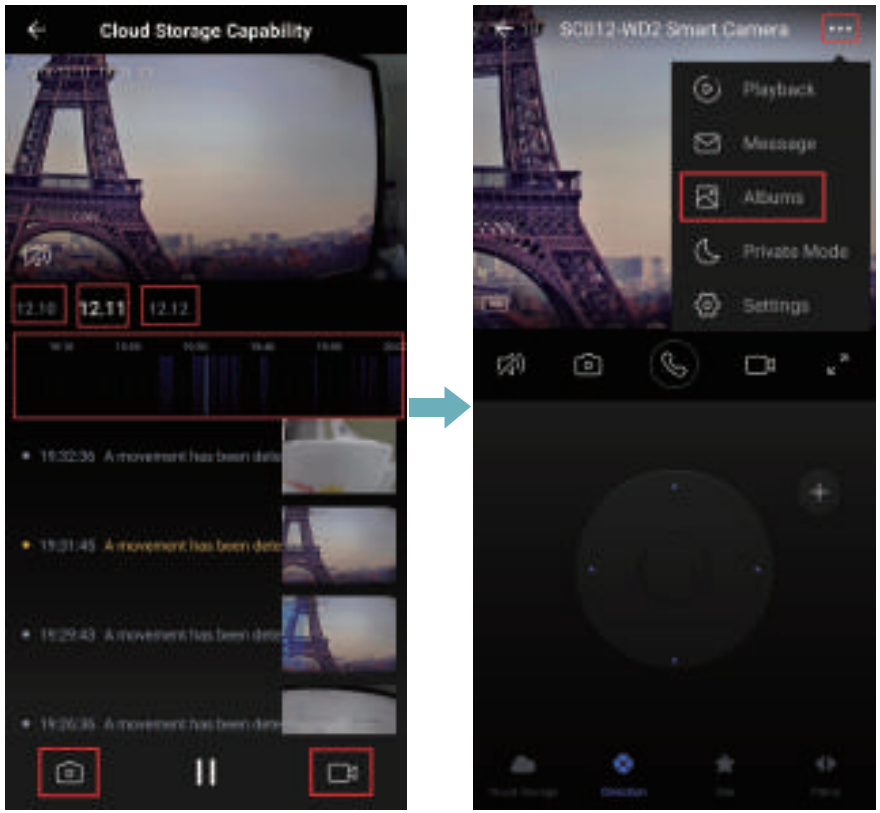
6.1 Cloud Video Playback

①Click the camera name to go to the LIVE view, click "Cloud Storage" → "View more". The blue timeline means video recorded; The gray timeline means no video recorded; Select the date or drag the timeline to play the records.



②Click the button to take a screenshot of the playing video, which will be saved to your phone. Click the button to record a video,the video will be saved to your phone too. Click  on the top right, then go to "Albums" to check the screenshot and video.

