Model MC1375-AU



## Canister Steam System Owner's Guide



#### KEEP YOUR RECEIPT FOR WARRANTY PURPOSES

Please read all instructions before use.

## **IMPORTANT INSTRUCTIONS** READ ALL INSTRUCTIONS BEFORE USING.

This owner's guide and any additional inserts are considered part of the product. They contain important information about safety, use, and disposal. Before using the product, please familiarize yourself with all operating and safety instructions. Please keep all documents for future reference and pass these documents on, together with the product, to any future owner. Please refer to our website for the most current version of our owner's guide.

The following Warning messages are throughout this owners guide:

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Indicates a hazard with a HIGH level of risk which, if not avoided, will result in death or serious injury. Please pay special attention to any instructions given to avoid this threateningly dangerous risk.

## 🕂 WARNING

Indicates a hazard with a MEDIUM level of risk which, if not avoided, could result in death, serious injury, minor or moderate injury or potential property damage.

**INTENDED USE:** This product is intended to be used indoors for household cleaning. This product is not intended for commercial or industrial uses. The manufacturer assumes no responsibility for damage caused by failure to follow these instructions or improper product use. Any such actions will invalidate the product warranty.

**WARNING** – When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

## 

## Risk to Children and Other at Risk Groups of People.

> This appliance can be used by children aged from 12 years and above.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

- > Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- > This product and its packaging material are not toys and should be kept out of reach of children.

## 

### Directions to reduce risk of fire, electrical shock, and injury:

- > Read all instructions before use.
- Before plugging power cord into electrical outlet, be sure that all electrical information on rating label agrees with your power supply.
- > To reduce likelihood of circuit overload, DO NOT operate another high wattage appliance on the same circuit as this unit.
- To reduce the risk of electric shock, do not immerse the appliance in water or other liquids. If product falls into water or another liquid, immediately unplug. Do not reach into the water while product is plugged in.
- > Do not use power cord as handle, let it hang over edges of counters, or be crimped or closed in doors.
- Never yank power cord to disconnect from outlet; instead, grasp plug and pull to disconnect.
- Do not operate unit with a damaged power cord or if the unit has been dropped or damaged. To avoid risk of electrical shock, do not disassemble unit; contact McCulloch Consumer Service for examination and repair. Incorrect reassembly can cause a risk of electrical shock when unit is used. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- A loose fit between wall outlet (receptacle) and plug may cause overheating and distortion of the plug. Discontinue use of the product in this outlet. Contact a qualified electrician to replace loose or worn

#### outlets.

- > Do not leave unit unattended while plugged in. Unplug the appliance immediately after each use.
- > Do not use unit where aerosol-based products are being used, or where oxygen is being administered.
- Unit is only meant to be used with recommended accessories. Using other types of attachments may cause damage to unit or injury.
- If Lighted On/Off Switch does not illuminate when set to "ON" position while power cord is plugged in, unit is not operating normally. Immediately disconnect cord from power supply, then refer to troubleshooting guide of this manual for assistance.
- Always turn unit off and unplug power cord before filling with water OR DOING MAINTENANCE WORK. Do not attempt to use unit without properly filling.
- When filling, only water should be used in unit other cleaning agents could damage unit or cause injury. Distilled or de-mineralized water is highly recommended, in order to minimize potential build-up of mineral deposits. Do not overfill with more than recommended amount of water.
- > To avoid burns from escaping steam when removing cap to refill unit:
  - Always allow unit to cool for 30 minutes.
  - Press and hold Steam Button to release all remaining steam pressure.
  - Do not open product to refill during use.
- To reduce risk of contact with hot water emitting from Main Nozzle, check appliance before each use by positioning it away from body and turning it on. Do not operate unit if Main Nozzle is blocked.
- Burns can occur from touching hot metal parts, hot water, or steam. Do not touch Main Nozzle or attempt to connect accessories while unit is in use. Do not touch bottom of Mop Head or attempt to attach a Microfiber Pad by hand while unit is in use. Use caution when you turn unit upside-down – there may be hot water.

