

# Hi!

## Let's get started.



**Model: S9920**

# Important Safety Instructions

1. Read these Instructions.
2. Keep these Instructions.
3. Heed all Warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding - type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. When the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.



12. Use only with a cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.

13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

**Special note:** When placing your unit on a lacquered or natural finish, protect your furniture with a cloth or other protective material.

## FCC Warnings

**WARNING:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Additional Warnings

The apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on apparatus.  
*L'appareil ne doit pas être exposé aux écoulements ou aux éclaboussures et aucun objet ne contenant de liquide, tel qu'un vase, ne doit être placé sur l'objet.*

Battery shall not be exposed to excessive heat such as sunshine, fire or the light.  
*Les piles ne doivent pas être exposées à de forte chaleur, tel qu'à la lumière du soleil, au feu ou autres choses de semblable.*

Caution marking is located at the rear or bottom of the apparatus.  
*Attention marquage est situé sur le panneau arrière ou inférieur de l'unité.*

The marking information is located at the rear or bottom of apparatus.  
*Le marquage est situé sur le panneau arrière ou inférieur de l'unité.*

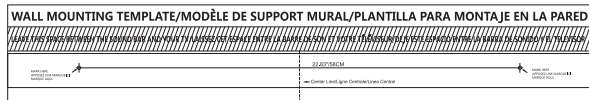


This symbol indicates that this product incorporates double insulation between hazardous mains voltage and user accessible parts.

# 01 Checking the Components



Soundbar



Wall mounting template



Remote control



User's guide



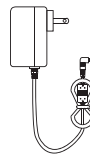
Digital Optical cable



Stereo RCA to  
3.5mm audio cable



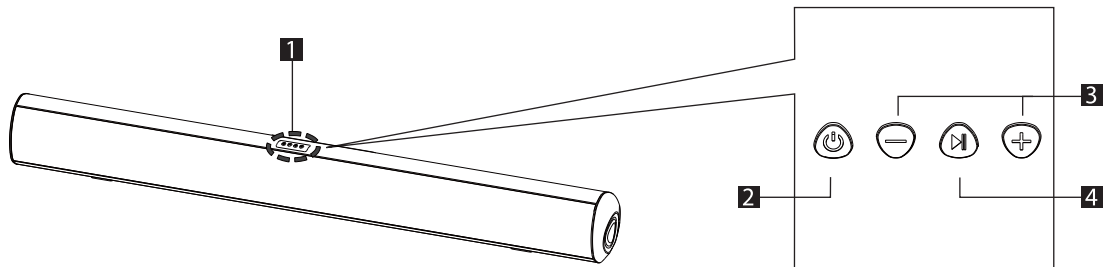
Mount screws



Power adapter

## 02 Product Overview

Front Panel / Top Panel of the Soundbar



**1**

LED indicator, display different color and current mode.

Power ON/OFF ---- Red Light    BT ---- Blue Light    USB ---- Yellow Light  
RCA in ---- Purple Light    AUX in --- Green Light    Optical ---- White Light    Coaxial ---- Cyan Light

**2**

POWER ON/OFF and SOURCE button. Short press to turn on or change the input mode;  
Long press to turn off soundbar.

**3**

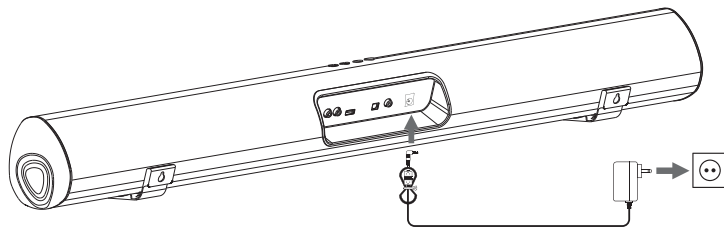
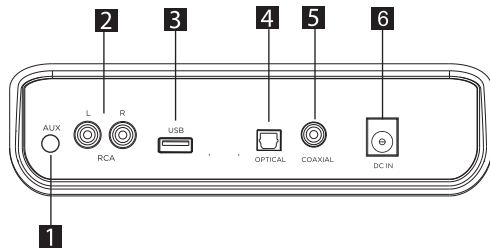
Long press to adjusts the volume ,When adjusting,the LED indicator flashes until the volume to the MAX or MIN.  
Short Press to Prev. song or Next song under BT and USB mode.

