

**BEAR DIGITAL DOUBLE BOILER with CERAMIC POT 1.0L  
DDZ-C10F1**



This Slow Cooker can be used for cooking porridge, chowders, peach gum, stews as well as preparing various types of soups (especially herbal soup, chicken soup & fish soup) & purees (corn, pumpkin, etc.), desserts as well as Bird's Nest. It is especially useful in preparing homemade food for babies & toddlers. It possesses the following features: a removable Ceramic Pot with a Ceramic Cover, a cavity to place the Ceramic Pot and a Glass Lid to enclose the Ceramic Pot, a large heating plate as well as side heating to accelerate the heating process, and is easy to use. The use of high quality ceramic helps retain the flavour of foods whilst maintaining moisture and nutrients. It is light, easy to handle, attractively-designed, uses less electricity due to its high energy efficiency and serves to ensure your food is safe for consumption for many years to come.

### Parts & Description





## **Warnings**

### **ATTENTION :**

Read this booklet carefully as it contains important instructions for a safe installation, use and maintenance.

Important instructions to be kept for future reference.

The following basic precautions should always be followed when using electrical appliances:

1. Read all instructions before using the appliance.

### **The Appliance**

2. This appliance must be used only for the purpose it was expressly designed; any use NOT complying with the instructions contained in the manual is considered inappropriate and dangerous. The manufacturer is NOT responsible for possible damages caused by the inappropriate and/or unreasonable use.
3. The appliance is designed for cooking porridge, bird's nest, peach gum, chowders, stews, soups, purees, baby food & desserts. DO NOT add a large quantity of liquids other than water into the Ceramic Pot as the appliance was designed for heating water only. Different liquids have different boiling points, with volatile liquids having boiling points lower than 100°C, the boiling point of water.
4. The installation/assembly of the appliance will be made in accordance with the indications of the manufacturer. A wrong procedure may cause damages to persons, animals or objects, for which the manufacturer cannot be considered responsible.
5. Before use, check the integrity of the appliance and power cable. DO NOT operate the appliance when its housing is damaged. In case you are not sure, contact a qualified person. If the power cable is damaged, it must be replaced by the manufacturer / service agent or a qualified technician in order to avoid a shock hazard.
6. Before powering the appliance make sure the rating (voltage and frequency) corresponding to the grid and the socket is suitable for the plug of the appliance, and that the wall socket is properly grounded. This appliance is fitted with an earth wire for extra safety.
7. Avoid the use of adapters and/or extension cables; if their use is absolutely necessary, use only materials in compliance with the current safety regulations and whose marked electrical rating should be at least as high as the electrical rating of the appliance. To prevent overloading and blown fuses, ensure that no other high powered appliance is plugged into the same socket.
8. The appliance must NOT be switched on using external timers and/or other remote control appliances, which are not specified in this manual.

9. Only use original components & accessories provided by the manufacturer. Any non-original component or accessory NOT recommended by the manufacturer may cause injuries to persons or damage the appliance. DO NOT use other Ceramic Pots & Covers or Glass Lids made by other manufacturers or by the same manufacturer but for other models of the same capacity or otherwise. Doing so will void the warranty and may cause serious injury.
10. The packing materials (plastic bags, expanded polystyrene, etc.) must be kept out of the reach of children or disabled persons since they represent potential sources of danger.

