TEMPLE FORK OUTFITTERS, CANADA

Rod Service Form

- PLEASE READ BEFORE SENDING IN YOUR ROD -

YOU CAN NOW PURCHASE A REPLACEMENT PART WITHOUT SENDING IN YOUR ENTIRE ROD, FOLLOW THESE INSTRUCTIONS.

- Fill-in your contact information & rod details on page 1 and submit it along with 2 photos.
- Photos: 1- the entire rod, showing the broken section(s) 2 the rod details printed on the rod showing name, length and line weight.
- Submit via email to: rodservice@tforods.ca, once we receive your request we will contact you with the part availability and pricing.
- Replacement part orders are billed at the listed part price (per section) plus a \$35.00 Handling Fee & applicable taxes.
- If indicated, 'Plus \$21.00 Freight' is also charged.
- NOTE: No exchange, No refunds, No returns on rod service replacement parts.

Customer Name:		Date:					
Address:							
City:		Province:		Postal Code:			
Daytime Phone: Area C If paying with a Credit (Example = E		u during the day.			
Email Address:							
NOTE: Once we have received your rod and fit the new section(s), we will contact you by phone or email to finalize your rod service and get your rod on the way back to you. Every attempt will be made to contact you, however, after 180 days; rods sent to TFO for repair will be disposed of if not paid for or claimed by the owner. PAYMENT: We accept Visa/MasterCard/American Express and E-Transfer (pay@tforods.ca), we do not accept Debit cards.							
Rod Description: (as wr FOR RODS NOT LISTED ON		OR PARTS AVAILABILITY AND I	PRICING PRIOR TO SEND	DING IN YOUR ROD.			
Model:							
Length:		Line Weight:	No	o. of Pieces:			
Reason for Repair: (Plea	ase Check all that ap	ply) See page 2 for Roo	d Service Fee & Rod	Model/Parts information.			
Broken Section: <u>1st</u> :	section–TIP <u>2nd</u>	section from TIP <u>3r</u>	d section from TIP	4th section from tip—BUTT			
	Broken Guide	Damaged Cork	Damaged Reel	Seat			
Special Instructions:							



TEMPLE FORH OUTFITTERS, CANADA ROD SERVICE FEES

PLEASE READ THIS INFORMATION PRIOR TO SENDING YOUR ROD IN FOR WARRANTY OR SERVICE.

Simply send the **entire rod** to our address in Calgary. Yes, you must send in your entire rod as we need to properly fit the new section(s) to your rod. Once it arrives, we will re-fit your rod and inspect the remainder for any additional damage or wear.

NOTE: IF YOU ARE SENDING YOUR ROD IN TO CLAIM A WARRANTY YOU MUST INCLUDE A COPY OF YOUR PROOF OF PURCHASE.

Print this form and be sure to include all of your return shipping/daytime phone & email contact information so we can call you for a credit card number. Fees are per rod section plus applicable taxes & freight if applicable. Failure to include the proper return shipping information, phone number or email may result in delays and in additional fees.

It is not advised to send personal rod tubes, rod/reel carriers or any other personal items with your rod, we are not liable for the safe return of those items. We suggest using a carrier that provides tracking information in case of a problem. Please send your entire rod (insured) in the original rod tube you purchased with the rod or in an appropriate & secure (crush resistant) tube to avoid any damage during shipping.

PLEASE NOTE: TFO CANADA does not offer warranty or broken rod service for TFO rod blanks or custom built rods, this service is only for factory built rods distributed by Temple Fork Outfitters Canada and purchased in CANADA. TFO rods distributed by TFO USA cannot be served by TFO Canada, for example TFO NXT Black Label rods. Please contact TFO USA for service at: tforods.com

THE FEES LISTED BELOW ONLY APPLY WHEN THE ENTIRE ROD IS SHIPPED TO TFO, OTHERWISE ADDITIONAL FEES FOR PACKAGING & FREIGHT MAY APPLY. FOR RODS NOT LISTED BELOW, CALL FOR PARTS AVAILABILITY AND PRICING PRIOR TO SENDING IN YOUR ROD.

Prices effective October 1st, 2023.