**4**

Pause/play under BT and USB mode; mute/unmute under the RCA, optical, coaxia and AUX mode.

- When you plug in the adaptor, the buttons will begin working in 2 to 4 seconds.
- If you want to enjoy sound only from the Soundbar, you must turn off the TV's speakers in Audio Setup menu of your TV. Refer to the user manual supplied with your TV

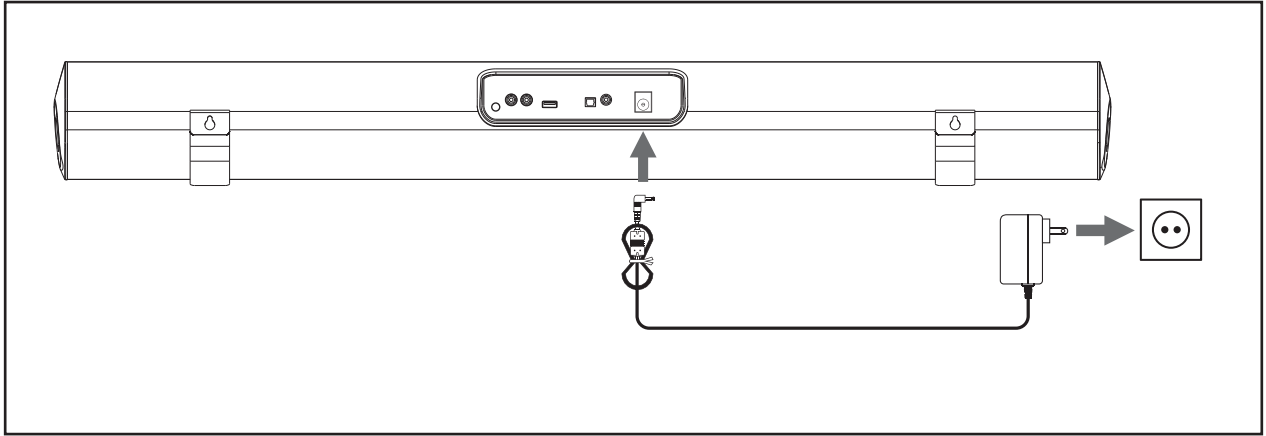
## Bottom Panel of the Soundbar



<b>1</b>	3.5mm AUX audio jack
<b>2</b>	RCA (L/R), connect to the Analog output of an external device.
<b>3</b>	USB, connect a USB drive here to play music files on the USB drive through the Soundbar.
<b>4</b>	Digital Audio In (optical), connect to the digital (optical) output of an external device.
<b>5</b>	Coaxial Audio In (coaxial), connect to the digital (coaxial) output of an external device.
<b>6</b>	DC IN (Power Supply), connect the supplied AC/DC power adapter.

- When disconnecting the power cable of the DC/AC power adapter from a wall outlet, pull the plug. Do not pull the cable.
- Do not connect this unit or other components to an AC outlet until all connections between components are complete.