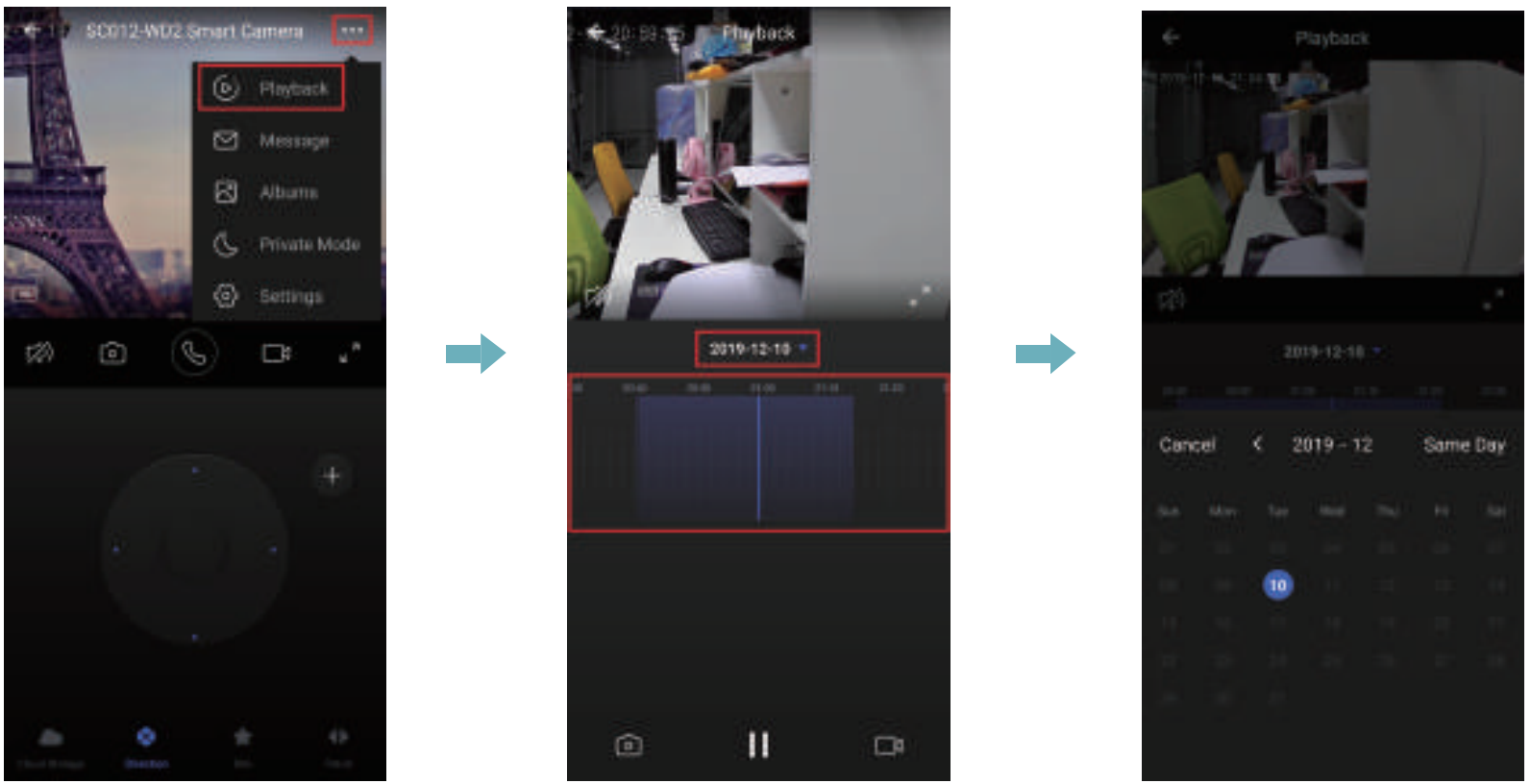
- For IOS devices, please check it on your phone's "Photos" - "Albums".



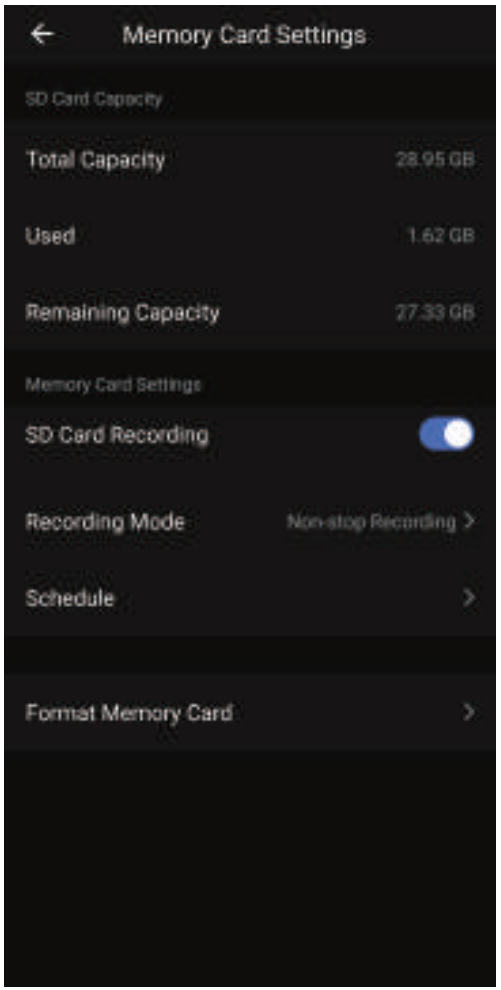
Note: The records on the cloud storage can't be deleted manually to prevent of the accidental deletion.The video will be automatically overwritten and the storage time vary from your purchased cloud service. Once the cloud service expire, all the video stored in the cloud will be automatically deleted.