TFO ROD MODEL	TIP SECTION	2nd SECTION	3rd SECTION	BUTT SECTION	FREIGHT
AXIOM II-X	49.00	49.00	54.00	100.00	Freight Included
BIG FLY	49.00	49.00	54.00	100.00	Freight Included
BLUE RIBBON	49.00	49.00	54.00	100.00	Freight Included
BUG LAUNCHER 2 PIECE	59.00	_	_	89.00	Plus \$21.00 Freight
DR9 DOWNRIGGER ROD	90.00	_	_	130.00	Plus \$21.00 Freight
LK LEGACY	49.00	49.00	54.00	100.00	Freight Included
NXT 4 PIECE FLY ROD	49.00	49.00	54.00	100.00	Freight Included
PROFESSIONAL III FLY RODS	49.00	49.00	54.00	100.00	Freight Included
STEALTH	49.00	49.00	54.00	100.00	Freight Included
TRAVEL SPINNING RODS 3 PIECE	49.00	54.00	_	130.00	Freight Included
TFO DRIFT ROD	TIP, 2nd, & 12"	3rd & 27"	CORK & WEIGHTED FIGHTING BUTTS	BUTT SECTION	FREIGHT
DRIFT SECTIONS / PARTS	49.00 / EACH	54.00 / EACH	BUTT 30.00 / EACH, PLASTIC CAP 15.00	100.00 FIGHTING BUTTS NOT INCLUDED	Freight Included

CALL FOR PARTS AVAILABILITY FOR THE FOLLOWING MODELS BEFORE SENDING IN YOUR ENTIRE ROD.

CALL FOR PARTS AVAILABILITY FOR THE FULLOWING MODELS BEFORE SENDING IN YOUR ENTIRE ROD.									
TFO ROD MODEL	TIP SECTION	2nd SECTION	3rd SECTION	BUTT SECTION	FREIGHT				
1264S MOOCHING ROD	90.00	_	_	N/A	Plus \$21.00 Freight				
AXIOM & AXIOM II	49.00	49.00	54.00	100.00	Freight Included				
AXIOM II SWITCH	90.00	90.00	98.00	130.00	Freight Included				
BLUEWATER, BLUEWATER SG	49.00	49.00	54.00	100.00	Freight Included				
BVK	49.00	49.00	54.00	100.00	Freight Included				
BVK SPEY & PRO II TWO-HAND	90.00	90.00	98.00	130.00	Plus \$21.00 Freight				
DEER CREEK SWITCH	90.00	90.00	98.00	130.00	Freight Included				
DEER CREEK SPEY 4 PIECE	90.00	90.00	98.00	130.00	Plus \$21.00 Freight				
DEER CREEK SPEY 5 PIECE	80.00 (TIP)	80.00 (2nd & 3rd)	88.00 (4th)	120.00	Freight Included				
ESOX	49.00	49.00	54.00	N/A	Freight Included				
FINESSE, FINESSE TROUT & FINESSE GLASS	49.00	54.00	54.00	100.00	Freight Included				
IMPACT	49.00	49.00	54.00	100.00	Freight Included				
MAGNUM TRAVEL 4 PIECE SPIN & CAST ROD	90.00	90.00	90.00	130.00	Freight Included				
MANGROVE	49.00	49.00	54.00	N/A	Freight Included				
NXT 2 PIECE, SIGNATURE SERIES 2 PIECE & Ti 2 PIECE ROD	88.00	_	_	N/A	Plus \$21.00 Freight				
OFFICE ROD (2 PIECE & 3 PIECE)	49.00	49.00	_	N/A	Freight Included				
PROFESSIONAL & PROFESSIONAL II - 4 PIECE	49.00	49.00	54.00	100.00	Freight Included				
SIGNATURE SERIES I-IV ROD-4 PIECE	49.00	49.00	54.00	100.00	Freight Included				
Ti 4 PIECE, TiCr 4 PIECE & TiCr-X 4 PIECE	49.00	49.00	54.00	100.00	Freight Included				
TFO 2 PIECE SPINNING & CASTING RODS	90.00	_	_	130.00	Plus \$21.00 Freight				
TFO TENKARA RODS -we recommend sending in Tenkara rods	TIP / 2nd SECTION	3/4/5/6/7/8	BUTT SECTION	TIP / BUTT CAPS	FREIGHT				
TFO TENKARA RODS 8'6", 10'6", 11'6"	55.00	35.00 / EACH	100.00	20.00 / EACH	Freight Included				



Temple Fork Outfitters, Canada 6041—4th Street S.E., Calgary, Alberta T2H 2A5 Tel. 403-243-3308 Email: service@tforods.ca www.tforods.ca

