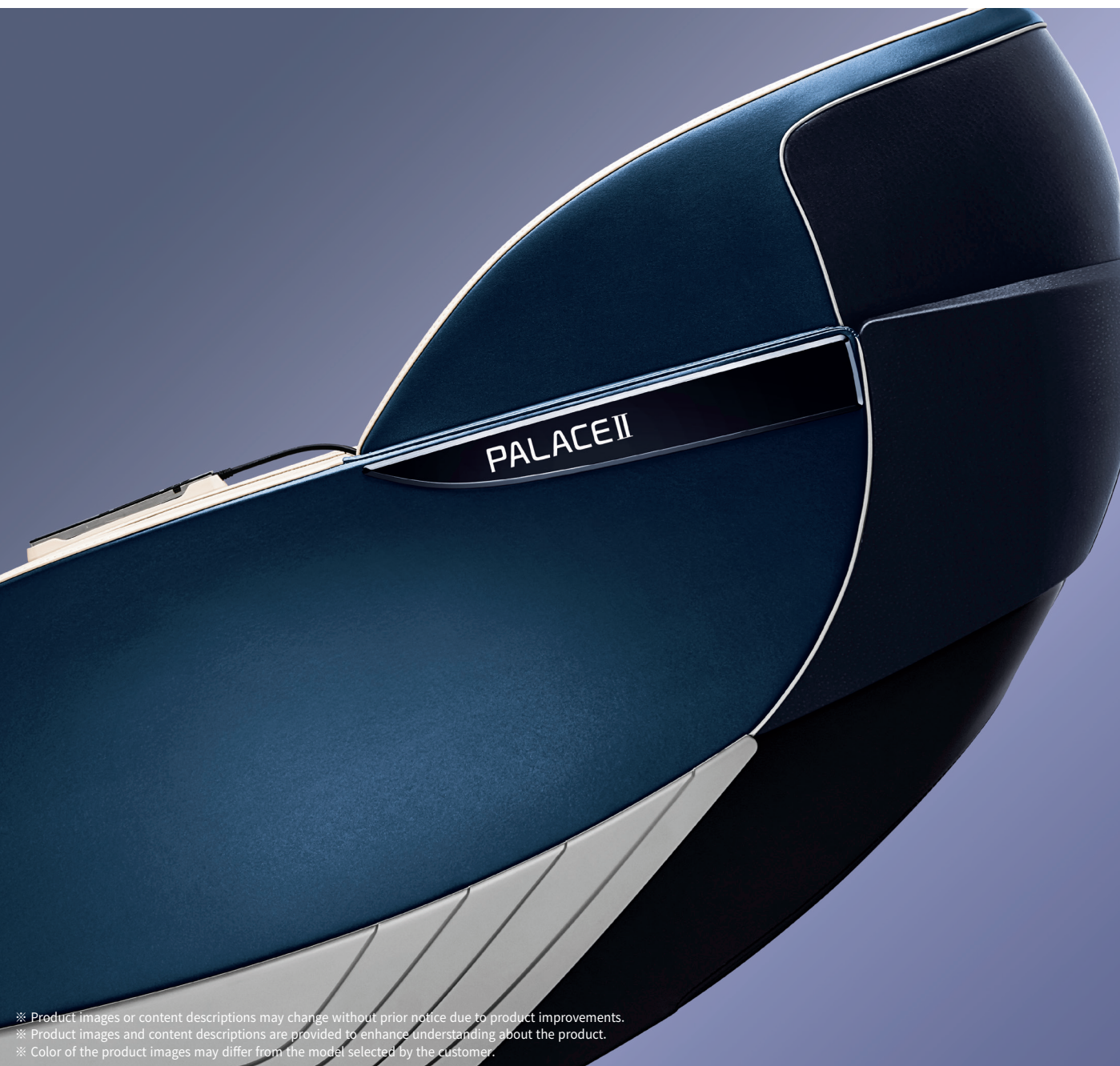




# PALACE II

**BODYFRIEND**  
Massage Chair  
PALACE 2  
User Manual



※ Product images or content descriptions may change without prior notice due to product improvements.  
※ Product images and content descriptions are provided to enhance understanding about the product.  
※ Color of the product images may differ from the model selected by the customer.

---

# IMPORTANT SAFETY INSTRUCTIONS

Read all instructions before using this device.

## **⚠ DANGER – To reduce the risk of electric shock :**

- 1) Always unplug this device from the electrical outlet immediately after using and before cleaning.

## **⚠ WARNING – To reduce the risk of burns, fire, electric shock, or injury to persons :**

- 1) Device should never be left unattended when plugged in. Unplug from outlet when not in use, and before assembling or disassembling parts.
- 2) Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- 3) Close supervision is necessary when this device is used by, on, or near children or disabled persons. Keep children away from extended leg rest.
- 4) Use this device only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- 5) Never operate this device if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the device to a service center for examination and repair.
- 6) Do not carry this device by supply cord or use cord as a handle.
- 7) Keep the cord away from heated surfaces.
- 8) Never operate the device with the air openings blocked. Keep the air openings free of lint, hair, and the like.
- 9) Never drop or insert any object into any opening.
- 10) Do not use outdoors.
- 11) Do not operate where aerosol (spray) products are being used.
- 12) To disconnect, turn all controls off, then remove plug from outlet.
- 13) Connect this device to a properly grounded outlet only. See Grounding Instructions.
- 14) Do not use device in close proximity to loose clothing or jewelry.
- 15) Keep long hair away from device while in use.

\* SAVE THESE INSTRUCTIONS

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## GROUNDING INSTRUCTIONS

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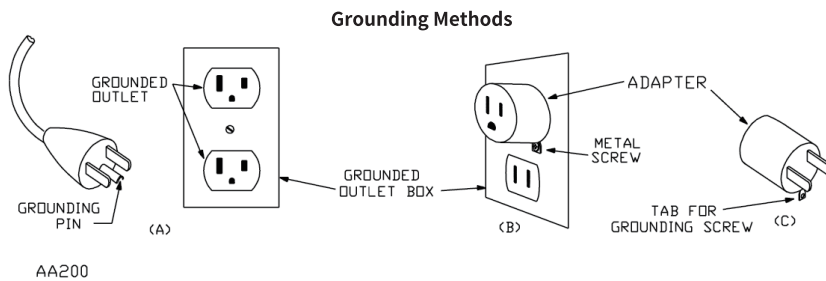
This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

### **⚠ DANGER**

---

Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 120-V circuit and has a grounding plug that looks like the plug illustrated in sketch A below. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.



---

## Earthing

---

This massage chair is a Level One electrical appliance. Make sure to use a three-core power supply socket and to guarantee the ground wire connected to the power supply socket has obtained good ground connection to avoid leakage, electric shock, or other negative effects during use.

※ This product is designed for residential use. Commercial use will void warranty.

# Introduction

Thank you for purchasing BODYFRIEND Massage Chair. Before using our product, please read through the safety precautions and operation instructions carefully. We kindly ask users to understand that there may be slight differences in image and content descriptions presented throughout this manual due to product quality improvements. Thank you.

## Product Features



8+ Brain Massage Modes



XD massage



Zero Wall



Auto Massage Indicator



16 Auto Massage Modes



Full Body Massage



Zero Gravity



Calf Rollers



3-Step Feet Rollers



Bluetooth Connectivity



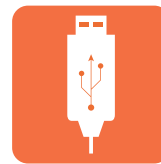
Hand Acupressure Pad



Languages



Stereo Speakers



USB Port



Heating

### Zero Gravity

Distributing gravitational pressure by a weightless positioning of the body, recline angles can further be adjusted to optimize the massage experience.

### XD Massage

Customized XD massage system allows to set the range of the roller heads to protrude from the track which can provide a deeper massage along the contours of user's body.

### Zero Wall

Zero Wall feature automatically slides chair forward when the chair is reclined, saving the trouble of allocating extra space behind the chair.

**! WARNING - Do not install massage chair under direct sunlight or where high temperature fluctuations can occur. !**

**! IMPORTANT - Product image or content descriptions may slightly differ due to product quality improvements.**

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# Before Use: Safety Precautions

Before using, please carefully read the “Safety Precautions” section for proper installation and operation.

---

 **WARNING - Please do not try to install or repair massage chairs without the assistance of technicians.** 

BODYFRIEND is not responsible for replacement costs if the product is damaged or breaks due to self-troubleshooting.

---

 **CAUTION - Please Do Not Install Outside the Home.** 

This product is for non-commercial household use only. Warranty is subject to cancellation if the product is used for commercial purposes.