6.2 SD Card Video Playback

①Click the button ··· on the top right → **"Playback"** to enter the video playback page. It will replay the recorded videos of the camera on SD card. The blue timeline means there has recorded video; The gray timeline means there has no recorded video. Select the date or drag the timeline to view the records.



7. Advanced Setting



7.1 SD Card Recording

Click camera name to go to the LIVE view, then click the ••• → "Settings" → "Memory Card Settings" to set up.

①Requirements for SD Card

- This camera support the SD card up to 128G.
- Since there is a requirement for the minimum writing speed, camera requires an SD card with class 10 or higher. (Class 10 means minimum write speed is 10M/s).
- It is recommended to format the SD card when it install firstly.

②Install SD Card

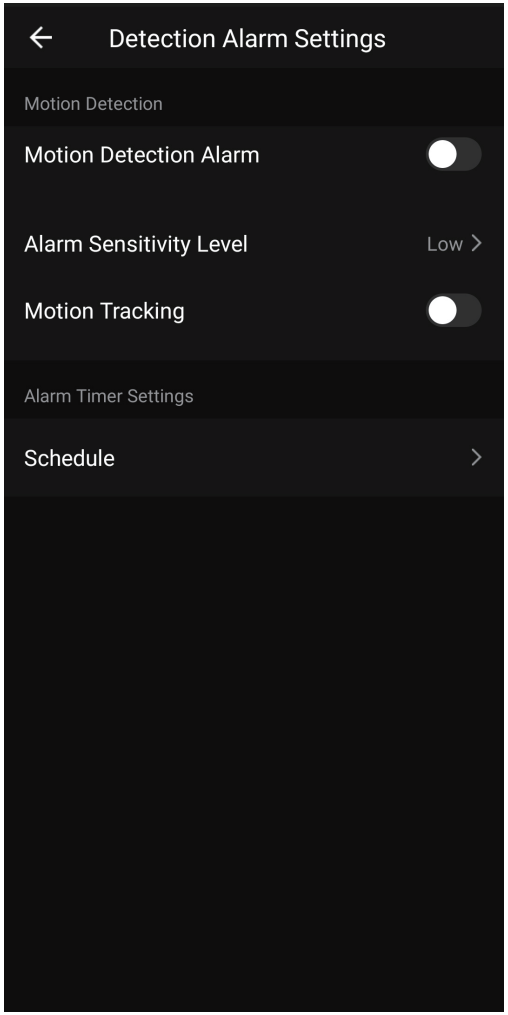
- Install the SD card into the camera, then power on the camera. Or reboot the camera after installing the micro SD card.

③SD Card Recording Mode

- Select the "SD Card Recording" to turn on SD card recording.
- Select “Non-stop Recording" means the camera will always record video.
- Select "Event Recording" means the camera will record videos when detects any motion.
- If you want to stop SD card recording, just turn off "SD Card Recording".

● When the memory card is full, recorded videos will be overwritten automatically.

7.2 Detection Alarm Settings



Click camera name to go to the live view, click the button ··· → "Settings" → "Detection Alarm Settings" switch on "Motion Detection Alarm".

①Motion Detection Alarm

When the camera detects a moving object, it will record a video automatically. You can check the alarm through "Me" → "Message Center" → "Alarm", click "View" to playback.

②Alarm Sensitivity Level

There are three different levels of sensitivity: "**Low**" means to detect the movement of large objects such as humans; "**Medium**" means to detect the movement of medium-sized such as cats and dogs; "**High**" means to detect the movement of small objects such as mice.

③Motion Tracking

The camera will detect moving object and track it.

④Alarm Timer Setting

It will only alarm regularly according to the time you set if add a schedule.

7.3 Talk Mode

Click camera name to go to the live view, click the button → "Settings" → "Basic Function Settings" → "Talk Mode".

One-Way Talk: To realieze a delay communication. The user can't speak when the speaker is on.

