



A QUARTERLY REVIEW

October 1 – December 31, 2021



ABOUT THIS PUBLICATION

The Ontario Cannabis Store (OCS) publishes *A Quarterly Review (October 1 – December 31, 2021)* as a resource for the entire legal Ontario cannabis industry. This document is intended to provide historical key facts and figures for the period between October 1 and December 31, 2021.

This publication marks the seventh data report by the OCS following *A Quarterly Review (July 1 – September 30, 2021)*. This publication will evolve over time and feedback is welcome to help improve its value. Comments and feedback on this report can be submitted to inquiries@OCS.ca.

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Executive Summary

The data this quarter tells a story of the continued resilience of Ontario's legal cannabis marketplace, despite the ongoing challenges of the COVID-19 pandemic. While the Omicron variant threatened the latter half of the holiday shopping season, legal cannabis sales continued to rise modestly, and Ontario's adult cannabis consumers chose to purchase more tested, traceable cannabis products than ever before. A record 59 million grams of cannabis was sold this quarter across all product categories with sales reaching nearly \$399M, resulting in a slight 1% increase in sales compared to the second quarter of the fiscal year.

Consumers continued to choose regulated channels for more than half of all cannabis purchases, as Ontario's legal market share increased to 58.8%, up from 54.2% the previous quarter. As in previous quarters, Ontario sold more legal cannabis than any other province or territory, with nearly 40.8% of all legal cannabis sales in Canada occurring through the province's licensed retailers and OCS.ca.

The number of authorized cannabis stores open for business in Ontario continued to grow, but slowed to 20% growth as compared to 34% growth in the previous quarter. Stores opened their doors in previously underserved areas across the province, with the number of communities served rising to 217, up from 194 in the second quarter. Ontario's 1,333 authorized cannabis stores captured the vast majority of sales; shoppers chose brick-and-mortar locations for 96% of their recreational cannabis purchases, with \$383M in sales and 57 million grams of cannabis sold in stores across the province.

OCS.ca sales as a percentage of total sales remained steady at 4%. An educational campaign on the value of buying legal cannabis through authorized stores or OCS.ca brought many new visitors to the OCS.ca featured article, Higher Standards: Reasons to Buy Legal, as well as the store locator page. Two thirds of OCS.ca shoppers also reported visiting a retail store in the past three months, an increase of 3% compared to Q2 2021.

A total of 350 new SKUs were added to the OCS product catalogue, further increasing the number of available SKUs for both wholesale and ecommerce customers. Licensed producers continued to drive innovation and respond to ever-changing consumer demand, and many new and unique holiday-inspired products were brought to market. Share for dried flower decreased 3% from the previous quarter to make up 49% of total sales, while pre-rolls, vapes, and concentrates all increased in share by 1% respectively.

The growth and progress made in Ontario's cannabis sector this quarter, despite ongoing challenges presented by the pandemic, are cause for celebration. Thanks to the resolve of the industry and dedication to continuous improvement, Ontario's adult consumers continue to choose tested, traceable, quality-controlled legal cannabis products.



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THE BIG PICTURE

Ontario recreational cannabis market share by source: illegal vs. legal



Q3, 2020	Q4, 2020	Q1, 2021	Q2, 2021
43.1%	44.1%	47.1%	54.2%

Ontario's legal share of the recreational market has increased from 54.2% share during Q2, 2021 to 58.8% in Q3, 2021. Note: The calculation of the Ontario legal market share has been calculated from prior quarterly updates from Statistics Canada. The time period of reporting has been adjusted to reflect OCS fiscal periods compared to the calendar year used by Statistics Canada.

Source: Statistics Canada; calculated by OCS *Revised data
 *October 2021" accessed 21/12/2021; "November 2021" accessed 21/01/2022; "December 2021" accessed 18/02/2022

Total grams sold

59,400,000 g

Retail Stores **57,000,000 g**

OCS.ca **2,400,000 g**

Number of retail stores

1,333

Total sales in Ontario

Retail Stores
\$383,100,000

OCS.ca
\$15,800,000

\$398,700,000

Note: All figures are unaudited and include both cannabis products and accessories. Sales exclude taxes (HST).

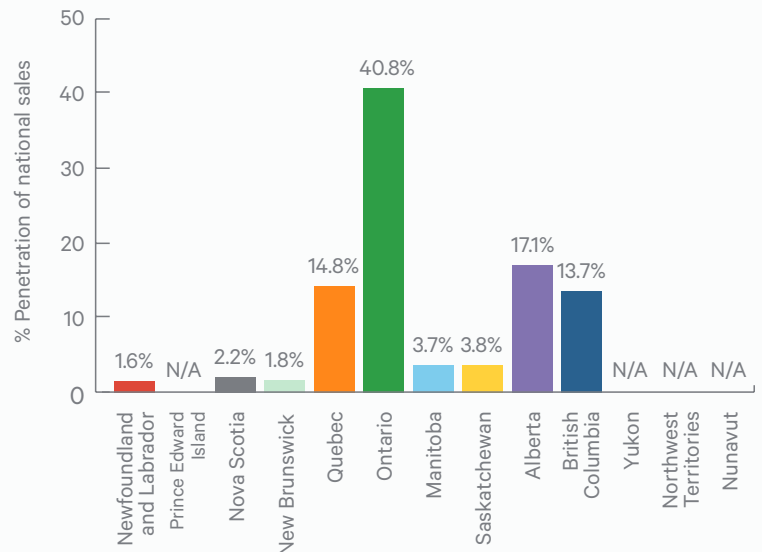
Listed and new items

Q3, 2020	1,362	329	
Q4, 2020	1,386	268	
Q1, 2021	1,637	256	
Q2, 2021	1,842	389	
Q3, 2021	2,201	350	

The number of unique items available for sale continues to grow as the market matures. Includes active SKUs that were in-stock and excludes accessories.

Ontario share of national recreational sales

October 1 – December 31, 2021

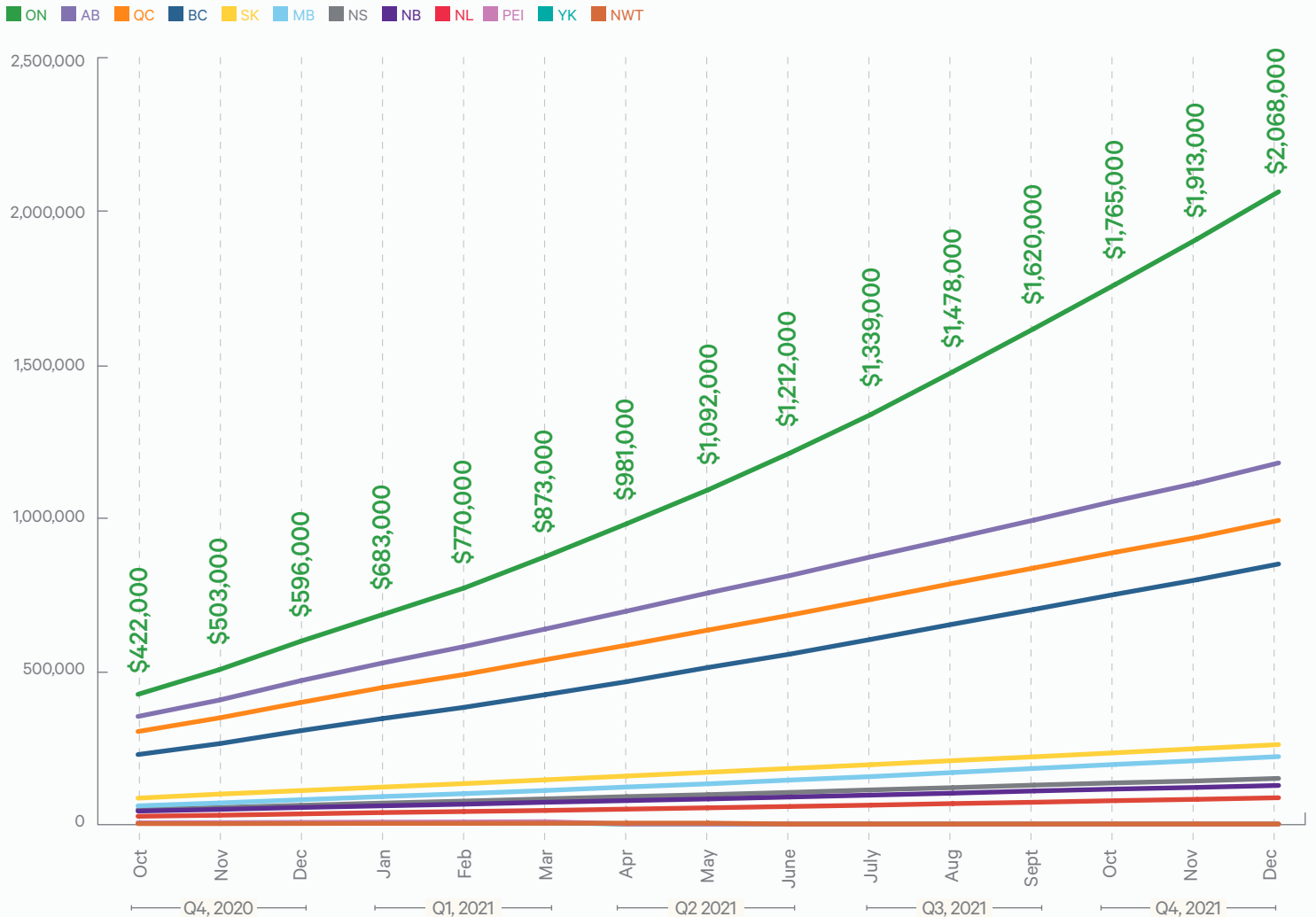


Ontario continues to lead sales among provinces and territories, with 40.8% national market share, an increase of nearly 2% compared to last quarter. Saskatchewan and Newfoundland and Labrador conveyed no change while other provinces market share declined.

