

WARRANTY & RETURN POLICY

Since 2015 MillerTech has been selling thousands of batteries each year within our local Amish communities. We have developed a reputation for having the best warranty in the current Lithium Battery Market. (For this we give all Glory to God) We believe this reputation was not developed because we offered a longer or flashier warranty than anyone else, what we did was stand true to our statements and use every customer exactly like we would want to be treated in a similar situation! Our goal is to bring these same values and commitments and offer them to millions of passionate people that care about a better future in the Great USA and around the world. A warranty can be 1 year or 20 years, this warranty is still only as good as the company standing behind it. Us and our people are here ready to step up and take responsibility where it is due.

SPORT SERIES (10) YEAR WARRANTY POLICY

MillerTech Energy Solutions LLC (The Manufacturer) warrants each MillerTech Sport Series branded battery bought from MillerTech or one of its authorized resellers to be free of defects in material and workmanship for a period of 10 years from the date of the original purchase. The date of purchase will be determined by the original sales receipt. If this receipt is not available the warranty will be issued using the manufacturing date printed directly on the battery. Within the first 6 years of the warranty period, subject to the exclusions listed below, the manufacturer (MillerTech) will repair (if serviceable) or replace (with a new or refurbished product with equal to or higher value) if the components in question are determined to be defective in material or workmanship. After 6 years up to 10 years if the battery is deemed repairable the manufacturer will offer a similar battery to the customer at a discount of 50% off of the Retail Price at the time of the offer. The offer will be valid for a period of 30 days after the date of notification.

SHIPPING CHARGES

Within the first 5 years of the warranty period if it is determined by our warranty department that your battery needs further testing, MillerTech will pay all shipping charges to and from our testing facility. Within the last 5 years of this warranty period, all incoming shipping charges are the full responsibility of the customer. All outgoing shipping fees will be paid by MillerTech.

WARRANTY REGISTRATION

Who has time to register a warranty? With MillerTech this is not required. We want to make things simple and easy. Just save your point of purchase receipt, should you have issues and need to warranty your battery. If you happen to lose the receipt, don't worry,

each battery has a serial number that we can use.

LIABILITY

The liability of MillerTech Energy Solutions LLC and this warranty policy shall be limited, at the sole discretion of the manufacturer to either repair or replace defective items. Any repaired or replaced items shall be of equal or greater value than the warranted product in terms of cycle life trajectory for the corresponding age of the product. If a defective product is replaced, the original unit shall become the property of MillerTech Energy Solutions LLC.

NOT COVERED BY THIS WARRANTY: The manufacturer is not obligated to warrant the battery in question if defects are related to damages caused by abuse, neglect, or the following:

- Damage from shipping, loose terminals bolts, or corroded hardware.
- Manufacturer codes tampering or removal
- Failure to properly install the battery, in addition to keeping the battery properly charged and maintained.
- Breakage from collision, fire, or freezing which includes damage from extreme heat or cold, improper storage, water damage, or tampering.
- A defective (SOC) meter will not affect the performance of the lithium battery, therefore the (SOC) meter is not covered by the MillerTech warranty.
- The warranty does not cover a battery reaching its normal end of life which may occur prior to the warranty. As stated above. Depending on the application a battery can reach its normal life before the end of the applicable warranty period. A battery can deliver only a fixed number of usable amp-hours over its lifetime and is considered to have reached its normal end of life if the application used up all of those amp-hours, regardless of the time the battery has been in service. Therefore manufacturer reserves the right to deny a warranty claim if it determines the battery to be at its normal end of life, even if the claim is lodged within the applicable warranty period.

FOR WARRANTY SERVICE CALL: 855-MAX-LITH

EMAIL: warranty@millertechenergy.com

If it is determined that your battery requires further inspection, arrangements will be made to ship it to the MillerTech manufacturing site. Proof of purchase is required and should include the original invoice and serial number.

