

User Manual

The PETKIT FRESH Smart Bowl measures and calculates the accuracy of the amount of food that your pets are consuming. Simply download the App and start to get your daily feeding suggestions.

LCD screen
with 4 digits

Place for food
Anti-bacterial material



Button
reset /unit conversion

Battery box
Two AAA batteries

Scupper

Floor mats
With sensors

1 Installation



Before the device is turned on, please use the included screwdriver to unscrew the screws on the battery box, then place the included AAA batteries in and screw **tightly** to prevent any water from seeping inside.

3 Unit Conversion



Press the side button steadily for **3 seconds** to convert the unit (lb/g).

2 One press to start



Press the **button** on the side of the device to start or launch (the number will be automatically calibrated to 0). The device will shut down itself if the number continues to remain at 0 for over 1 minute.

4 App Download



Please scan the QR code to download “PETKIT” App for IOS and Android devices, and start creating your pet’s profile to experience.

General Information

1. Please press the button to start the device first, then pour your choice of pet food inside. If the order is converse, the number will be at 0 and you can use this method to calibrate the number. By default your pet’s food is calculated in Grams, to change the weight of food calculation simply hold down the same button for 3 seconds.
2. This bowl is made from composite materials which consist of Anti-bacterial agents. Therefore it is always recommended to thoroughly wash the device and store in a clean and dry environment.
3. If the battery signal is flashing on the LCD screen of the device, that indicates the batteries are running out of electricity and need to be replaced.
4. If the LCD screen shows **EEEE**, that means it’s out of the weighing boundary. If it shows **----**, that means the calculation in weight is below 0 and the bowl isn’t properly aligned with the surface. Please make sure the bowl is on a balanced surface and re-press to remove that error.
5. The floor mats feature built-in sensors and sensitive components, therefore please take and place down gently, and make sure the bowl is not placed on any too high above ground surfaces.
6. **Do NOT** place this device in a refrigerator or a heating environment. It is recommended to use this device in temperature settings between 0 and 50 Degree Celcius.
7. Alkaline batteries are recommended for optimal use however, this device accepts any and all AAA batteries. It’s recommended not to mix battery brands or use older batteries with newer batteries.
8. If any children use this device, please make sure they use it properly and avoid any damage such as falling down to the ground.
9. When placing batteries inside the device please make sure to **screw in tightly** to prevent any water damage located at the bottom of the device.

Frequently Asked Questions

■ How does the Anti-bacterial bowl eliminate Bacteria?

This device features **BioCleanAct™** technology, this technology embedded within the Pet Bowl is an organic, odorless, and Anti-Bacterial agent that is harmless to Human Beings and pets and effectively eliminates different kinds of bacteria. This technology has been certified by the FDA both in the United States and Korea.

■ Is the Device Waterproof?

Yes, it could be washed by hand, but dishwasher is not suggested. It is recommended dried with cloth. There are scuppers located at the bottom of the device that allows the water to drain out properly and dry quickly.

■ Can the product be connected to the blue tooth of a cellphone?

No, but our PETKIT App can supply you with healthy feeding suggestions.

■ How long to the batteries function?

With normal daily use the batteries should generally last for upto a 2 year period.

For more questions, please download our PETKIT App for further information.