

# FIT JEANS

## RETURNS POLICY

### HOW DO I RETURN AN ITEM?

You can always return an item within 14 days of receiving your order. Please fill out the Returns Form and include it together with your item(s).

You are liable for the costs of returning your item(s). All returns will be handled as soon as possible after they have arrived but it may take up to 5 working days before your return has been processed after the shipment has reached us. You'll receive an e-mail once this is complete to confirm the refund or if any other action has been taken.

All returned items must be in the same condition as they were when they arrived and with all product tags attached. If they do not return in their original condition they will be returned back to you.

Refunds will always be made back to the cardholder account from which the order/purchase was made unless you opt for a gift card.

### HOW DO I EXCHANGE AN ITEM?

If you'd like to exchange an item, the best way to do this is to place a new order on the desired product/size and returning the item(s) you've received for a full refund as we do currently not offer exchanges.



# FIT JEANS

Return address:

P.O. Box

Fitjeans C/O JKV Scandinavia AB

Box 32

441 15 Alingsås

Sweden

# FIT JEANS

## RETURNS FORM

(Use Capital Letters)

Name:	
E-mail:	
Order Nr:	

Broken/Faulty Product

Return (Money back)

### Products that are returned:

Product name:	Size:	Color:	Reason for the return:

### Reason for the return:

- |   |  |
|---|--|
| <input type="checkbox"/> 1. Too big                           | <input type="checkbox"/> 5. Too Small                |
| <input type="checkbox"/> 2. Ordered more than one size        | <input type="checkbox"/> 6. Received wrong item/size |
| <input type="checkbox"/> 3. Not happy with color              | <input type="checkbox"/> 7. Too slow delivery        |
| <input type="checkbox"/> 4. Other (Please explain underneath) |  |

Comment / Feedback

We would love to improve and appreciate all feedback that can make us better!