---

## Prohibited

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To reduce injury and risk of fire :

- 01 Do not install in bathrooms or areas with high humidity levels. Could result in electric shock.
- 02 Avoid using in areas with dust or areas prone to rust.
- 03 Do not operate this device in settings with temperatures exceeding 104F°.
- 04 Do not use outdoors.
- 05 Do not use near heaters or anything radiating heat.
- 06 Install and use only when properly grounded on flat surfaces.
- 07 Use in areas with ample space and reasonable air circulation.
- 08 Do not use after disassembling parts. Can result in product malfunctions.
- 09 Do not use concurrently with other electronic or medical devices.
- 10 Do not use aerosol (spray) products.
- 11 Do not place heavy objects on top of this product.
- 12 Please take precautionary measures to ensure toddlers, pets, and small beings do not crawl under the body of the chair, leg rest, etc. to prevent any injuries or damage.
- 13 Do not stand on the legrest before, after, or while the device is sliding forward or back to its original resting position.

---

# Important Safety Instructions

**Users with the following are not advised to use this device or should consult a medical professional before using this device.**

---

## **Do not use if**

- 01** Suffering from thrombosis, embolism, a serious or an acute form of varicose veins, or a healthcare professional does not advise the use of this device.
- 02** Within the first trimester or the beginning of the third pregnancy trimester.
- 03** Suffering from acute organ diseases or chronic heart illnesses.
- 04** Probable to experience seizure, stroke, or have any sensory illnesses or disorders.
- 05** Diagnosed with peripheral neuropathy due to diabetes.
- 06** Suffering from osteomyelitis or have concerns regarding osteomyelitis.

## **Please consult a medical professional before using if**

- 01** User is pregnant or has probability of experiencing negative side effects after using device.
- 02** User shows signs of inflammation and experiences higher than normal body temperatures.
- 03** User suffers from skin disease, malignant tumors, or any skin related illnesses.
- 04** User is experiencing muscle loss due to various reasons.
- 05** User is currently being treated by a doctor or needs stable environment conditions.
- 06** Suffering from cervical sprains, herniated cervical discs, or any form of acute whiplash.
- 07** Suffering from severe osteoporosis.
- 08** Using a pacemaker or any implantable medical device.
- 09** Experiencing difficulty expressing or moving parts of the body.
- 10** User is experiencing any other health concerns.

※ Health concerns may occur if the precautions listed above are not followed.

## **Heating Function Usage Reminders**

---

- 01** Skin irritation might occur if device is used repeatedly without rest.
- 02** Do not let areas of the device that heat up come in direct contact with the skin.
- 03** Do not fall asleep with the heating function on.
- 04** Please supervise young children, seniors, and medical patients when they are using this device.

---

# Important Safety Instructions

## Before Use

---

- 01** Consult a doctor before using if suffering from a medical condition listed under the “not advised to use” section or if medical condition worsens after using device.
- 02** Refer to operation guide and review situations of negative side effects of using device.
- 03** Start massage at a low intensity and build up for safe operation practices.
- 04** Locate the “Pause” and “End” button in case of emergencies.
- 05** Check the time setting for each massage cycle.
- 06** Check for any damaged areas or tears in the cover where loose clothing, hair, or accessories may get caught and cause serious injury.
- 07** Do not connect or disconnect the power cord with wet hands.
- 08** Do not use the device if the body is still wet.
- 09** Check the power status of the device before using.

## During Use

---

- 01** Stop using immediately if you experience any pain or discomfort and consult a doctor.
- 02** Do not let the heating unit or motor come in direct contact with bare skin.
- 03** Be aware of the time remaining for the massage cycle.
- 04** Do not use concurrently with another electronic device or heating pad.
- 05** Always leave the controller in an easily accessible place.
- 06** Do not let more than 2 people operate device concurrently.
- 07** Be aware of accessories worn on areas of the body getting massaged (hair accessories, necklaces, watches, and etc.).
- 08** Operate device for intended use and on intended areas of the body.
- 09** Do not pull aggressively on the controller cord.
- 10** Make sure parts of the body do not get caught in crevices of the device.
- 11** Be aware of individual’s body temperature when using device, especially if individual falls asleep.
- 12** Wait for the device to stop moving before getting up from the device.
- 13** If user steps on the leg unit to get up from the device, the leg unit will beep.
- 14** Adjust speaker volumes before using the brain massage function.

## Side Effects

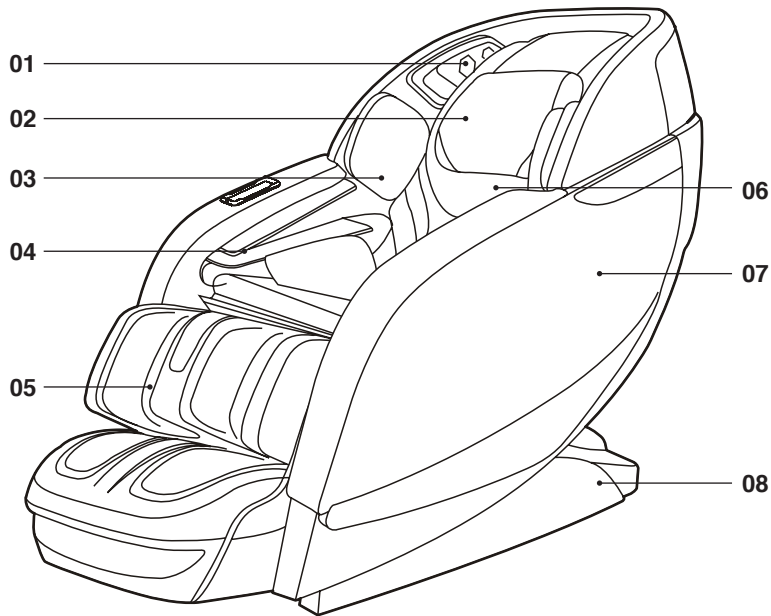
---

**Be aware of the following side effects which may occur during use.**

- 01** Minor bruising, abrasions, scrapes, and etc.
- 02** Soreness, tired muscles, and discomfort may occur due to overuse.
- 03** Skin diseases or burns.
- 04** Fractures, dislocated joints, and etc.

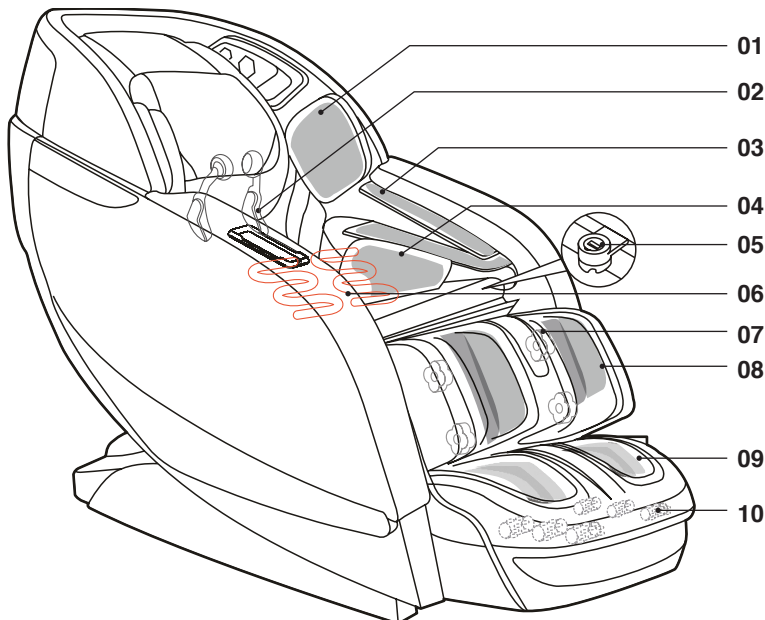


# Components and Descriptions



## Exterior

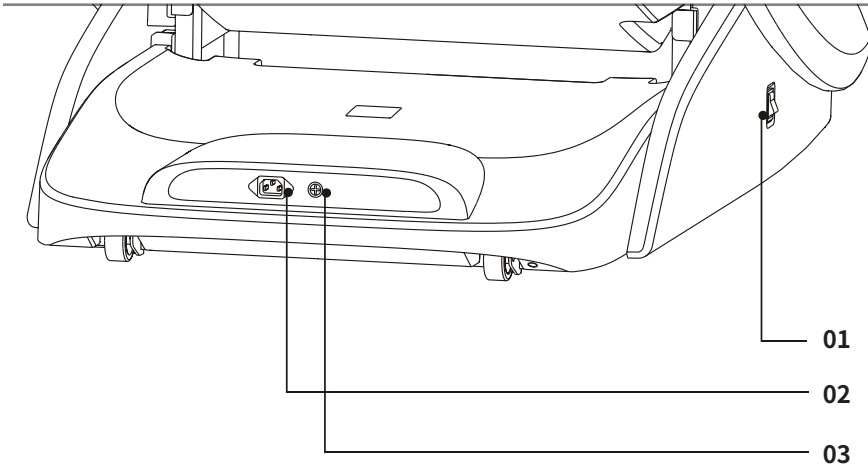
- 01 Speaker
- 02 Headrest
- 03 Shoulder Massage Unit
- 04 Arm Massage Unit
- 05 Leg Massage Unit
- 06 Backrest
- 07 Side Panel
- 08 Casters



