



Class Policies FAQ

I just need some help on my project - what are my options?

We're here to help you! We encourage you to call the store to see which staff are available to help you, or to reserve a time. We offer help in three forms: 1) As part of our 2-hour class (as a single drop-in class or in a bundle of four classes); 2) As part of our "Quick Help" service (30 minutes for \$10, subject to instructor availability); and 3) Through private lessons (\$20/hour, subject to instructor availability).

What is Open Table?

If the store is open, we have a table open for all fiber enthusiasts! Open Table is a communal crafting space where participants can sit and be social and assist each other with questions. Our store staff will stop by the table and be social as time allows. All active WIPS are welcome, regardless of purchase point, though we'd love to see your projects made with yarn from MFY!

What do classes cost?

Please review each individual class of interest for both drop-in and bundle class options. What materials do I need for my class?

Please see the materials list available on your selected class webpage for a listing of needed class materials. We do request that your yarn be purchased at our store, and are happy to assist you in making your choices.

How do I reserve a class seat?

To reserve your class seat you must have paid for your class in advance. You may do this by purchasing the class in store or online and then emailing us at classes@michiganfineyarns.com to schedule, or by calling the store. Before you leave your class, be sure to schedule your next class with your instructor. Same-day drop-ins are at the discretion of the instructor. We are currently maintaining class sizes around 5 students per class - if your preferred class date/time is full, please let your instructor know if you would like to be put on the waitlist for that day/time.

How do I check in on the day of class?

Please arrive on time for class so we can maximize the time with our students. When you arrive at the store you can check in with the front desk and see which table your instructor is working from.

What if I need to cancel/reschedule my class?

Please communicate with your instructor as far in advance as possible - you can do this by emailing classes@michiganfineyarns.com or by calling the store. Note: Class purchases are good for two months from the date of purchase.

Can I get a refund for my class purchase?

Classes are non-refundable.