### **Location**

11. This appliance is NOT suitable to be used or stored near heat sources (open flame, ovens, heaters, stoves, etc.) and/or in an explosive environment (in the presence of flammable substances such as gas, vapour, mist or dust, in atmospheric conditions when, after ignition, the combustion is spread in the air). Items containing these substances should never be placed in the appliance, and never be used to clean the appliance in order to avert the risk of fire or explosion.
12. The appliance should NOT be placed on a surface, or in the vicinity of objects, which can be damaged by heat, such as carpets, curtains, textiles or plastics. DO NOT use the appliance when placed in a closed cabinet. During operation, as heat is transferred away from the appliance, the surface that the appliance is placed upon as well the surface immediately above or adjacent to it may become very hot. There should be at least 10 cm of free space from the back, left & right sides and at least 20 cm from the top of the appliance to allow adequate air circulation. Never put things on top of the Glass Lid. DO NOT locate multiple portable socket outlets or power supplies at the bottom or rear of the appliance. If the appliance is operated on wooden furniture, use a protective pad to prevent damage to delicate finishes.
13. Avoid placing the power cable (and extension cable, if used) on abrasive or sharp surfaces or in positions where it can be damaged easily. Avoid placing heavy objects on the cable. The cable must NOT be placed under carpets, or covered with throw rugs, runners or similar. Arrange the cable away from the high traffic area, and where it will NOT be tripped over. DO NOT pull or carry the appliance by the cable.
14. DO NOT use or store the appliance outdoors. Store and use the appliance only indoors, or in any case, protected from weathering such as rain, direct radiation of the sun and dust.

## **Operation**

15. If you are using the appliance for the first time, you should:

- a. Clean the exterior of the appliance with water & detergent with a non-abrasive sponge.  
DO NOT use metal scouring pads.
- b. Handle the Ceramic Pot, Ceramic Pot Cover & Glass Lid carefully. They are fragile and are NOT covered by warranty.
- c. Make sure to remove any label or protective sheet which may prevent its proper functioning.
- d. "Seasoning" the Ceramic Pot.

Add water into the Outer Pot up to the maximum level. Add rice & water to reach 80% the height of the Ceramic Pot & replace the Cover. Place the Bracket around the Ceramic Pot and lift the Ceramic Pot into the Outer Pot. Place the Glass Lid on top of the Body. Plug the power cable into the wall socket and switch ON. Press the Function | Cancel Button on the Control Panel. The displays shows "2:50", and the heating will commence.

When the rice & water has become porridge, press the Function | Cancel Button. Turn the wall switch OFF and unplug the power cable from the wall socket before removing the Glass Lid from the Body and Ceramic Pot from the Outer Pot. Discard the ingredients inside the Ceramic Pot.

Be aware that in some instances the appliance would emit a smoky odour after heating, which is caused by the evaporation of insulator materials and insulating oil of heating components. The odour will disappear after 1-2 times of use.

DO NOT:

- cover the appliance during functioning;
- insert objects or body parts inside the protection cover of the appliance;
- obstruct totally nor partially the Glass Lid or Ceramic Pot Cover;
- overfill food & liquid (greater than 80% volume) in the Ceramic Pot to avoid overflow of hot water;
- add food & liquids into the Outer Pot directly. The Outer Pot holds the removable Ceramic Pot, and at its bottom, lies the Heating Plate. Please pour food & liquid into the Ceramic Pot. If you need to heat the food quickly, please use hot water (but NOT boiling water) to cook;
- switch the appliance on if the Ceramic Pot or Outer Pot is dry – however, should the Outer Pot be found empty during operation, immediately press the Function | Cancel Button, switch off the appliance and unplug the power cable from the wall socket. Remove the Ceramic Pot from the appliance but DO NOT add water to the pot if the pot itself has dried out as it might crack! Allow the Ceramic Pot to cool naturally;