## Interior

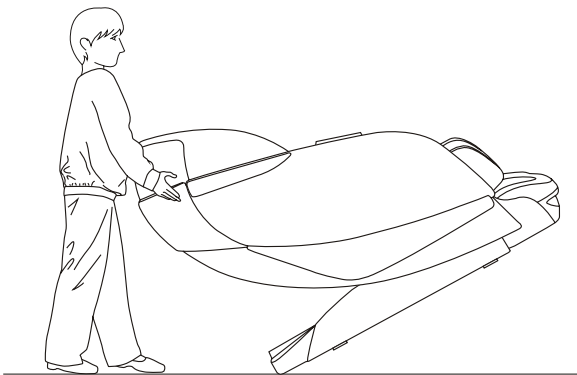
- 01 Shoulder Airbags
- 02 Back Massage Balls
- 03 Arm Airbags
- 04 Buttocks Airbags
- 05 USB Port
- 06 Back Heating Sheet
- 07 Calf Rollers
- 08 Calf Airbags
- 09 Feet Airbags
- 10 Feet Rollers

# Transporting/Installing



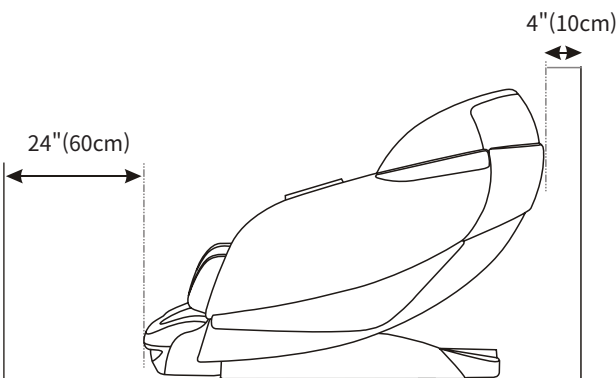
## Main Power Controls

- 01 Power ON/OFF
- 02 Power Cord Inlet
- 03 Fuse Connector



After removing all cables and miscellaneous objects from the floor, tilt the massage chair backward at an angle and lift. After arriving at the desired location, safely place the chair securely on the floor and begin re-installation of the chair.

- ⚠ **WARNING**
- ✘ Do not drag and take precautions to not damage the floor.
- ✘ Do not lift the chair by the leg unit.
- ⚠ **IMPORTANT**
- ✘ To avoid injury or damage to the device, we recommend two or more people when transporting.



- 01 Allocate enough space before installing this device.
- 02 Remove all miscellaneous objects around or in direct contact with the chair.
- 03 Remove and disconnect any cables beneath or around the chair.

---

# Installation 01

## STEP 1. Undo Packaging

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This product is packaged in three separate boxes.  
Please check that you have received all necessary parts.

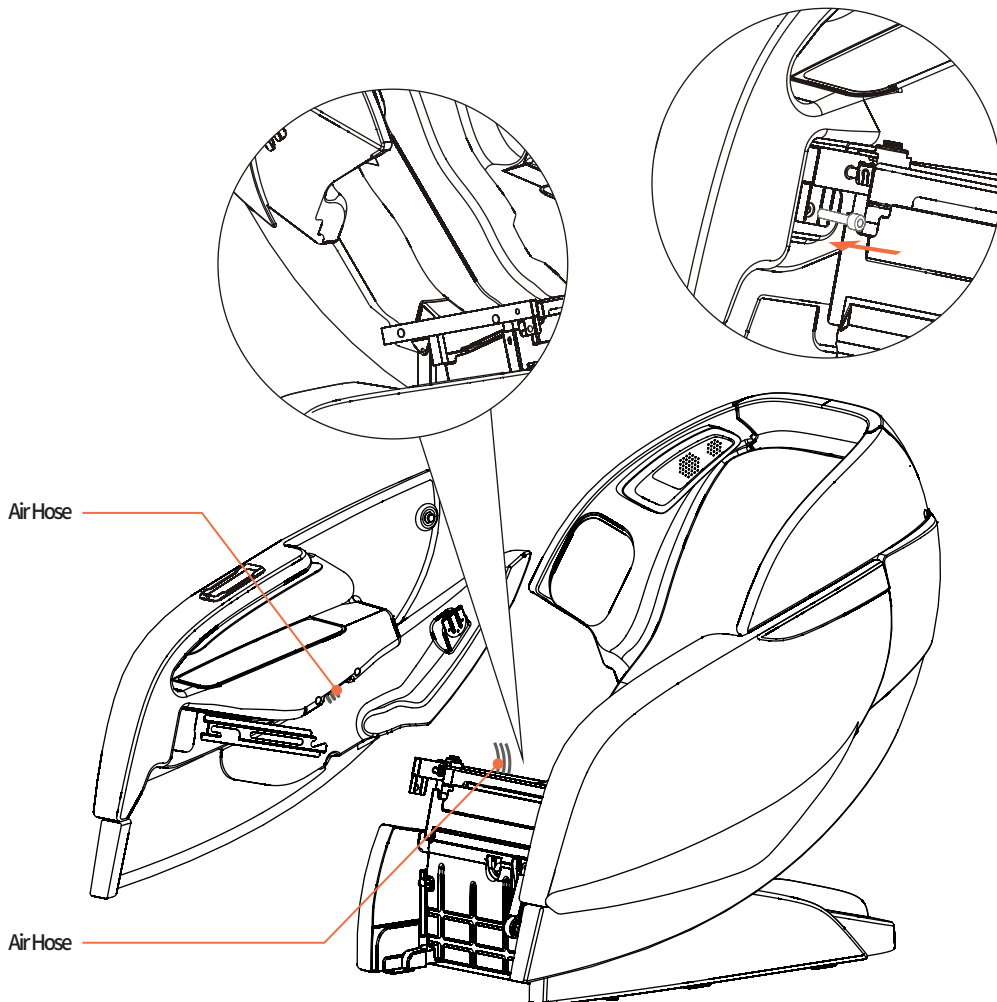
- **Main Box** : Backrest, Headrest, Shoulder Massage Unit, Seat Cushion, and Accessories (controller, cables and manual)
- **Arm Unit / Shoulder Unit**
- **Leg Unit**