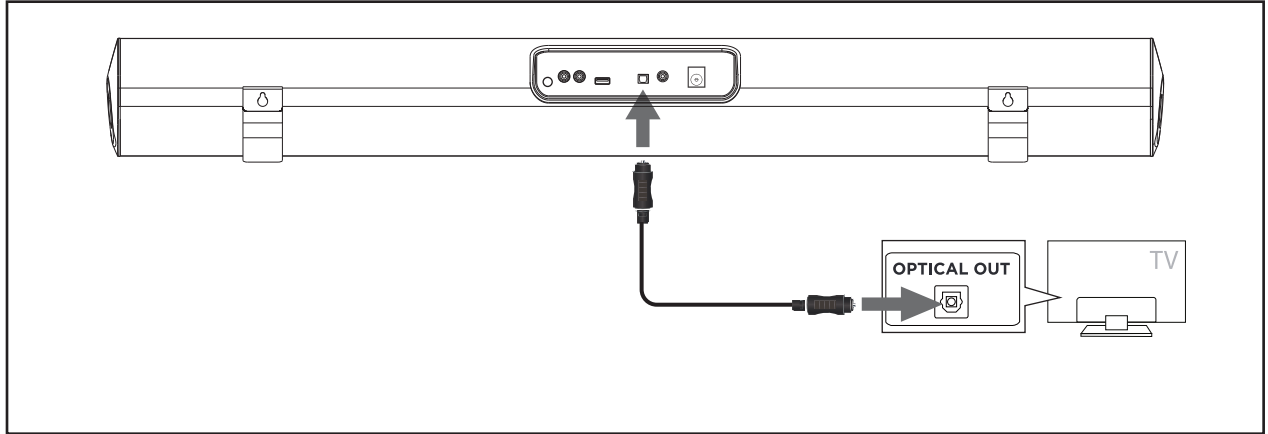
### 03 Connecting Electrical Power



1. Using the power adaptor to connect the unit to electrical outlet in the figure
  2. Press the power button to power on the Soundbar (LED indicator is on)
- Make sure to rest the AC/DC adapter flat on a table or the floor. If you place the AC/DC adapter so that it is hanging with the AC cord input facing upwards, water or other foreign substances could enter the adapter and cause the adapter to malfunction.

## 04 Connecting with a TV (Choose only 1 method)

### Method 1. Connecting using Optical cable

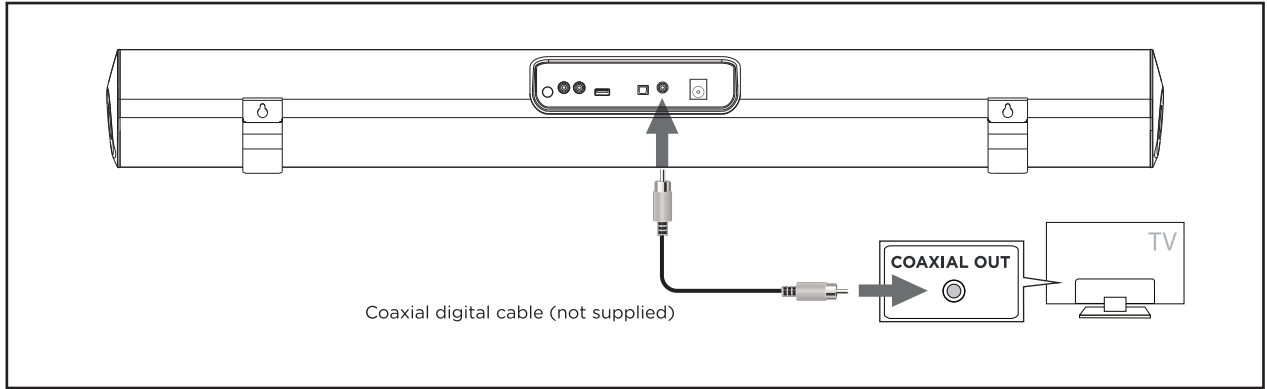


1. Connect the DIGITAL AUDIO IN(OPTICAL) jack on the Soundbar to the OPTICAL OUT jack of the TV with a digital optical cable`

2. Press the " MODE " button on the remote till the LED indicator will be White.

- You must use Soundbar's remote to power on or control the volume under this connection.
- If no sound or cracking noise, set your TV's audio output to "PCM".
- Take the caps off on the OPTICAL jack
- Please disable the TV internal speaker through TV audio setting,select the external speaker.

## Method 2. Connecting using Coaxial cable



1. With the Soundbar and TV turned off, connect the Coaxial cable as shown.
  2. Turn on the TV and soundbar, press the " MODE " button on the remote, the soundbar indicator will show cyan light.
- You must use Soundbar's remote to power on or control the volume under this connection.
  - If no sound or cracking noise, set your TV's audio output to "PCM". (Refer to TV's manual)
  - Please disable the TV internal speaker through TV audio setting, select the external speaker.



Additional information: How to setting my TV to PCM

Step 1: Press “Menu” on the remote control. If you do not have a remote control, press “Menu” on the television.

Step 2: Press the arrow keys on the remote to scroll to “Audio Settings.” If you do not have a remote control, press the “Volume Up” and “Volume Down” buttons to scroll.

Step 3: Press “OK” on the remote control. Press “Enter” on the television if you do not have a remote. If the television does not have an “Enter” button, the “Menu” button is often used.