- heat the Ceramic Pot by any other means, e.g. heating directly on a gas stove, as the pot can be cracked as a result;
  - subject the Ceramic Pot, Ceramic Pot Cover or Glass Lid to sudden and rapid gain or loss of heat, i.e. very hot or cold water suddenly. The large differences in temperature may cause the pot, cover or lid to develop cracks due to forces of expansion & contraction, and such damage will NOT be covered by the warranty;
  - press the buttons on the Control Panels too forcefully to avoid any damage;
  - leave the appliance unsupervised during operation.
16. During (and immediately after) the period of operation, high temperature steam may escape from the container. To avoid scalding:
- DO NOT
- fill water below 50% & beyond 80% of the maximum volume of the Ceramic Pot;
  - allow all of the water to be boiled away in order to prolong the life of the appliance;
  - use the appliance without any food item in the Ceramic Pot;
  - heat the Ceramic Pot directly on a stove, Induction Cooker or microwave oven;
  - place the Ceramic Pot in a refrigerator or freezer, with or without food ingredients inside the pot;
  - remove the Glass Lid while heating & ensure that the lid is tightly closed during heating;
  - add food with its packaging (plastic wrapper, paper, foil, metal can, etc.) still attached without first removing the packaging;
  - place any container inside the appliance;
  - move the appliance whilst the appliance is in operation;
  - remove the Ceramic Pot during heating. Wait until heating has completed and the heating to cease. Turn the wall switch OFF and unplug the power cable from the wall socket before removing the Glass Lid from the Body, and Ceramic Pot Cover from the Ceramic Pot;
  - touch any part of the appliance, except the Lid Handle or buttons on the Control Panel when the appliance is hot and always wear protective, insulated oven gloves when inserting or removing items from the hot appliance. The bottom of the cooker becomes exceedingly hot as the cooker operates;
  - move the appliance by the Lid Handle and even after the appliance is switched off – extreme caution must be used when moving the appliance containing hot liquids;
  - direct steam at any person or animal & one's hands and face should be angled away from the rim of the Glass Lid at all times.
17. During operation, DO NOT touch the appliance with wet body parts, and it is recommended to have between you and the standing surface, an isolating element (for example, wearing shoes with rubber soles).

18. DO NOT soak the Body in water or other liquids, wash it under the tap, or let any liquid flow into the internal casing of the Body to prevent electric shock. In case of accidental fall in water, DO NOT try to take it out, but immediately switch the wall switch OFF and detach the plug from the wall socket.
19. Plug and unplug the power cable firmly holding it with dry hands. Always unplug the power cable to avoid overheating and avoid stretching it (DO NOT pull it, tug it or use it to drag the appliance to which is connected). Before unplugging the appliance, press the Function | Cancel Button on the Control Panel and switch the wall switch off.
20. Switch the appliance off when not in use and before placing food items or beverages inside the appliance. Before storing, cleaning or performing any maintenance operation, leave to cool for at least 30 min.
21. In case of malfunction or anomaly during the functioning such as smoke coming out of the appliance, switch the wall switch OFF and unplug the power cable from the wall socket. Remove the Frying Pan away from the air fryer after it has stopped smoking. Check the cause of the anomaly, if possible, with the support of a qualified person.
22. This appliance is NOT intended for commercial use but to be used in households and similar applications, such as:
  - Staff kitchen areas in shops, offices and other working environments;
  - By clients in dormitories hotels, motels and other residential environments;
  - Bed and breakfast type environments.
23. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall NOT play with the appliance. Cleaning and user maintenance shall NOT be made by children unless they are older than 8 and supervised. Keep the appliance and its cable out of reach of children less than 8 years old.
24. Save these instructions.