## STEP 2 . Connect the Leg Unit Connector to the Main Body

---

**01** Connect the air hose located at the bottom of the side panel.

**02** Start assembling by adjusting the connecting unit of the main body and the side panel.



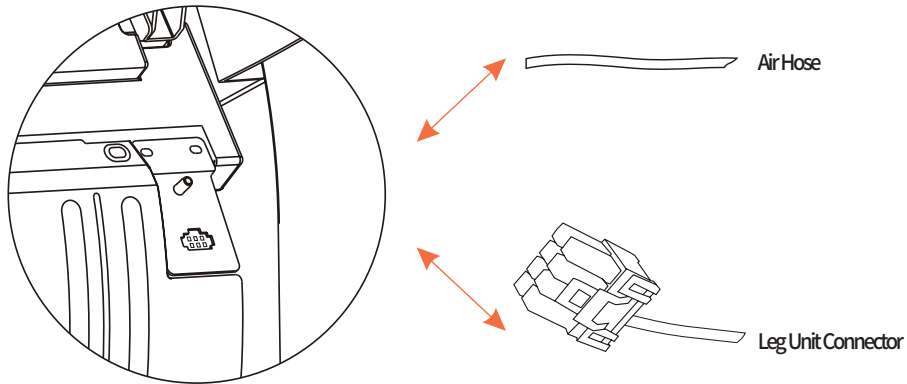
---

# Installation Part 02

## STEP 3. Connect the Leg Unit Connector to the Main Body

---

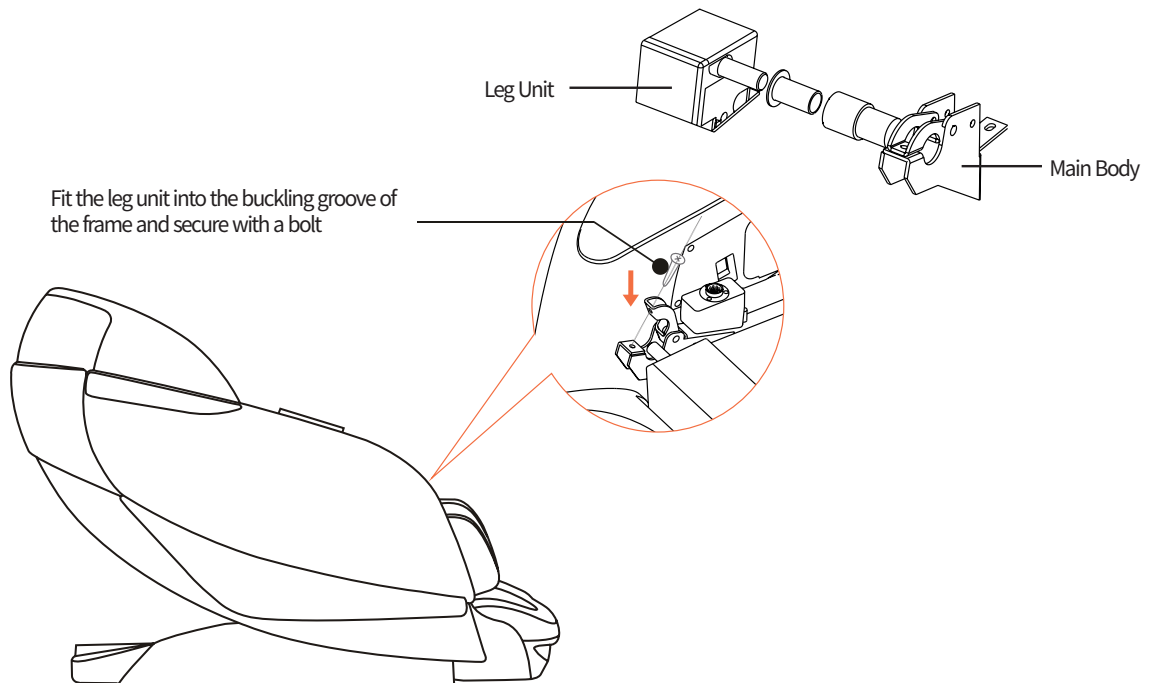
Connect the leg unit air hose and connector to the main body.



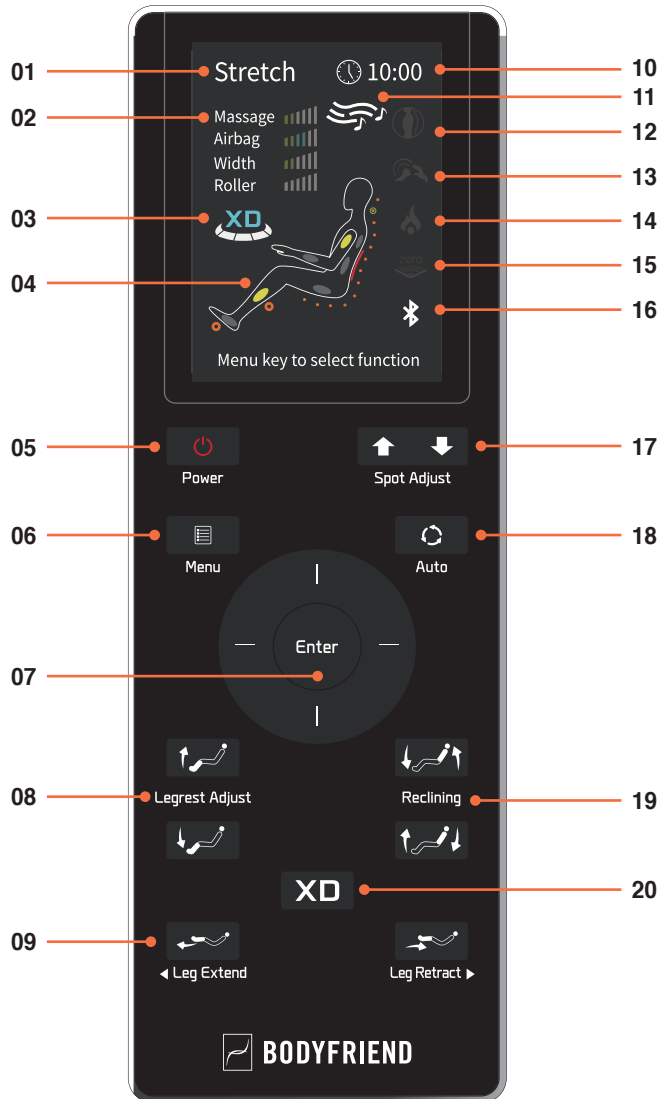
## STEP 4. Connect the Leg Unit

---

Start assembling by aligning the leg unit with the main body.



# Controller Button Descriptions 01



## Controller Components

- 01 Current Massage Mode Indicator
- 02 Back Massage Intensity Indicator
- 03 XD message Indicator
- 04 Current Massage Spot Indicator
- 05 Power ON/OFF
- 06 Menu
- 07 Enter
- 08 Leg-rest Adjust
- 09 Leg Extend
- 10 Time Elapsed Indicator
- 11 Music Player Indicator
- 12 Massage Spot Indicator (Full/Partial/Fixed)
- 13 Massage Technique Indicator
- 14 Heating Indicator
- 15 Zero Gravity
- 16 Bluetooth Connectivity Indicator
- 17 Spot Adjust
- 18 Auto Mode
- 19 Reclining
- 20 XD massage



## Slide Safety Mode



This massage chair is equipped with the automatic sliding function. Therefore, if the power button is pressed during operation, the chair will start to automatically slide back to its original resting position. When the chair is sliding back to its original state, please make sure children, pets, or other objects do not get caught. If there are any obstacles preventing the chair from sliding back to its original state, immediately press any button on the controller to stop the auto slide. Please use with caution.

---

# Controller Button Descriptions 02



## Power

This button turns the chair on and off. If this button is pressed during operation, all movement will stop and all parts of the massage chair will return to their original resting position.



## Spot Adjust

This button adjusts the location of the back massage balls.

※ For adjustment please select [Manual Mode] > [Spot Adjust] > [Fix]  
※ You can adjust massage spot for shoulders during auto mode.



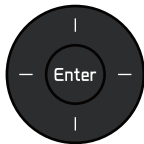
## Menu

This button causes the menu screen to appear if pressed during operation to allow the user to adjust the settings.



## Auto

This button will quickly transition the massage mode to a different auto massage mode if pressed during operation.



## Enter

The arrow keys allow the user to navigate between screens on the controller. On the main screen, the [left/right] buttons control massage intensity levels and the [up/down] buttons control airbag intensity levels. Starting [Brain Massage] mode, [left/right] buttons allow the user can choose music or control music volume.



## Leg Rest Adjust

These buttons allow leg angles to be adjusted.



## Reclining

These buttons adjust the recline angles for the body.



## Leg Extend Leg Retract

These buttons extend or retract the leg unit.



## XD mode

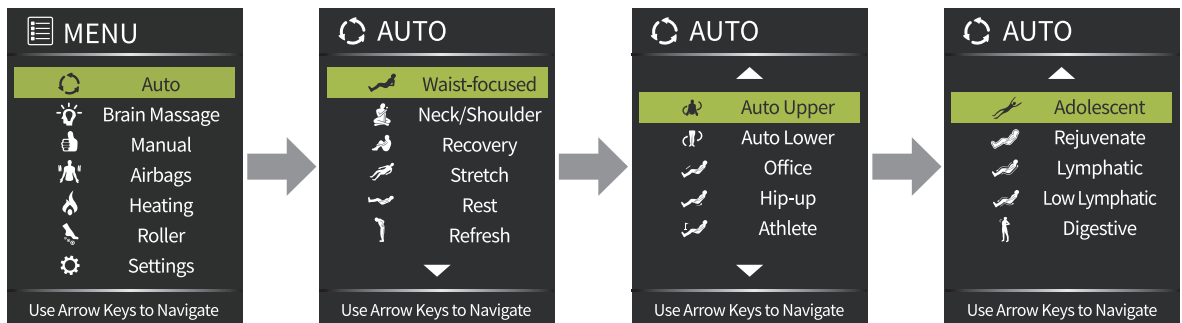
Customized XD massage system allows the user to set the range for the roller heads to protrude along the contours of user's body.

※ Available only during manual mode

# Controller Function Descriptions 01

## Auto Mode

Auto Mode > Select Auto Mode > Enter, The Auto Body Scanning feature allows for customized massages by locating where the user's shoulders are before the start of an Auto Mode.