Source: Statistics Canada, Table 20-10-0008-01 Retail trade sales by province and territory (x 1,000)
 *October 2021" accessed 21/12/2021; "November 2021" accessed 21/01/2022; "December 2021" accessed 18/02/2022

THE BIG PICTURE

Cumulative monthly retail cannabis sales across all provinces and territories



Note: The time period of reporting used by Statistics Canada is based on a calendar year. Cumulative sales are rounded to the nearest thousand.

Source: Statistics Canada, Table 20-10-0008-01 Retail trade sales by province and territory (x 1,000)
 *October 2021" accessed 21/12/2021; "November 2021" accessed 21/01/2022; "December 2021" accessed 18/02/2022

SALES DATA

In the third quarter of this fiscal year, 59,400,000 grams of legal cannabis were sold in Ontario, an increase in volume of 5.5% compared to the previous quarter. Brick-and-mortar stores represented 96% of sales with 57,000,000 grams versus OCS online sales of 2,400,000 grams. Although physical stores were required to reinstate capacity limits due to the rapid spread of the Omicron variant, overall sales continued to increase modestly.

Dried flower remained the leading product category, capturing 49% of total sales, but lost momentum with a 3% drop in dollar share from last quarter. Pre-rolls, concentrates and vapes all grew in dollar share by 1% compared to last quarter, with 20%, 16% and 4% share of total sales respectively. Edibles experienced no change in dollar share, representing 5% of total sales. Sales for topicals, beverages and edibles increased more drastically in December than other categories, which may demonstrate trends in holiday shopping and gifting patterns.

The number of unique items available for sale on OCS.ca and in retail stores (excluding accessories) increased by 19%. By the end of the third quarter, there were over 2,200 SKUs available, highlighting an increase in variety and innovation.



Total sales by product category

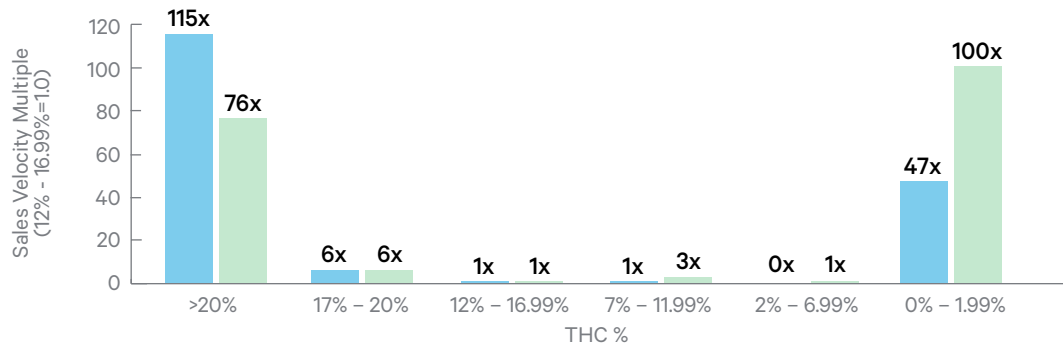
		Retail Stores	OCS.ca	% of Sales	Changes to Q2, 2021
Dried Flower	Milled Flower	\$19,853,000	\$534,000	49%	↓
	Whole Flower	\$169,177,000	\$6,364,000		
Pre-Rolled	Single Strain Packs	\$75,256,000	\$1,282,000	20%	↑
	Variety Packs	\$1,045,000	\$26,000		
Vapes	510 Thread Vape Cartridges	\$56,016,000	\$2,330,000	16%	↑
	510 Thread Vape Kits	\$903,000	\$78,000		
	Disposable Vape Pens	\$1,873,000	\$206,000		
	Proprietary Systems Vape Cartridges	\$1,831,000	\$218,000		
Edibles	Baked Goods and Baking	\$763,000	\$61,000	5%	—
	Chocolate	\$3,544,000	\$295,000		
	Hard Edibles	\$226,000	\$40,000		
	Soft Chews	\$15,166,000	\$815,000		
Concentrates	Distillates	\$723,000	\$32,000	4%	↑
	Hash	\$5,877,000	\$251,000		
	Kief and Sift	\$370,000	\$33,000		
	Resin and Rosin	\$5,115,000	\$158,000		
	Shatter	\$2,919,000	\$77,000		
	Wax	\$460,000	\$23,000		
	Isolates	\$26,000	\$9,000		
Oils	Bottled Oils	\$6,797,000	\$1,144,000	2%	—
	Oral Sprays	\$277,000	\$81,000		
	Topicals	—	—		
Beverages	Cold Beverages	\$6,684,000	\$269,000	2%	—
	Dealcoholized Drinks	\$373,000	\$12,000		
	Hot Beverages	\$314,000	\$35,000		
Capsules	Softgels	\$3,940,000	\$656,000	1%	—
	Capsules and Tablets	—	\$48,000		
Topicals	Bath	\$497,000	\$39,000	1%	—
	Lotions and Creams	\$1,926,000	\$268,000		
Seeds	Seed Packs	\$116,000	\$58,000	<1%	—

Note: Average prices are weighted by sales and include taxes. Sub-category sales do not add to total sales due to rounding. For more details see appendix.

Sales velocity for dried flower by THC %

Sales velocity references units per day for OCS.ca and units sold per day per average store for retail.

■ Retail Stores
■ OCS.ca

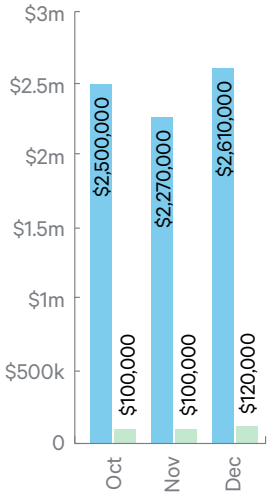




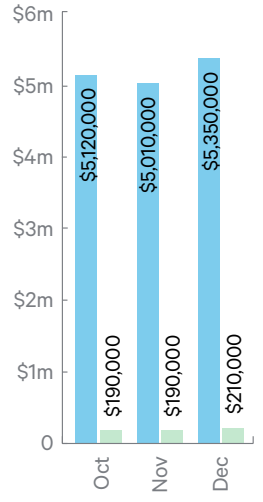
Sales for cannabis 2.0 categories October 1 – December 31, 2021

Retail Stores OCS.ca

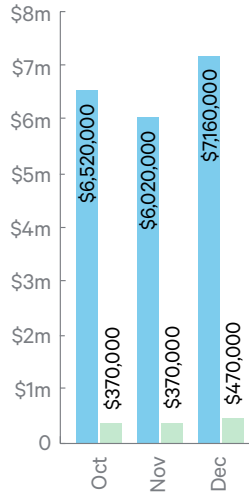
Beverages



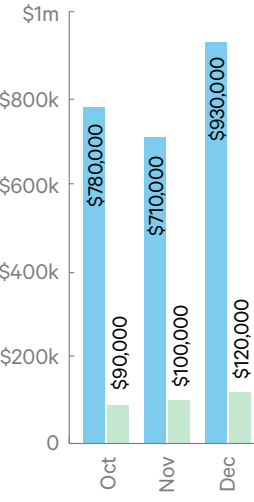
Concentrates



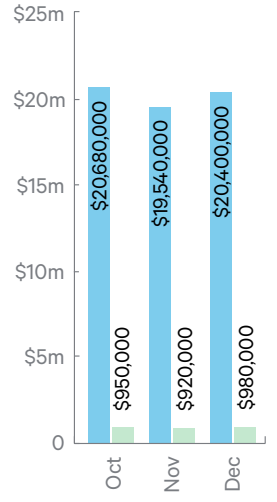
Edibles



Topicals



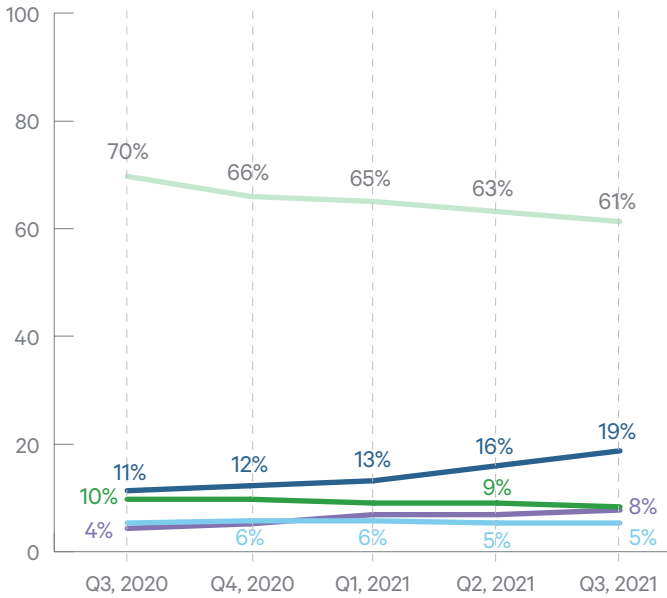
Vapes



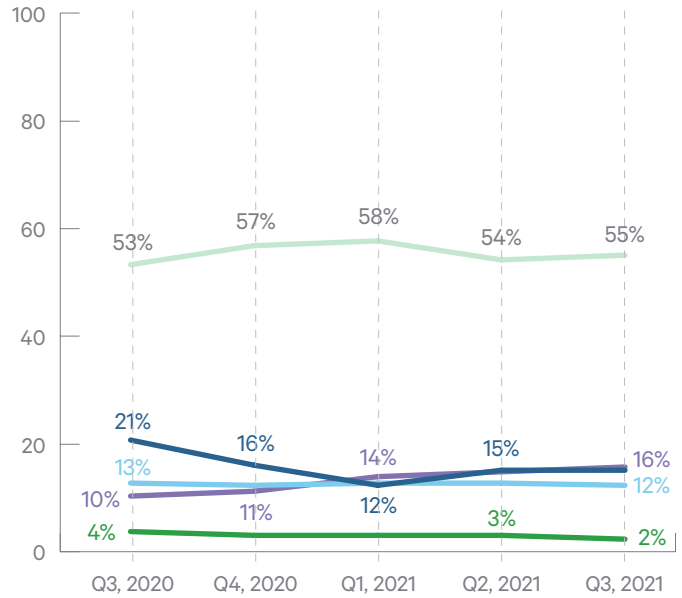
Sales proportion by quarter, size and channel for dried flower