Two-Way Talk: To realieze a real-time communication.

7.4 Receive App Notifications

Go to "Me" → "Message Center" → "Notifications Settings" on the top right, to open the enable notification. SkyGenius APP will push the alert notifications to the notification bar of your mobile device.

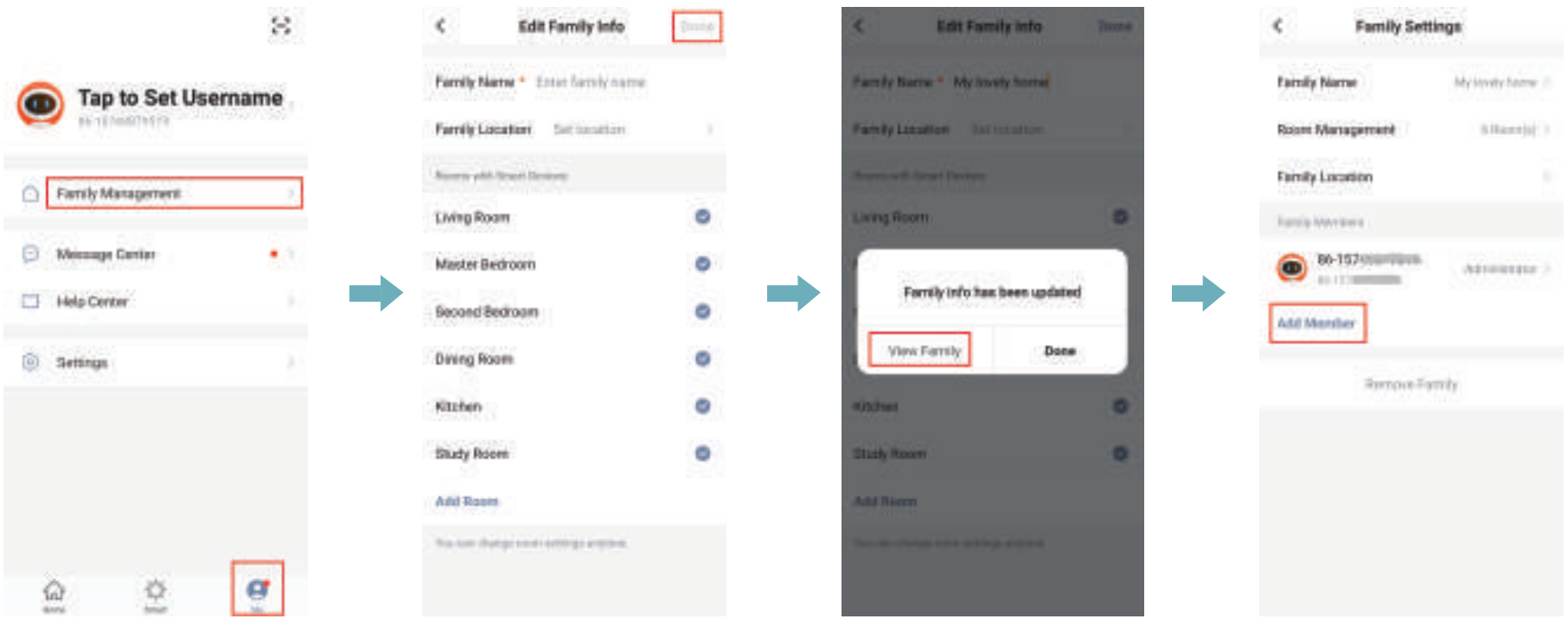
7.5 Stop Notification Time

Go to "Me" → "Message Center" → "Notifications Settings" → "Do-Not-Disturb Schedule" to add schedule(s), you will not receive alert notifications from the camera within a certain time.

