

WARRANTY INFORMATION

Every LIFT Safety product is covered by a one-year (from date of purchase) warranty on manufacturing defects when purchased new from an authorized LIFT Safety Dealer. eBay sellers and other sellers may not be considered authorized LIFT Safety dealer sellers. Warranties cover original manufacturing defects in material and/or workmanship, not normal wear and tear. All products covered by this LIFT Safety warranty program will be repaired or replaced. LIFT Safety headquarters will determine whether a product can be repaired or must be replaced. Products will be replaced with like or similar product size and model as those originally purchased. Can upgrade at additional cost. No downgrades or refunds. Customer must obtain a warranty return authorization number and must include it on the warranty return form when returning the product to LIFT Safety. The proof of purchase must be included with the return. All warranty returns must be sent to LIFT Safety Headquarters (California), postage prepaid. All product shipped to LIFT Safety Central (Wisconsin) will be refused and returned to sender. LIFT Safety will pay for regular ground rates costs for products repaired or replaced under warranty within the first year, when proof of purchase is provided. Customer is responsible for any express shipping charges above regular ground. When a product is in a backorder status, warranty replacements will be given priority when new product is received. Dealers should advise their customers to direct all warranty questions or problems directly to LIFT Safety Headquarters. The decision for all warranty issues must come from LIFT Safety Headquarters directly.

LIFT SAFETY RETAIL CUSTOMERS

Any LIFT Safety product may be returned within 30 days of date of purchase for a refund if purchased directly from LIFT Safety. Any unused (in new condition) product returned must be accompanied by a copy of the original invoice. There is no refund on original shipping and handling charges. A 20% restocking fee will be charged for products returned for refund. Products returned for credit toward a future purchase will not be charged a restocking fee. There will be no credit given on original shipping and handling charges. Freight will be charged on any subsequent purchase using the credit balance. If product was purchased elsewhere it should be returned to that dealer, unless there is a warranty or manufacturing issue. LIFT Safety will not process refunds for retail customers for items purchased elsewhere. Any LIFT Safety product may be exchanged within 90 days of date from purchase if received by LIFT Safety unused and in new condition. A shipping and handling fee will be charged. A return merchandise authorization (RMA) number/form must be obtained before returning the product. A copy of the original invoice must be included with the return and return form. Contact LIFT Safety at (310) 637-5000 for an RMA number/form.

DEALERS & DISTRIBUTORS

LIFT Safety products may be returned for a refund or credit as long as the product is unused, in new condition and can be restocked. Credit to be determined if the item is an older and/or discontinued style. A 15% restocking fee will be charged. Restocking fee will not be charged if a replacement PO is submitted to LIFT Safety. Dealers with credit terms will have their account credited. Dealers with COD terms will have a credit put on their account. Dealers who pay by credit card will receive a refund on their credit card. Dealers are to handle all non-warranty returns and exchanges of merchandise for their customers. This includes size or product exchange. If LIFT Safety handles a size exchange instead of the dealer, the customer will pay shipping both ways. Other exchanges or returns will not be handled by LIFT Safety for Dealer customers.

SIZING

KNEE PROTECTION

Apex / Factor / Pivotal / Pivotal Two		
Size	Calf (IN) / (CM)	Thigh (IN) / (CM)
OS	Up to 24" 61cm	Up to 29" 74cm

COOLING NECK BAND

Size	Neck Circumference (IN)	Neck Circumference (CM)
OS	Up to 20.5	Up to 52

GLOVES

Cut Resistant / Dipped / Super Duty

Size	Palm Width (IN)	Palm Width (CM)
S	3.6 - 3.85	9.2 - 9.8
M	3.85 - 4.1	9.8 - 10.4
L	4.1 - 4.3	10.4 - 11
XL	4.3 - 4.6	11 - 11.6
XXL	4.6 - 4.8	11.6 - 12.2

Framed / Option / Grunt / Handler / Trader / Tacker

Size	Palm Width (IN)	Palm Width (CM)
S	3.1 - 3.4	8.2-8.8
M	3.4 - 3.7	8.8-9.4
L	3.7 - 3.9	9.4-10
XL	3.9 - 4.16	10-10.6
XXL	4.16 - 4.4	10.6-11.2

8 Seconds / Operator

Size	Palm Width (IN)	Palm Width (CM)
S	4.25 - 4.5	10.8 - 11.4
M	4.5 - 4.75	11.4 - 12
L	4.75 - 5	12 - 12.6
XL	5 - 5.25	12.6 - 13.2
XXL	5.25 - 5.5	13.2 - 13.8

COOLING BEANIES

Size	Head Circumference (IN)	Head Circumference (CM)
OS	22-31	58-78

SHOE COVERS

Shoe Cover / Waterproof Shoe cover

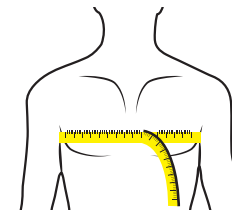
Size	Shoe Size (US M) / (US F)	Shoe Size (UK) / (EURO)
OS	Up to Size 12 / 14	Up to Size 11.5 / 46.5

HI-VIZ APPAREL

Bomber Jacket / Parka Jacket / Pro Hoodie / Vest / T-Shirt

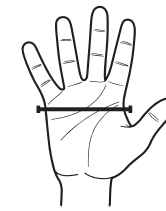
Size	Chest Size (IN)	Chest Size (CM)
M3	6 - 409	1 - 102
L	40 - 44	102 - 112
XL	44 - 48	112 - 122
XXL	48 - 52	122 - 132
XXXL	52 - 56	132 - 142
XXXXL	56 - 60	142 - 152

CHEST



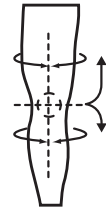
Lift your arms up to the side and have your friend wrap the measuring tape under your armpits. Lower it until the tape is wrapped around the widest part of your chest.

HAND



Measure the palm width around the widest point of your hand just below your knuckles.

KNEE



Measure calf and thigh circumference 8" or 20cm above and below the center of knee