

Temple Fork Outfitters™ Downrigger (DR9) 1 Year Warranty Registration

Complete this warranty registration form to activate your warranty, slip it into an envelope and return it promptly to us after making a copy for your records.

YOU CAN REGISTER TFO RODS ONLINE AT
www.tforods.ca

TFO ROD MODEL: _____

Date Purchased _____

Retailer _____

Name _____

Address _____

City _____

Province _____ Postal Code _____

Area Code and Phone # _____

Email Address: _____

Sign-up for the monthly TFO Gear Giveaway Contest and keep up to date with the E-Newsletter about new products, events and exclusive on-line deals.

Sign-up at: tforods.ca

Detach and return this warranty slip to
SPRINGBROOK MANUFACTURING
6041-4th Street S.E.
Calgary, Alberta, CANADA T2H 2A5

Springbrook Mfg. is the distribution & warranty center for
Temple Fork Outfitters,™ Canada.

V22-1 Revised 10/2021.

TEMPLE FORK OUTFITTERS™ DOWNRIGGER (DR9) 1 YEAR WARRANTY, CANADA



Temple Fork Outfitters Downrigger (TFO DR9) Rod 1 Year Warranty is for the original registered owner. If your rod fails due to defects in materials or workmanship Temple Fork Outfitters Canada will repair or replace your rod or rod section (tip or butt section) at no cost.

To activate your warranty, simply go to our website (www.tforods.ca) and fill out the warranty registration form online or fill out the attached form and drop it in the mail to us. Product registration must be completed by the purchaser to activate the warranty. Keep this warranty with your original receipt as you will be required to show proof of purchase from an authorized Canadian Temple Fork Outfitters dealer when claiming a warranty.

If you ever have a problem with your rod send it to us in Calgary. *To return a rod for warranty repair or replacement, send the entire rod (insured, we are not responsible for lost shipments) with proof of purchase along with the applicable fee, plus freight and tax to:

Temple Fork Outfitters 6041—4th Street S.E., Calgary, Alberta T2H 2A5

*See the TFO ROD SERVICE FORM for the most up-to-date Service and Freight fees schedule, available online at www.tforods.ca

Please make sure that your broken rod is properly packaged and please include a current daytime phone number & return address; a physical address is better than a P.O. Box. Once we receive your rod, we will inspect the damages. Temple Fork Outfitters Canada will determine, at it's sole discretion, if the rod or rod section failed due to defects in materials or workmanship, if this is the case we will then return your warranty fee along with your repaired or replacement rod or rod section. The whole process should not take more than a week from the time we receive your broken rod. If upon examination, we determine that a broken rod or rod section is not due to a defect in materials or workmanship, Temple Fork Outfitters Canada will process your warranty fee and repair, replace or substitute with the closest comparable model if an exact replacement is no longer available.

Temple Fork Outfitters Canada under the following exceptions has no liability to provide warranty services for the repair or maintenance without charge: deficiency resulting from shipping; damages caused by neglect, misuse or accidental events; human force or assembly; improper maintenance or modifications; normal wear and tear caused by use over time; loss or theft, and is limited to only the rod and its components. Loss: Replacement of lost rod sections will require additional charges for shipping & handling.

Please note: Your dealer is *not* authorized to offer *over-the-counter no charge replacements* under this warranty so you'll have to send the rod to us if you feel the rod failed due to defects in materials and workmanship and want to claim a warranty. Your dealer, at their discretion, may however replace the broken piece or rod, but you will be charged all the applicable fees as shown below. (Fees are subject to change and dealers may call for revised warranty fee pricing.)

What Happens When We Receive Your Rod

If you have followed the instructions above and used the TFO Rod Service Form we will have your rod on the way back to you within 24 hours of receiving the damaged rod.

*TFO DOWNRIGGER (DR9) ROD WARRANTY FEE SCHEDULE, CANADA

TFO DR9 FEE FOR 2 PIECE RODS \$80.00 Tip Section / \$120.00 Per Handle Section		See the TFO ROD SERVICE FORM for complete details, fees & freight charges. *Fees subject to change without notice, check website for updates.	
ESTIMATE OF FREIGHT CHARGE FOR YOUR PROVINCE, ACTUAL FEE WILL BE APPLIED PLUS APPLICABLE TAX.			
AB	\$38.00	NT	CALL FOR QUOTE
BC	\$38.00	NU	CALL FOR QUOTE
MN	\$40.00	ON	\$38.00
NB (HST)	\$43.00	PE	\$43.00
NL (HST)	\$43.00	QC	\$40.00
NS (HST)	\$43.00	SK	\$40.00
PLUS APPLICABLE GST or HST TAX FOR YOUR PROVINCE		YT	CALL FOR QUOTE

Fees in Canadian Funds. We accept Visa & MasterCard, Cheques & Money Orders, make payable to Springbrook Manufacturing.

NOTE: Your warranty will be delayed if the warranty fee, freight and taxes are not all included.

Please see our website or call 403-243-3308 for your total if paying by Cheque or Money Order and for any fee schedule changes.



TEMPLE FORK OUTFITTERS

***Downrigger
(DR9)
1 Year
Warranty***



**For more information about Care & Maintenance of your
Temple Fork Outfitters rod visit our website.**

www.tforods.ca



Temple Fork Outfitters, Canada
distributed by Springbrook Mfg.
6041 - 4th Street S.E., Calgary, Alberta, Canada T2H 2A5