<b>Waist-focused</b>	Message mode targeting the body's core to strengthen the waist and improve body posture.
<b>Neck/Shoulder</b>	Acupressure massage & Tapping massage targeting neck and shoulders
<b>Recovery</b>	Message mode concentrated on kneading the entire back for 30 min.
<b>Stretch</b>	Message mode using tapping and kneading techniques while fully reclining the body at different angles to gently stretch the legs and body separately.
<b>Rest</b>	Thirty minute concentrated kneading for the entire back.
<b>Refresh</b>	Simultaneously uses kneading and tapping techniques on targeted shoulder area.
<b>Auto Upper</b>	Alternating tapping and acupressure massaging techniques throughout the upper body.
<b>Auto Lower</b>	Concentrates on relieving tension for the lower half of the body by massaging the legs and feet.
<b>Office</b>	Tapping and acupressure massage on the waist while reclining the body at different angles.
<b>Hip-Up</b>	Alternates acupressure and kneading on the hips and buttocks.
<b>Athlete</b>	Combination of tapping, kneading, and acupressure massage targeting the shoulders.
<b>Adolescent</b>	Message mode that gently massages the spine and pressure massages the feet and legs to help stimulate growth plates.
<b>Rejuvenate</b>	Tapping and acupressure massage targeting the shoulders and waist to relieve muscle knots and tension.
<b>Lymphatic</b>	Pinpointed massage therapy to stimulate the Lymphatic system of arms and legs to drain toxins from the body.
<b>Low Lymphatic</b>	Alternates kneading and airbag massage techniques for the soles to eliminate feet swelling.
<b>Digestive</b>	Acupressure massage to facilitate digestion and improve circulation throughout the body.

**⚠ Please do not try Stretching mode for elderly and pregnant women.**

# Controller Function Descriptions - Brain massage

## Brain massage

Select [Brain Massage] program > Select preferable mode. The massage will automatically start after Auto Body Scanning feature .



<b>Concentration</b>	Massage mode for those who experience reduced concentration levels due to reasons such as extended periods of studying or overwork.
<b>Meditation</b>	Healing massage mode for those who experience high levels of stress in daily life.
<b>Relaxation</b>	Massage mode for those who often experience muscle strain and mental fatigue.
<b>Feel Your Breath</b>	Massage mode for those who have a hard time concentrating on work in daily life and easily get angry.
<b>Good Morning</b>	An energetic massage mode for those who have hard time waking up in the morning; Help activate brain functions after a sleep.
<b>Good Night</b>	Massage mode for those who had a long day and want to take the edge off and get rid of heavy thoughts.
<b>Heal Your Mind</b>	Healing massage mode for those who regret about past actions and for those who feel depressed.
<b>Full of Hope</b>	Healing massage mode for those who feel anxiety and restlessness due to uncertainty.

## Body Scanning Function – How to adjust spot of the massage module

- ① Turn Power ON, press the menu and select [Auto Mode]
- ② [Select one of the auto modes in order to activate body scanning function.
- ③ When body scanning is finished, an arrow indicating the location of the shoulders' mode appears.
- ④ The spot adjust button allows the user to move the location of the massage module to match the contours of the shoulders.



# Brain Massage Program

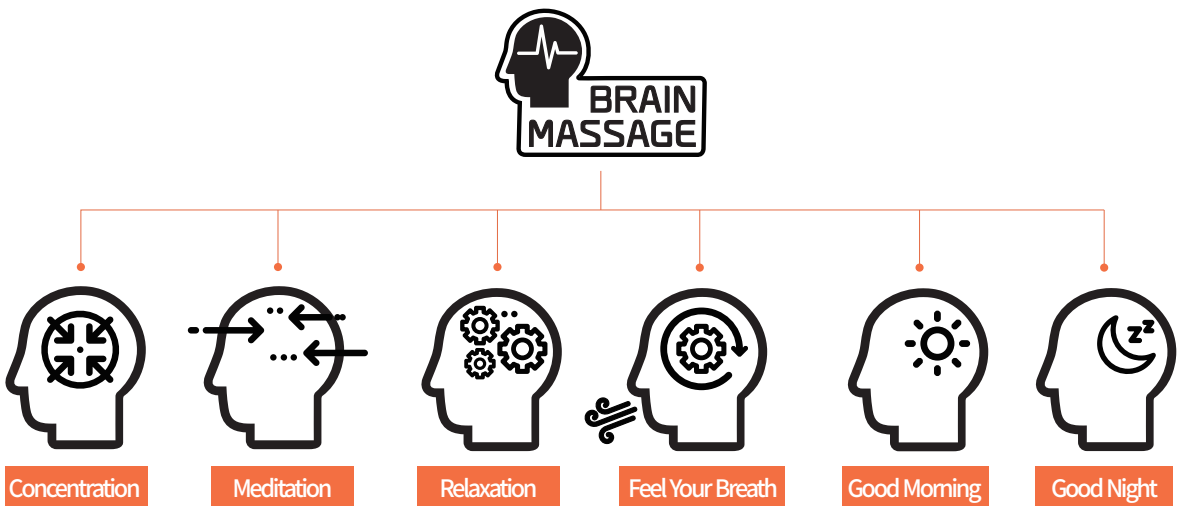


## Brain Massage - Rested Brain Leads to Improved Productivity.

BODYFRIEND's exclusive massage modes combines massage and binaural beat healing music to improve brain activity.

※ **Binaural beats :**

A third sound that is created in the brain when two sounds with varying frequencies enters each ear. This third sound aligns with brainwaves to allow the body to experience a deeper level of relaxation and also heighten concentration levels.



## Brain Massage : Concentration/Meditation

<b>Brain - Meditation</b>	<p>Message mode for those who experience high levels of stress on a daily basis. Massaging major acupoints found in Oriental medicinal practices while listening to healing binaural music can help reduce stress and anxiety levels as well as stabilize emotional fluctuations.</p>
<b>Brain - Concentration</b>	<p>A massage to help heighten concentration levels for those experience reduced levels of concentration due to various factors such as extended periods of studying or overwork. Kneading and tapping massage focused on the neck, shoulders, and back to increase blood flow to the brain while binaural beat healing music plays to enhance cognitive skills. Brain massage has different phases throughout the mode.</p>

- ※ The angle shifts automatically during brain massage mode. However, If you want to change the angle of the body or legs while using manual mode, press [Yes] at the [Angle Shift Information] pop-up.
- ※ Voice guidance is not provided when using brain massage auto mode.
- ※ To maximize the effect of brain massage, refrain from shifting the healing music while taking massage.

# Brain Massage Program



## Brain Massage : Relaxation/Feel Your Breath

Brain massage courses that promote revitalization of the body and mind through healing music with the voice guidance, inducing breathes and promoting muscle relaxation.

<b>Relaxation</b>	Massage mode for those who often experience muscle strain and mental fatigue. Improves concentration specializing on upper body spots such as neck, shoulders, back.
<b>Feel Your Breath</b>	Massage mode for those who have a hard time concentrating in daily life or get upset easily. Alleviates tension and anxiety by optimal acupuncture spots on the body.

## Brain Massage: Morning Breeze/Deep Sleep

Brain massage courses that help to start a day vigorously and finish it off with a rested mind.

<b>Good Morning</b>	Designed for those who have hard time waking up in the morning; help activate brain functions after sleep. Put you in a good mood before starting the day by energizing the whole body and mind with positive thoughts through healing music and kneading/tapping massage techniques.
<b>Deep Sleep</b>	Designed for those who had a long day to help taking the edge off and getting rid of heavy thoughts. Softly massages the body alongside healing music helping to finish the day with rested mind.

# Brain Massage Program

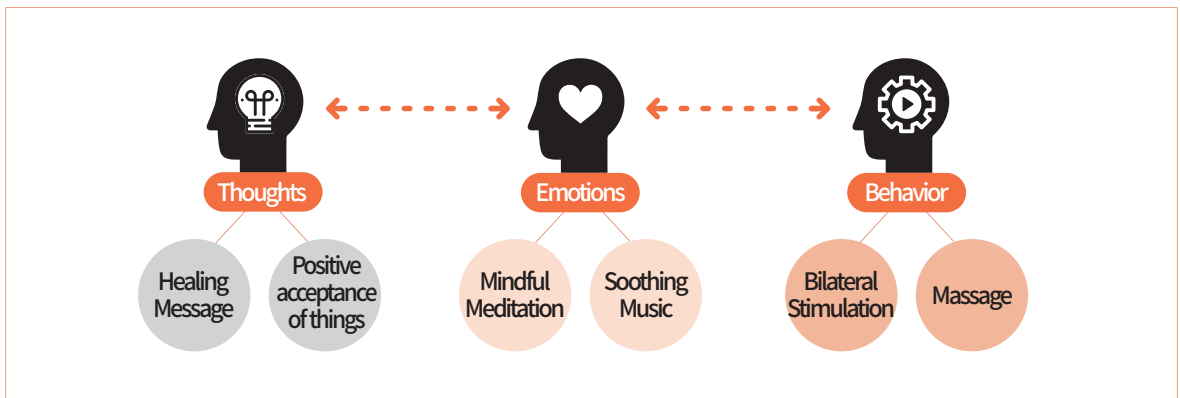


## Mental Massage – Heal Your Mind/Full of Hope

Special massage courses by BODYFRIEND that heal your mind by using bilateral stimulation\* and cognitive-behavioral therapy to help control unstable emotions.

