

Temple Fork Outfitters™ Lifetime Conventional Rod Warranty Registration

Complete this warranty registration form to activate your warranty, slip it into an envelope and return it promptly to us after making a copy for your records.

YOU CAN REGISTER TFO RODS ONLINE AT

www.tforods.ca

TFO ROD MODEL: _____

Date Purchased _____

Retailer _____

Name _____

Address _____

City _____

Province _____ Postal Code _____

Area Code and Phone # _____

Email Address: _____

Sign-up for the monthly TFO Gear Giveaway Contest and keep up to date with the E-Newsletter about new products, events and exclusive on-line deals.

Sign-up at: tforods.ca

Detach and return this warranty slip to
SPRINGBROOK MANUFACTURING
6041-4th Street S.E.
Calgary, Alberta, CANADA T2H 2A5

Springbrook Mfg. is the distribution & warranty center for
Temple Fork Outfitters,™ Canada.

V22-1 Revised 10/2021.

TEMPLE FORK OUTFITTERS™ CANADA LIFETIME CONVENTIONAL ROD WARRANTY



Our Guarantee Against Defects In Materials Or Workmanship*

We guarantee our conventional rods against defects in materials or workmanship for the life of the rod. Conventional rod breakage due to manufacturing deficiencies rarely occurs, as a result, we handle requests under this warranty on a case-by-case basis. Therefore, if you believe your rod qualifies for service under this warranty, please contact us before sending in your rod.

We will provide you with further instructions to ensure that your request is handled appropriately and efficiently. We want you to be satisfied with your purchase and will work to have you fishing again as quickly as possible. This warranty does not cover: Shipping damage; breakage caused by neglect, misuse, or accident; unnecessary human force or incorrect assembly; improper maintenance or modifications; normal wear and tear caused by long term use; loss or theft. (*This warranty is limited to 60 days for commercial use.) Our Lifetime Conventional Rod Warranty, which applies to the original registered owner guarantees against defects in materials or workmanship for the life of the rod. If we no longer have the appropriate parts to service your conventional rod, we will contact you with alternative options. To receive warranty service, your conventional rod must be registered with Temple Fork Outfitters Canada. Submit the enclosed registration form or register on line at www.tforods.ca. Temple Fork Outfitters Canada reserves the right, at their sole discretion, to accept warranty requests for unregistered or second owner conventional rods.

Warranty Eligibility: The following warranty is for TFO Spinning & Casting rods sold in Canada. To confirm eligibility for discontinued rod models, please contact our Customer Service Team at: 1-800-667-6895. In every possible instance send your rod directly to us, not through the dealer from whom you purchased it. **NOTE:** We only warranty or service conventional rods that were purchased in Canada. If you purchased your rod outside of Canada, please refer to the Temple Fork Outfitters USA website for more information (www.tforods.com). Warranty claims originating from outside Canada on a TFO rod purchased in Canada will be subject to an additional return shipping fee to return it to where it was sent from. TFO Canada is not responsible in the event that your rod is lost or damaged during transport, be sure to insure your rod when shipping it to us.

Broken Rod Service: Regardless of cause, if you break your conventional rod we will replace the damaged section(s) for a service fee of \$25.00 per section plus shipping and Provincial / Federal taxes. If we no longer have the appropriate parts to service your rod, we will contact you with alternative options.

Service Eligibility is for: TFO Spinning & Casting rods sold in Canada. To confirm eligibility on discontinued rod models, please contact us.

***For warranty or broken rod service please send your conventional rod postage-paid and insured to:**

Temple Fork Outfitters 6041—4th Street S.E., Calgary, Alberta T2H 2A5

***See the TFO ROD SERVICE FORM for the most up-to-date Service and Freight fees schedule, available online at www.tforods.ca**

Please include with your shipment: The **entire rod**, a description of the problem, your return mailing address, daytime phone number and email address. We recommend using a carrier that provides tracking information in case of a problem. *It is not advised to send personal rod tubes, rod/reel carriers or any other personal items with your rod, we are not liable for the safe return of those items. Please send your entire rod (insured) in a rigid & secure tube (we recommend PVC tubing) to avoid any damage during shipping.

Payment Options

Cheque or money order made payable to Temple Fork Outfitters. We accept credit cards: VISA, MasterCard & American Express. If you prefer to pay by credit card, we will phone you for your credit card number when we process your service request.

What Happens When We Receive Your Rod

If you have followed the instructions above and used the TFO Rod Service Form we will have your rod on the way back to you within 24 hours of receiving the damaged rod.

TFO CANADA CONVENTIONAL ROD WARRANTY FEE SCHEDULE

WARRANTY FEE FOR 3 PIECE RODS		See the TFO ROD SERVICE FORM for complete details, fees & freight charges. Fees subject to change without notice, check website for updates.	
\$70.00 Tip Section / \$80.00 2nd Section / \$120.00 Per Handle Section			
ESTIMATE OF FREIGHT CHARGE FOR YOUR PROVINCE, ACTUAL FEE WILL BE APPLIED PLUS APPLICABLE TAX.			
AB	\$38.00	NT	CALL FOR QUOTE
BC	\$38.00	NU	CALL FOR QUOTE
MN	\$40.00	ON	\$38.00
NB (HST)	\$43.00	PE	\$43.00
NL (HST)	\$43.00	QC	\$40.00
NS (HST)	\$43.00	SK	\$40.00
PLUS APPLICABLE GST or HST TAX FOR YOUR PROVINCE		YT	CALL FOR QUOTE

Fees in Canadian Funds. We accept Visa & MasterCard, Cheques & Money Orders, make payable to Temple Fork Outfitters.

NOTE: Your warranty will be delayed if the warranty fee, freight and taxes are not all included.

Please see our website or call 403-243-3308 for your total if paying by Cheque or Money Order and for any fee schedule changes.

CORRECT ROD ASSEMBLY

1. Align the tip and the butt sections so that the guides are offset by 90 degrees and insert the tip of the butt section into the bottom of the tip section.
2. Firmly twist the tip and butt until the sections are tight and the guides are aligned.
3. Check the tightness of the sections by attempting to pull them straight apart without twisting. If the two sections hold then they are tight enough.

Sometimes rods are broken when dismantling. In all cases, keep sections aligned when pulling apart. Sections should come apart with minimum force, just twist and pull apart. Use a piece of rubber to more securely grip each section if required. In stubborn cases use two people. Each holds one section in one hand and the other section in the other hand. Both people twist and pull at the same time.

CORRECT ROD DISASSEMBLY

1. To disassemble, twist sections apart.



CAUTION

Never use the guides as leverage to assemble or disassemble your rod.



Conventional Rod Lifetime Warranty



For more information about Care & Maintenance of your
Temple Fork Outfitters™ rod visit our website.

www.tforods.ca



Temple Fork Outfitters, Canada
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