Step 4: Scroll to “Advanced Audio” and press “OK.” Some televisions may not have an “Advanced Audio” menu and may list various audio settings instead.

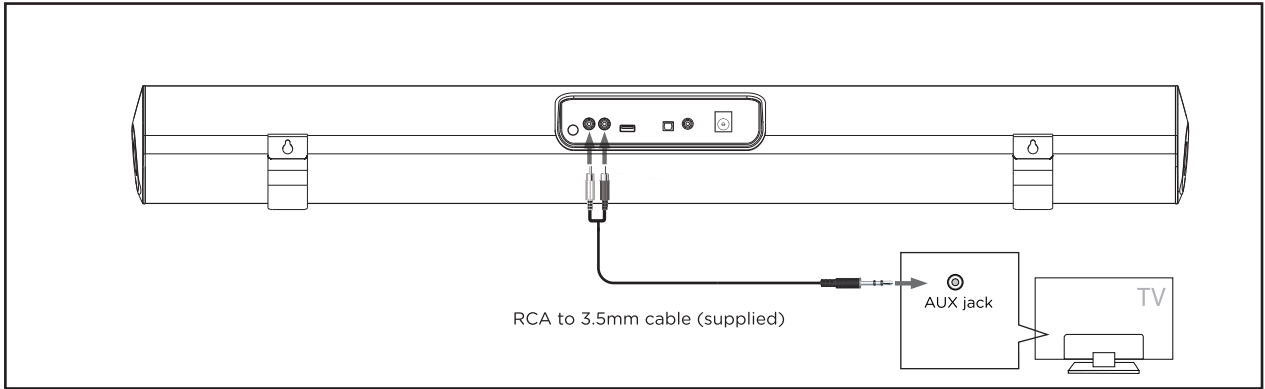
Step 5: Scroll to “Audio Output Mode” or “Digital Audio Output Mode” and press “OK.”

Step 6: Scroll until “PCM” is displayed as the current audio output.

Step 7: Press “OK” to save the settings.

- Depending on the model of television, steps maybe different, please refer to TV’s manual.

### Method 3. Connecting via RCA



1. Use the RCA to 3.5mm Stereo Audio Cable to connect the TV's AUX output jack to the RCA(L/R) Sockets of the unit.

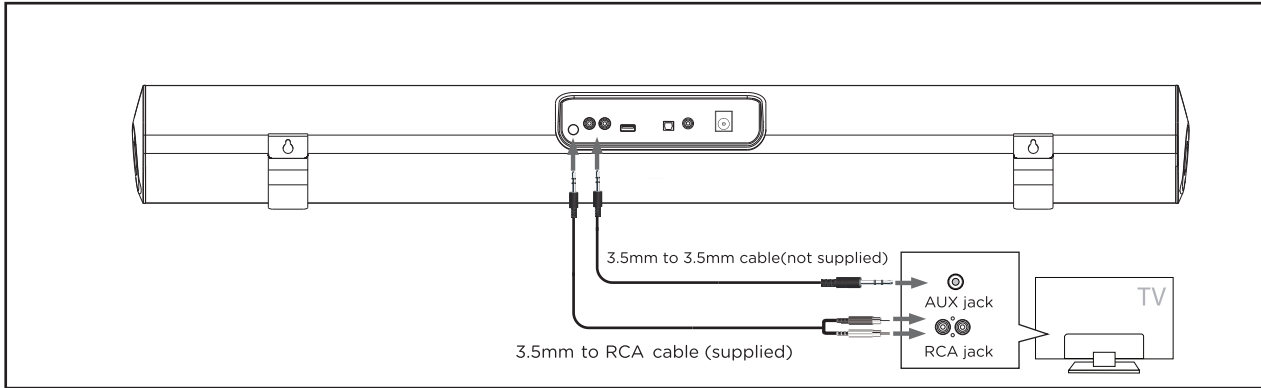
2. Then press the "**MODE**" button on the remote control or press the "**SOURCE**" button on the unit to choose the RCA mode, the indicator light should be PURPLE light.

•If no sound or echo, set your TV's audio output to external speaker. Press the home or menu button on the TV remote, go to TV setting --- sound --- TV speaker --- select the external speaker (disable the TV speaker), more detail, please refer to TV manual.