※ **Bilateral Stimulation :**

Mental therapy technique used when an individual struggles with distressing memories of the past, bringing negative thoughts and feelings. It is an effective way to convert negative feelings and emotions in the limbic system into positive thoughts.



Compassionate Music 4 mins	Rest 1 min	Healing Message 10 mins	Rest 1 min	Soothing Music 4 mins
Neck-Shoulder Kneading, Swing 5 mins		Bilateral Stimulation 10 mins	Hips/Full Body Combination and Tapping Massage 5 mins	

<b>Heal Your Mind</b>	Healing massage for those who suffer from distressing memories and negative feelings and emotions associated. Help to convert negative emotions into positive through the body massage with bilateral stimulation, comforting and uplifting.
-----------------------	---

<b>Full of Hope</b>	Healing massage for those who feel anxiety and restlessness due to uncertainty. Help effectively to control the emotions through relaxation of tensed muscles and full body massage with bilateral stimulation and healing messages.
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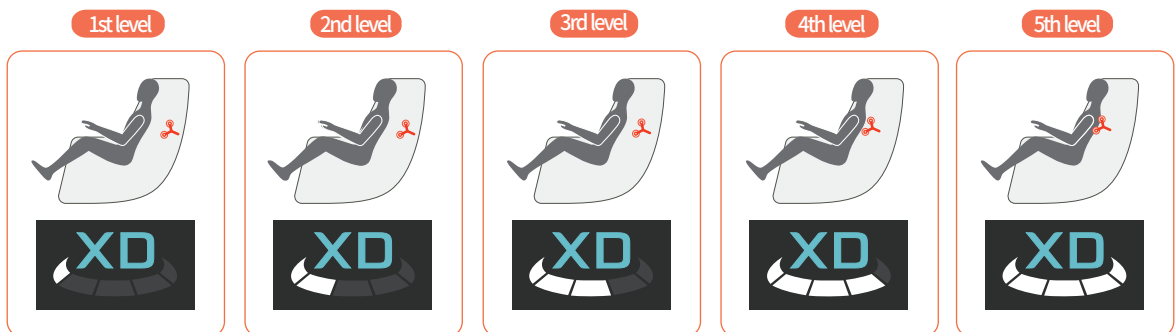
# XD Massage Program

## XD Massage

Customized XD massage system allows to set the range of the roller heads to protrude from the track which can provide a deeper massage along the contours of user's body.

### New Conceptual XD Massage System by BODYFRIEND

- 1. New conceptual massage that allows to transit from 4 massage balls to 2 massage balls depending on massaging area**
  - Provides optimized embracing massage for aching back muscles with 4 massage balls
  - Provides intensive and concentrated massage for tensed shoulder muscles with 2 massage balls
- 2. Deep and wide XD Massage**
  - Provides kneading massage technique for wide areas by using long rotating axle of XD massage module
  - Detailed and deep massage in the form of letter X
- 3. Ergonomic XD Massage Angle**
  - Provides different massage techniques depending on body area with possibility to adjust massage angles according to the massage technique
  - Provides delicate massage for small muscles and intensive massage for big muscles
  - Comfortable massage for which the massage angle was performed as it would appear in the massage done by human hands



(※ **XD** XD button is available only during manual mode)

---

# BODYFRIEND Customized Program

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## NEW Massage Modes

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BODYFRIEND massage modes created with various users in mind.

<b>Office</b>	Massage mode created for people who sit for long periods of time. Tapping and chopping massaging techniques focus on the waist while automatically reclining the body at different angles to promote relaxation.
<b>Athlete</b>	Massage mode created to relax tired muscles after excessive exercise. Combination of tapping, kneading, and acupressure massage targeting the shoulders.
<b>Hip-Up</b>	Massage mode created to loosen tight muscles around the lower body. Alternates acupressure and kneading on the hips and glutes.
<b>Adolescent</b>	Gentle massaging for the spine, feet, and legs to help stimulate growth plates.
<b>Rejuvenate</b>	Massage modes created to relieve muscle tension in the shoulders and waist. Tapping and acupressure massaging techniques up and down the back target tired shoulders and waist.
<b>Neck/Shoulder-Focused</b>	Massage that relieves tired neck and shoulders restoring fatigue.

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## Additional 3 Kinds of Auto Massage Modes

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<b>Low Lymphatic</b>	Massage mode designed to reduce swelling of low lymph by usage of calve rollers and adjusting intensity of airbags for solves and calves. Effective for users who feel fatigue in their lymph when standing for a long time or during lymph swelling.
<b>Lymphatic</b>	A special massage mode that lifts the legs and air massages the arms to allow lymph to flow freely throughout the lymphatic system. Users who stand for extended periods of time, have muscle tension in the lower body, or suffer from swollen calves and feet are able to benefit the most from this massage mode.
<b>Digestive</b>	A massage mode that aggressively targets acupoints on the back to help promote digestion. Compression massage on the arms and legs allows blood to flow towards the digestive system. Users who suffer from frequent indigestion or have high stress levels are able to benefit the most from this massage mode.

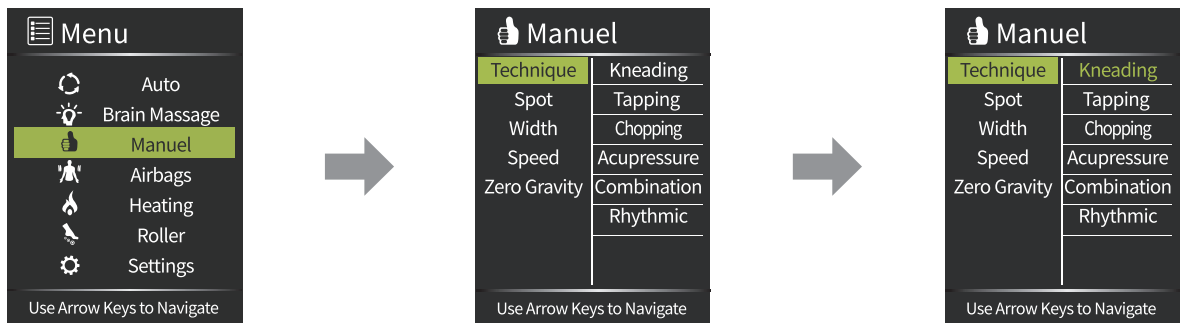
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※ Angles when having stretching, hip-up, adolescent, digestive, office modes change automatically. If you want to change the angle of the body or legs while using manual mode, press [Yes] at the [Angle Shift Information] pop-up.

# Controller Function Descriptions-Manual Mode

## Manual Mode

Manual Mode > Select Preferred Settings. Massage will start according to the selected settings.



**Message Technique** Kneading/Tapping/Chopping/Combination (Kneading and Tapping)/Acupressure.

**Message Spot**

- Adjust the area of the body that needs to be massaged.
- Full : Massages up and down all areas of the body.
- Partial : Massages up and down a selected area of the body.
- Fixed : Massage targets a specific area of the body.

**Message Width** Massage module width can be adjusted to be narrow, medium, or wide.

**Message Intensity** Intensity can be adjusted from 1 to 6 levels.

※ Non-adjustable during Auto Mode

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# Controller Function Descriptions-Manual Mode

## Massage technique

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<b>Kneading</b>	Massage technique when the massage balls gather and diverge kneading and relaxing tensed back muscles.
<b>Tapping</b>	Massage technique when the massage balls gently tap the body starting from the shoulders downward deeply relaxing back and shoulder area.
<b>Chopping</b>	Massage technique when the massage balls move up and down with quick-light taps facilitating blood circulation.
<b>Acupressure</b>	Massage technique when the massage balls move up and down delicately acupuncturing tensed and tired muscles.
<b>Combination/ Rhythmic</b>	Massage technique in combination with kneading and tapping moves at once.

