



AN ASME-UANHE ZAOBAO AWARD
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Singapore
Prestige
Brand Award
2020/21
Winner, SPBA - Established Brands

DELUXE RICE COOKER

Model: PPRC12
1.2 Litre

 **SAFETY MARK**
160969-12

Model: PPRC18
1.8 Litre

 **SAFETY MARK**
160970-12



PowerPac Electrical Pte Ltd

 sales@powerpac.com.sg

 PowerPacSG

 www.powerpac.com.sg

 @powerpacsg

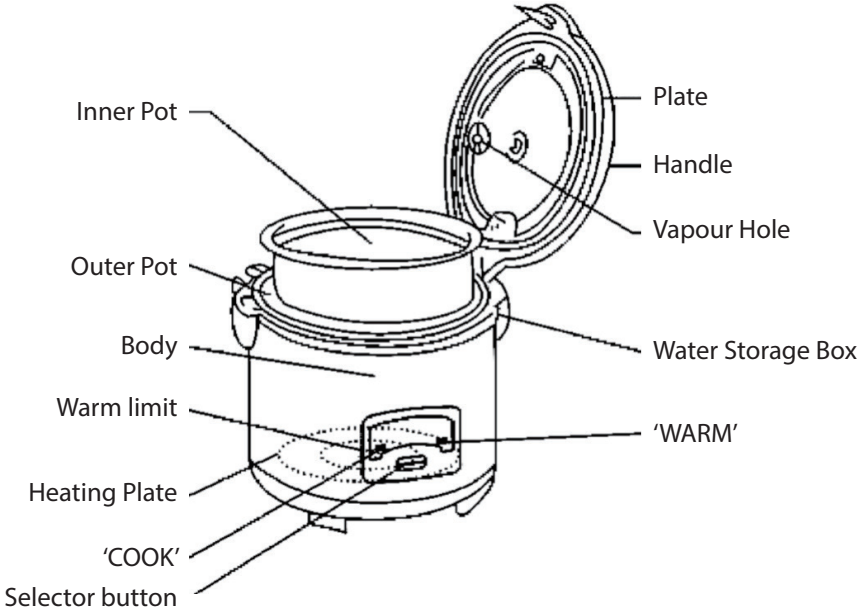


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CODE
THANKYOU15

This appliance the following features: a removable cord for convenience; large heating plate to accelerate the heating process; and a non-stick aluminium inner pot. Its safety features include auto Warm function which automatically changes from 'Cook' to 'Warm' when the cooking time has expired. It is light, easy to handle, easy to operate, uses less electricity due to its high energy efficiency, and provides pots of fragrant rice for many years to come.

PARTS & DESCRIPTION



Rice ladle



Cup



Power Cable

WARNINGS

ATTENTION :

Read this booklet carefully as it contains important instructions for a safe installation, use and maintenance.

Important instructions to be kept for future reference.

The following basic precautions should always be followed when using electrical appliances:

1. Read all instructions before using the appliance.
2. This appliance must be used only for the purpose it was expressly designed; any use NOT complying with the instructions contained in the manual is considered inappropriate and dangerous. The manufacturer is NOT responsible for possible damages caused by the inappropriate and/or unreasonable use.
3. The appliance is designed for cooking rice and heating water only. DO NOT cook any other food other than rice. DO NOT put other liquids into it. Different liquids have different boiling points, with volatile liquids having boiling points lower than 100°C, the boiling point of water.
4. This appliance is NOT suitable to be used in an explosive environment (in the presence of flammable substances such as gas, vapour, mist or dust, in atmospheric conditions when, after ignition, the combustion is spread in the air). Items containing these substances should never be placed in the appliance, and never be used to clean the appliance in order to avert the risk of fire or explosion.
5. The packing materials (plastic bags, expanded polystyrene, etc.) must be kept out of the reach of children or disabled persons since they represent potential sources of danger.
6. The installation/assembly of the appliance will be made in accordance with the indications of the manufacturer. A wrong procedure may cause damages to persons, animals or objects, for which the manufacturer cannot be considered responsible.
7. Place and use the appliance on a horizontal, stable and heat-resistant surface.
8. Before use, check the integrity of the appliance and power cable. In case you are not sure, contact a qualified person. If the power cable is damaged, it must be replaced by the manufacturer or its service agent or a qualified technician in order to avoid a shock hazard.
9. Before powering the appliance make sure the rating (voltage and frequency) corresponding to the grid and the socket is suitable for the plug of the appliance, and that the wall socket is properly grounded.
10. DO NOT power the appliance using multiple sockets. If possible, avoid the use of adapters and/or extension cables; if their use is absolutely necessary, use only materials in compliance with the current safety regulations and according to the electrical parameters of the adapters.
11. The appliance must NOT be switched on using external timers and/or other remote control appliances which are not specified in this manual.
12. Any accessories NOT recommended by the manufacturer may cause injuries to persons. During use and storage, the appliance must be kept at a safe distance from heat sources (open flame, ovens, heaters, stoves, etc.) or any flammable and/or potentially explosive substances.

