

# EDGE OF EMBER

## Returns Form

Your name:			
Your address:			
Contact Number:		Email Address:	
Order Number:			
Please complete the returns table below and add a reason code. Let us know if you would like an exchange or a refund.			
Product	Refund or Exchange	Reason Code	Please exchange for
Reason codes:			
A. Doesn't Suit Me	B. Too Small	C. Too Big	D. Not as pictured
E. Incorrect item received	F. Poor quality/Value	G. Faulty	H. Ordered multiples
<b>Next steps</b>			
<ul style="list-style-type: none"><li>Place the items(s) you are returning into a sturdy box and include a copy of this completed returns form.</li><li>Create a prepaid Royal Mail postage label at the link below and attach it to the outside of your parcel. <a href="https://www.royalmail.com/track-my-return/create/63">https://www.royalmail.com/track-my-return/create/63</a></li><li>Drop the parcel off at your nearest post office and get a receipt with tracking number Our office address is: Edge of Ember, 5-7 Tanner Street, London, SE1 3LE</li><li>Once we receive the returned item, we will process the refund within 3 working days.</li><li>Questions? Email us at <a href="mailto:hello@edgeofember.com">hello@edgeofember.com</a></li></ul>			