8. User Management

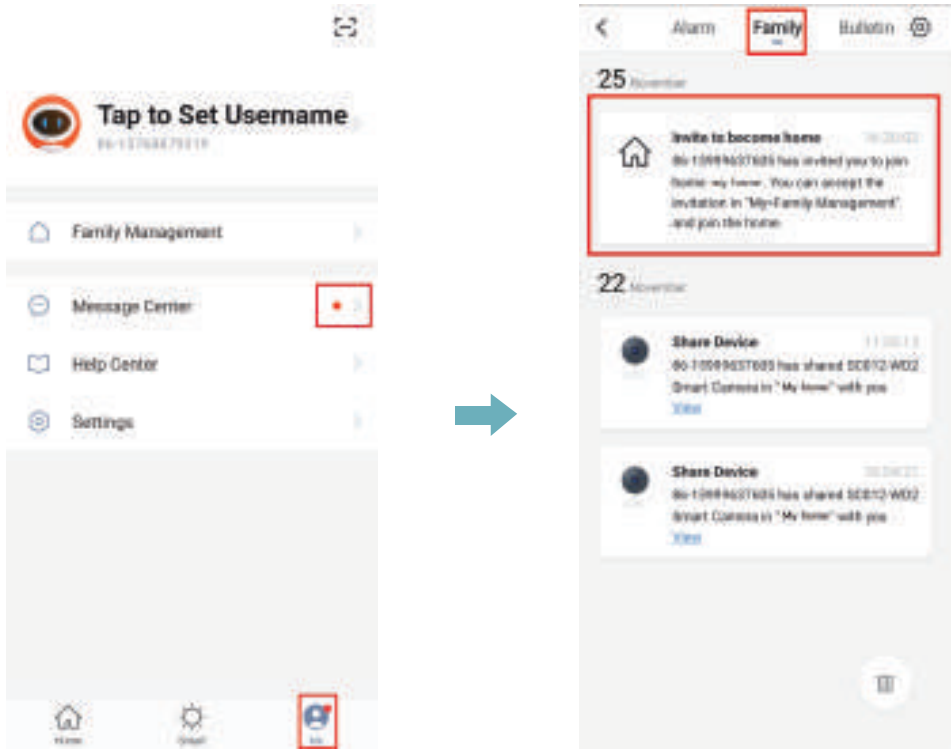
①You can share the camera with others, please follow these steps to set up:

- Go to "Me" → "Family Management" → "Edit Family Info" to name the family and other optional information → "Done"→"View Family" → "Add Member" to enter the user's information → "Done" → Waiting for the user to accept. (You can continue add different family or user through "Me" → "Family Management" in the future).
- Please set current user as an administrator if you want them to manage, add or remove other users.



- After other user joins successfully, they can **directly view the camera and have full control rights of it.**

Note: **The invited user also need to download the SkyGenius App and register an account**, then go to "Me" → "Message Center" → "Family" → "Invite to become home" to join the family.

