



**Return Address:** **Return & Exchange Policy**

Unit 1A, Canero Office Park  
Jacaranda Avenue  
Olivedale  
Randburg  
South Africa  
2158

All LFTFIT Gymwear items must arrive back to us within 14 days from the delivery date.  
Exchange/Return Items must be placed in their original packaging with all its original labels, unharmed, not worn, unaltered. Items that smell like smoke, cologne, or have deodorant markings or any other stains will not be accepted.  
If item(s) do not fit these requirements, it will be sent back at the customer's expense.  
Sale items cannot be exchanged or refunded.  
We reserve the right, at our sole discretion, to determine if the returned merchandise is in an acceptable condition to resell.  
If you received a wrong item/defective item, or you're missing an item please contact customer service at info@lfffit.com.  
If you are returning a product, we will refund you the price of the original order excluding shipping within 7-10 business days after we receive the product(s) in acceptable condition. Refunds can only be made to the original source of payment.  
You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.  
The Exchange/Return Form must be completed and sent to info@lfffit.com with the Waybill Number and Name of the Courier Company that you are using so that we can track it.  
If the price of the new item is greater than the returned item, you will need to pay the remaining balance.  
If the price of the new item is less than the returned item, we will refund you the difference.

**Customer Information**

Name : \_\_\_\_\_ Surname: \_\_\_\_\_

Contact Number : \_\_\_\_\_ Invoice Number: \_\_\_\_\_

Email Address: \_\_\_\_\_ Date Received: \_\_\_\_\_

Item(s) Returned (Product, Size and Colour): \_\_\_\_\_

New Item(s) (Product, Size and Colour): \_\_\_\_\_

Reason for Exchange/Return: \_\_\_\_\_

Shipping Address: \_\_\_\_\_

**Banking Details:** Bank : \_\_\_\_\_ Account Name: \_\_\_\_\_ Account Number: \_\_\_\_\_ Branch Code: \_\_\_\_\_ Account Type: \_\_\_\_\_

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**For Office Use Only**

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Date Received: \_\_\_\_\_ Date Actioned: \_\_\_\_\_

Actioned By: \_\_\_\_\_ Authorised by: \_\_\_\_\_

Action Taken: \_\_\_\_\_