## WARNING: Danger of scalding. This location has hot steam, use caution when handling.

- Use caution when using unit on uneven surfaces, such as stairs. Do not place, set or store the product near water, such as a bathtub or sink. Never immerse the product in liquids. Do not allow cord to touch hot surfaces.
- $\succ$  When steaming any surface for the first time, it is recommended that  $_{\rm 4|\,ENGLISH}$

you consult the manufacturer's guidelines for material being steamed. For items in question, test on an inconspicuous area before proceeding.

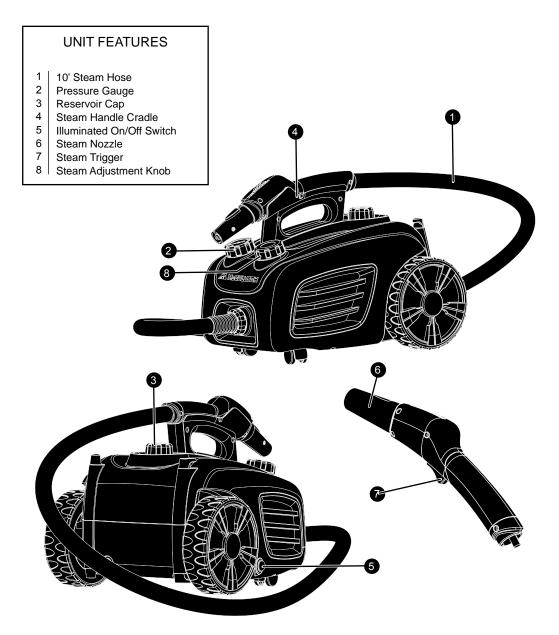
- Steaming unsealed hardwood or unglazed ceramic surfaces is not recommended, and may result in warping or damage to the surface. Steam may remove the sheen from surfaces treated with wax.
- When steam mopping, never leave unit resting in one spot on any surface for any period of time – prolonged exposure to heat and moisture may damage floor surfaces.
- > Do not allow power cord to touch hot surfaces during use. Bundle cord loosely when storing.
- Always allow unit to cool (at least 30 minutes for complete cooling) and empty before storing. Do not store unit with a damp Microfiber Pad still attached.
- > Do not open filling cap while in use. See refill instructions
- > The steam must not be directed towards equipment containing electrical components, such as the interior of ovens.

## SAVE THESE INSTRUCTIONS

## **MCCULLOCH** | Product Information

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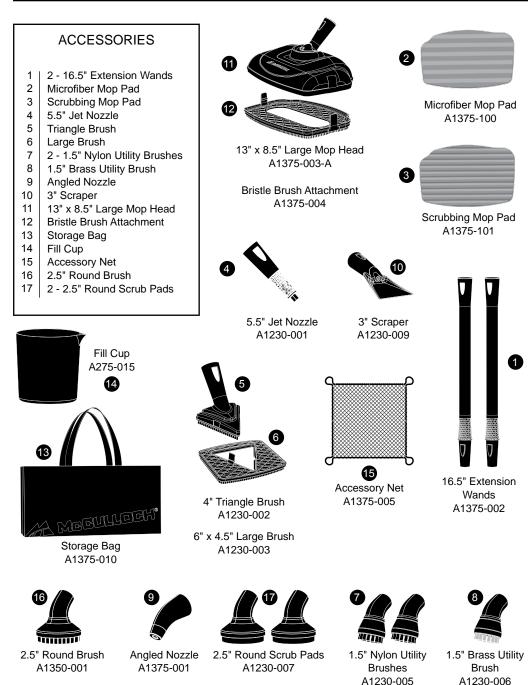
These features and accessories are included with your Canister Steam System. To obtain additional parts, refer to Product Support on Page 19 of this manual.