13. If you are using the appliance for the first time, you should:
- Clean the exterior of the appliance with water & detergent with a non-abrasive sponge.
DO NOT use metal scouring pads.
 - Place the appliance on a flat, dry surface. Remove the Lid and add water to reach about 80% the height of the pot. Carefully put back the Lid, attach the power cable to the appliance and then plug the power cable into electric mains and switch on. Press the Selector button downwards. The 'Cook' Indicator light will illuminate and the heating commences. Once the water begins to boil, switch off the appliance, unplug the power cable from the electric mains, followed by the power cable from the appliance. Wait for the water to cool after boiling. Discard the water. Then the appliance is safe to use.
 - Measure the desired amount of rice with the measuring cup supplied, rinse with water and put the rinsed rice into the Inner Pot and add water.
 - Level the rice inside the Inner Pot, wipe the exterior of the pot dry and place the Inner Pot inside the body of the appliance. Close the Lid securely, plug the power cable into the electric mains and press the Selector button downwards. The 'Cook' Indicator light will illuminate and the heating will commence.
 - When the rice is cooked, the Selector will "pop" up and a "click" sound will be heard. Simultaneously, the 'Cook' Indicator light will be replaced by the 'Warm' Indicator light. Scoop the rice out after 15 minutes.
- Make sure to remove any label or protective sheet which may prevent its proper functioning.

DO NOT:

- cover the appliance during functioning;
 - obstruct totally nor partially the Lid;
 - insert objects or body parts inside the protection cover of the appliance;
 - add water in excess of the "MAX" mark indicated;
 - maintain the rice for more than 12 hours in the appliance, even in the 'Warm' mode as it bacteria may start to multiply and the rice will also lose its flavor;
 - switch the appliance on if the pot is dry - however, should the Inner Pot be found empty during operation, immediately unplug the power cable and add water to avoid dry-boil;
 - heat the Inner Pot by any other means, e.g. heating directly on a gas stove, as the pot can be deformed as a result;
 - leave the appliance unsupervised during operation.
14. Plug and unplug the power cable with dry hands and hold it firmly. Always unplug the power cable to avoid overheating and avoid stretching it (DO NOT pull it, tug it or use it to drag the appliance to which is connected). Before unplugging the appliance, turn the Selector 'to' 'Warm'.
15. During operation, DO NOT touch the appliance with wet body parts, and it is recommended to have between you and the standing surface, an isolating element (for example, wearing shoes with rubber soles).
16. DO NOT soak the appliance in water or other liquids, wash it under the tap, or let any liquid flow into the internal casing of the appliance to prevent electric shock. In case of accidental fall in water, DO NOT try to take it out, but first of all unplug immediately the power cable from the socket.
17. Place the appliance at a proper distance from the objects or surrounding walls making sure that its functioning will NOT cause accidental damages. There should be at least 10 cm of free space from the back, left & right sides, and the top of the appliance. Never put things on top of the Lid.