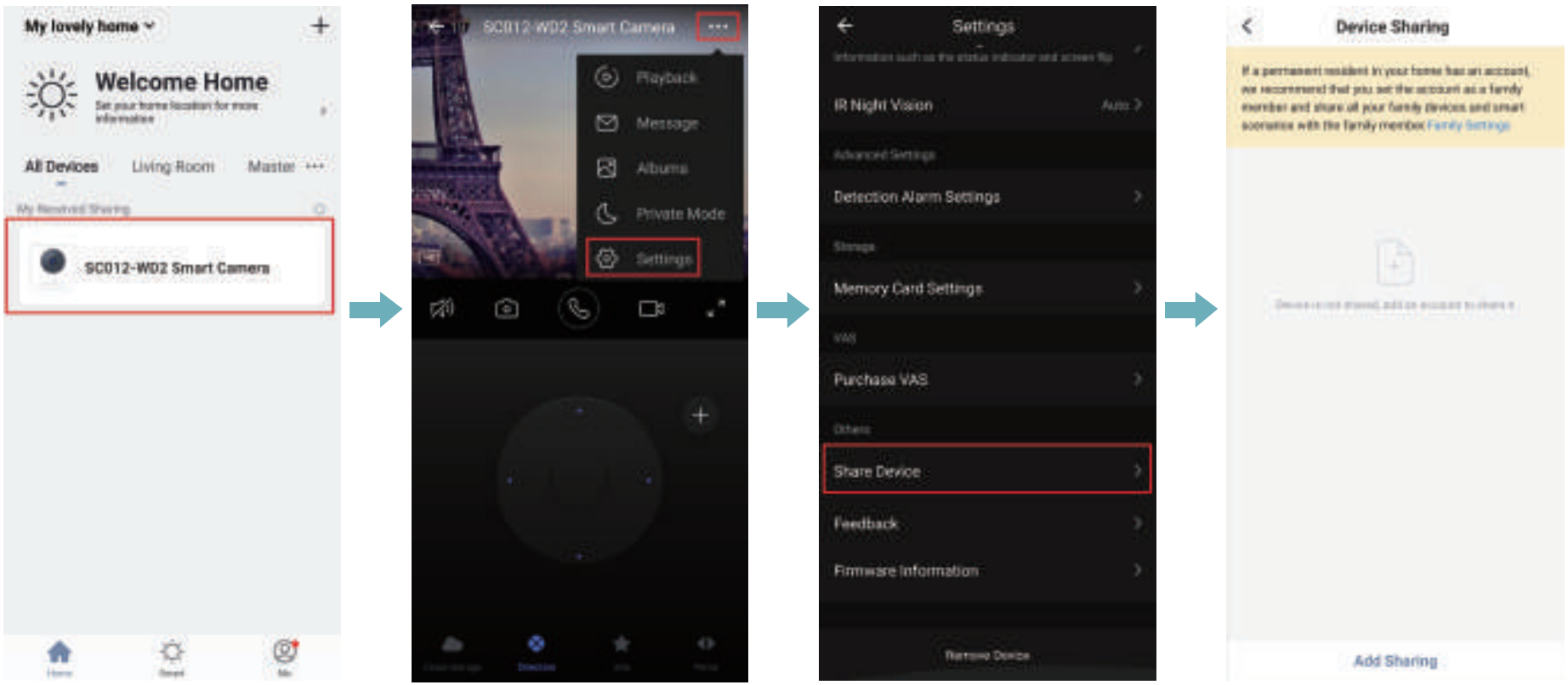


②**If you want to limit the user's control range,** please follow these steps to set up:

- Click the camera name to go to the live page, then click the button ··· → "Settings" → "Share Device".

- Click "Add Sharing" to add the user's phone number → "Done", **then the camera will be automatically added to the user's account which is no need to wait for the user to join in.**
- The shared users can only use cloud savings, direction control, video playback in SD card, and choose talk mode.

Note: **The shared users also need to download the SkyGenius App and register an account.**



9. FAQ

(1) Is it safe to store data in cloud services?

Yes it is, because we are using Amazon's cloud storage.

(2) Do I have to subscribe the cloud service package to use this camera?

①It's unnecessary to subscribe the cloud service package. But we offer a 30-day cloud service, which only cause 0.01$. You can use the SD card for video recording after the expiration, otherwise, you can only watch the live view. The renewal price is the market price.

②To ensure a better experience and safer storage, please renew before expiration of cloud service you have subscribed, otherwise, please insert an SD card in time instead to avoid the interruption of video recording. Please back up the important videos in the Cloud Service in time to avoid all the videos deleted after expiration.

(3) Why can't I get the notifications on my phone?

①Make sure you allow SkyGenius APP to send you notifications in the Settings of your mobile device.

②Make sure you switch on all the options in Push Notification Settings.

(4) Why does the camera make noise?

When the camera rotates, the motor will make a weak sound, then the App will record the voice came from the camera's microphone. It can be stopped by switching off the “Sound” option on the live page, or switching off the Microphone in the Setting. In addition, a loud noise occur when the mobile device is very close to the camera. The noise will stop when you move the mobile device away from the camera. If the camera makes unusual noise that cannot be eliminated, please contact us.

(5) Does this camera have infrared night vision?

①Yes, under normal circumstances, this infrared night vision is automatically activated. If you want switch off infrared night vision, you can go to "Settings" → "IR Night Vision" to turn it off.

(6) How can I watch the SD card videos on the mobile device and computer?

①If you want to play video on the phone, please insert the SD card into your phone that equipped with a card slot.