1 g 3.5 / 5 g 7 / 10 g 14 / 15 g 21 / 28 / 30 g

Retail Stores



OCS.ca

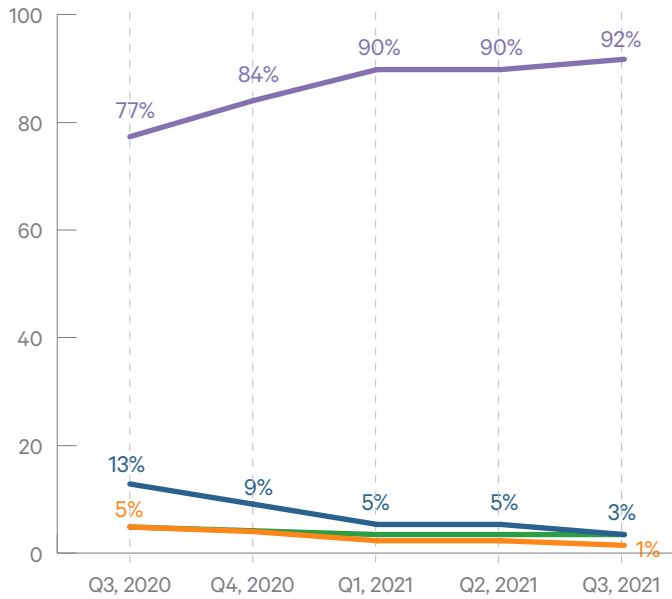




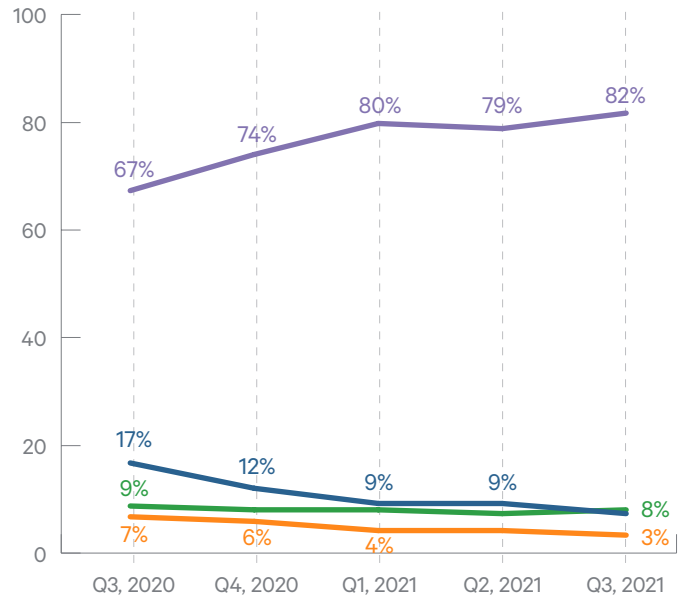
Sales proportion by quarter, type and channel for vapes

■ 510 Thread Vape Cartridges
 ■ 510 Thread Vape Kits
 ■ Disposable Vape Pens
 ■ Proprietary Systems Vape Cartridges

Retail Stores



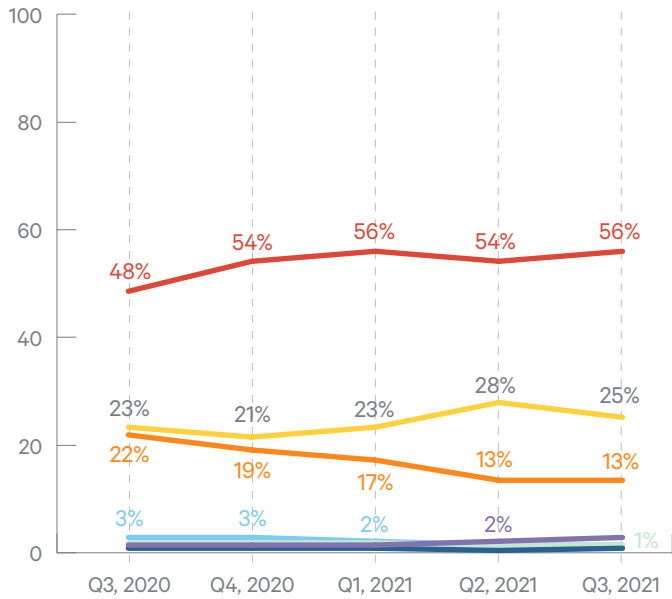
OCS.ca



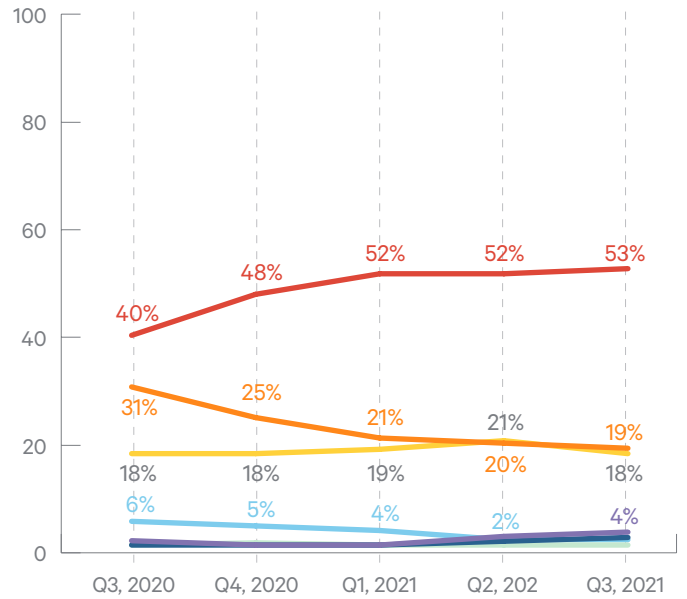
Sales proportion by quarter, type, and channel for edibles and beverages

■ Baked Goods
 ■ Chocolate
 ■ Hard Edibles
 ■ Soft Chews
 ■ Cold Beverages
 ■ Dealcoholized Drinks
 ■ Hot Beverages

Retail Stores



OCS.ca

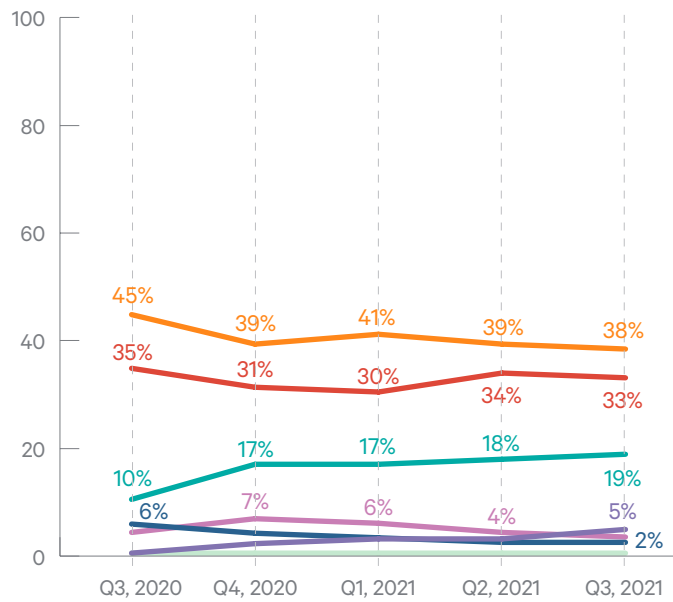




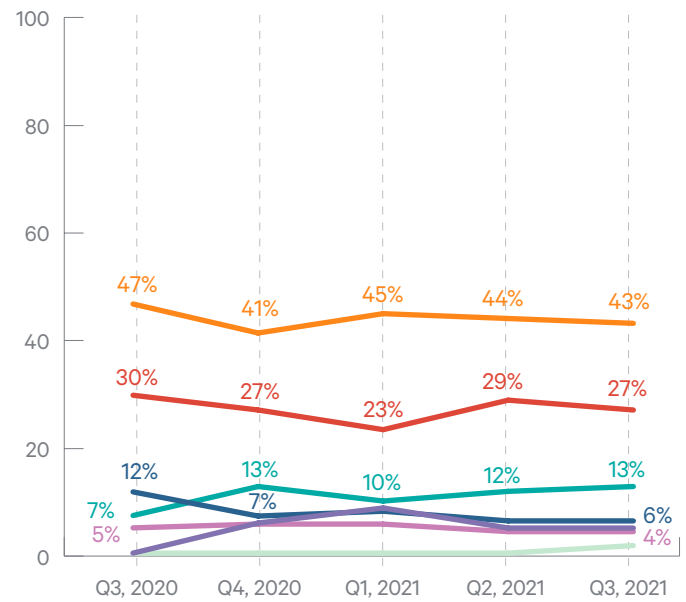
Sales proportion by quarter, type and channel for concentrates

