

Warranty



The Copper Design LLC meets the finest standards of quality, we guarantee the functionality of our products for up to 1 year. *(Restrictions may apply according to the patina of each product, review policy file in paragraph 4: patina colors).*

Due to the nature of our products, size, color and finishes may vary from one product to another. The client acknowledges that "imperfections"; color and size variations* are normal and are not defects.

1. Imperfections

Acceptable weld



Unacceptable weld



2. Color Variations

The tone of the color and finish may vary from one product to another.

Acceptable color variation





*Natural and Natural with spots patina are more divers, we can't manipulate the appearance of the spots, which are also different.

3. Size Variation

The acceptable difference in the dimensions of each product is the following:

SINK + -1/8"
KITCHEN SINKS+ -3/16"
BATHTUBS + -3/8"
TABLE TOPS + -1/8"
RANGE HOODS +- 3/16"

THIS WARRANTY WON'T BE VALID UNDER THE FOLLOWING CONDITIONS:

1. The guarantee does not cover damages caused by careless handling, bad use or improper installation.
2. When the product is used outside of its capacity, abused, beaten, has contact with any corrosive substance, as well as any other fault attributable to the consumer.
3. When the product is modified or repaired by the consumer (additions or alterations).
4. The warranty does not cover the normal wear and tear or a bad maintenance; (Please see the maintenance instructions).
5. Does not apply to damage caused by natural disasters; blizzards , hurricanes , hail storms , ice storms , dust storms , sudden temperature changes , etc.
6. Any additions or changes to these policies must be validated by management to be applicable.
7. In the case of table tops, they should be fixed with screws in the base contour, otherwise the warranty will not apply.