•Choose only one connection from above, it depends on your TV's audio output jack.

•In this model, the TV's remote control can adjust the volume. (For some TVs, please press home or menu on the remote go to TV setting --- Sound --- Analog output --- select "Variable")

## Method 4. Connecting via AUX



1. Use the 3.5mm to RCA audio cable (supplied) to connect the TV's stereo RCA(L/R) Audio output socket to the AUX jack of the unit.

Or use the 3.5mm to 3.5mm audio cable to connect the TV's AUX output jack to the AUX jack of the unit.

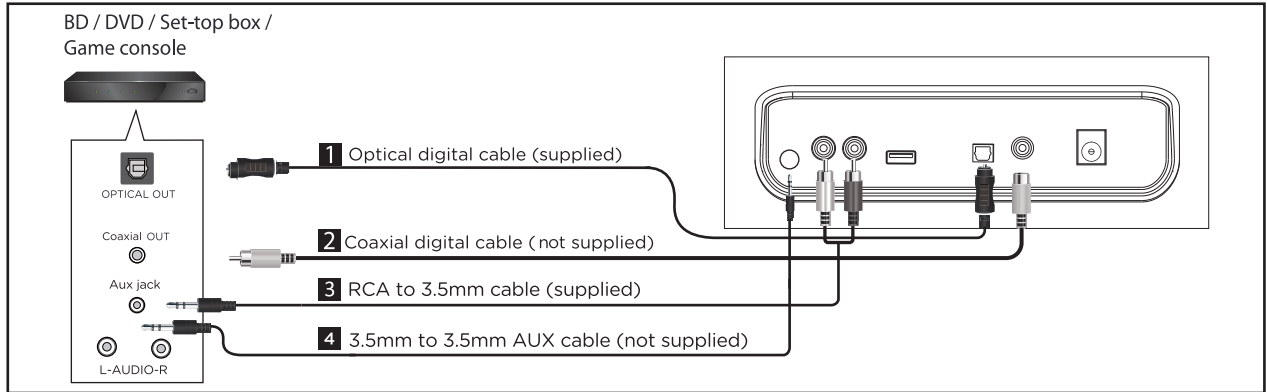
2. Then press the “**MODE**” button on the remote control or press the “**SOURCE**” button on the unit to choose the AUX mode, the indicator light should be GREEN light.

- If no sound or echo, set your TV's audio output to external speaker. Press the home or menu button on the TV remote, go to TV setting --- sound --- TV speaker --- select the external speaker (disable the TV speaker), more detail, please refer to TV manual.

- Choose only one connection from above, it depends on your TV's audio output jack.

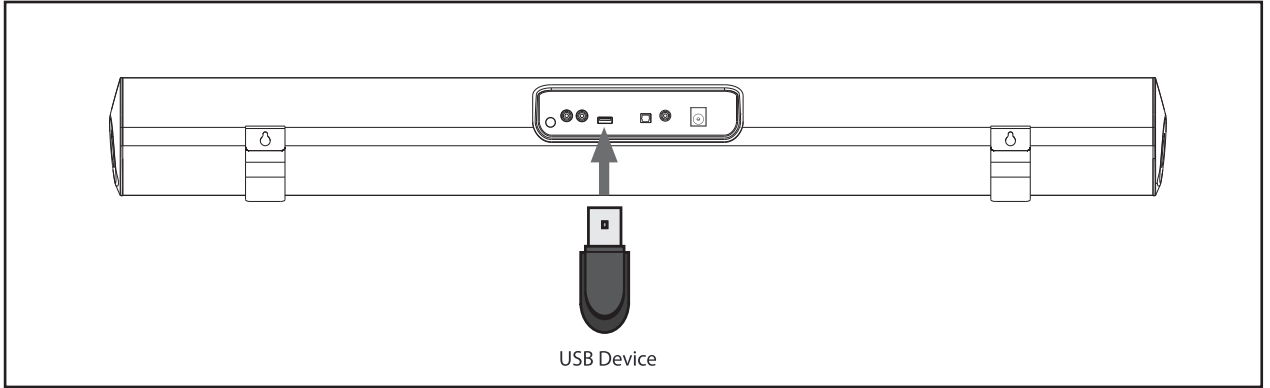
- In this model, the TV's remote control can adjust the volume. (For some TVs, please press home or menu on the remote go to TV setting --- Sound --- Analog output --- select “Variable”)