■ Distillates
 ■ Hash
 ■ Kief and Sift
 ■ Resin and Rosin
 ■ Shatter
 ■ Wax
 ■ Isolates

Retail Stores

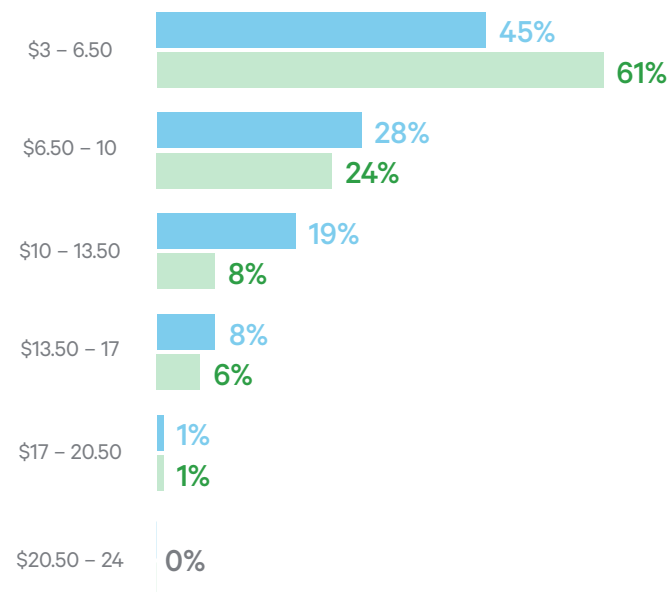


OCS.ca



Sales proportion by price per gram for dried flower

■ Retail Stores
 ■ OCS.ca





Top five brands per category based on sales October 1 – December 31, 2021

Retail Stores

Beverages

XMG	19%
Tweed	10%
Collective Project	8%
Quatreau	6%
Houseplant	6%

Capsules

Redecan	52%
Tweed	12%
Edison Jolts	10%
Kin Slips	5%
Dosecann	4%

Concentrates

Original Stash	11%
Vortex	11%
RAD	7%
Good Supply	7%
Kolab Project	5%

Dried Flower

Pure Sunfarms	10%
SHRED	10%
Spinach	8%
Redecan	5%
Edison Cannabis Co	4%

Edibles

Wana	25%
Bhang	11%
Spinach	11%
SHRED'EMS	8%
Chowie Wowie	5%

Oils

Redecan	46%
MediPharm Labs	9%
Solei	7%
Dosecann	6%
Pure Sunfarms	5%

Pre-Rolls

Good Supply	13%
Redecan	11%
Pure Sunfarms	6%
Hiway	5%
RIFF	3%

Seeds

34 Street Seed Co.	50%
Humboldt Seed	14%
Company	
CRG Pharma	9%
Pure Sunfarms	7%
Parkland Flower Inc.	5%

Topicals

Eve & Co.	14%
Proofly	13%
Tidal	9%
Dosecann	8%
Wildflower	8%

Vapes

Back Forty	17%
General Admission	8%
Good Supply	7%
Kolab Project	5%
Hexo	5%

OCS.ca

Beverages

Tweed	20%
Houseplant	8%
Ripple by TGOD	7%
Quatreau	7%
Veryvell	6%

Capsules

Tweed	35%
Redecan	22%
Dosecann	7%
Daily Special	5%
Emprise Canada	5%

Concentrates

Vortex	14%
Original Stash	7%
WAGNERS	5%
Shatterizer	5%
Good Supply	4%

Dried Flower

Pure Sunfarms	7%
Redecan	5%
Good Supply	5%
Spinach	5%
Back Forty	4%

Edibles

Chowie Wowie	11%
SHRED'EMS	11%
Wana	9%
Bhang	8%
Foray	7%

Oils

Redecan	27%
Solei	14%
Five Founders	9%
Tweed	6%
Dosecann	5%

Pre-Rolls

Redecan	13%
Original Stash	5%
Good Supply	5%
Pure Sunfarms	5%
Divvy	4%

Seeds

34 Street Seed Co.	26%
CRG Pharma	14%
Parkland Flower Inc.	14%
ABIDE	12%
Autoflower	9%
Breeder's Club	

Topicals

Proofly	18%
Dosecann	12%
Tidal	11%
WholeHemp	6%
Wildflower	6%

Vapes

General Admission	11%
Good Supply	8%
Back Forty	5%
Pure Sunfarms	4%
Hexo	4%

Note: Sales market share by category indicated is for the fiscal quarter and may differ from snapshots that were available to licensed producers through the OCS Data Program before the quarter fully closed.



Top ten SKUs by units sold in retail stores by region

Units sold are rounded to the nearest thousand.

Region	SKU	Weight	Units Sold
TOTAL	SHRED Tropic Thunder	7 g	204,000
	Good Supply Jean Guy Pre-Roll	1 x 1 g	201,000
	SHRED Funk Master	7 g	167,000
	Pure Sunfarms Pink Kush	3.5 g	164,000
	Redecan Redees Cold Creek Kush Pre-Roll	10 x 0.35 g	146,000
	Wana Pomegranate Blueberry Acai 5:1 Sour Soft Chews	2 x 4.5 g	143,000
	Spinach SOURZ by Spinach - Blue Raspberry Watermelon Indica	5 x 5 g	133,000
	Good Supply Grower's Choice Indica Pre-Roll	1 x 1 g	130,000
	SHRED Gnarberry	7 g	117,000
	Good Supply Grower's Choice Sativa Pre-Roll	1 x 1 g	115,000
WEST	SHRED Tropic Thunder	7 g	62,000
	Good Supply Jean Guy Pre-Roll	1 x 1 g	50,000
	SHRED Funk Master	7 g	48,000
	Good Supply Grower's Choice Indica Pre-Roll	1 x 1 g	46,000
	Spinach SOURZ by Spinach - Blue Raspberry Watermelon Indica	5 x 5 g	43,000
	Redecan Redees Cold Creek Kush Pre-Roll	10 x 0.35 g	43,000
	Wana Pomegranate Blueberry Acai 5:1 Sour Soft Chews	2 x 4.5 g	40,000
	SHRED Gnarberry	7 g	37,000
	Good Supply Grower's Choice Sativa Pre-Roll	1 x 1 g	37,000
	Back Forty 40s Wedding Pie Pre-Roll	10 x 0.35 g	37,000
TORONTO	Good Supply Jean Guy Pre-Roll	1 x 1 g	75,000
	Pure Sunfarms Pink Kush	3.5 g	62,000
	SHRED Tropic Thunder	7 g	42,000
	Redecan Redees Cold Creek Kush Pre-Roll	10 x 0.35 g	38,000
	Good Supply Grower's Choice Indica Pre-Roll	1 x 1 g	36,000
	Wana Pomegranate Blueberry Acai 5:1 Sour Soft Chews	2 x 4.5 g	35,000
	Good Supply Grower's Choice Sativa Pre-Roll	1 x 1 g	35,000
	SHRED Funk Master	7 g	35,000
	Wana Mango Sour Soft Chews	2 x 4.5 g	29,000
	Redecan Redees Wappa Pre-Roll	10 x 0.35 g	26,000
EAST	SHRED Tropic Thunder	7 g	57,000
	SHRED Funk Master	7 g	49,000
	Good Supply Jean Guy Pre-Roll	1 x 1 g	39,000
	Wana Pomegranate Blueberry Acai 5:1 Sour Soft Chews	2 x 4.5 g	39,000
	Spinach SOURZ by Spinach - Blue Raspberry Watermelon Indica	5 x 5 g	38,000
	Pure Sunfarms Pink Kush	3.5 g	33,000
	SHRED Gnarberry	7 g	32,000
	Redecan Redees Cold Creek Kush Pre-Roll	10 x 0.35 g	31,000
	Back Forty 40s Wedding Pie Pre-Roll	10 x 0.35 g	30,000
	Spinach SOURZ by Spinach - Peach Orange 1:1	5 x 5 g	29,000
NORTH	SHRED Tropic Thunder	7 g	17,000
	Redecan Redees Cold Creek Kush Pre-Roll	10 x 0.35 g	15,000
	SHRED Funk Master	7 g	15,000
	Redecan Wrapped and Redee	10 x 0.4 g	11,000
	Wana Pomegranate Blueberry Acai 5:1 Sour Soft Chews	2 x 4.5 g	11,000
	Redecan Redees Wappa Pre-Roll	10 x 0.35 g	11,000
	Spinach SOURZ by Spinach - Blue Raspberry Watermelon Indica	5 x 5 g	10,000
	SHRED Gnarberry	7 g	9,000
	Back Forty 40s Wedding Pie Pre-Roll	10 x 0.35 g	9,000
	Good Supply Jean Guy Pre-Roll	1 x 1 g	9,000
GTA	Good Supply Jean Guy Pre-Roll	1 x 1 g	29,000
	Pure Sunfarms Pink Kush	3.5 g	26,000
	SHRED Tropic Thunder	7 g	25,000
	SHRED Funk Master	7 g	20,000
	Redecan Redees Cold Creek Kush Pre-Roll	10 x 0.35 g	19,000
	Wana Pomegranate Blueberry Acai 5:1 Sour Soft Chews	2 x 4.5 g	18,000
	Spinach SOURZ by Spinach - Blue Raspberry Watermelon Indica	5 x 5g	17,000
	Good Supply Grower's Choice Indica Pre-Roll	1 x 1 g	17,000
	Redecan Redees Wappa Pre-Roll	10 x 0.35 g	16,000
	Spinach GMO Cookies	3.5g	15,000