18. The appliance should NOT be placed on a surface or in the vicinity of objects which can be damaged by heat, such as carpets or plastics. When using the appliance, the surface that the appliance is placed upon may become very hot. If the appliance is operated on wooden furniture, use a protective pad to prevent damage to delicate finishes.
19. Avoid placing the power cable on abrasive or sharp surfaces or in positions where it can be damaged easily.
20. Always remember to unplug the power cable of the appliance if it is NOT used for a long period, before storing, cleaning or performing any maintenance operation.
21. Avoid carrying out operations which are NOT specified in this manual (such as disassembling and/or altering).
22. In case of malfunction or anomaly during the functioning, switch off the appliance immediately, turn off the power and check the cause of the anomaly, if possible, with the support of a qualified person.
23. During the period of operation, high temperature steam may escape from the container. To avoid scalding:
DO NOT
 - fill the pot with hot water;
 - fill water below 50% & beyond 80% of the maximum volume of the pot;
 - allow all of the water to be boiled away;
 - remove the lid while heating & ensure that the lid is tightly closed during heating;
 - use the appliance to heat oil or melt butter;
 - add food with its packaging (plastic wrapper, paper, foil, metal can, etc.) still attached without first removing the packaging;
 - place any container inside the appliance;
 - move the appliance using the Lid. Wait until cooking is completed, the power turned off, then unplug the socket from the electric mains and move the appliance by holding the Handle carefully;
 - touch any part of the appliance except the Lid during 'Cook' and 'Warm' modes, and just after, the appliance being switched off;
 - direct steam at any person or animal & one's hands and face should be angled away from the Lid and Vapour Hole at all times.
24. If smoke is observed coming out of the appliance, unplug the power cable immediately.
25. This appliance is intended to be used in households and similar applications, such as:
 - Staff kitchen areas in shops, offices and other working environments;
 - Dormitories;
 - By clients in hotels, motels and other residential environments;
 - Bed and breakfast type environment
26. DO NOT use or store the appliance outdoors. Store and use the appliance only indoors, or in any case, protected from weathering such as rain, direct radiation of the sun and dust.
27. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall NOT play with the appliance. Cleaning and user maintenance shall NOT be made by children unless they are older than 8 and supervised. Keep the appliance and its cable out of reach of children less than 8 years old.
28. Save these instructions.

HOW TO USE

1. Measure the desired amount of rice with the measuring cup supplied with this appliance. Add this to a container such a large bowl or pot. One cup contains 180 ml (about 150 g) of rice.

Important Notice

This is NOT the Inner Pot

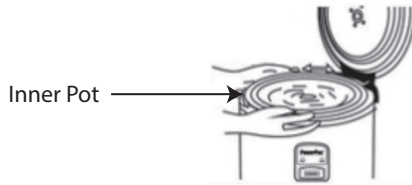
It is an ordinary container used to rinse the raw rice



2. Rinse the rice several times until the water in the container becomes relatively clear.
3. DO NOT rinse the rice using the Inner Pot supplied. If the pot is used rinsing rice, the non-stick coating on the surface of the Inner Pot may be removed. The pot may even be dented and the bottom of the pot may become uneven.
4. Place and use the appliance on a dry, horizontal, stable and heat-resistant surface.
5. Put the rinsed rice into the Inner Pot and add water to the corresponding level e.g. if 3 cups of rice was added, then the water level should each the mark indicating "3". This being only a guide, you can add or reduce the amount of water according to your personal taste. However, DO NOT add water in excess of the "MAX" mark indicated.

Cups of raw rice added	Water added to line on pot
2	3 – 3½
4	5 – 5½
6	7 – 7½
8	9 – 9½
10	11 – 11½
12	12 – 12½
14	14 – 14½
15	15 – 15½

6. Level the rice inside the Inner Pot and wipe the exterior of the pot dry. If the sides or bottom of the Inner Pot is wet, when water comes into contact with the Heating Plate, besides noises emanating from the appliance, it might lead to electrical malfunctions in the appliance. Place the Inner Pot inside the body of the appliance, and ensure that contact between the bottom of the pot and the Heating Plate is evenly distributed. (Rotate the Inner Pot from side to side to achieve this).