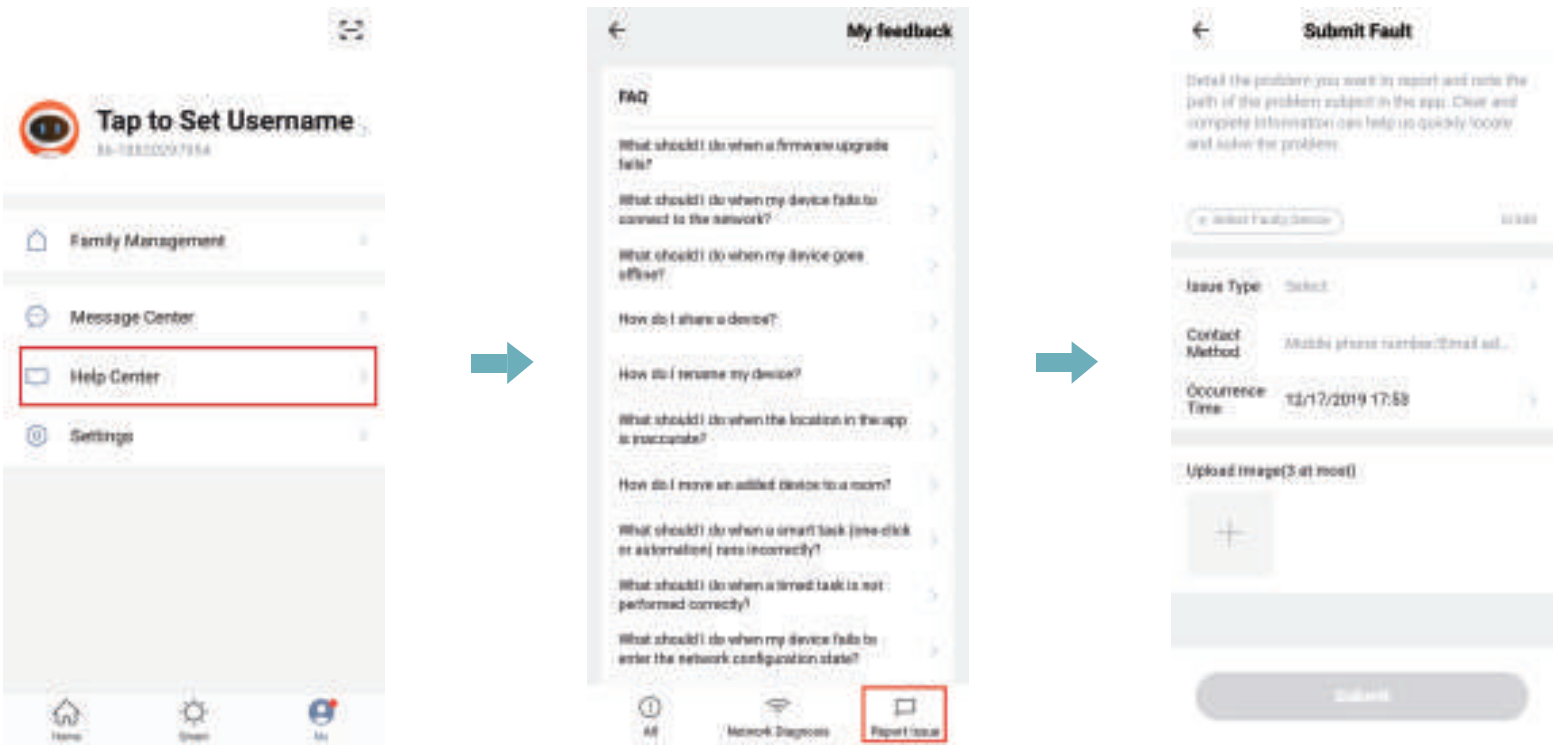
②If you want to play video on the computer, please insert the SD card into the card reader or copy the videos to the computer, then watch them with the player which supports MP4 format.

(7) What can I do if APP shows "Uh-oh! Device disconnected"?

Make sure the camera is powered on, the router works well and restart the camera. If the camera still disconnects, please remove the camera from the App, then connect it again.

10. Help Center

- If you couldn't found the solution from this instruction, you can go to "Me" → "Help Center" → FAQ or All to find more solutions.
- If you couldn't got a solution from FAQ and All after checking, you can click Report Issue to report your problem (Please describe as detailed as possible) and email address, and we will reply you within 24 hours after received your problem.



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SkyGenius ®