

Name

Order Number

Email



## ITEM(S) RETURNED

QTY	DESCRIPTION	REFUND	EXCHANGE	REASON

## ITEM(S) WANTED

QTY	DESCRIPTION	SIZE

## RETURNS NOTE

Your feedback is important to us, so we'd greatly appreciate if you could take the time to choose the reason most relevant to why you are returning your item(s):

Reason Codes:

A - Too Big

B - Too Small

C - Ordered Multiple Sizes

D - Received Wrong Item

E - Late Delivery

F - Not As Expected

G - Faulty\*

H - Poor Quality\*

I - Other\*

\*Please describe in the comment box below

Comments:
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GYMHEADZ RETURNS  
ARMADILLO STORAGE  
UNIT 10  
CHEADLE HULME  
STOCKPORT  
CHESHIRE  
SK8 6PT  
UNITED KINGDOM

POSTAGE  
REQUIRED  
(INTL. ONLY)

### UK RETURNS

We offer a free returns service in the UK via your local Post Office .  
Remember to keep your postage receipt incase the parcel does not reach us.

### INTERNATIONAL RETURNS

If you are based outside of the UK, we recommend returning your order via your local postal/courier service at a basic rate, you are liable for the cost of your return

Remember to keep your postage receipts, just in case your parcel does not reach us.



## RETURNS NOTE

We understand that from time to time you will want to return an item. Check out our returns policy and see if you are eligible for an exchange/refund:

- *Item must be returned within 30 days from the day you receive your order*
- *Item must be sent back with a returns form including your order information. Without the returns form, we cannot always correctly identify the customer and may not be able to fulfill your return request*
- *Item must be unworn & unwashed (no distinct odours, blemishes, signs of wear etc.)*
- *We cannot accept underwear or socks due to hygiene reasons, they will be returned back to you in the condition they were received in*
- *Items covered in animal/human hair will not be accepted*
- *If you have asked for an item which is more expensive than your return, we will contact you upon receiving the return to process the additional payment*

All items are thoroughly inspected before any action is taken and if the item you have returned breaches any of the terms outlined in this policy, Gymheadz reserves the right to return the item back to you in the condition it was received in. Once we have received your return and it has been processed, our returns team will be in touch via email to confirm the action taken.

### How to return or exchange your item (UK):

1. Fill out all of the required details on the reverse of this form, ensuring you have selected the reason you are returning the item.
2. Package up the item(s) you are returning and stick the self adhesive returns label onto the package securely.
3. Take your parcel to the nearest Post Office to you, we will do the rest.

### How to return or exchange your item (Outside UK):

1. Fill out all of the required details on the reverse of this form, ensuring you have selected the reason you are returning the item.
2. Package up the item(s) you are returning cut out the address label on the reverse of this form and stick it securely to the package.
3. Take your parcel to your local post office/courier and send the parcel back by a method of your choice, we'd recommend a tracked service.

*Any concerns?*

Email us: [info@gymheadz-sportswear.co.uk](mailto:info@gymheadz-sportswear.co.uk)