7. Close the Lid securely to the body of the appliance. If you hear a locking sound, the connection is secure. **DO NOT** open the Lid during the cooking of the rice.



8. Attach the power cable to the appliance first. Then plug the power cable into electric mains and switch on. Press the Selector button downwards. The 'Cook' Indicator light will illuminate and the heating will commence. If difficulties are encountered in pressing the Selector button downwards, **DO NOT** attempt to force it down. This difficulty usually occurs when the Inner Pot is not fully inserted into the appliance, or when cooking has just been completed. If the Selector button is not pressed, the 'Warm' Indicator light will illuminate and the Inner Pot and contents will be kept warm. However, heat energy provided will **NOT** be hot enough to cook the rice in the Inner Pot.



9. When cooking congee or soup, the instructions are the same. However, when the cooking is completed, manually **PULL UP** the Selector button. **DO NOT** allow the congee or soup to continue being heated in the "Warm" function, or the congee or soup will gradually become a paste.
10. When the rice is cooked, the Selector will "pop" up and a "click" sound will be heard. Simultaneously, the 'Cook' Indicator light will be replaced by the 'Warm' Indicator light.
11. Keep the rice warm after cooking and let it steam for 15 minutes. This will ensure that the rice is "fluffy". However, **DO NOT** maintain the rice for more than 12 hours in the appliance, even in the 'Warm' mode as bacteria may start to multiply and the rice will also lose its flavor.

12. Once cooking is completed, switch off the appliance, and unplug the power cable from the electric mains.
13. Lift the Lid up. Scoop out the cooked rice from the appliance by using the spoon provided.



To empty the Water Storage Box

1	Put your hands on the positions as shown in the figure. Use your thumb to press at the location shown. The Water Storage Box opens with a “ka” sound. DO NOT press too hard to prevent water from splashing out or the device cracking.	A line drawing showing a pair of hands holding the top of the rice cooker. The thumbs are positioned to press down on the release mechanism of the Water Storage Box.
2	Carefully remove the Water Storage Box as shown in the figure.	A line drawing showing a hand lifting the Water Storage Box out of the rice cooker. The box is tilted slightly to show its removal.
3	After emptying and rinsing the Water Storage Box, replace the device as shown in the figure.	A line drawing showing a hand placing the Water Storage Box back into the rice cooker. The box is being aligned with the top of the appliance.
4	When the Water Storage Box is correctly aligned in position, use your thumb to carefully push the device inwards until a “ka” sound is heard, signifying that the device is in place.	A line drawing showing a hand pushing the Water Storage Box into the rice cooker. The thumb is shown pressing the box inward until it is fully seated.

HOW TO CLEAN

1. Switch off the appliance and unplug the socket from the electric mains when not in use and before filling, emptying and cleaning the appliance. Allow sufficient time for the appliance to cool.
2. Remove the Inner Pot and Lid from the body of the appliance. If some rice is still present, adding some warm soapy water to the Inner Pot and leaving it to stand for about 20 minutes might prove helpful in removing the rice later on.
3. Wash the Inner Pot & Lid using water & detergent with a non-abrasive sponge. Dry using a soft cloth and allow to air-dry.
DO NOT use metal scouring pads as these will damage the non-stick coating on the surface of the Inner Pot.
4. Wipe the exterior of the appliance using a soft, damp cloth or sponge. Remove stubborn spots with a cloth moistened with mild liquid detergent. DO NOT use abrasive scouring pads or powders.
5. Never immerse the body of the appliance in water or other liquids. DO NOT immerse the body of the appliance in water or other liquids, wash it under the tap, or let any liquid flow into the internal casing of the appliance to prevent electric shock.
6. The Heating Plate may occasionally have grains of rice or other organic materials stuck to its surface. If left there, contact between the bottom of the pot and the Heating Plate will NOT be evenly distributed. Use fine sandpaper and gently rub down the surface. Use a wet washcloth to remove any remaining food particles.