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## Massage Spot

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<b>Full</b>	Massages up and down all areas of the body.
<b>Partial</b>	Massages up and down for a selected area of the body. Set the program for full body massage and then press [Partial] button to start Partial Massage. ※ <b>During Partial Massage Mode, massage spot cannot be adjusted using [Up &amp; Down] Button.</b>
<b>Fixed</b>	Massage targets a specific area of the body. Set the program for Fixed massage mode and then press [Up & Down] Button to adjust massage spot. ※ <b>Massage won't be effective if fixed spot is selected during acupressure mode.</b>

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## Massage Width

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Massage module width can be adjusted to be narrow, medium, or wide.

※ **Not adjustable during kneading, combination and rhythmic modes**

## Massage Speed

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Massage speed can be adjusted if you select preferable massage intensity. You can also adjust angle for back and legs to experience even more effective massage ※ Not adjustable during acupressure mode.

※ **Massage intensity cannot be adjusted during acupressure mode.**

## Zero Gravity

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Press [Menu] to select > [Manual Mode] program > Zero Gravity > Level

# Controller Function Descriptions

## - Airbags/Heating/Rollers

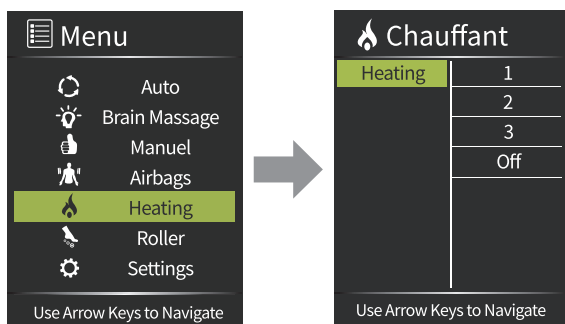
### Airbags

Select the area of the body and intensity of the airbag massage.  
Select the preferred airbag massage through manual mode.



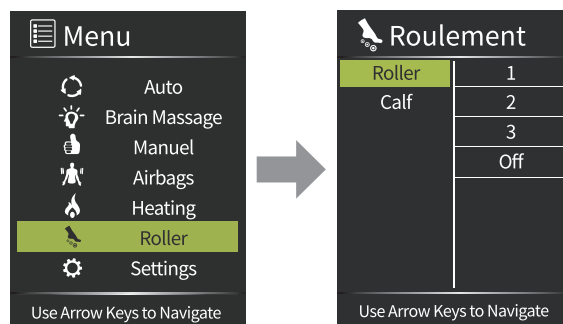
### Heating

Select from three heating levels up to 140°F.



### Rollers

Select the roller intensity for the feet and calves.



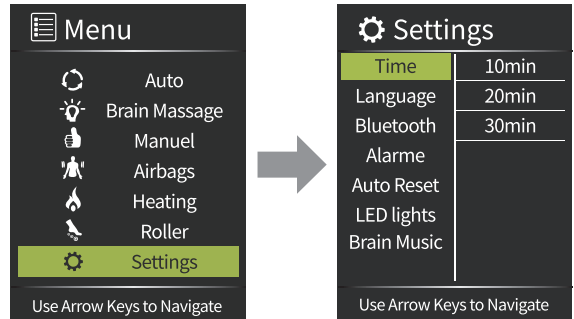


# Controller Function Descriptions

## - Settings (Time/Bluetooth)

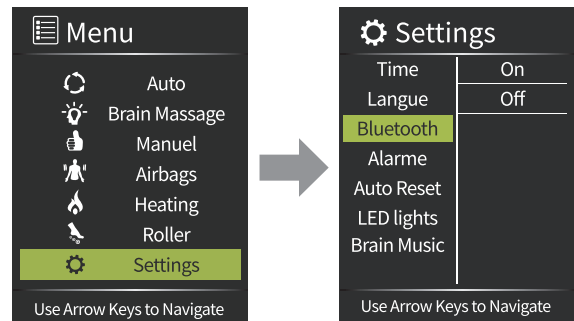
### Time

Massage modes time lengths can be adjusted to **10min/20min/30min**. (Rest Mode is pre-set at 30 min and cannot be adjusted)

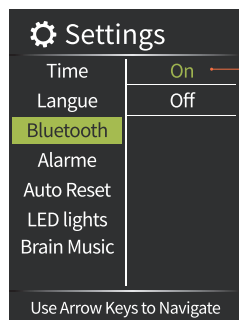


### Bluetooth

Sync personal mobile device with Bluetooth function to play music through the speakers while receiving a massage.



### Sync Bluetooth



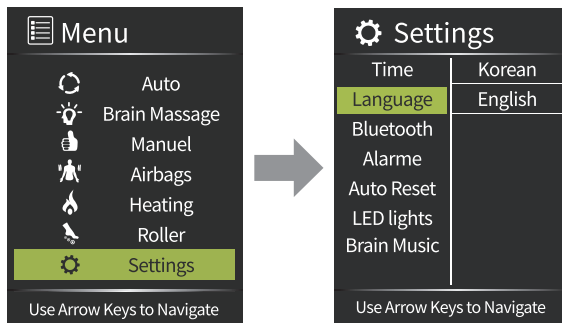
- 01 Use the controller to turn the Bluetooth function on under the settings menu.
- 02 Turn Bluetooth ON on mobile device.
- 03 Search for the devices on your Android Phone or iPhone. To connect Bluetooth, press pairing (connect) once the name of device is displayed.

# Controller Function Descriptions

## - Settings (Language/Notification settings/ Automatic Restructuring/LED Lights/Brain Music)

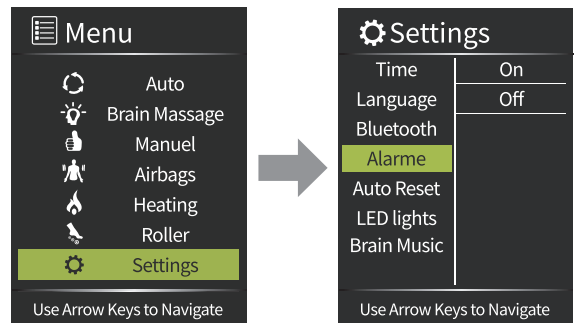
### Language

Change the language to Korean or English.



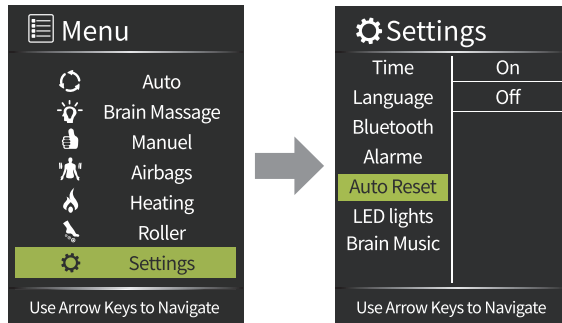
### Notification settings

Beep sound notifies user that the message is finished.



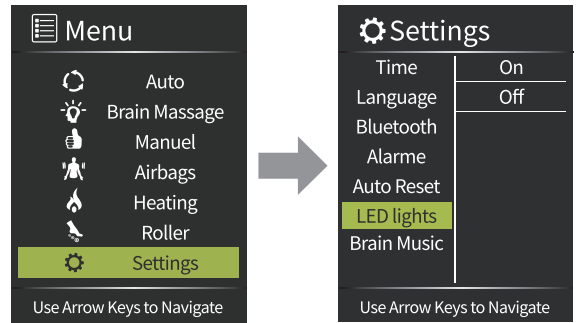
### Auto Reset

When the message is finished, the chair is automatically restructuring to its initial position.



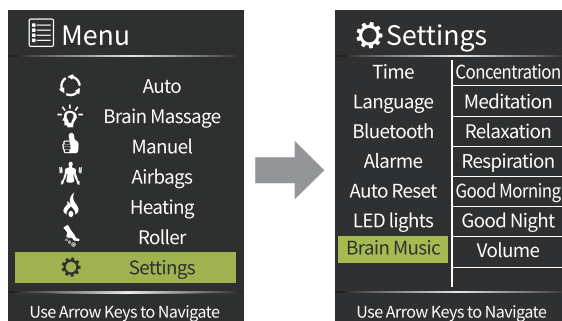
### LED Lights

You can turn [ON/OFF] the LED lights on the side panel.



### Brain music

Supports concentration/meditation music and volume control.



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# Product Specifications

Product specifications are subject to change without previous notifications due to product improvements.

