



### Hey Sara Returns Form

1. Hey babe, we need your details, oh and please let us know what you're sending back.

As we only off refunds for faulty items, please be aware most returns will be processed as a store credit. Store credits will also include the value of any original postage paid and can be put towards future purchases.

Order # \_\_\_\_\_ Your Name \_\_\_\_\_

Item Name	Reason Code

2. Next up, package up the return and include this form so we know who to credit. Then address the package to us, arrange postage, keep your tracking number and we'll notify you the moment your return has arrived.

**All Returns to be posted to:**

Hey Sara  
Attn: Customer Service  
5 / 7-11 Ereton Drive  
Arundel QLD 4214  
Australia

**Reason codes:**

- Too large - 1
- Too small - 2
- Too long - 3
- Too short - 4
- Change of mind - 5
- Other - 6

3. We're sorry to hear you needed to make a return, so please let us know if you have any suggestions, comments or concerns in the feedback section below.

**Feedback and comments:**

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4. We will process your return within 3 working days of receiving your package. Expect an email with details of any credit or queries or issues regarding your return. Thanks for shopping with Hey Sara and we hope to see you again soon xo