# 05 Connecting an External Device



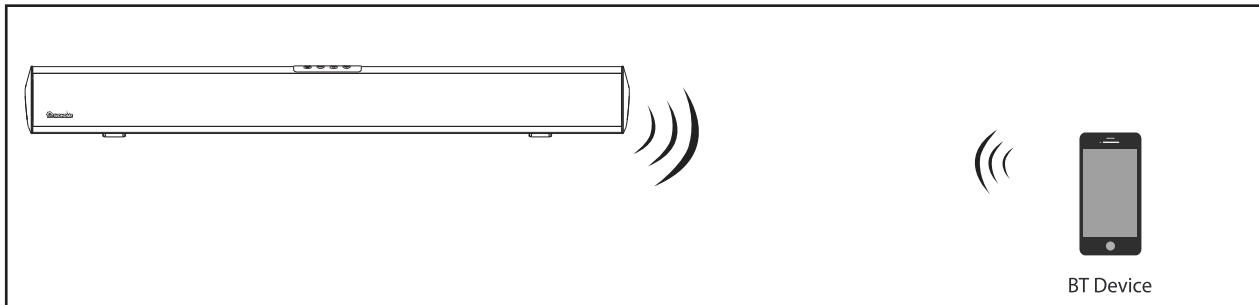
- 1** Optical Cable
  1. Connect DIGITAL AUDIO (OPTICAL) on the Soundbar to the OPTICAL OUT jack of the Source Device using a digital optical cable.
  2. Select "WHITE" led indicator by pressing the "OPT" button on the remote.
  3. please change your device audio output to PCM and disable the device internal speaker.
- 2** Coaxial Cable
  1. Connect DIGITAL AUDIO (Coaxial) on the Soundbar to the Coaxial OUT jack of the Source Device using a digital Coaxial cable.
  2. Select "CYAN" led indicator by pressing the "COA" button on the remote.
  3. please change your device audio output to PCM and disable the device internal speaker.
- 3** RCA to 3.5mm Cable
  1. Using the RCA to 3.5mm cable to connect External Device and Soundbar.
  2. Select "PURPLE" led indicator accordingly by pressing the "MODE" button on the remote.
- 4** 3.5mm to 3.5mm AUX Cable
  1. Using the 3.5mm to 3.5mm cable to connect External Device and Soundbar.
  2. Select "GREEN" led indicator accordingly by pressing the "MODE" button on the remote.

## 06 Connecting a USB



1. Connect your USB device to the USB jack on the Soundbar.
2. Press the USB button on the remote, and the LED indicator will be YELLOW.
3. Play music files from the USB device through the Soundbar.

## 07 Connecting a BT Device

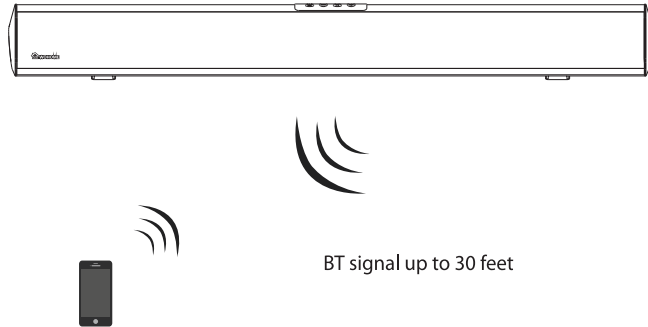


### The initial connection

1. Press the “MODE” button on the remote, the LED indicator blinks blue.
  2. Turn on BT on the BT device. ( see the device’s manual for more information)
  3. Select “WOHOME S9920 ” from the list connect it. When your BT device is connected, the LED indicator keeping blue light.
  4. Play music files from the device, connected via BT, throught the Soundbar.
- You cannot connect more than one BT device at a time.

## Additional BT information

1. If you hear any break-up while streaming music from your device, move closer to your Soundbar.
2. BT signal has a range of up to 30 feet if there are no solid obstructions between your Soundbar and source device.
3. Other wireless devices may interfere with BT range, including wireless video monitors, cordless phones, wireless cameras, etc., moving or turning off these devices may improve BT range.