GROWING ACCESS POINTS

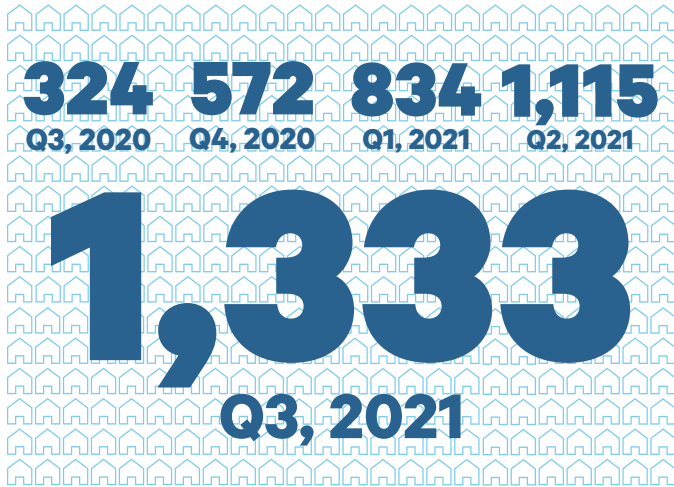
A total of 1,333 authorized cannabis stores were open for business this quarter, providing adult customers with greater access to quality-controlled legal cannabis products. The average distance for consumers to travel to a retail store decreased by 0.4 km to 4.2 km, with authorized stores serving 217 communities across the province, an increase of 23 communities compared to last quarter.

Average sales and grams sold per store decreased slightly in Q3, which can likely be attributed to the emergence of the COVID-19 Omicron variant and capacity restrictions imposed at the height of the holiday shopping season. Western Ontario continued to lead the province with nearly \$114M in sales and 430 stores. The East generated the second highest sales, with \$101M in sales and 305 stores. Toronto represented \$88M in sales, with 371 stores.

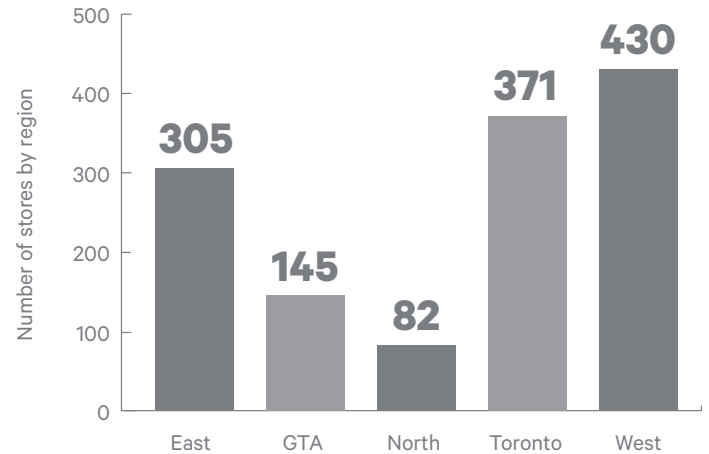
This quarter, new visitors to OCS.ca increased by 22% largely due to the launch of the Buy Legal ad campaign. This directed visitors to an educational landing page, highlighting the benefits of legal cannabis and the authorized retail network. As a result, conversion on the site dropped from over 9% to just under 8%, which may be indicative of shoppers browsing OCS.ca for information only or using the store locator to find their nearest retailer without making a purchase online.



Growing number of retail stores

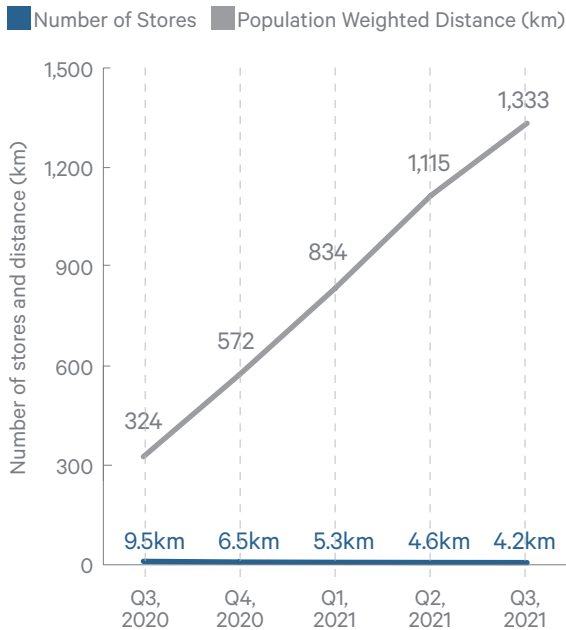


Number of stores by region and municipality



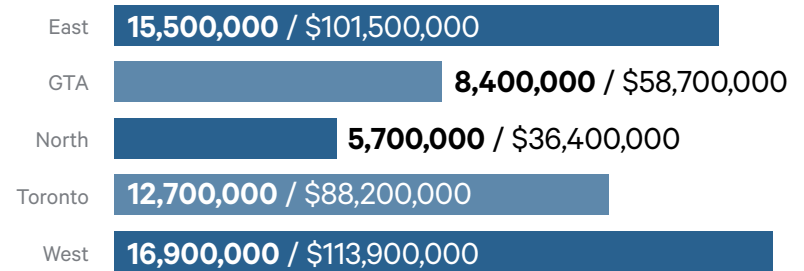
Note: See appendix for the full list of number of stores by municipality.

Average distance for consumers to a retail store

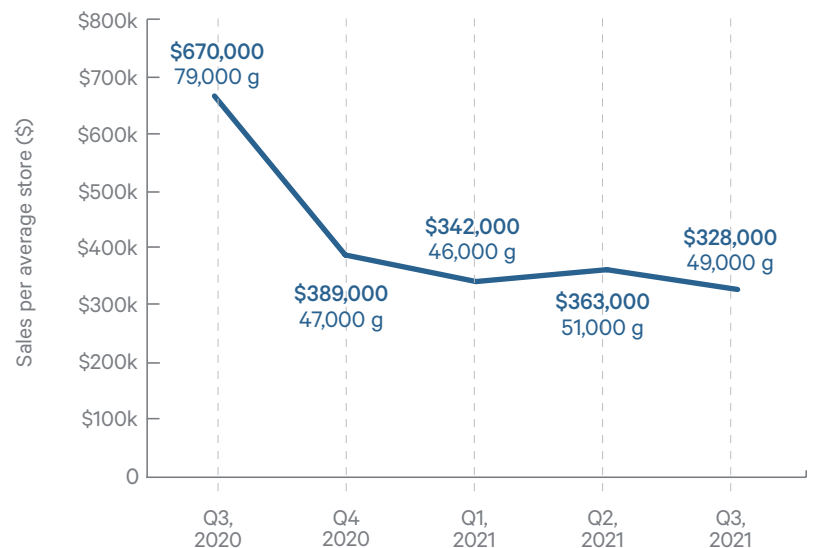


The average distance to a store decreased by 0.4 kilometres, with the number of stores increasing by 20% compared to last quarter.

Grams and sales sold by region



Average sales and grams sold by a store



Note: Sales figures include cannabis products and accessories. Taxes (HST) are excluded.

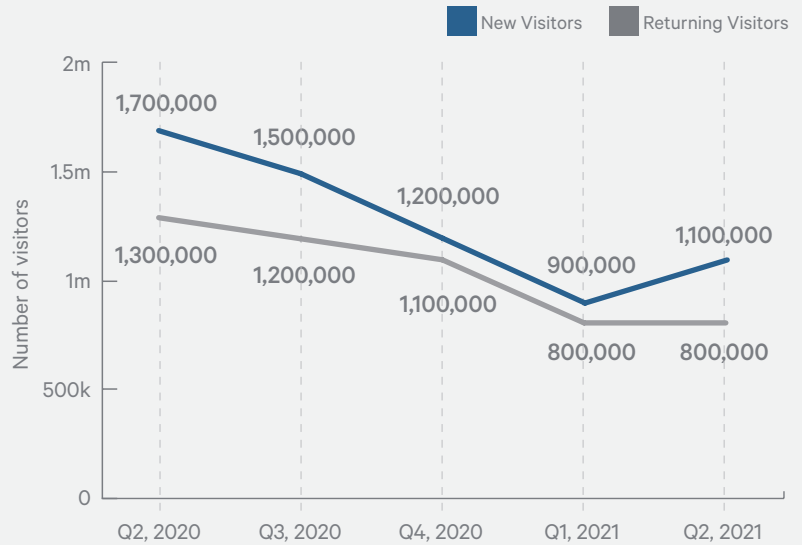


Top ten retailers by store count

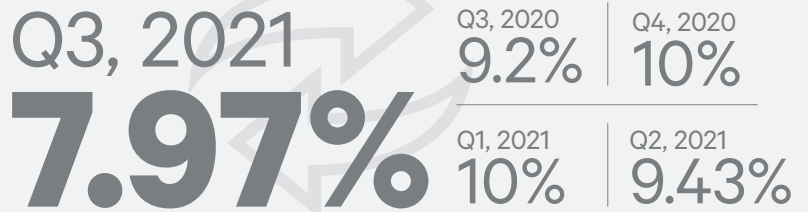
As of December 31, 2021

Tokyo Smoke	54	
Spiritleaf	42	
Sessions Cannabis		39
ShinyBud Cannabis Co.		39
Budget Bud	4	
MIHI	2	
ShinyBud Cannabis Co.		33
Fire & Flower	37	
Fire & Flower	22	
Friendly Stranger	10	
Happy Dayz	4	
Hotbox	1	
High Tide	31	
Canna Cabana	26	
Meta Cannabis	5	
True North Cannabis Co.		30
One Plant	23	
Miss Jones	21	
Value Buds	16	

