

TERMS AND CONDITIONS

Last update : 16/03/2018

This website is operated by **Nfizz Wines**.

Throughout the site, the terms “we”, “us” and “our” refer to **Nfizz wines**. We offer this website, including all information, tools and services available from this site to you, the user, conditioned upon your acceptance of all terms, conditions, policies and notices stated hereafter.

By visiting **Nfizz.co.uk** website and/ or purchasing something from us, you, the "user", engage in our “Service” and agree to be bound by the following terms and conditions (“Terms of Service”, “Terms of Use”, “Terms and Conditions”, "Terms"), including those additional terms and conditions and policies referenced herein and/or available by hyperlink. If you do not agree to all of them, then you may not access the website and use any of his services. These Terms and conditions apply to all users of the site, including without limitation users who are browsers, vendors, customers, business, merchants and/ or contributors of content.

You can review the last version of the Terms of Service at any time at this page.

We reserve the right to update, change or replace any part of these Terms and Condition by posting updates and/or changes to our website. We suggest that you check this page periodically.

Our store is hosted on Shopify Inc. .They provide us with the online e-commerce platform that allows us to sell our products and services to you.

SECTION 1. ALCOHOL – AGE RESTRICTION

Even if our wines are delicious and we know that you enjoy them a lot, we would suggest drinking with moderation. Please have a look at this page [drinkaware](#)

As the main service provided by **Nfizz.co.uk** website is to sale alcohol, the user attest that he/she is at least 18 years old.

In that purpose, you are requested to confirm your age **over 18** when landing on our website (a pop-up message appears at the first time and every month from that date on future use) and to enter a valid date of birth when registering the first time to order our products.

If you are buying a case of wine as a gift - the recipient must also be over 18 years old.

It is not possible to place any order as a guest on **nfizz.co.uk** website.

Once registered, the user is liable of the use of his login details and must ensure that they won't be misused by any minor person. It is your responsibility to protect your password from being disclosed to any third party

Deliveries of alcohol will be made to the designated address on the order.

Any order containing alcohol should be delivered to the person who placed the order and whose name appears on the credit/debit card used for the payment, or exceptionally to someone (over 18) of the family on his behalf”.

[Challenge 25](#) : On delivery, if the recipient is lucky enough to look under 25, our couriers will ask to prove that he is over 18. They will request some form of ID. If the person receiving the wine is unable to produce appropriate ID, unfortunately our couriers will be unable to leave the wine.

As well, delivery will be refused if the driver considers the person receiving the delivery to be under the influence of alcohol or drugs.

SECTION 2. ONLINE STORE TERMS

By agreeing to the present Terms and Conditions, you acknowledge that you are at least the age of majority that is 18 years old.

You may not use our products for any illegal or unauthorised purpose nor may you, in the use of the Service, violate any laws in your jurisdiction (including but not limited to copyright laws).

A breach or violation of any of the Terms will result in an immediate termination of our Services to you.

SECTION 3. PRODUCTS & SERVICES

We try to give you the relevant details and photos to help you choose the right product to meet your expectations. In the unlikely case, you would change your mind please inform us using the dedicated [form](#) and refer to the “[Cancellation & Refund](#)” page to know our related policy details.

All prices are quoted in pounds sterling, and may be per bottle or per case, as marked. The prices include Value Added Tax, unless otherwise specified. Any delivery charges are additional.

We reserve the right to limit the quantities of any products or services that we offer, and discontinue any product at any time. All descriptions of products or product pricing are subject to change at any time without necessary notice.

Unfortunately from time to time wines may arrive out of condition, usually due to defective closures or any number of possible naturally occurring faults. If you find a bottle where you believe this is the case please [contact us](#) immediately and we will call you back shortly.

SECTION 4. ACCURACY, COMPLETENESS AND TIMELINESS OF INFORMATION

We feel very responsible to give you information as accurate as possible but can't be held liable if information made available on this site contains errors, is not accurate enough, complete or up to date. The material on this site is provided for general information only.

Feel free to send us any comment or feedback you would consider relevant to be taken into account by **Nfizz wines**. Please email us at send an email at contact@nfizzwines.co.uk or fill in the [contact us](#) form

SECTION 5. TRADE SPECIFIC "TERMS & CONDITIONS"

Please follow the [link to the relevant page](#)

SECTION 6. DELIVERY & RETURN POLICY

Please follow the [link to the relevant page](#)

SECTION 7. CANCELLATION & REFUND POLICY - CLAIMS

Please follow the [link to the relevant page](#)

The link to the [Claim & Cancellation](#) form for any issue to notify

SECTION 8. PRIVACY POLICY

When you purchase something from our store, as part of the signing in, buying and selling processes, we collect the personal information you give us such as your name, date of birth, address and email address, debit/credit card details.

We will only use your information in accordance with the Data Protection Act 1998 and Directive on Privacy and Electronic Communications 2003. You can find more information about this at:

<https://ico.org.uk/for-organisations/guide-to-pecr/>

Please follow the link to access to the ["Privacy Policy"](#) page for comprehensive information

SECTION 8. CONTACT INFORMATION

Use the [Contact us](#) or [Claim & Cancellation](#) form, or email us :

Claim & Cancellation	claim@nfizzwines.co.uk
Any other query	contact@nfizzwines.co.uk

Nfizz Wines is the Commercial trade name of Mynaturalcompany Limited,

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Company registration number	10873481
VAT number	GB 276025896
AWRS registration number	XWAW00000110011