



SHIPPING POLICY

InXave.com's Shipping Policy

Domestic Shipping Policy

Shipment processing time

All orders are processed within *1-4 days*

No Shipments during Weekends and Holidays, only during business days. Each order is handled by first come first serve. Website orders are streamlined and will be processed faster. During high volume order rate days, processing may take additional day. If there are any delays with your order one of our care center representatives will call or email to update with the new status.

Shipping delivery estimates

We are shipping with major carriers such as UPS, FedEx, etc.

Shipment method	Estimated delivery time	Shipment cost
<i>Ground</i>	<i>5-7 business days</i>	<i>Calculated</i>
<i>2nd Day Air</i>	<i>2-3 business days</i>	<i>Calculated</i>
<i>Standard Overnight *</i>	<i>1-2 business days</i>	<i>Calculated outside InXave.com</i>

** Please contact our care center for a shipping quote.*

Shipment to P.O. boxes or APO/FPO addresses

We do not ship to P.O. boxes or APO/FPO addresses.

Shipment confirmation and order tracking

Once our shipping department processed your order a tracking number will be entered and a confirmation email with it will be sent from within our system. Please check your inbox and spam folder. If you haven't received one please contact our care center for additional information.



Customs, duties, and taxes

InXave.com nor his affiliates are not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

Damages

InXave.com nor his affiliates are not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipping carrier or our care center directly to file a claim. Please save all packaging material and damaged goods before filing a claim. Take pictures of all damages to submit it if needed.

International Shipping Policy

All international shipments are the responsibility of the buyer. If you need our assistance with claims please contact our care center for additional information.

Returns Policy

*In addition to our regular return policy, every refusal to accept shipments of orders which are already on their way will be treated as **unjustified/unauthorized return** with all the terms involved in cases like this. Goods need to arrive back in good shape. Damaged goods will be charged full price. If shipment clears our inspection a 25% restocking fee from the original price tag (without discounts) will be implemented. Shipping fees to and back from your refusal location will not be refunded.*

*In general, each return must be authorized by our care center representative and assigned RMA#. Failing to do so will result in **unjustified/unauthorized return** (See above).*

For more information, please see our [Return Policy](#) or email our care center customerservice@inxave.com for additional information.

COVID-19 Addendum

During these challenging times there are no certainties of guaranteed delivery dates and this is from the shipping carriers which we have no control over.

Our production and shipping departments are implementing Social Distancing and maximum 10 people at the same time in any of our production floor, which could lead to additional unpredicted delays.

For any concerns or question please contact us below

[Talk to our care center specialist](#)