New vs. returning OCS.ca visitors

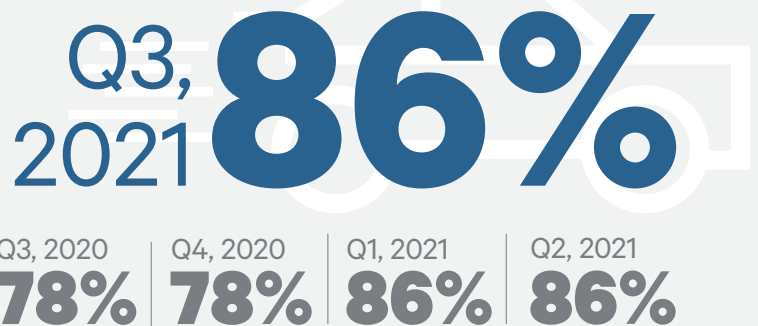


Conversion rate on OCS.ca October 1 – December 31, 2021



The OCS launched a marketing campaign in Q3 to highlight the value of purchasing cannabis through legal channels, driving many new visitors to the site as well as to its store locator. This resulted in a drop in conversion, likely due to these new visitors browsing the site for information only.

Population served by express shipping



As of December 31st, 2021, at least one express shipping option was available to approximately 86% of the adult population (over the age of 20), based on 2016 census data by Forward Sortation Area (FSA).

CONSUMER INSIGHTS

Purchasing behaviour continued to evolve for cannabis shoppers in Ontario this quarter. While over two thirds of OCS.ca shoppers reported also having visited a brick-and-mortar retail store in the past three months, half of these shoppers purchased from both channels, with a growing proportion only making in-store purchases.

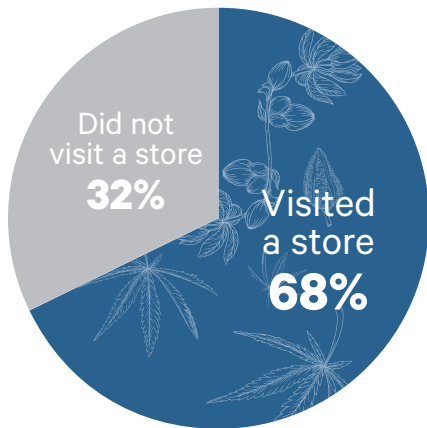
Even with the growing number of shoppers choosing the brick-and-mortar experience for purchases, consumers used a wide variety of sources for pre-purchase information before making their way into stores. A survey conducted by Emplifi on OCS.ca found that the top three sources of pre-purchase research included OCS.ca, cannabis review websites and family and friends. An increasing number of shoppers look to store websites, social media, blogs or online magazines for information before making their purchase.

Quality, potency, price and product descriptions continued to be the top attributes that customers looked for when making cannabis purchasing decisions this quarter. Newer visitors reported product descriptions and information as the second most important attribute, demonstrating that this information is key in helping new shoppers to make informed purchasing decisions.

OCS launched a campaign this quarter communicating the value of buying legal cannabis from OCS.ca or authorized retailers. As a result, many consumers visited the featured article, Higher Standards: Reasons to Buy Legal, on OCS.ca. This highlights interest by consumers in learning more about legal cannabis products in Ontario.



OCS.ca shoppers who visited an authorized retail store in past 3 months



Of those who visited a retail store, they purchased:

Authorized store only	36%
Online only	13%
Both	49%
Does not apply to me	2%

Two thirds of shoppers also visited a retail store in the past three months; an increase of 3% compared to Q2 2021. Of those who also visited a store, half continue to purchase from both channels.

Pre-purchase research

October 1 – December 31, 2021

OCS.ca	58%
Cannabis review websites	43%
Family/friends	38%
Authorized retail store website	38%
Social media (e.g. Reddit)	32%
Budtender	32%
Cannabis blogs/online magazines	23%
Product info listed in store	19%
Medical professional	10%
General media	9%
Other online sources	7%
Unlicensed online store websites	7%
Health Canada	7%
Other	5%

OCS.ca shoppers who have also visited retail stores continue to report using OCS.ca, Cannabis Review Sites and Friends and Family as their top sources for pre-purchase information.

Compared to the previous quarter, more OCS.ca visitors report looking at store websites, social media and cannabis blogs/online magazines for pre-purchase information.

Source: OCS.ca survey by Emplifi



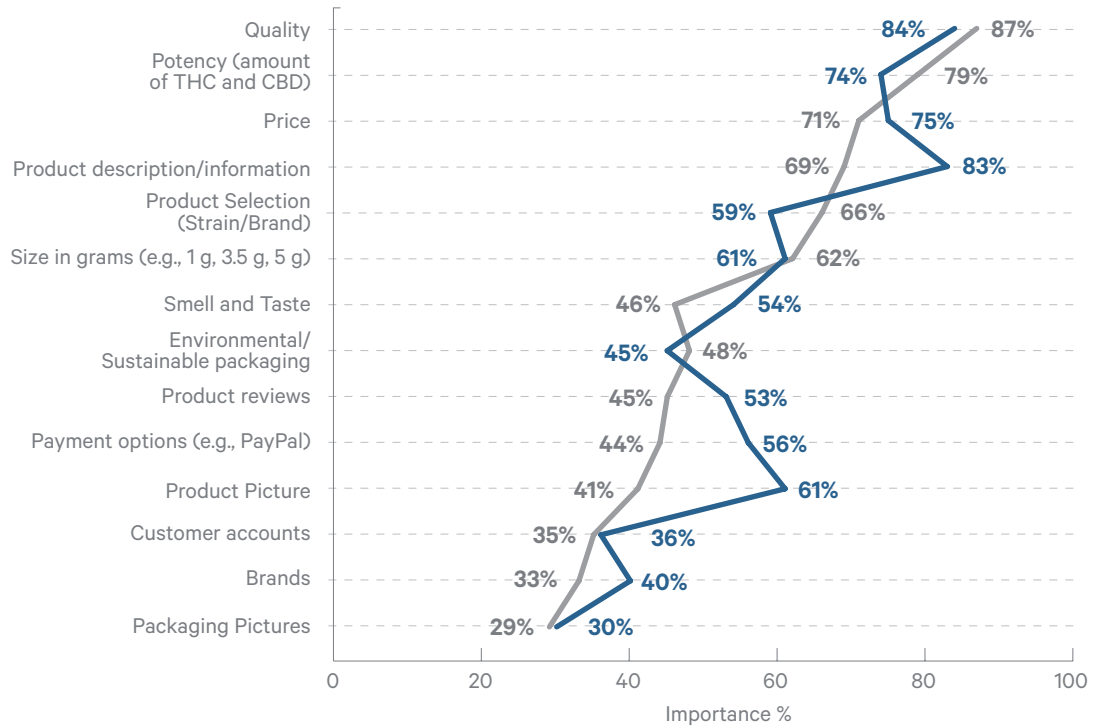
Product attribute importance ranking for shoppers who visit OCS.ca October 1 – December 31, 2021

■ New Customers ■ Returning Customers

In Q3 2021, quality, potency, price and product descriptions continued to be the top attributes that shoppers looked for while purchasing cannabis.

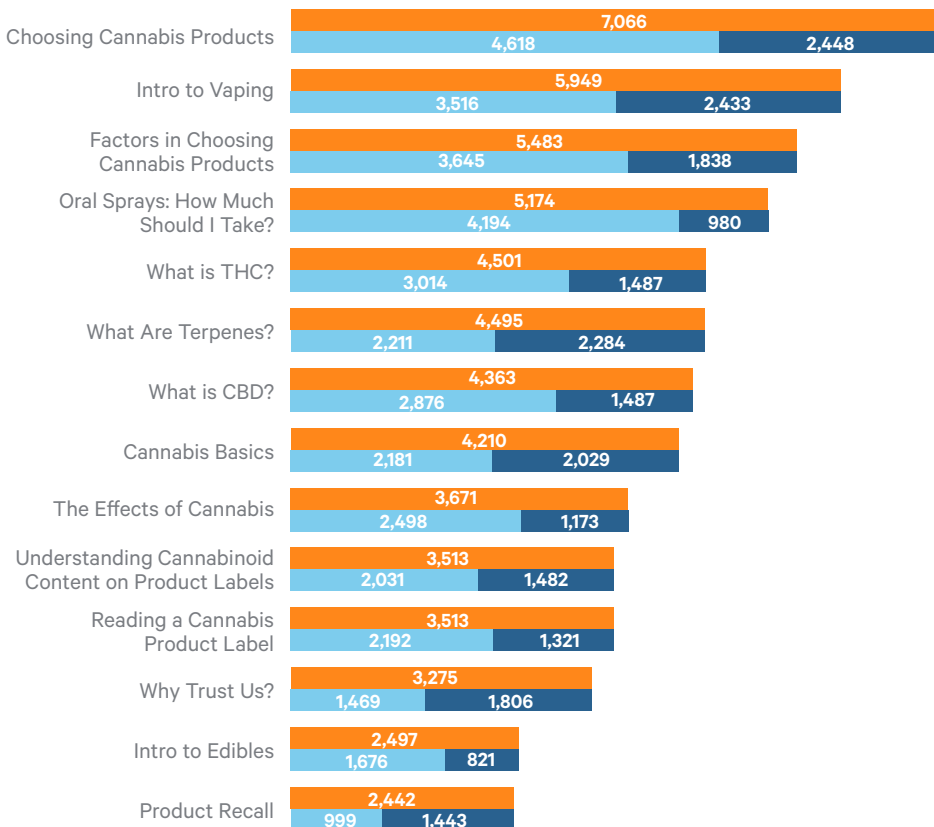
Product descriptions and information continue to be an important factor in cannabis shopping, with more than eight in ten new visitors looking at this as very important in their shopping journey.

