

Luxury Woven Vinyl™ Limited Warranty



What Does This Warranty Cover? This warranty covers defects in material and workmanship with respect to your Luxury Woven Vinyl™ floor covering ("Product") purchased from Infinity Woven Fabrics, LLC ("Infinity").

How Long Does The Coverage Last? This warranty lasts for ten (10) years from the date of purchase.

What Will Infinity Do? Infinity will first attempt to repair or replace your Product. If Infinity determines that repair or replacement is not possible, Infinity will issue a merchandise credit in an amount equal to the price originally paid for the Product.

What Does This Warranty Not Cover? Defects or damage resulting from improper installation, maintenance or use, or any problem that is caused by abuse, misuse, neglect or an act of God (such as a flood) are not covered. Examples of some things that would not be covered by this warranty include: defects or damage from burns, cuts, tears, scratches, scuffs; indentation damage from rolling loads or improperly casted carts; damage or discoloration from adhesive or floor care products; extended direct exposure to sunlight or excessive moisture; hydrostatic pressure damage from the subfloor; mold or mildew; surface stains, including those resulting from asphalt, driveway sealer and rubber wheels; difference in color between samples or photographs and the actual flooring; or defects caused by installation of the product over gypsum based patching and leveling compounds. Also, consequential and incidental damages are not recoverable under this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

How Do You Get Service? To make a claim under this warranty, you must notify Infinity at the following address:

Infinity Woven Products, LLC
3368 Carpet Capital Drive SW
Dalton, GA 30720
Attn: Warranty Claims
(706) 529-2241

Your notification to Infinity making a claim under this warranty must include proof of the date you purchased the Product, as well as brief description of the problem, accompanied by a sample of the defective or nonconforming portion of the Product, sent to the address shown above, postage prepaid. You must make a claim for warranty coverage within thirty (30) days of your discovery of a nonconformity or defect.

When Infinity receives your claim of warranty coverage, we will review your claim and respond to you within 5 business days. There is no charge for Infinity's inspection of your claim. If we repair or replace your Product, you are responsible for the cost of installing the repaired or replacement product.

Are There Any Other Limitations? This warranty extends only to the original purchaser of the Product.

How Does State Law Apply? This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.