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<b>Model</b>	BFR-8220US
<b>Reclining Angle</b>	135°- 170°
<b>Lower Body Angle</b>	0°-113°
<b>Kneading Speed</b>	23-36 kneads per minute
<b>Kneading Width</b>	2.4in-7.9in (6-17cm)
<b>Tapping</b>	250-650 taps per minute
<b>Power Supply</b>	110-120V~
<b>Rated Current</b>	1.7A
<b>Power Frequency</b>	60Hz
<b>Auto Timer</b>	10min/20min/30min
<b>Airbags</b>	Shoulders/Arms/Buttocks/Calves/Feet
<b>Rollers</b>	Calves/Feet Soles
<b>Massage Balls</b>	Back/Buttocks (Spot&Range)
<b>Product Weight</b>	324lbs
<b>Dimensions Reclined</b>	76in X 35in X 33in (192cmx88cmx84cm)
<b>Dimensions Upright</b>	66in X 35in X 49in (168cmx88cmx124cm)
<b>Product Name</b>	Massage chair

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# Troubleshooting

If you encounter minor malfunctions or errors, please refer below before contacting Customer Support.

Problem	Causes	Solutions
<b>Massage chair does not operate.</b>	[Power] button on controller was not pressed.	Press the [Power] button to turn controller on.
	Auto Mode was not selected.	Press [Enter] to select an Auto mode.
	Power cord is not properly plugged in.	Properly plug power cord into socket.
	Dead power cord.	Please contact Customer Support.
	Burnt fuse.	Please contact Customer Support.
	Non-electrical problem.	Please contact Customer Support.
<b>Beeping during activation.</b>	Machine noises occur.	Not a problem. Machines generate noise.
<b>Right and left shoulder massage balls do not align.</b>	Massage balls are manufactured with about 0.8”(2cm) difference in alignment.	Not a malfunction. Purposely manufactured to created alternating massage effects.
<b>Noises get louder during use.</b>	May occur after extended hours of operation.	Turn off machine for 30 min.
	Worn out after years of use.	Please contact Customer Support.
<b>Machine suddenly stops during massage.</b>	Accidently pressed the OFF button.	Press the [Power] to restart the machine.
	Massage time has finished.	Restart machine after 30 min.
<b>Back motor and leg angle motor does not operate.</b>	Check for any stuck objects.	Remove stuck objects.
	Excessive pressure applied.	Turn off machine for 30 min.
<b>Does not go back to original resting state.</b>	Aggressive use.	Please contact Customer Support.
<b>Controller overheating.</b>	Overuse.	Please contact Customer Support.
<b>Power cord and controller cord overheating.</b>	Excessive use.	Turn off machine for 30 min.
	Other miscellaneous causes.	Please contact Customer Support.
<b>Airbags do not activate.</b>	Air hose disconnected.	Connect the air hose.
	Air related power cord disconnected.	Please contact Customer Support.

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# Customer Support Guidelines

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<b>Warranty Guidelines</b>	Massage chair interior parts
	Mainboard, board parts, motors, air pump
	Interior electrical wiring/airhose
<b>Fees Applied</b>	<b>Cover sheet</b> Any fading or deterioration of fabric, product parts, exterior cover sheet, etc. caused by personal use.
	<b>Controller</b> Broken screens, damaged controller, etc. caused by personal use.

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※ Noises do not imply broken device.

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## Fees Applied

### Fees apply for the following.

- 01 Problems due to liquids spilled within interior of product.
- 02 Broken or disabled parts due to excessive pressure.
- 03 Problems due to deformation or external defects caused by personal actions.
- 04 Problems due to not using parts or cords provided by BODYFRIEND.
- 05 Problems due to incorrect use of product.
- 06 Problems caused by user disabling parts of the machine.
- 07 Problems caused by repairs conducted by non-BODYFRIEND technicians/employees.
- 08 Problems caused by natural disasters.
- 09 Failure to follow safety precautions listed in User Manual.
- 10 Problems caused by user's personal mistakes.
- 11 Problems caused by user's reckless behavior, inability to follow guidelines, and etc.

※ If after evaluation results conclude problems are not user's fault, warranty will be issued.

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# FIVE YEAR LIMITED WARRANTY TERMS AND CONDITIONS

## Covered:

- All parts, labor, and framework of the chair
- Labor and parts covered for the first three years at no cost to Purchaser
- Structural Framework covered at no cost to Purchaser for all five years
- Defects in materials and workmanship

All goods sold hereunder, except accompanying accessories, documentations, or enhancements, are warranted to be free from defects in material and workmanship at the time of delivery to Purchaser and covered for the above, for a period of five (5) years from the date of delivery. Defective material may be returned to BODYFRIEND after inspection by an agent of BODYFRIEND and upon receipt from BODYFRIEND of shipping instructions specific to the defective goods authorized by BODYFRIEND to be returned. Goods returned in accordance with the foregoing procedure will be replaced or repaired, at the option of BODYFRIEND, and returned to Purchaser without charge. This warranty is subject to the following LIMITATIONS AND EXCLUSIONS:

## Limitations:

- This express warranty applies to massage chairs ONLY, and not to accompanying accessories, documentation or enhancements;
- This warranty is non-transferable;
- This warranty is valid only within the continental US;
- BODYFRIEND's responsibility and Purchaser's exclusive remedy under this warranty is limited to the repair or replacement of defects in material and workmanship, as set forth above. BODYFRIEND is not responsible for any consequential damages resulting from the breach of this or any other express or implied warranty with respect to the goods;
- This express warranty is the only warranty applicable to this transaction. It excludes all other express oral or written warranties and all warranties implied by law with respect to the goods, including any warranties of merchantability or fitness for a particular purpose;
- This warranty does not extend to any of BODYFRIEND's products which have been subject to misuse, accident or improper installation or storage, maintenance or application, nor does it extend to products which have been repaired or altered outside of BODYFRIEND or its authorized agents, nor does this warranty extend to any labor charges for removal and/or replacement of the nonconforming or defective product or part thereof;
- Every claim under this warranty or related to this purchase order shall be deemed waived by Purchaser unless made in writing within five (5) years of the receipt of the goods to which such claim relates; AND
- This warranty is void in the event that repairs are made by anyone other than BODYFRIEND without prior authorization from BODYFRIEND. The terms of this warranty shall be governed by the laws of the state of California.

## Exclusions:

This express warranty is void without this warranty card and requested information (date of purchase, installation, RMA, and etc.). This express warranty does not cover damages resulting from improper installation or use, neglect, dropped product, unreasonable maintenance, failure to follow instructions, unauthorized repairs, alterations, modifications of original condition, and cosmetic alternations. Furthermore, warranty does not cover damage resulting from improper use of electrical/power supply; loss of power; electrical disturbances, power surges. Also, damage or cracked screen because of personal misuse, excessive force, transportation damage, theft, abuse, misuse, vandalism, or natural disasters (fires, floods, rust, corrosion, sand, dirt, windstorms, hail, earthquakes, or any exposure to weather conditions) are not covered under stated warranty. BODYFRIEND does not honor warranty for products purchased by or through unauthorized dealers, product used commercially or for commercial purposes, and time lost by owner during the time the product is being replaced, at a repair facility, and etc. Natural occurrences such as, but not limited to softening/hardening of foams and composites, fading, wear, pilling of fabrics, natural markings, grain and dye variations in leather, and failure of attach points does not validate issue of warranty, as well as items intended to be periodically replaced by Purchaser during the normal lifetime of a product including, but not limited to batteries, light bulbs, and etc. Seat cover replacement and other accessories are not covered under the warranty.

## Labor:

Only for the first three years of the warranty period ("Labor Service Period"), BODYFRIEND will provide labor services for the repair or replacement of defective parts at no cost to Purchaser. However, Purchaser is responsible for all shipping, duties, and brokerage fees. Upon expiration of the Labor Service Period, Purchaser shall pay for any labor service charges. Labor services are limited to the replacement of the defective product or parts with similar product of equal or less value. If replacement is not accepted by Purchaser, BODYFRIEND or its labor service provider is no longer responsible for further service under this labor warranty. If and only when deemed necessary at its sole discretion, BODYFRIEND will send a service provider at no cost. Field service is only available within the continental US and under the Labor Service Period. If no problem is found upon diagnosis, Purchaser may be charged with standard rate for unnecessary service calls.

BODYFRIEND INC.  
+1-213-568-3978  
service@bodyfriend.com



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# Memo

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# PALACE II

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<b>Product Name</b>	Massage Chair
<b>Model</b>	BFR-8220US
<b>Manufacturer</b>	Shanghai Rongtai Health Technology Co.,Ltd., China
<b>Importer</b>	BODYFRIEND Inc.
<b>Customer Support Contact Information</b>	service@bodyfriend.com / 888-299-8218 (toll free)
<b>Voltage/Frequency</b>	110-120V~, 60Hz
<b>Rated Current</b>	1.7A
<b>Manual No.</b>	190409