Source: OCS.ca survey by Emplifi



Education content and articles most visited on OCS.ca

■ Overall Top 15 ■ New Visitors ■ Returning Visitors



Higher Standards: Reasons to Buy Legal

28x more views than next article



In Q3, OCS launched a digital campaign promoting reasons to buy legal. As a result, the most visited article this quarter was "Higher Standards: Reasons to Buy Legal," with over two hundred thousand views, bringing in a significant number of new visitors to the site.

Note: exclusion of blogs related to shopping & shipping updates and A Sneak Peek at What's Coming to OCS.ca
Source: Google Analytics

SUPPLY CHAIN

Ontario's legal cannabis marketplace continued to grow, and the OCS worked to sustain this demand. Order-to-ship lead time for wholesale orders decreased to 2.14 days this quarter, despite an additional 218 stores being added to the authorized retail store network.

While retailers purchased 6% fewer SKUs per wholesale order compared to the previous quarter, the number of unique SKUs ordered per month increased 13%, which may indicate that retailers are differentiating product offerings from store to store to better fulfill customer demand.

Order-to-ship lead time for wholesale customers

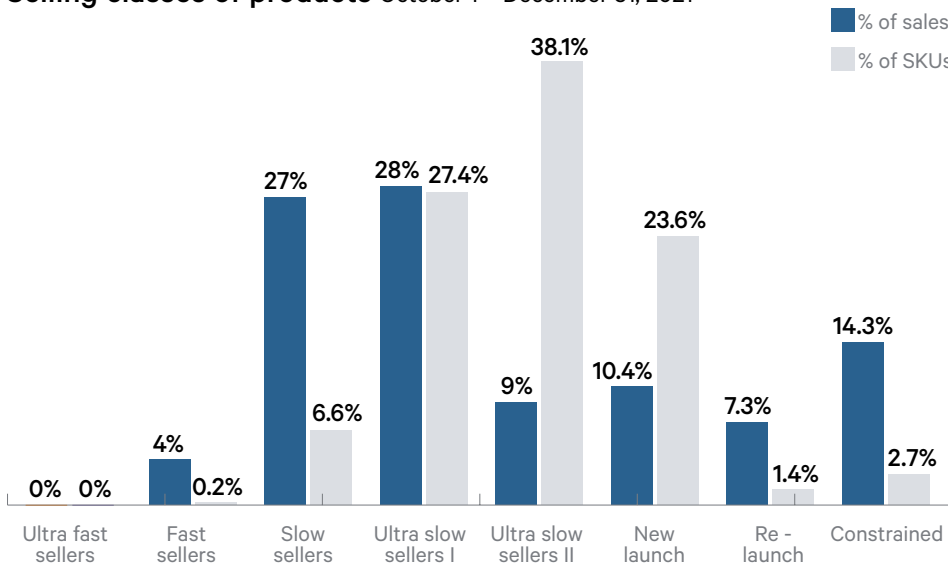
2.14 days

Note: Average from October 1 – December 31, 2021. Orders do not include Farmgate or Flow-Through orders.

Average SKU count per wholesale order

65	76	65	67	63
Q3, 2020	Q4, 2020	Q1, 2021	Q2, 2021	Q3, 2021

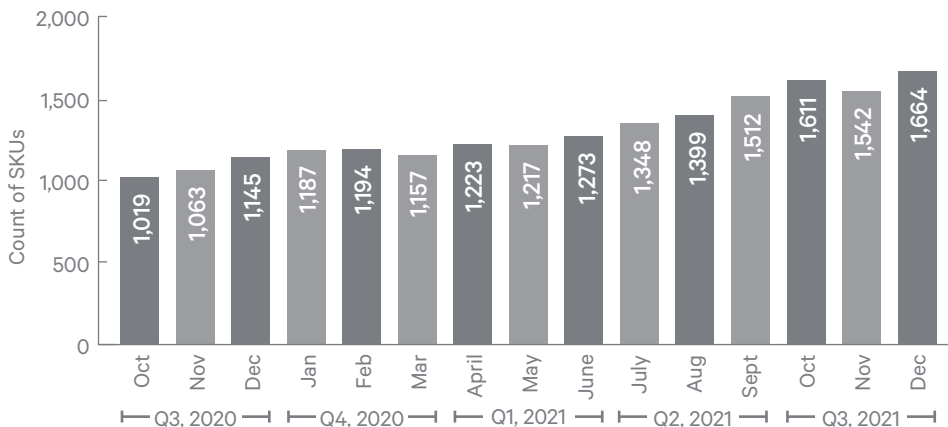
Selling classes of products October 1 – December 31, 2021



During the third quarter of the year, 0.2% of SKUs were classified as fast selling products, representing 4.0% of sales

Note: SKU classes are based on the unit rate of sale for a SKU per store per week. Sales include Wholesale and exclude accessories.

Unique SKUs ordered by month



Average wholesale basket size

Includes unique number of SKUs by category.

- 21** Dried Flower
- 12** Pre-Rolled
- 10** Edibles
- 9** Vapes
- 5** Beverages
- 3** Concentrates
- 1** Capsules
- 1** Oils
- 1** Topicals
- 0** Seeds

QUALITY ASSURANCE

Ontario was once again less affected by Health Canada Public Recalls this quarter than the rest of the country, with only two out of five recalls affecting the OCS.

The OCS analyzes complaint rates through the number of complaints per million units sold when normalized to sales, also known as CPMU. While vapes continued to have the highest number of complaints this quarter, the CPMU for this category decreased significantly year-over-year, with 1880 CPMU in Q3 of 2021 compared to 3419 CPMU in Q3 of 2020. Despite this progress, the number of complaints received this quarter for vapes was higher than all other categories combined.

OCS shares all product-specific details of quality complaints directly with licensed producers.



Total recalls in Ontario vs Canada



Despite a total of five country-wide recalls, only two affected Ontario this quarter.

Regulatory reviews completed

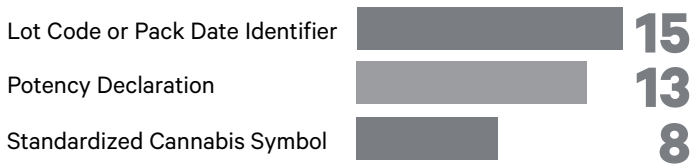
During Q3, a total of 613 regulatory reviews were completed, with 75% submissions meeting OCS requirements within the first round of reviews.



A compliant cannabis label and packaging includes, but is not limited to:

- THC/CBD Content
- Child-Resistant Packaging
- Ingredients List
- Health Warning Message

Areas of improvement



Note: Vendors are provided an opportunity to resubmit to ensure adherence to all relevant product regulations.

Top complaint categories

This information is shared with licensed producers to ensure resolution can be provided to the direct consumer and improvement plans can be made as a response to consumer feedback.

OCS Top Complaint Categories Q3 2021	
Vapes	Clogged/No Vapour
	Leaking
	Damaged/Cracked
All Other Products	Packaging Integrity
	Empty Containers
	Incorrect Labelling

Recall trends

Labeling and Packaging

Leading cause of recalls during this period

Extracts 50%
Topical 50%

Largest class of cannabis recalls

Warehouse compliance

During Q3, a total of 2,294 warehouse inspections were completed, with 96% of shipments meeting OCS requirements within the first delivery.

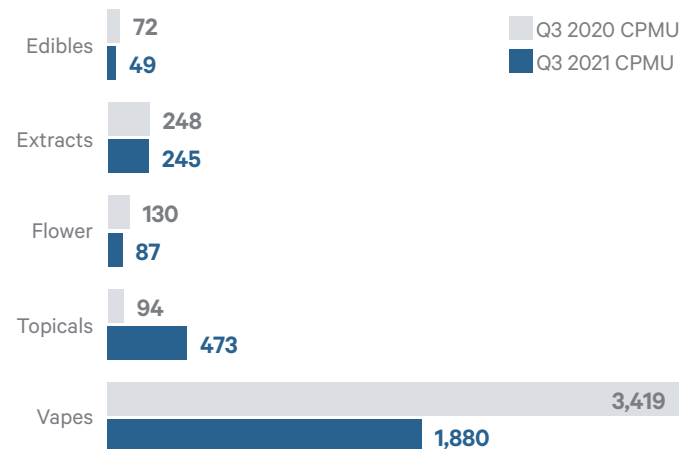


A compliant purchase order at the OCS includes, but is not limited to:

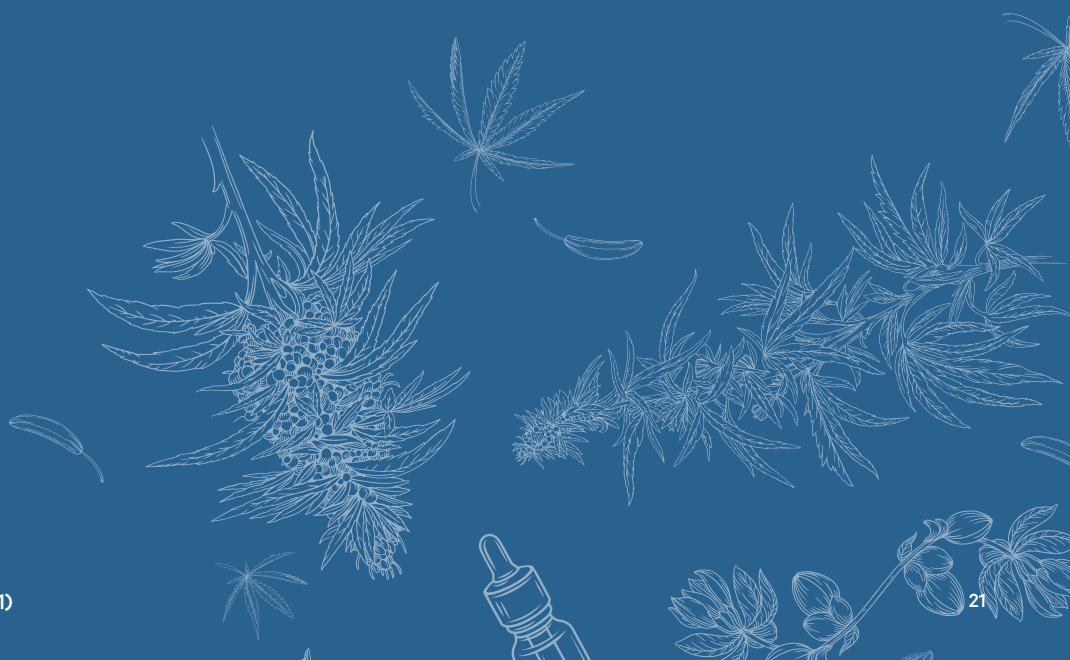
- Legible and correct barcodes
- Accurate case counts and case dimensions
- Adherence to OCS packaging date standards

Complaints-per-million-units (CPMU)

CPMU measure is used to gauge how a product is performing in the Ontario market. For every million units sold within each category, the CPMU represents the number of complaints received by OCS when normalized to sales for the respective product category.



APPENDIX





Total sales and grams sold by product categories

		Retail Stores		OCS.ca		% of Sales
Dried Flower	Milled Flower	\$19,853,000	4,879,000 g	\$534,000	141,000 g	49%
	Whole Flower	\$169,177,000	27,190,000 g	\$6,364,000	1,222,000 g	
Pre-Rolled	Single Strain Packs	\$75,256,000	9,449,000 g	\$1,282,000	194,000 g	20%
	Sample Packs	\$1,045,000	103,000 g	\$26,000	2,000 g	
Vapes	510 Thread Vape Cartridges	\$56,016,000	4,559,000 g	\$2,330,000	212,000 g	16%
	510 Thread Vape Kits	\$903,000	47,000 g	\$78,000	5,000 g	
	Disposable Vape Pens	\$1,873,000	89,000 g	\$206,000	9,000 g	
	Proprietary Systems Vape Cartridges	\$1,831,000	92,000 g	\$218,000	11,000 g	
Edibles	Baked Goods and Baking	\$763,000	151,000 g	\$61,000	13,000 g	5%
	Chocolate	\$3,544,000	618,000 g	\$295,000	60,000 g	
	Hard Edibles	\$226,000	17,000 g	\$40,000	4,000 g	
	Soft Chews	\$15,166,000	2,137,000 g	\$815,000	128,000 g	
Concentrates	Distillates	\$723,000	73,000 g	\$32,000	3,000 g	4%
	Hash	\$5,877,000	1,429,000 g	\$251,000	59,000 g	
	Kief and Sift	\$370,000	84,000 g	\$33,000	10,000 g	
	Resin and Rosin	\$5,115,000	458,000 g	\$158,000	15,000 g	
	Shatter	\$2,919,000	310,000 g	\$77,000	9,000 g	
	Wax	\$460,000	36,000 g	\$23,000	2,000 g	
	Isolates	\$26,000	3,000 g	\$9,000	1,000 g	
Oils	Bottled Oils	\$6,797,000	92,000 g	\$1,144,000	20,000 g	2%
	Oral Sprays	\$277,000	3,000 g	\$81,000	1,000 g	
	Topicals	—	—	—	—	
Beverages	Cold Beverages	\$6,684,000	4,061,000 g	\$269,000	201,000 g	2%
	Dealcoholized Drinks	\$373,000	296,000 g	\$12,000	16,000 g	
	Hot Beverages	\$314,000	23,000 g	\$35,000	2,000 g	
Capsules	Softgels	\$3,940,000	201,000 g	\$656,000	59,000 g	1%
	Capsules and Tablets	—	18,000 g	\$48,000	2,000 g	
Topicals	Bath	\$497,000	319,000 g	\$39,000	24,000 g	1%
	Lotions and Creams	\$1,926,000	58,000 g	\$268,000	9,000 g	
Seeds	Seed Packs	\$116,000	12,000 g	\$58,000	7,000 g	<1%

Number of stores by region and municipality

Acton	2	Delhi	1	Listowel	2	Rosseau	1
Ajax	8	Dryden	2	London	37	Rutherglen	1
Alexandria	2	Dundas	3	Longbow Lake	1	Sarnia	11
Alliston	3	Dunnville	1	Marathon	1	Sauble Beach	1
Almonte	3	East York	15	Markdale	2	Sault Ste. Marie	7
Amherstburg	2	Elliot Lake	2	Meaford	1	Scarborough	48
Amherstview	1	Elmvale	1	Merrickville	1	Schomberg	1
Ancaster	5	Embrun	2	Midland	4	Scotland	1
Angus	4	Espanola	2	Milton	9	Shelburne	3
Arnprior	2	Essex	2	Minden	2	Simcoe	5
Arthur	2	Etobicoke	28	Morrisburg, South Dundas	1	Smiths Falls	3
Atikokan	1	Fenelon Falls	1	Morrison	1	Southampton	1
Aurora	8	Fonthill	1	Mount Forest	2	Springwater	1
Aylmer	1	Fort Erie	4	Napanee	1	St Catharines	22
Bancroft	2	Fort Frances	2	Nepean	12	St Thomas	7
Barrie	20	Gananoque	1	New Hamburg	1	Stirling	1
Barry'S Bay	1	Georgetown	6	New Liskeard	2	Stittsville	2
Beamsville	2	Geraldton	1	Newcastle	2	Stoney Creek	9
Beaverton	1	Gloucester	9	Niagara Falls	18	Stouffville	5
Beeton	1	Goderich	3	North Bay	9	Stratford	6
Belle River	2	Grand Bend	2	North York	51	Strathroy	2
Belleville	7	Grand Valley	1	Northbrook	1	Sturgeon Falls	2
Binbrook	1	Gravenhurst	4	Oldcastle	1	Sudbury	9
Blenheim	2	Guelph	15	Orangeville	6	Tecumseh	2
Blind River	1	Hagersville	1	Orillia	7	Temagami	1
Blue Mountain	1	Haliburton	1	Orleans	11	Thamesford	1
Bobcaygeon	2	Hamilton	56	Oshawa	21	Thornbury	2
Bowmanville	3	Hanmer	1	Ottawa	51	Thornton	1
Bracebridge	2	Hannon	1	Owen Sound	5	Thorold	2
Bradford	5	Hanover	4	Pakenham	1	Thunder Bay	15
Brampton	33	Harrow	1	Paris	1	Tilbury	2
Brantford	13	Havelock	1	Parry Sound	3	Tillsonburg	6
Bridgenorth	1	Hawkesbury	3	Pembroke	4	Timmins	5
Bright'S Grove	1	Hearst	1	Penetanguishene	3	Toronto	220
Brockville	4	Hillsdale	1	Perth	2	Trenton	4
Burlington	21	Huntsville	6	Petawawa	2	Turkey Point	1
Caledonia	1	Innisfil	2	Peterborough	12	Tweed	2
Cambridge	17	Jacksons Point	1	Petrolia	2	Uxbridge	3
Cannington	1	Kanata	10	Pickering	11	Val Caron	2
Carleton Place	2	Kapuskasing	2	Picton	2	Vanier	2
Carlisle	1	Kemptville	4	Port Burwell	1	Walkerton	1
Chatham	7	Kenora	3	Port Colborne	3	Wallaceburg	2
Chelmsford	1	Keswick	1	Port Dover	2	Warren	1
Chesterville	1	Kincardine	2	Port Elgin	1	Wasaga Beach	7
Coboconk	1	Kingston	15	Port Hope	4	Waterdown	4
Cobourg	3	Kingsville	1	Port Perry	2	Waterford	1
Cochrane	1	Kirkland Lake	2	Port Sydney	1	Waterloo	14
Colborne	1	Kitchener	20	Prescott	1	Watford	1
Collingwood	6	Komoka	2	Rama	1	Welland	8
Combermere	1	Lakefield	1	Red Lake	1	Whitchurch-Stouffville	2
Cookstown	1	Lakeshore	1	Renfrew	3	Windsor	35
Cornwall	7	Lansdowne	1	Richmond	1	Woodstock	5
Courtice	1	Lasalle	3	Ridgetown	1	York	12
Crystal Beach	1	Leamington	2	Rockland	4		
Deep River	1	Lindsay	3	Rockwood	1		



OCS.ca