PROBLEM SOLVING

PROBLEM	POSSIBLE CAUSES	HOW TO SOLVE
<p>The Heating Plate is NOT hot.</p> <p>Indicator light on appliance DOES NOT illuminate.</p>	The appliance is NOT plugged in.	Plug the appliance into the electric mains and switch it on. Press the Selector button downwards.
	Household power circuit has blown.	Check the household circuit breaker for any tripped wires. Call for a qualified electrician.
	Fuse on appliance has blown.	Send the appliance to the authorised service centre for checks.
<p>The Heating Plate is NOT hot.</p> <p>Indicator light on appliance illuminates.</p>	Wires connecting the Heating Plate are loosened.	Send the appliance to the authorised service centre for checks.
	Electric Thermal-tube is burnt out.	
<p>The Heating Plate is hot, but either the rice fails to cook properly or the duration to properly cook the rice is too long</p> <p>Indicator light on appliance illuminates.</p>	Duration of cooking is insufficient.	Lengthen the duration of cooking in proportion to the amount of rice being cooked.
	Grains of rice or other organic materials stuck to the surface of the Heating Plate.	Use fine sandpaper and gently rub down the surface. Use a wet washcloth to remove any remaining food particles
	The Inner Pot or Heating Plate is deformed.	Send the appliance to the authorised service centre for replacement.
	The Inner Pot contains insufficient amount of water.	Refill the Inner Pot with water.

<p>The Heating Plate is fairly hot, but the rice fails to cook properly. Indicator light on appliance illuminates intermittently.</p>	<p>Switch on appliance is damaged.</p>	<p>Send the appliance to the authorised service centre for checks.</p>
<p>The Heating Plate is hot, but the rice turns brown on cooling.</p>	<p>Thermostat has malfunctioned.</p>	<p>Send the appliance to the authorised service centre for checks.</p>
<p>DOES NOT warm automatically.</p>		<p>Send the appliance to the authorised service centre for checks.</p>
<p>The Heating Plate is hot but the Indicator light on appliance DOES NOT illuminate.</p>	<p>Indicator Light on appliance is damaged.</p>	<p>Send the appliance to the service centre for checks.</p>

SPECIFICATION

MODEL	VOLTAGE	POWER	LITRE
PPRC12	220-240V ~ 50/60Hz	500W	1.2 L

MODEL	VOLTAGE	POWER	LITRE
PPRC18	220-240V ~ 50/60Hz	700W	1.8 L

ENVIRONMENTAL TIP

This appliance, along with all other electronic appliances, should, when it is no longer capable of functioning, be disposed with the least possible environmental damage according to the local regulations in your area. In most cases you can discard the appliance at your local recycling centre.

DISPOSAL: Do not dispose this appliance as unsorted municipal waste.

Collection of such waste separately for special treatment is necessary.

Risk of child or animal entrapment

Before you discard this appliance, please remove all doors and leave the shelves inside so that children or animals may not easily get trapped inside.

WARRANTY

Warranty Conditions

1. This warranty provides against defective materials and manufacturing faults throughout for two years from the date of purchase of the appliance covering the Motor only, subject to correct usage of the appliance. The warranty on the Compressor is 10 years; fluorescent light tubes of Mosquito Insect Repellents is 6 months; rechargeable batteries are also 6 months; all are subject to the same conditions as above.
2. This warranty also does not cover normal wear and tear, replacement of consumable materials and accessories, and the cost of maintenance of the appliance.
3. This warranty does not cover the repair or replacement of part/s damaged by misuse, accidents, negligence, alterations, or modifications in any way, or repairs done by any repair organisation without the prior consent of PowerPac Electrical Pte Ltd.
4. Repair and service are to be performed at: 5 Changi South Lane #03-01 Singapore 486045. A transport fee will be charged for personal doorstep service.
5. The original purchaser of the appliance must furnish proof of purchase to our Service Centre with the email or number as registered during submission of warranty when this appliance is sent for repair/service. Failure to do so may delay the receipt of said repair/service by the customer.
6. Under no circumstances whatsoever shall the serial number be erased, defaced or altered by the customer and/or his representatives, or the dealer and/or his agents. Failure to ensure this shall invalidate the warranty.
7. This warranty is deemed to be void if the defect is caused by the attack of household pests, fire, lightning, natural disasters, pollution, abnormal voltage or the usage of generators.
8. This warranty is valid in Singapore only.
9. This warranty will be honoured subject to the customer's registration of the warranty inclusive of original invoice or valid purchase receipt. Failure to present these documents will result in denial of service. However, if the customer still requests that the defective appliance be repaired, PowerPac Electrical Pte Ltd may, at its discretion, repair the appliance but impose a labour charge, as well as the costs of the replacement parts, to be borne solely by the customer.
10. Please refer to the attached picture for the location of one of our appliance's serial number, as an example.

