# Welcome to OTR Diagnostics

What's included in your kit:





Scan to Download OTR Diagnostics App and access helpful videos



### **Activating your account**

- You need to create an account on the OTR Performance website www.otrperformance.com to be able to use your OTR Diagnostics app. After you purchase OTR Diagnostics, you will receive an email titled "Customer account activation," follow the steps in this email to create your account with us.
  - You can also go directly to otrperformance.com/account/register and enter the information to create your account.
- When you create your account, you need to use the email you used when you purchased your OTR Diagnostics. The email ties your purchase with the app account and grants you PRO-level access to the app. It also lets you see your purchase history and manage your account on our website.
- Once you have created your account on the OTR Performance website, you can log into the app utilizing the same credentials as the website account.
- If you forgot your password use the "forgot password" option on the account login page on the website to reset it and access your account.
- If you're unsuccessful at activating your account, please contact us via email at support@otrperfomance.com or call/text at (586) 799-4375

#### **Connecting and pairing to your vehicle**

- 1 Turn ignition OFF and remove key prior to installing the OTR Link Adapter.
- 2 Insert the OTR Link Adapter by matching the 9-pin or OBD pin configuration.
- 3 Make sure the OTR Link Adapter is securely connected, turn ignition to ON position.
- On the OTR Link Adapter press and hold the pair button for 5-10 seconds until the green light begins to flash (slow flash).
- 5 Navigate to your mobile device settings page.
- 6 Navigate to Bluetooth menu.
- Scan for devices. Look for BLMini\_xxxxxx.
- 8 Select the device to start the pairing process.
- 9 Once paired it will display under CONNECTED.
  - Some Samsung devices do not show connected, but it will show under the paired devices and will still work when you open the app.

#### Launch OTR Diagnostics

- Open the OTR Diagnostics app.
- Select "Get started" when prompted or login with the account you created on the OTR Performance website.
- **3** Follow the on screen steps to pair your device.

### FAQ

## What if my mobile device or tablet does not find the OTR Link adapter?

Make sure the connection is securely fit and there is power to the OTR Link adapter. You might need to disconnect the adapter for 30 seconds and retry pairing.

## Does the OTR Diagnostics app need to be online to be used?

OTR Diagnostics is Bluetooth based and does require you to have Wi-Fi or cellular coverage for you to use it to validate your account. Once you are logged in, we do provide an option to work offline for a maximum time of 14 days.

# Android devices might require networks reset if device is not found in OTR Diagnostics app.

This action will clear all bluetooth devices paired to your device

- Settings icon
- Scroll to and select general management
- Select reset
- Reset network settings
- Reset settings
- Select reset to confirm