- Reduce the volume on your device or Soundbar, high volume can damage your hearing.

# 08 Soundbar Wall Installation Diagram

## Tools & fixings required

1/. Drill fitted with masonry drill bit

2/. Screwdriver

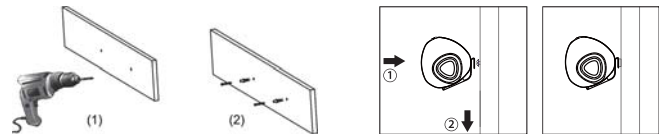
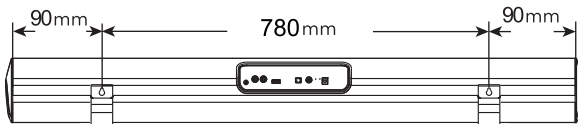
3/. Pencil

4/. Ruler

5/. Spirit level

- Place the soundbar in the desired position and using a spirit level check that the soundbar is level.
- Make a light pencil mark on the wall at the top edge of both fixing brackets. The mark should be positioned directly above each bracket. Note the mounting points on the soundbar (one is 90mm from the end while the other is 90mm from the other end), so you should use the soundbar as a template to get the right mounting positions.
- Place the soundbar away from the work area and then mark two fixing points 7mm below the light pencil marks for the screws. These marks should be 780mm apart and level. Before drilling, use a spirit level to check that the fixing points marked are level.
- If fixing to a solid masonry wall, use a masonry drill bit, drill holes to a depth of approximately 30mm and insert the wall plugs. Insert the screws into the wall plugs and drive home the screws until the heads stand proud of the wall by about 1mm.
- If fixing to hollow plaster board walls, use a drill bit suitable for wood and replace the wall plugs with wall anchors appropriate for the application. Locate the fixing points into wall studs and cross braces where possible. Locate the soundbar onto the screw heads and check that the screws are fully engaged into the keyhole mount before releasing your hold.

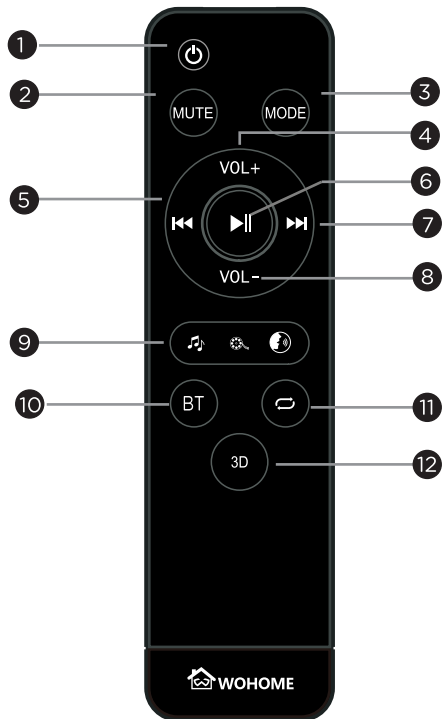
Distance between the holes of two metal brackets





## 09 Know Your Remote

Power the remote by inserting 2 pcs of AAA batteries



1	Power on/Off
2	Mute
3	Choose the mode of the BT/USB/RCA/OPT/COAX/AUX
4	Increasing the total volume
5	Prev. Song
6	Play/Pause
7	Next song
8	Reducing the total volume
9	EQ Mode of Music, Movie, News
10	BT Mode/Long press to disconnect BT
11	LOOP Playback(USB Mode only)
12	3D Surround Sound