Please complete the on-line registration warranty form available on our website. There is no further requirement to send us any hard copy as part of our efforts to save the environment. In accordance with the terms and conditions of this limited warranty as stated above, PowerPac Electrical Pte Ltd, at its expense shall provide free services for the appliance within the warranty period from its date of purchase from our Authorised dealers.



E-Register scan



E Warranty Registration

Please complete the on-line registration warranty form below. There is no further requirement to send us any hard copy as part of our efforts to save the environment.

In accordance with the terms and conditions of this limited warranty as stated below, PowerPac Electrical Pte Ltd, at its expense shall provide free services for the appliance within the warranty period from its date of purchase from our Authorised dealers.

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E-Register scan



Product Serial No



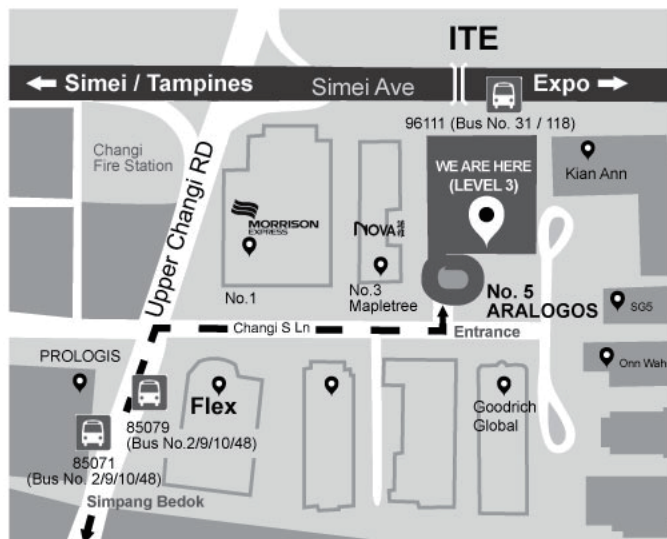
Refer rating label at bottom of product

 follow us on
face book

PowerPacSG 

 follow us on
tiktok

@powerpacsg 



Tanah Merah Stn Exit B »» Bus No. 2/9/48(Stop ID: 85091)
»» 5 min (4 stops) »» Bef Changi Fire Stn (Stop ID: 85071)
»» Walk About 6 min, 500m



Simei MRT »» Bus No. 9 (Stop ID: 85079)»» 6 min (3 stops)
»» Flextronic (Stop ID: 96161) »» Walk About 6 min, 500m

OFFICE / SERVICE CENTER

PowerPac Electrical Pte Ltd

Tel: 6214 9555

Address: 5 Changi South Lane, #03-01 S(486045)



*Thank
you!*
for your
purchase

CODE
THANKYOU15

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TERMS AND CONDITIONS

One time usage with minimum spend of \$30

This promo code is valid within 3 months for purchases made through powerpac.com.sg
This promo code cannot be applied with any promotions, offers and privileges, unless otherwise stated.*

*We reserve the right to modify, cancel and limit any promotion or offer.

In case of any dispute, our company reserves the rights of final and conclusive decision.

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