- The *10' Steam Hose* (1) safely channels the flow of steam from the Reservoir to the Steam Nozzle.
- The Pressure Gauge (2) measures the pressure in the Reservoir.
- The Reservoir Cap (3) is designed to safely contain steam inside the Reservoir. The Reservoir Cap must be unscrewed and removed in order to fill the Reservoir with water.
- The Steam Handle Cradle (4) functions as a convenient holder for the Steam Nozzle.
- The Illuminated On/Off Switch (5) illuminates when the unit is powered On.
- The Steam Nozzle (6) emits a flow of hot, penetrating steam whenever the Steam Trigger is pressed and held.
- The Steam Trigger (7) is pressed and held in order to start the flow of steam from the Steam Nozzle, then released when you wish to stop.
- The Steam Adjustment Knob (8) adjusts steam intensity.

## **Мссицосн** Product Information

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- The 16.5" Extension Wands (1) connect to the Steam Nozzle. Used with mop attachment or for high or hard-to-reach places.
- The *Microfiber Mop Pad* (2) attach to the Mop Head, and are designed for removing scuffs and stains from hard floors. The Pads are reusable and machine washable.
- The *Scrubbing Mop Pad* (3) attach to the Mop Head, and are designed for removing scuffs and stains from hard floors. The Pads are reusable and machine washable.
- The 5.5" Jet Nozzle (4) focuses the flow of steam from the Steam Nozzle, and serves as the base to which the Utility Brushes and Angled Nozzle connect.
- The *Triangle Brush* (5) connects to the Steam Nozzle or Extension Wands, and is designed for cleaning corners and other difficult angles.
- The Large Brush (6) attaches to the Triangle Brush to cover large surfaces.
- The 1.5" Nylon Utility Brush (7) connects to the Jet Nozzle, providing extra scrubbing power for removing exceptionally tough dirt and stains.
- The 1.5" Brass Utility Brush (8) connects to the Jet Nozzle and is designed for removing tough stuck-on grease and grime from durable surfaces such as ovens and grills.
- The *Angled Nozzle* (9) is designed for reaching difficult angles and areas that the Straight Nozzle may not completely reach.
- The 3" Scraper (10) attaches to the Steam Nozzle to scrape off stuck on grime.
- The 13" x 8.5" Large Mop Head (11) attaches to Extension Wands to clean garage floors, decks or any other extra large surface areas.
- The *Bristle Brush Attachment* (12) attaches to Large Mop Head to scrub away stubborn spots on floors.
- The Storage Bag (13) stores all attachments neatly on one convenient bag.
- The Fill Cup (14) is used to fill Reservoir without spills.
- The Accessory Net (15) stores brushes and other small accessories.
- The 2.5" Round Brush (16) connects to the Jet Nozzle to scrub especially tough stains. The Round Brush functions similar to the Nylon Utility Brush, only designed to more efficiently scrub larger surface areas.
- The 2.5" Round Scrub Pad (17) connects to the Jet Nozzle and is designed to scrub tough dirt and scuffs from surfaces.

#### **STEAM MOPPING ACCESSORIES**

WARNING: Do not try to connect accessories while unit is emitting steam.

#### **EXTENSION WANDS**

- 1. Select one of the Extension Wands. Insert end (A) of Wand onto Steam Nozzle (B) with yellow lock/release button slightly off center with hole. Fully insert and rotate wand slightly to allow button to snap into hole.
- 2. Using the same instruction, attach remaining Extension Wand (C) to the first Wand. Both Extension Wands should now be connected to the Steam Nozzle.

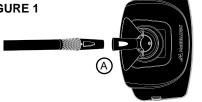


#### MOP HEAD

- 1. Align Mop Head with open end of Extension Wand, so that hole in Mop Head aligns with yellow lock/release button on Wand.
- 2. Press down on yellow lock/release button. While continuing to hold button down, slide Mop Head onto Extension Wand (See figure 1-A). Fully insert and rotate wand slightly until button snaps through hole (See figure 1-B).

NOTE: Do not use excessive force when mopping or using Extension Wands as this may cause the Wands to break.