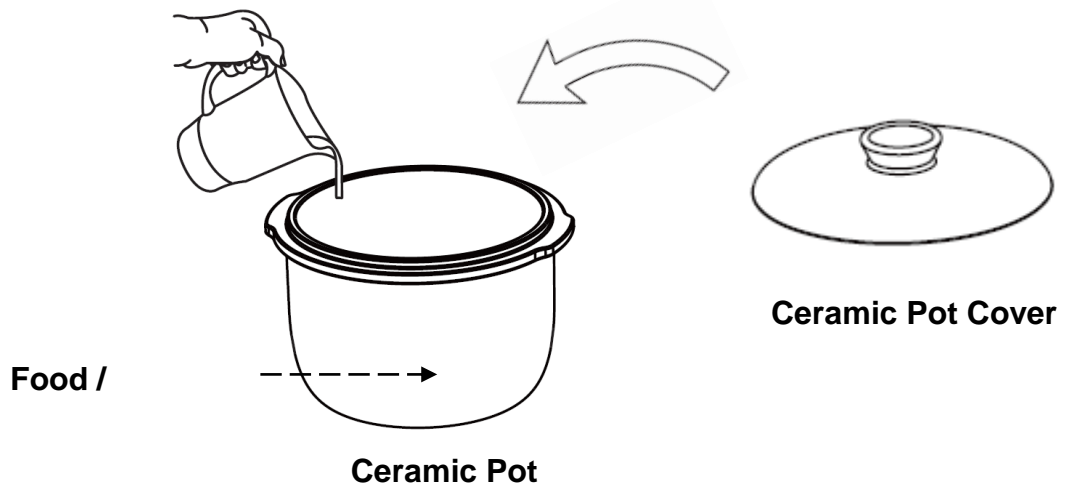


## How to use

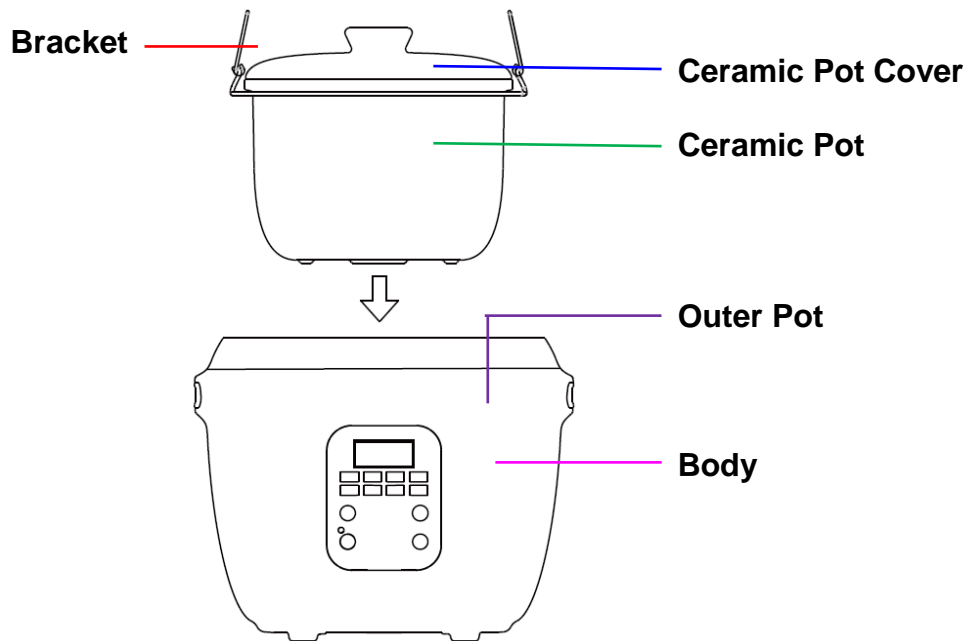
1. Place the appliance upright on a horizontal, stable, dry and heat-resistant surface. Damage to the appliance may occur if it is placed on an incline or decline.
2. Add water into the Outer Pot up to the maximum level.



3. Add suitable amounts of foods & liquids between 50% and 80% of the height of the Ceramic Pot (maximum 90%). Place the Ceramic Pot Cover on top of the Ceramic Pot.



4. Place the Bracket around the exterior of the Ceramic Pot and lift the Pot, using the Bracket, into the Outer Pot. DO NOT add food & liquid into the Outer Pot directly.



