



“A Southern Tradition”

LIMITED LIFETIME PRODUCT WARRANTY

DIXIE DECOYS, LLC PROVIDES THE FOLLOWING LIMITED LIFETIME WARRANTY FOR ITS' PRODUCTS SOLD AS “HERITAGE SERIES” (HEREAFTER “DECOYS”). THE TERM “DECOYS” APPLIES TO THE “HERITAGE SERIES” BODIES AND HEADS WITH LIMITED EXCEPTION AS OUTLINED BELOW. THIS LIMITED WARRANTY EXPRESSLY DOES NOT APPLY TO ANY PRODUCT SOLD AS “SIGNATURE SERIES.” DIXIE DECOYS, LLC WARRANTS THE DECOYS, FOR THE LIFE OF THE DECOYS, AGAINST ANY SIGNIFICANT MANUFACTURER DEFECT THAT PREVENTS THE DECOYS FROM BEING USED FOR THEIR INTENDED PURPOSE AS WATERFOWL HUNTING DECOYS. THIS LIMITED WARRANTY IS INTENDED TO COVER THE EXTREMELY RARE BUT POSSIBLE OCCURRENCE OF DEFECTS THAT COULD FORM DURING MANUFACTURING BUT NOT BE REVEALED UNTIL MANY YEARS AFTER THE PURCHASE OF THE DECOY. SUCH DEFECTS WOULD LEAVE A LARGE CAVITY IF BROKEN OPEN AND PREVENT THE DECOY FROM BEING DEEMED SERVICEABLE FOR ITS INTENDED PURPOSE. THIS WARRANTY ONLY APPLIES TO ANY MANUFACTURER DEFECT EXPOSED THROUGH THE REASONABLE USE OF THE PRODUCT AND DOES NOT COVER ANY MANUFACTURER DEFECT THAT IS ONLY EXPOSED THROUGH THE INTENTIONAL DAMAGING OF THE DECOYS. THIS LIMITED WARRANTY DOES NOT APPLY TO COSMETIC IMPERFECTIONS THAT DO NOT AFFECT THE SERVICEABILITY OF THE DECOYS AS WATERFOWL HUNTING DECOYS. FURTHER, THIS WARRANTY DOES NOT APPLY TO ANY DAMAGED FORMED AS THE RESULT OF USE BY THE CUSTOMER; CONSIDERED NORMAL WEAR CAUSED BY USE. THIS LIMITED LIFETIME WARRANTY EXPRESSLY DOES NOT INCLUDE THE BREAKAGE OF THE DECOY HEAD'S BILL, UNDER ANY CIRCUMSTANCE WHETHER INTENTIONAL OR THROUGH THE COURSE OF NORMAL USE, OR FOR ANY REASON OTHER THAN BREAKAGE CAUSED BY A MANUFACTURER DEFECT. THIS WARRANTY ONLY APPLIES TO THOSE DEFECTS OUTLINED ABOVE THAT ARE CAUSED BY THE MANUFACTURER. DIXIE DECOYS, LLC MAKES NO WARRANTY OR CLAIM, EITHER EXPRESSED OR IMPLIED, AS TO THE QUALITY OF FINISH APPLIED TO THE DECOY AS ALL FINISHING IS APPLIED BY THE CUSTOMER. DIXIE DECOYS, LLC MAKES NO OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR CONFORMITY TO ANY REPRESENTATION OR DESCRIPTION, WITH RESPECT TO THESE DECOYS OTHER THAN AS SET FORTH ABOVE. DIXIE DECOYS, LLC MAKES NO WARRANTY OR REPRESENTATION, EITHER EXPRESS OR IMPLIED, WITH RESPECT TO ANY OTHER MANUFACTURER'S PRODUCT OR DOCUMENTATION, ITS QUALITY, PERFORMANCE, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR CONFORMITY TO ANY REPRESENTATION OR DESCRIPTION. EXCEPT AS PROVIDED ABOVE, DIXIE DECOYS, LLC IS NOT LIABLE FOR ANY LOSS, COST, EXPENSE, INCONVENIENCE OR DAMAGE THAT MAY RESULT FROM THE USE OR INABILITY TO USE THE DECOYS. UNDER NO CIRCUMSTANCES SHALL DIXIE DECOYS, LLC BE LIABLE FOR ANY LOSS, COST, EXPENSE, INCONVENIENCE OR DAMAGE EXCEEDING THE PURCHASE PRICE OF THE DECOYS.

THE WARRANTY AND REMEDIES SET FORTH BELOW ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, ORAL OR WRITTEN, EXPRESSED OR IMPLIED. NO RESELLER, AGENT OR EMPLOYEE IS AUTHORIZED TO MAKE ANY MODIFICATION, EXTENSION OR ADDITION TO THIS WARRANTY.

Warranty Claim Conditions

1. If there is a manufacturer defect that meets the criteria outlined above, contact Dixie Decoys, LLC at sales@dixiedecoys.com with you original order number and receipt. In your email include pictures and a detailed description of the condition of your decoys. You must be the original owner of the decoys to submit a warranty claim.
2. No returns will be accepted without prior, written authorization from Dixie Decoys, LLC.
3. All up front shipping costs associated with warranty claims will be paid by the customer. Customers will ONLY use USPS Ground or UPS Ground shipping options. Any fees associated with expedited shipments will not be reimbursed.
4. Dixie Decoys, LLC will review the returned item to determine if it meets the criteria outlined as part of this limited lifetime warranty. Dixie Decoys, LLC is the sole adjudicator of determining the suitability of claims under this warranty.
5. If it is determined that the warranty claim is sufficient, Dixie Decoys, LLC will either supply the customer with a new replacement of the item that was returned or provided a refund for the original purchase price plus the cost of shipping. Any returned decoys replaced or refunded by Dixie Decoys, LLC become the sole property of Dixie Decoys, LLC.