FIGURE 1





#### **BRISTLE BRUSH ATTACHMENT**

- 1. Align Mop Head with Bristle Brush Attachment, so that the release tabs (A) on the Bristle Brush align with the sides of the Mop Head (B).
- 2. Firmly press the Bristle Brush Attachment onto Mop Head until it securely snaps into place.

Note: Do not use Bristle Brush Attachment with Microfiber or Scrubbing Mop Pad.

#### **MICROFIBER PADS**

- 1. Lav one Microfiber Pad on flat surface, with fastener-receiving side facing upward.
- 2. Align Mop Head with Microfiber Pad. Make sure Mop Head is oriented with Pad as shown, and centered as best as possible (See figure 2-A).
- 3. Press Mop Head firmly down onto Microfiber Pad. Fastener strips will adhere to Pad Grips on underside of Mop Head. Pad should now be attached and ready for use (See figure 2-B).

CAUTION: Use care when handling a recently used Microfiber Pad, as it may still be hot.

NOTE: Microfiber Pads are machine washable. To avoid picking up lint, washing separately from other fabrics is recommended. Only use liquid detergent. Avoid using any fabric softeners or bleach. Air drying is recommended; machine drying on a low heat or air dry setting is acceptable as well.

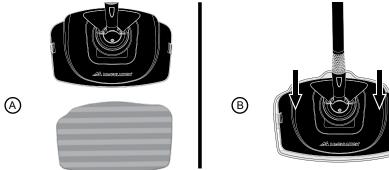


FIGURE 2

The Mop Head and Microfiber Pads are perfect for use on these hard floor surfaces:

Linoleum

- Sealed Hardwood Stained Concrete
- Sealed Laminate Glazed Ceramic Granite

• Marble

Vinyl

• Tile

IMPORTANT: Do not use on unsealed hardwood or unglazed ceramic surfaces. Surfaces that are not properly sealed may be warped or damaged by exposure to heat and moisture.

Care should also be taken when steaming sealed hardwood floors, as prolonged exposure to steam in a single spot may cause damage and discoloration. To avoid this, keep the Mop Head in constant motion on these surfaces.

Steam may remove the sheen from some floors that have been treated with wax.

Extremely rough textured floors may tear or damage Microfiber Pads.

Before steaming any flooring, it is recommended to consult the manufacturer's quidelines. For flooring in question, always test on a small inconspicuous area before proceeding.

# Assembling Your Canister Steam

# Assembling Your Canister Steam

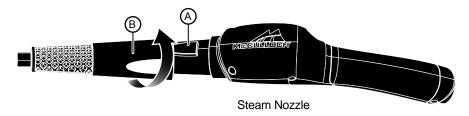
#### STEAM CLEANING ACCESSORIES

WARNING: Do not connect accessories while unit is emitting steam.

#### JET NOZZLE / SCRAPER / TRIANGLE BRUSH

- 1. Select one of the three accessories (Jet Nozzle shown as example) and push onto the Steam Nozzle (A).
- 2. Rotate accessory until the yellow lock/release button snaps into the accessory hole (B).

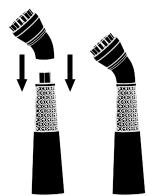
NOTE: The Jet Nozzle, Scraper and Triangle Brush can be connected to the end of an Extension Wand for reaching high or difficult spots. Connect the Extension Wand (or Wands) as outlined on Page 8, then connect your desired accessory to the Wand in the same way as you would normally connect to the Steam Nozzle.



#### UTILITY BRUSHES / ANGLED NOZZLE / SCRUB PAD

#### NOTE: Accessories connect to the Jet Nozzle, not the Steam Nozzle.

- **1.** Firmly press accessories onto tip of Jet Nozzle. Press it on as far as possible to prevent steam leakage.
- 2. To remove accessories, simply grip it firmly and pull it off Jet Nozzle.



#### LARGE BRUSH

NOTE: Large Brush connects to the Triangle Brush, not the Jet Nozzle.

- **1.** Place Large Brush over the Triangle Brush, and firmly press it on to the Triangle Brush until it snaps into place.
- **2.** To remove Large Brush, simply grip it firmly and pull it off of the Triangle Brush.