5. Place the Glass Lid on top of the Body and over the Ceramic Pot Cover.
6. Attach the power cable to the wall socket and switch the wall switch ON. A “Beep” sounds and the Display reads “OFF”.
7. (optional – Preset function)  
Press the Preset Button. The Display reads “0:30”, which means that the heating will be delayed by 30 minutes. If you wish to modify the delay time, you can press the “+” Button or “-” Button continuously. The minimum delay time is 30 minutes, while the maximum is 9 hours 30 minutes.)
8. Press the Function | Cancel Button on the Control Panel.
9. The 1<sup>st</sup> Function (Baby porridge) is engaged. The red Indicator light will illuminate, and the heating will commence according to the default duration (2 hours 50 minutes for Baby porridge). If you wish to modify the duration, you can press the “+” Button or “-” Button continuously. However, if you wait too long, the duration displayed is input into the system, and the duration can no longer be changed. When this happens, just press the Function | Cancel Button and start again.
10. If you wish to access other functions, press the Function | Cancel Button continuously until the required function is reached. Then repeat step 9.
11. When the food is cooked, or should there be a need to stop the appliance from heating, simply press the Function | Cancel Button on the Control Panel. The Display reads “OFF” and the heating will cease. Turn the wall switch OFF and unplug the power cable from the wall socket before removing the Glass Lid from the Body.
12. DO NOT touch any part of the appliance, except the Lid Handle or Control Panel Buttons Knob when the appliance is hot and always wear protective, insulated oven gloves when inserting or removing items from the hot appliance.
13. DO NOT direct steam at any person or animal & one’s hands and face should be angled away from the Glass Lid and Steam Vent and the rim of the Glass Lid at all times.
14. Pour the contents out and enjoy your delicious meal.

Function	Heating Duration (hour:minute)	
Baby porridge	2:50	(0:00 – 4:00)
Rice porridge	2:00	(0:00 – 4:00)
Grain porridge	2:40	(0:00 – 4:00)
Dessert	3:00	(0:00 – 4:00)
Bird's nest	1:20	(0:30 – 2:30)
Peach gum	2:30	(0:00 – 4:00)
Nutrition soup	2:30	(0:00 – 4:00)
Heat preservation		

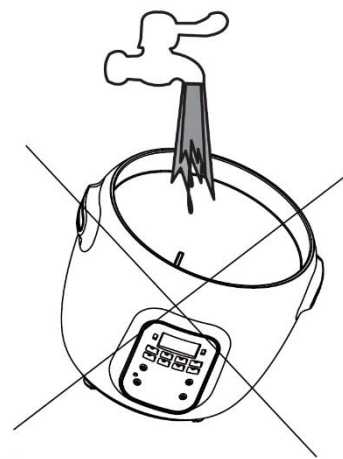


## How to clean

1. After switching off the appliance, unplug the power cable from the wall socket, remove the Glass Lid and then the Ceramic Pot from the Outer Pot and scoop out its contents, allow sufficient time for the Ceramic Pot, Ceramic Pot Cover and Glass Lid to cool.
2. Wash the Ceramic Pot, Ceramic Pot Cover and Glass Lid as you would any ceramic bowl or glassware using water & mild liquid detergent with a non-abrasive sponge. Dry using a soft cloth and allow to air-dry. The Ceramic Pot, Ceramic Pot Cover and Glass Lid can be washed in the dishwasher. However, DO NOT leave the Ceramic Pot standing in water for long periods of time, i.e. water in contact with the outside (not inside) of the Ceramic Pot.

DO NOT use metal scouring pads as these might cause surface abrasions on the ceramic surface which might later develop into cracks.

3. Wipe the exterior of the Body using a soft, damp cloth or sponge. Remove stubborn spots with a cloth moistened with mild liquid detergent. DO NOT use abrasive scouring pads or powders. Never immerse the Body in water or other liquids.
4. Invert the appliance to remove any remaining water. Put a small amount of water with a little detergent into the Outer Pot and clean with a soft sponge or cloth. Wipe it dry using a clean cloth. DO NOT add large amounts of water into the Outer Pot as shown below.



