

## Return Policy

In the event that return Goods are received within 30 days after delivery, the Company will either issue a credit note, which must be redeemed against further purchases from the Company or exchange the Goods for suitable alternative products produced by the Company. Goods returned between 31-180 days from the date of delivery may only be exchanged for identical products produced by the Company (one-for-one trade). Goods will not be accepted for credit or exchange after 180 days from the date of purchase. All returned Goods must be in their original undamaged, unmarked and unopened package with all seals intact. Goods may not be returned for credit if they, or their packaging is in any way defaced or damaged or they have been removed from their packaging or under-gone any sterilization or disinfection process. Individual item(s) from a designated kit cannot be returned. Previously exchanged Goods cannot be returned.

Shipping charges for any returns must be paid by the Buyer. Before returning any Goods, the Buyer shall apply for return authorization from the Company, requesting a return number and instructions. No Goods may be returned without such authorization. Please call Customer Service and request a return number stating the Goods to be returned. All return policy conditions must be met for the return to be processed. A return number will be given to the Buyer, which must be displayed on the package with the products to be returned. Send all return Goods to the Company, unless otherwise notified. Credit for returned Goods will only be issued upon the Company determining that the Goods are in an acceptable condition, the Company's decision being final regarding condition of returned Goods.