#### **ORDERING ACCESSORIES & PARTS**

Replacement accessories and parts for your Canister Steam System (model MC1375-AU) may be ordered through our Website: www.mccullochsteam.com.au

You may also contact Consumer Service directly: info@mccullochsteam.com.au or 1800 099 012

## MCCULLOCH | Accessory Recommendations

Jet Nozzle / Angled Nozzle	Dirt, Grease, Grime, Cracks and Crevices, Golf Clubs, Tread of Running Shoes	
Triangle Brush	Corners on Countertops, Bathtubs, Floors	
Large Brush	Floors, Grout	
Scraper	Baked on Food, Grime, Grease, Stove Tops, Ovens	
Round Scrub Pad	Countertops, Bathtubs, Sinks, Refrigerators, Ovens, Slate	
Nylon Utility Brush and Round Brush	Ovens, Stove Tops, Faucet Fixtures, Microwaves, Sports Equipment, Tile, Grout, Refrigerators, Toys, Door Knobs, Showers, Bathtubs, Changing Tables	
Brass Utility Brush	BBQ Grills, Oven Wire Racks	
Мор	Stone, Slate, Glazed Ceramic Tile, Sealed Hardwood	
Bristle Brush Attachment	Stone, Slate, Grout	

## WARNING: Do not use on <u>unsealed</u> hardwood or unglazed ceramic surfaces. For flooring in question, always test on a small inconspicuous area before proceeding.

**NOTE:** Before cleaning electrical appliances, check and follow appliance manufacturer's cleaning guidelines. Never apply to electrical parts.

**NOTE:** Some delicate surfaces, such as painted wood or stainless steel may be scratched or damaged by the bristle of the brushes, especially the Brass Utility Brush. Use careful judgment when deciding what surface to clean with any of the brushes. If you are unsure if a surface will be damaged, it is recommended that you test a small inconspicuous spot before proceeding.

## **MCCULLOCH** | Using Your Canister Steam System

#### FILLING RESERVOIR

- **1.** Place Canister Steam System on a flat, level surface.
- **2.** Make sure illuminated On/Off Switch is turned to "Off" and grounded power cord is unplugged from electrical outlet.



## If unit has been in use, always use the following safety precautions before removing the Reservoir cap to add water:

- Allow unit to cool for 20 minutes or until pressure gauge is at zero.
- Press and hold Steam Trigger to release ALL remaining steam.

WARNING: Failure to follow these precautions may result in burns from escaping steam when the Reservoir Cap is removed.

3. Cautiously unscrew and remove Reservoir Cap.

#### WARNING: Water may be hot.

4. Drain any water remaining inside Reservoir.

NOTE: The Reservoir should be emptied after each use – this will help minimize mineral build-up and prevent over-filling.

5. Using the Fill Cup, fill the unit with 48 oz (1,420 ml) of water.

NOTE: In order to significantly reduce mineral build-up and prolong the life of your Canister Steam System, use of distilled or de-mineralized water in the unit is highly recommended. Refer to Page 18 for more information about mineral build-up.

WARNING: Caution should always be used when pouring water into the Reservoir. Do not look directly down into fill hole when filling. Keep your free hand and any children or pets at a safe distance.

**6.** Replace Reservoir Cap, ensuring that it is screwed on tightly to prevent hot steam from escaping and causing injury.

## **MCCULLOCH** Using Your Canister Steam System

#### **GENERAL OPERATION**

NOTE: Be sure that Reservoir has been filled and that all desired accessories are connected before following these steps.

- **1.** For first time use, remove protective plastic cover from electrical plug. Plug power cord into an electrical outlet.
- 2. Switch Lighted On/Off Switch to "On" position.
- **3.** The pressure gauge indicates the operating pressure of the steam cleaner. Once the needle is in the green section, the unit is ready to begin steaming.

During use and as steam is released, pressure will drop. This may cause the needle to move down in the green section. This is a normal condition. As long as the needle is in the green section, the product is operating normally. If the needle is continuously in the yellow or red section, please contact Consumer Service at 1800 099 012.