## PROBLEM SOLVING

Problem	Possible Causes	How to Solve
<p>The appliance fails to heat the Ceramic Pot.</p> <p>Indicator light on appliance does NOT illuminate.</p>	The appliance is not plugged in.	Plug the appliance into the wall socket and switch the wall switch ON.
	Household power circuit has blown.	Check the household circuit breaker for any tripped wires. Call for a qualified electrician.
	Fuse on appliance is blown.	Send the appliance to the service centre for checks.
<p>The appliance fails to heat the Ceramic Pot.</p> <p>Indicator light on appliance illuminates intermittently.</p>	The Control Panel is damaged.	Send the appliance to the service centre for checks.
<p>The appliance is working but the Indicator light on appliance does not illuminate.</p>	Heating element on appliance is damaged.	Send the appliance to the service centre for checks.
<p>Heating abruptly stops.</p> <p>Displays reads "EO"</p>	No water left in the Outer Pot as all water had been boiled away.	Switch the wall switch off, remove the power cable from the wall socket and add water into the Outer Pot.

## ENVIRONMENTAL TIP

This appliance, along with all other electronic appliances, should, when it is no longer capable of functioning, be disposed with the least possible environmental damage according to the local regulations in your area. In most cases you can discard the appliance at your local recycling centre.

**DISPOSAL:** Do not dispose this appliance as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.

### Risk of animal entrapment

Before you discard this appliance, please either remove the Glass Lid or tape the Glass Lid securely to the Body so that animals may not easily get trapped inside.



## SPECIFICATIONS

<b>MODEL</b>	<b>DDZ-C10F1</b>
<b>VOLTAGE</b>	<b>220 – 240 V ~ 50 Hz</b>
<b>DIMENSIONS</b>	<b>19.8 (L) x 18.8 (W) x 20.5 (H) cm</b>
<b>POWER</b>	<b>200 W</b>
<b>SAFETY MARK</b>	<b>220550-24</b>

## WARRANTY

### Warranty Conditions

1. This warranty provides against defective materials and manufacturing faults throughout for two years from the date of purchase of the appliance covering the Motor only, subject to correct usage of the appliance. The warranty on the Compressor is 10 years subject to the same conditions as above.
2. This warranty also does not cover normal wear and tear, replacement of consumable materials and accessories, and the cost of maintenance of the appliance.
3. This warranty does not cover the repair or replacement of part/s damaged by misuse, accidents, negligence, alterations, or modifications in any way, or repairs done by any repair organisation without the prior consent of PowerPac Electrical Pte Ltd.
4. Repair and service are to be performed at: 5 Changi South Lane #03-01 Singapore 486045. A transport fee will be charged for personal doorstep service.
5. The original purchaser of the appliance must furnish proof of purchase to our Service Centre with the email or number as registered during submission of warranty when this appliance is sent for repair/service. Failure to do so may delay the receipt of said repair/service by the customer.
6. Under no circumstances whatsoever shall the serial number be erased, defaced or altered by the customer and/or his representatives, or the dealer and/or his agents. Failure to ensure this shall invalidate the warranty.
7. This warranty is deemed to be void if the defect is caused by the attack of household pests, fire, lightning, natural disasters, pollution, abnormal voltage or the usage of generators.
8. This warranty is valid in Singapore only.
9. This warranty will be honoured subject to the customer's registration of the warranty inclusive of original invoice or valid purchase receipt. Failure to present these documents will result in denial of service. However, if the customer still requests that the defective appliance be repaired, PowerPac Electrical Pte Ltd may, at its discretion, repair the appliance but impose a labour charge, as well as the costs of the replacement parts, to be borne solely by the customer.
10. Please refer to the attached picture for the location of one of our appliance's serial number, as an example.



Please complete the online registration warranty form available on our website. There is no further requirement to send us any hard copy as part of our efforts to save the environment.

In accordance with the terms and conditions of this limited warranty as stated above, PowerPac Electrical Pte Ltd, at its expense shall provide free services for the appliance within the warranty period from its date of purchase from our Authorised dealers.

PowerPac Electrical Pte Ltd



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