# Troubleshooting

No Sound	<ol style="list-style-type: none"><li>1. Please check if the soundbar is consistent with the input mode of Sound Source by following the manual.</li><li>2. Press the Volume+ button on the remote or soundbar to volume up.</li><li>3. Please check the output devices if the output of sound source is working.</li></ol>	Please make sure all the soundbar ports are input ports and all the connected devices are audio output.
No sound when TV is connected with optical.	<ol style="list-style-type: none"><li>1. Set up the optical output.</li><li>2. Set up the audio output format--PCM.</li><li>3. Adjust to optical mode, and the Led indicates white lightning.</li><li>4. Please check if the optical is connected with TV effectively.</li><li>5. Volume up the soundbar.</li></ol>	Please take out the transparent antistat caps on two sides of optical. One side of optical indicates the white lightning when TV is connected well, and then plug the other side of optical into the optical port of soundbar.
Devices cant connect with BT	<ol style="list-style-type: none"><li>1. Adjust to BT mode, and the Led indicates blue lightning.</li><li>2. Reboot the cellphone or bluetooth devices, search again.</li><li>3. Please make sure the soundbar is disconnected with other BT devices, shut off and try again.</li><li>4. Please chesk if there is strong interfering signal around, such as: WIFI, 2.4G; try to use in other space.</li><li>5. Please try to use other BT devices to test if the BT device has problem of its own.</li></ol>	The BT is only connected with one device, other devices cant search it when it has connected.
The distance of BT is short or on and off	<ol style="list-style-type: none"><li>1. Please check if there is strong interfering signal around, such as: WIFI, 2.4G; try to use in other space.</li><li>2. Reboot the cellphone or BT devices, then reconnect.</li><li>3. Please make sure there is no obstacle between the soundbar and BT device in case of blocking the signal.</li><li>4. Power off the soundbar and then reboot.</li></ol>	The working distance of BT is 10m (empty place).

The remote is not working	<ol style="list-style-type: none"> <li>1. Please check if the positive and negative of battery is right. (There is noted on the battery's compartment)</li> <li>2. Please check if the receiving location is blocked under the LED on soundbar.</li> <li>3. The working distance of remote is 6-8m (empty place).</li> </ol>	Please make sure all the soundbar ports are input ports and all the connected devices are audio output.
The sound is low or bad	<ol style="list-style-type: none"> <li>1. Please make sure if the volume of output device is big.</li> <li>2. Please try to play with other devices to test if the working device has problem of its own.</li> <li>3. The product is designed for home, it would be much better if the space is moderate.</li> </ol>	The location of soundbar can affect your experience in some extent.
The sound is inconsistent with the sound of TV	Please set up and shut off the sound of TV.	Check the TV's manual.
BT can't be connected	<ol style="list-style-type: none"> <li>1. Check if the Sound Bar is connected with the third BT device.</li> <li>2. Be sure that there are no solid obstructions between the Sound Bar and source device. (Within 30 feet)</li> <li>3. Press and hold BT button on remote for 3 seconds, and connect it again.</li> </ol>	LED indicator is Blue.
Warranty	We offer one year warranty and 45 days money back guarantee.	If there is any problems, please feel free to contact us through service mail: support@wohomeshop.com, and we will try our best to help you.
No sound or crack sound from streaming video APP	Please note the streaming video APP default audio is Dolby or DTS, such as Netflix, Youtube, Amazon prime video, Hulu and HBO, but this soundbar does not support the Dolby and DTS.	Please kindly disable the Dolby and DTS on your app. here is the method for Netflix in below: Step 1, launch the Netflix APP Step 2, Select the TV show or Movie Step 3, While your TV show or movie is playing, press the Down arrow on your remote Step 4, Select Audio&Subtitles, disable the Dolby and DTS, save settings Step 5, play the video to test sound Kindly note the method may differ according to your device, more method, please visit this link: <a href="https://help.netflix.com/en/node/372">https://help.netflix.com/en/node/372</a>

## 10 Important Notes About Service

Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance.

## 11 Specifications

Drivers:	Two high frequencies driver+Four full frequencies driver
Inputs:	One RCA Stereo Audio One USB One AUX in BT (Wireless) One Optical One Coaxial
Sound Pressure Level (System):	$\geq 105$ dB
Frequency Response (System):	50Hz to 20KHz
Compliances:	FCC
Place of Origin:	China

# Thanks for reading!

For more information, please follow us:

Web: [www.wohomeshop.com](http://www.wohomeshop.com)  
Email: [support@wohomeshop.com](mailto:support@wohomeshop.com)  
Facebook : <https://www.facebook.com/wohomeshop.support>  
Twitter: <https://twitter.com/wohomeshop>  
Instagram: <https://www.instagram.com/wohomeshop/>

NOTE: One year warranty, 45 days money back guarantee, lifetime technical support, 100% satisfaction service, please feel free to contact us for any questions.