**4.** Direct Nozzle (and any connected accessory) towards surface you desire to steam, and press Steam Trigger. To sanitize surfaces, point Nozzle, press Trigger and hold approximately 1/2 inch from surface for at least 5 seconds. This will insure that you have killed germs and bacteria.

CAUTION: Always be sure that Nozzle and any accessory are pointed in a safe direction (away from yourself, other people, pets, and plants) before pressing Steam Trigger.

- 5. Keep Steam Trigger pressed for a continuous flow of steam. This will allow a continuous flow of steam without need of holding the Steam Trigger down manually. Steam output can be adjusted by simply turning the Steam Adjustment Knob.
- 6. Using a back-and-forth motion over the area you are steaming will further enhance the cleaning process. Wipe steamed areas with a clean cloth to remove loosened dirt and grime. Wiping the area while it is still wet is recommended, but use caution when wiping surfaces such as metal that may still be hot.
- **7.** Once steaming tasks are complete, turn the unit "Off" and unplug. Follow steps under Proper Storage procedure on Page 18 of this manual.

## **MCCULLOCH** | Using Your Canister Steam System

#### **STEAM MOPPING**

NOTE: Be sure that Reservoir has been filled and that all steam mopping accessories are connected before following these steps.

It is recommended to sweep or vacuum hard floors before mopping.

1. Follow Steps 1-3 of General Operation section above.

Refer to Page 9 for a listing of hard floor surfaces that are recommended for cleaning with the Canister Steam System.

2. For best results, use a continuous back-and-forth motion over floor surface, pushing the Mop Head away and pulling it back towards you. Work your way backwards over the floor, in order to avoid walking over freshly mopped areas.

NOTE: To avoid warping or damage caused by heat and moisture, do not use on unsealed hardwood or unglazed ceramic surfaces. Steam may remove the sheen from some floors that have been treated with wax.

**3.** The Microfiber Pad will absorb dirt and moisture during mopping. However, when you are finished you may find some residual moisture has been left behind. In this case, it is recommended to allow floor time to air-dry. A fan may be directed towards mopped area to facilitate drying.

## **MCCULLOCH** | Storage & Care

#### PROPER STORAGE

Preparing your Canister Steam System for storage is quick and simple. When you have finished your steaming tasks, follow the steps listed below.

- **1.** Turn unit "Off" and unplug power cord.
- 2. Allow unit to completely cool (at least 30 minutes).
- 3. Press and hold Steam Trigger to release all remaining steam.
- **4.** Remove all accessories from unit.
- 5. Carefully remove Reservoir Cap.
- 6. Drain any remaining water from Reservoir into a sink or tub this will help to minimize mineral build-up and prevent over-filling during your next use. Replace Reservoir Cap loosely.
- **7.** Store accessories. Utility Brushes can be conveniently stored in the Accessory Net. Remaining accessories can be stored in the Storage Bag.
- 8. Store Canister Steam System in a cool, dry location.

#### **MINERAL BUILD-UP**

A common maintenance need for steam appliances is the removal of build-up caused by high mineral content in many municipal water supplies. This mineral build-up may limit the effectiveness and reduce the life of your Canister Steam System.

The best way to minimize mineral build-up is to use distilled or de-mineralized water when using your Canister Steam System. If you are unable to use distilled water, it is recommended that the following procedure be followed monthly to remove any mineral build-up:

- 1. Turn unit "Off" and unplug power cord.
- 2. Allow unit to completely cool (at least 30 minutes).
- 3. Press and hold Steam Trigger to release all remaining steam.
- 4. Remove all accessories from unit.
- 5. Carefully remove Reservoir Cap.
- 6. Drain water from Reservoir into a sink or tub.
- 7. Using Measuring Cup, measure 8 oz. (237 ml.) of vinegar.
- **8.** Slowly pour vinegar into Reservoir.
- 9. Allow to stand for 40 minutes.
- **10.** Drain vinegar from Reservoir.
- 11. Rinse Reservoir with fresh water, drain and repeat until vinegar odor dissipates.
- 12. Replace Reservoir Cap.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Unit fails to heat up.	Unit is not plugged in.	Plug power cord into electrical outlet.
	Household circuit breaker / ground fault interrupter has tripped or blown a fuse.	Reset circuit breaker / ground fault interrupter, or replace fuse. If you need assistance, contact a licensed electrician.
	Unit is damaged or otherwise in need of repair.	Immediately cease usage and unplug. Contact Consumer Service for further assistance (see Page 21 for details).
	Reservoir is empty.	Refer to <b>Filling Reservoir</b> proce- dure on Page 15.
	Mineral build-up in unit.	Refer to <b>Mineral Build-up</b> section on Page 18 for cleaning procedure.
Steam output is weak or intermittent.	Water level in Reservoir is running low.	Refer to <b>Filling Reservoir</b> proce- dure on Page 15.
	Mineral build-up in unit.	Refer to <b>Mineral Build-up</b> section on Page 18 for cleaning procedure.
Excessive amount of water in steam. NOTE: Unit produces wet steam – it is normal for steam to contain some amount of water.	Water condensation in Steam Hose.	Point nozzle towards sink, tub or ground and shake while pressing Steam Trigger. Continue until excess water is released.
	Reservoir has been overfilled.	Filling the Reservoir with more than 48 oz. (1,420 ml.) of water interferes with steam production, resulting in water condensation in steam.
		Always fill unit with correct amount of water. (see Page 15 for details)
Accessories do not stay firmly connected to Steam Nozzle.	Accessories not properly installed.	Check to make sure that acces- sories are properly connected, per procedures on Pages 10-13.
Floor surfaces appear cloudy or streaky after steaming.	Microfiber Pad is dirty.	Replace Microfiber Pad with a clean one.
	Hard water residue on floor.	Switch to distilled or de-mineralized water.

Refer to the part numbers below when ordering parts and accessories for your Canister Steam System.

#### **Replacement Accessories**

Part Numbers for Fast Reordering at www.mccullochsteam.com.au

Nylon Utility Brush - 5 Pack	A1230-005-5
Brass Utility Brush- 5 Pack	A1230-006-5
Round Scrub Pack - 5 Pack	A1230-007-5
Microfiber Mop Pads - 2 Pack	A1375-100
Scrubbing Mop Pads - 2 Pack	A1375-101

## **Мссицосн** | Warranty Information

#### 2-YEAR LIMITED WARRANTY

#### \*Limited Warranty and repair terms and conditions

You will receive a voluntary 2 year manufacturer's warranty from date of purchase on materials and workmanship of the product. This extended manufacturer's warranty is valid for all customers in Australia. The legal warranty claims are unaffected by this additional regulation.

The manufacturer assumes no responsibility for damage caused by failure to follow these instructions or improper product use. Any such actions will invalidate the product warranty.

This warranty does not apply to defects resulting from abuse of the Product, modification, alteration, repair or service of the Product by anyone other than McCulloch or an Authorized Service Center, mishandling, improper maintenance, commercial use of the Product, damages which occur in shipment or are attributed to acts of God.

Any unauthorized product modification, repair by unauthorized repair center, or use of non-approved replacement parts is not recommended and any consequences will not be covered by support services or product warranties.

Exclusions are damages through inappropriate use or use of the product not according to the manual. For example, but not limited to: If the product is exposed to wetness, extreme temperatures, environmental conditions, corrosion, oxidation, if liquids are spilled over the device, if chemical substances impact the product or through other incidents that are not within the reasonable range of influence of the manufacturer.

Prerequisite for processing in the service department is the submission of a receipt or an invoice.

All technical information, data and instructions for the installation, connection and operation contained in these instructions for use correspond to the latest available information at time of printing.

The contents of this manual may differ slightly from the actual product. Observe any additional supplements.

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Refer to back cover of owner's guide for the Importer Information and your Authorized Service Center.

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